

Maryam Alonazi

Computer Science

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SUMMARY

Dedicated and passionate Computer Science graduate with a strong focus for software development and IT service management. Acquired essential skills in multiple programming languages. Experienced in creating mobile and web applications and software systems. Certified Associate in Project Management (CAPM). Currently interning at SDAIA, where I support the implementation and management of ServiceNow system.

EDUCATION

- Bachelor of Science in Computer Science** **Aug 2021 – May 2025**
Princess Nora Bint Abdul Rahman University Current GPA: 4.60/5.00

EXPERIENCE

Cloud Systems Operations Intern | SDAIA **Jan 2025 – June 2025**

- Design and enhance ServiceNow catalog items to automate internal request processes.
- Create and modify ServiceNow workflows to automate task assignments, approvals, and notifications.
- Build ServiceNow dashboards to monitor key performance metrics using filters and visualization tools in ServiceNow.
- Perform health checks on ServiceNow to ensure optimal performance and identify and resolve any issues.

PROJECTS

Dexter | AI-Generated Text Detection Tool **Sep 2024 – April 2025**

- Designed and developed an AI-powered tool for my graduation project that detects AI-generated text and provides probability scores using advanced natural language processing techniques.

Onism | iOS Application **Oct 2024 – Nov 2024**

- Developed and designed an IOS app that helps budget-conscious users plan and manage vacations using AI. Built with Swift and Xcode for development, and Sketch for the user interface design.

Pixnake | Android Application **Mar 2024 – May 2024**

- Developed a classic snake game as a mobile application using Android Studio. The game features retro graphics, responsive controls, and score count.

Playground Application | UI/UX Design **Mar 2024 – Apr 2024**

- Designed a user interface (UI) for "Playground" using Figma. The app combines educational, entertainment, and physical exercise games for kids and a secure environment with parental controls.

CERTIFICATIONS & COURSES

- Certified Associate in Project Management (CAPM)**, *Project Management Institute (PMI)*
- Oracle Database Foundations**, *Oracle*.
- Apple Foundation Program**, *Apple Developer Academy*.

SKILLS

- Hard Skills:** Microsoft Office, ServiceNow, Django framework, HTML / CSS, SQL, Java, C#, Python, UI/UX Design, Unity Engine, Swift, Machine Learning.
- Soft Skills:** Problem-Solving, Critical thinking, Teamwork, Adaptability, Presentation skills, Project Management.
- Languages:** Arabic, English (IELTS Overall Band Score: 7.0).