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Paper Code :DMS-229

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MBA-13 (Hospital Administration)
2nd Year Examination, Calendar Batch 2016
Hospital Operation-I

Time : 3 Hours]

[Max. Marks : 100

Note. Attempt any **Five** questions. All questions carry equal marks.

- Q.1. What is the importance of health insurance?
- Q.2. What do you understand by hierarchy. Explain types of hierarchy in an organization.
Write in brief about non medical and medical aspects of patient care.
- Q.3. What is Medical auditing & why perform on?
- Q.4. Explain Hospital Acquired Infections (Hai,) Types, Causes, Measures To Be Taken To Prevent Them.
- Q.5. What are the quality of outpatient services?
- Q.6. What are the roles and responsibilities of a hospital administrator? What organizational, interpersonal and social skills should one posse to be a successful administrator?
- Q.7. Describe Principles of management?
- Q.8. Explain the Emergency services and nursing care services in a hospital