Mukesh Rao

Designation: System Engineer, TCS-Ahmedabad.
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Summary

2 years' experience in IT in Software application development using Node JS. In my tenure I was involved in following activities.

- Experience in Automation of ERP Application, Web and Mobile Application.
- Proficient knowledge of Content Management System like **Contentful**.
- Implemented BDD using **Jasmin** with Features like **HTML Reporting, Screenshot** etc.
- Knowledge of **Java**, **JavaScript, TypeScript**, **Node JS** and **Selenium WebDriver, Heroku, Github**.
- Experience in **Express, Appium, Protractor, Jasmin, JUnit, TestNG** and **Hibernate** etc.
- Worked with **Agile** methodologies.
- Developed **Progressive Web App (PWA).**
- Knowledge of tools like **JIRA**, **Service Now, Github Desktop**.
- Knowledge of **JavaScript, JQuery**, HTML, **CSS**, **MySQL, Ajax.**

Communication

- Excellent written and verbal communication skills
- Confident, articulate, and professional speaking abilities
- Empathic listener and persuasive speaker

Experience

SYSTEM ENGINEER | TATA CONSULTANCY SERVICES | FEB-2019 TO PRESENT

ASSIGNMENT 1: *CONFIDENTIAL* (1ST APRIL 2019 – 30TH APRIL 2019)
- Developed content model in **Contentful**.
- Developed User Interface using **HTML5**, **CSS3**, **Bootstrap** and **JQuery**.
- Developed code to fetch configured content from **Contentful.**
- Unit tested developed modules in browser using **Protractor** and **Jasmin**.

ASSIGNMENT 2 *CONFIDENTIAL* (1ST MAY 2019 – 30TH SEP 2020)
- Responsibility: Development, Service request management, Change request management.
- Developed **Progressive Web App (PWA)** for offline content availability.
- Used tools like Service Now to track progress of change.
- Technologies used for development **Node JS**, **Ruby on Rails.**
- Worked on BDD using **Jasmin** with Features like **HTML Reporting**.
- Received On the Spot (Team) Award for Developing **PWA**.

ASSIGNMENT 3: *CONFIDENTIAL*. (1ST OCT 2020 – 25TH MAR 2021)
- Created reusable modules in Contentful. Developed Content modules reusable components.
- Responsibility: Development, Service request management, Change request management.
- Development of enhancement received over Service request management.
- Technologies used for development **Node JS**, **Ruby on Rails.**

- Developed code to configure third party video tool **Kaltura** to fetch videos.
- Received Star Team Award.

ASSIGNMENT 4: *CONFIDENTIAL* (1ST APRIL 2020 – PRESENT)
- Actively Participated in Scrum/Agile meetings with Service Now Team.
- Able to Grab Acceptance criteria.
- Completely Automated the Change Management Module in service now within Furlough Period.
- Developed Content module using **Markdown** Formatting.
- Actively working on Contentful and enhancing content modules.

SOFTWARE TESTER - TRAINEE | ZIPBOOKS SOFTWARE SOLUTIONS PVT. LTD. | SEP-2018 TO JAN-2019
- Automated ERP Application (ZipERP) using **Protractor** and **Jasmin**.
- Automated testing of ZipERP Mobile application using **Appium**.

Education

- Master in Computer Application from GTU, 2017.
- Bachelor in Computer Application from GU, 2015

Achievements & Certifications

- On the Spot (Team) Award for developing PWA.
- Star Team Award
- Contentful certified

Declaration:

- I hereby declare that the above information is true to the best of my knowledge.