

ANGKANA SINGSU



EDUCATION

2017'MAY GPA: 3.53	THAMMASAT UNIVERSITY Master of Engineering in Engineering Management,
2010'MAY GPA: 2.76	BURAPHA UNIVERSITY Bachelor's Degree in Engineering, Chemical

WORK EXPERIENCES

2022'Oct-Present	Program management , Manager (NPI) SVI Public Company Limited <ul style="list-style-type: none">• Strategic Direction: Aligning programs with organizational goals and ensuring they meet strategic objectives.• Execution and Oversight: Managing project execution, resources, quality, and addressing risks and issues.• Stakeholder Engagement: Building relationships, leading teams, and driving continuous improvement.
2020'Oct-2022'Oct	MANAGER, OPERATION NINJA VAN THAILAND <ul style="list-style-type: none">• Responsibilities include managing recovery processes, minimizing claims, and ensuring a great customer experience.• Analyzing claims trends, establishing KPIs, and coordinating with other departments to meet goals.• Budgeting to maintain Cost per Parcel (CPP).
2018'MAY-2020'SEP	JABIL CIRCUIT SDN BHD (MALAYSIA) SENIOR TEST ENGINEER <ul style="list-style-type: none">• Led test projects for manufacturing changes, updated test reports, and managed risk.• Developed test infrastructure and coordinated concept development testing.• Conducted code reviews and bug analysis.

PERSONAL INFORMATION

	01 Jan 1988
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LANGUAGE

Thai	<div></div>	Native speaker
English	<div></div>	Fluent

ABOUT ME

Highly skilled and versatile professional with a background in engineering, specializing in process optimization, quality assurance, and program management.

Demonstrated success in leading cross-functional teams, managing complex projects, and driving process improvements across various industries over 10 years.

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WORK EXPERIENCES (Cont.)

2017'JAN-2018'MAY	<p>PROGRAM COORDINATOR FABRINET CO., LTD.</p> <ul style="list-style-type: none">Coordinated activities for mass production products and managed validation activities.Interacted with purchasing teams, tracked activities, and communicated factory issues.Provided process instructions, supported process control, and created efficiency tools.
2013'JUL -2016'DEC	<p>SUPPLIER QUALITY ENGINEER HONDA AUTOMOBILE (THAILAND) CO., LTD</p> <ul style="list-style-type: none">Conducted on-site evaluations of supplier facilities to identify quality issues and assess manufacturing processes.Maintained detailed documentation and reports to track supplier performance and process improvements.Provided technical guidance and assistance to suppliers, playing a key role in decision-making within their organizations.Facilitated communication between suppliers and senior management to ensure the smooth flow of critical information.
2010'Aug-2013'Jun	<p>PROCESS ENGINEER (FPC) FUJIKURA ELECTRONICS (THAILAND) CO., LTD.</p> <ul style="list-style-type: none">Set up and optimized processes, equipment, and facilities for new products, focusing on pilot runs and mass production.Improved process capabilities, tooling, and machine performance to enhance yield, safety, cost-efficiency, and productivity.Continuously monitored and reviewed processes, production capabilities, and quality to drive ongoing improvements.Designed methods, tooling, layouts, and workflows to minimize defects, eliminate waste, reduce manpower, and boost overall productivity.

PERSONAL INFORMATION

HARD SKILLS

- FMEA/ STATISTICAL/ DATA ANALYSIS
★★★★★
- MS POWER PLATFORM (Apps/Automate/BI)
★★★★★
- SAP
★★★★★
- PYTHON/SQL
★★★★★
- MACRO/VBA
★★★★★

SOFT SKILLS

- Stakeholder Engagement
★★★★★
- Problem Solving
★★★★★
- Program Management
★★★★★
- Cross-functional Leadership
★★★★★
- Self-motivated, Well-organized
★★★★★
- Time management
★★★★★
- Empathy
★★★★★

INTERESTING



COFFEE LOVERS / TRAVELLING/ CAT LOVERS