

Printing Page(s) : 1

Paper Code :DMB-107

Roll No. 

--	--	--	--	--	--	--	--	--	--

**M.Com.-1**  
**1<sup>st</sup> Year Examination, Calendar Batch 2017**  
**Human Resource Management**

*Time : 3 Hours ]*

*[ Max. Marks : 100*

**Note.** (A) Attempt any **five** questions.

(B) Each question carries equal marks. (20\*5)

- Q.1** Explain recruitment and selection. What is the difference between the two?
- Q.2** What is promotion? Explain the principles and purposes of promotion.
- Q.3** Explain the term grievances. Discuss the grievance handling procedure along with its causes.
- Q.4** Define a trade union. Why do employees join unions?
- Q.5** Explain performance appraisal? What are the importance and methods of performance appraisal?
- Q.6** Define the term training and development. Bring out the importance of training and development.
- Q.7** What is Human resource management? What are its objectives? Give a detail note of responsibilities of HR manager.
- Q.8** What do you mean by job analysis? Explain the process of job analysis?