

LIMITED WARRANTY ON 911CELLULAR PHYSICAL PANIC BUTTON, MODEL NUMBER MN100

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. THE LIMITED WARRANTY CAN ALSO BE FOUND AT WWW.911CELLULAR.COM/HARDWARE-WARRANTY AND IN THE DOCUMENTATION WE PROVIDE WITH THE PRODUCT.

911CELLULAR WARRANTS THAT DURING THE WARRANTY PERIOD, THE PRODUCT WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP.

911CELLULAR LIMITS THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

911CELLULAR'S RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR OR REPLACEMENT AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT.

WHO MAY USE THIS WARRANTY?

911Cellular LLC ("911Cellular") extends this limited warranty only to the consumer who originally purposed the Product ("you"). It does not extend to any subsequent owner or other transferee of the Product.

WHAT DOES THIS WARRANTY COVER?

This limited warranty covers defects in materials and workmanship of the 911Cellular Physical Panic Button, Model Number MN100 (the "**Product**") for the Warranty Period as defined below.

WHAT DOES THIS WARRANTY NOT COVER?

This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; (h) external causes such as accidents, abuse, or other actions or events beyond 911Cellular's reasonable control; or (i) service calls to correct the installation of the Product or to explain the usage of the Product to you.

WHAT IS THE PERIOD OF COVERAGE?

This limited warranty starts on the date of your purchase and lasts for one (1) year (the "**Warranty Period**"). The Warranty Period is not extended if 911Cellular repairs or replaces the

Product. 911Cellular may change the availability of this limited warranty at 911Cellular's discretion, but any changes will not be retroactive.

WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any defective Product during the Warranty Period, 911Cellular will, in its sole discretion, either repair or replace such Product (or the defective part) free of charge. You must pay for shipping and handling fees to return the Product and 911Cellular will reimburse you for such charges if the Product is found to be defective.

HOW DO YOU OBTAIN WARRANTY SERVICE?

To obtain warranty service, you must email our Support Department at Support@911Cellular.com during the Warranty Period to obtain a Defective Merchandise Authorization ("DMA") number. Thereafter, you should carefully pack the Product, preferably in the original packing materials, and deliver it, together with a copy of the original purchase receipt and a description of the defect, to the following repair and service facilities:

911Cellular LLC
6001 Cochran Road
Suite 200
Solon, OH 44139
Attention: Hardware Returns

If you send the Product by United States mail, 911Cellular recommends that you insure the Product and send it return receipt requested. 911Cellular accepts no liability for products lost or misplaced in transit.

LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND 911CELLULAR'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. 911CELLULAR'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

WHAT CAN YOU DO IN CASE OF A DISPUTE WITH 911CELLULAR?

If you believe that 911Cellular has not performed its obligations under this limited warranty you may submit the matter for resolution to an American Arbitration Association certified Arbitrator. You are required to submit any dispute for resolution under this paragraph before pursuing any legal remedies to which you may be entitled.