

**Printing Page(s) : 1**

**Paper Code :DMB-214  
Roll No.**

**BBA-12  
2<sup>nd</sup> Year Examination, Academic Batch 2016-17  
Industrial Relations  
&  
Industrial Psychology**

*Time : 3 Hours ]*

*[ Max. Marks : 100*

**Note. Note.** Attempt any **five** questions. All questions carry equal marks. (20\*5)

**Section A**

**Q.1.** Define IR. What are the objectives of IR? Discuss the evolution of industrial relation in India.

**Q.2.** What is Trade Union (TU)? What are the functions of TU? Explain the rights and responsibilities of TU.

**Q.3.** Define Collective Bargaining. Describe the requirements of an effective Collective Bargaining.

**Q.4.** Briefly explain the term ILO along with its objectives, Structure and function.

**Section B**

**Q.5.** Explain the important fields' industrial psychology deals with.

**Q.6.** How relevant is the understanding of job design for developing organizational effectiveness?

**Q.7.** Define safety audit. What are the moral responsibilities of management to prevent accident?

**Q.8.** Write a note on:-

- a) Job analysis
- b) Personal counseling