

JIMMY LAM

SOFTWARE ENGINEER

SUMMARY

Diligent and detailed-oriented **Software Engineer** with a passion for creating intuitive, and engaging user experience. Ability to integrates strong organization , critical thinking to create technical solutions to various business problems. Targeting a role where skills can be used towards building products and solutions that are user friendly, intuitive and efficient.

CONTACT

Portfolio: www.devjimmylam.com

Email: dev.jimmylam@gmail.com
Linkedin: linkedin.com/in/devjimmylam
GitHub: github.com/devJimmyLam
Mobile: 714-623-7567
Location: Orange County, CA

SKILLS

Programming Languages:

JavaScript (ES6), TypeScript, HTML, CSS/Sass,
Python, Java

Libraries & Frameworks:

React.js, Angular.js, Redux, Node.js, Express,
Bootstrap, Django, Spring Boot,

Tools & Platforms:

MongoDB, SQL,
Git, Github,
AWS, Firebase, Heroku
Postman, MySQL Workbench, MAMP

Professional Skills & Tools:

- Confluence
- Jira
- ServiceNow
- Agile development
- Project Management
- Debugging

EDUCATION

Coding Dojo | Costa Mesa, CA May 2020

Certificate of Completion for demonstrating
proficient knowledge for:

- Web Fundamentals (HTML, CSS, JavaScript)
- Algorithm & Data Structures
- Python
- .Net/C#
- Angular.js (MEAN)
- Java

Saint Louis University | St. Louis, MO May 2011

- B.S. in Health Information Management
- Certificate of Information Technology
Management

EXPERIENCE

Software Engineer | GlobeChat - Newport Beach, CA **Feb'21-Present**

- Lead a team of 3 developers to implement a change management process to QA code, resulting in debugging 59 development bugs within 3.5 weeks before launch of beta version.
- Provided documentation to maintain the cloud server and database, resulting in 100% quicker provisioning of new engineers onto the team.
- Implemented a bug tracking system to identify reported bugs, resulting in a productivity increase of about 20%.

Software Engineer Fellow | Coding Dojo - Costa, Mesa CA **Feb'20-May'20**

- Full-time, on site coding program over 14 weeks (+1000 hrs) of coding experience and building web applications from end to end.
- Career Reinvention - Scholarship Recipient by Coding Dojo.
- Gained understanding of OOP and fundamentals of web programming.
- Solved daily Algorithm and Data Structures challenges.

Project: TicketTracker

Ticketing management tool that processes users issues that deal with incidents, changes and bug reporting to optimize and ensure resolution to users issues.

- Technologies used Java 8, SpringBoot, MySQL, HTML5, CSS3, Bootstrap 4.
- Integrated Java BCrypt encryption and session management to authenticate user login and registration.
- Created custom search query using model attribute, allowing user to search for their ticket by severity type.

IT COMPLIANCE EXPERIENCE

IS Compliance Analyst | HireRight - Irvine, CA

IT Security Analyst | Confie - Huntington Beach, CA

IT Compliance Analyst | Nordstrom Inc.- Los Angeles, CA

Internal Auditor | Providence Health & Services - Burbank, CA

IT Compliance | Dell Inc. - Palm Springs, CA

Aug'19 - Jan'20

Feb'19 - Aug'19

July'17 - Feb'19

July'16 - July'17

June'14 - July'16

Professional Accomplishments

COMMUNICATIONS

- Presented and translated technical audit gaps into business logic to business stakeholders.
- Proficient with project management tools (Jira, ServiceNow) to communicate agile development with audit gaps to product owners.

PROBLEM SOLVING

- Designed (develop, implement, and document) a quarterly audit program involving DevOps and Business Operations, intended to address gaps within user roles across enterprise systems achieving 95% audit score.
- Deployed file management standard to an archaic onboarding process to shorten the duration of access request time by 50%.

QUALITY ASSURANCE

- Tested and repaired root-cause issues to adhere to regulatory standards, resulting in streamlining new procedure and workflow.
- Trained QA team to manual test/validate in Excel sheets using Vlookup and custom formulas, resulting in 100% of closing audit gaps for 4 MySQL databases.