Printing Page(s): 1 Paper Code: DMC-219

Roll No.

MBA-12

2nd Year Examination, Academic Batch 2018
(A) - Consumer Behaviour & Advertising Management
(B) - Corporate Governance, Values & Ethics

Time: 3 Hours]

[Max. Marks : 100

Note. (A)Attempt any *five* questions.

(B) Each question carries equal marks. (20*5)

SECTION-A

(Consumer Behaviour and Advertising Management)

- **Q.1** What are the reasons for studying consumer behaviour?
- **Q.2** How does Maslow's hierarchy of needs guide a marketer to design and sell his products?
- **Q.3** What is the need to protect the consumer?
- **Q.4** What is required for effective management of IMC?

SECTION-B

(Corporate Governance, Values & Ethics)

- **Q.5.** What are the different government initiatives regarding corporate? Comment on some socially responsible Indian companies and their responsibilities?
- **Q.6.** Explain the Ackerman's and Carroll's model of Social responsibility. What are the various approaches to Social Responsibility?
- **Q.7**. Describe the characteristics and elements of Indian Ethos. Why do we need Indian Ethos in our Management?
- **Q.8.** Describe the Anglo-Saxon and The European Model of Corporate Governance.