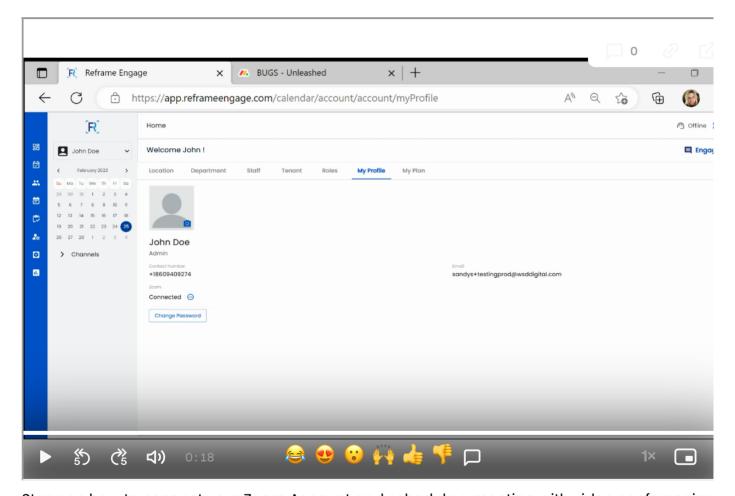
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ReFrame and Zoom Integration

By connecting your ReFrame Engage account to your Zoom account, you can simply and easil connect with your customers and reduce the manual effort in sending Zoom meeting details for your engagement. Upon scheduling a meeting with your customers, ReFrame Engage will automatically generate a unique Zoom link and dial-in details. The below video will show you have tworks:



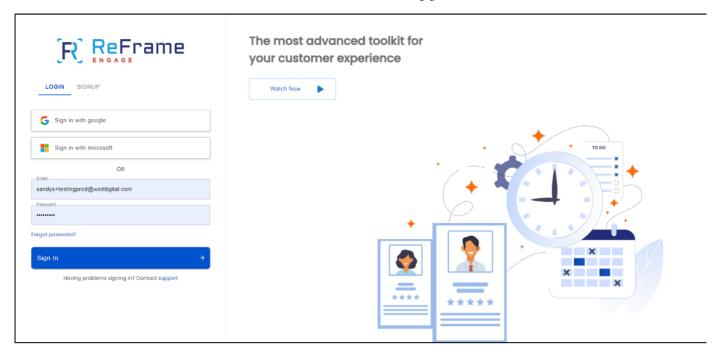
Steps on how to connect your Zoom Account and schedule a meeting with video conferencing

Steps to add your Zoom Account to ReFrame Engage

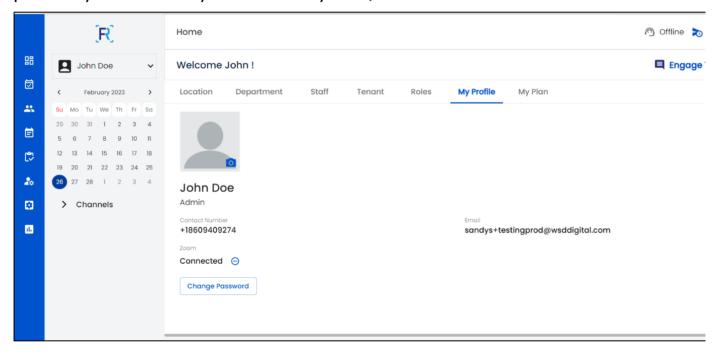
ReFrame will configure Zoom integration capability into your company account upon onboard to the ReFrame Engage system. Your company will automatically have the option of connectin your personal Zoom accounts upon:

Logging into the system after you have been added as a user to the ReFrame Engage System

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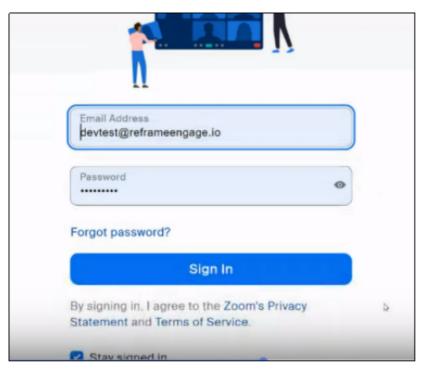


Once logged in, go to your profile, select the plus icon next to (not connected). By selecting the plus icon you can switch your connectivity to on/off.



Once clicked you will be prompted for a onetime login on your personal zoom account. This w always be connected until you disconnect the Zoom account under your profile.

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All users must individually connect their Zoom account once logged into the ReFrame Engage system. Admins cannot connect a Zoom account on users' behalf.

Steps to create a meeting with your Zoom Account using ReFrame Engage What Can we Help you with?

Dashboard	Calendar Management
Calendar	Acccounts
Customers	Configuration
Engagements	Reports

Scheduling your first appointment Scheduling with Video Conferencing Zoom Integration CRM Functions Outlook & Gmail Integration
Using 2-way Test Messaging
Internal Chat
Call Center

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