Printing Page(s): 1 Paper Code: DMB-113

Roll No.

BBA-2

1st Year Examination, Academic Batch 2017-18 (A)Business Communication (B) Principle of Marketing

Time: 3 Hours] [Max. Marks: 100

Note. (A)Attempt any *five* questions.

- (B) Each question carries equal marks. (20*5)
- Q-1 What is communication? Why do we need it?
- Q-2 What is attitude? What role does it play in communication?
- Q-3 What do you understand by corporate communication? Discuss various networks of communication.
- Q-4 What do you mean by listening skills? How does it help one in interviews?
- Q-5 Explain the various stages of new product development process.
- Q-6 What are inventory control problems? Discuss
- **Q-7** What is purchase order processing? Explain in detail.
- **Q-8** Write note on:
- a) Marketing environment
- b) Advertising
- c) Personal selling
- d) Pricing strategies.