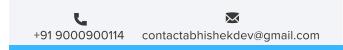
# DEVARAKONDA ABHISHEK (CSM) Certified Scrum Master



#### **SUMMARY:**

Certified Scrum Master with 8+ years of experience in Information Technology and Manufacturing, including 4+ years in Agile Project Management. Proven expertise in facilitating agile ceremonies, coaching teams, & delivering high-value projects. Adept at optimizing workflows, removing impediments, and fostering a culture of continuous improvement. Skilled in stakeholder collaboration, risk management, & agile metrics analysis.

## **EXPERIENCE:**

## Neptune Information Solutions Ltd.

#### Scrum Master

May, 2021 - Present

- Led Agile ceremonies (Sprint planning, stand-ups, sprint review, retrospectives) across multiple teams to ensure timely product delivery.
- Collaborated with Product Owners and stakeholders to refine product backlogs and align them with business goals.
- Optimized team performance, increasing sprint velocity through agile best practices.
- Knowledge of Program Increment (PI) planning and cross-team coordination to manage dependencies.
- Removed impediments and streamlined workflows, reducing sprint delays.
- Led Scrum adoption across multiple teams, ensuring efficient sprint execution by Coaching teams to foster selforganization and ownership of sprint commitments
- Tracked critical events and improved cross-team collaboration for feature rollouts.
- Enhanced risk mitigation strategies, reducing project bottlenecks.
- Knowledge of Agile Release Train (ART) coordination, mitigating cross-team dependencies and risks.
- Utilized JIRA & Confluence for backlog tracking, sprint monitoring, and Agile reporting.

# Elecon Engineering Co. Ltd.

#### Senior Engineer

Oct, 2016 - Oct, 2020

- Automated CNC programming by developing Visual Basic macros in MS Excel, eliminating the need for CAM software and reducing manual efforts.
- Enhanced precision and efficiency by developing CNC machine codes using CAM and designing technical blueprints aligned with quality and engineering standards.
- Implemented Lean Manufacturing practices (TPM, 5S, Kaizen, Gemba, Jidoka), optimizing workflows and reducing waste across production.
- Increased machine productivity by 90% through ROP analysis, WHY-WHY problem solving, and process innovation such as Helical Interpolation with High Feed Mill Cutters.
- Reduced tooling and machining costs by standardizing tools, reprocessing defective ones, and restructuring production into specialized cells to minimize inefficiencies.
- Mentored new employees in CNC programming and manufacturing processes, strengthening team skills and operational performance.

# Balaji Industries Maintence Engineer Dec, 2014 - Oct, 2015

- · Conducted quality control and production planning, ensuring smooth plant operations.
- · Installed and maintained industrial equipment, minimizing downtime and optimizing performance.

# **RELEVANT PROJECTS:**

## Nationwide Insurance

Developed and enhanced Nationwide Insurance's digital platform integrating web and mobile applications for seamless policy management, claims processing, financial planning, and customer support. Implemented Al-driven claims assessment, fraud detection, real-time policy updates, dynamic premium adjustments, and advanced analytics. Enabled support for annuities, mutual funds, and retirement planning with secure, compliant (SOX, GDPR) data handling and Alpowered customer assistance.

# **Accurate Solutions**

Developed and implemented Accurate Solutions, a comprehensive Healthcare Management Information System (HMIS) integrating hospital operations with administrative and financial services. Enabled seamless management of patient registration, appointments, ICU/CCU, operation theaters, pharmacy, laboratories, radiology, and billing through web and mobile applications, improving efficiency and coordination across departments.

# Toyota Automobiles

HCM On-Demand Application, overseeing end-to-end Agile delivery using JIRA, Confluence, and Rally. Collaborated with Product Owners to define and prioritize epics, features, and user stories, while resolving impediments with technical teams to enhance velocity and product quality. Supported cross-functional coordination among release managers, architects, and engineers to deliver a comprehensive HCM solution covering HR, payroll, benefits, time and labor, and talent management.

# **EDUCATION & CERTIFICATION:**

Certified Scrum MasterScrum Alliance Inc.2024 - 2026Master of Business AdministrationIIBM Institute of Business Management2017 - 2019Bachelor of TechnologyKamala Institute of Technology & Science2010 - 2014

# **CORE COMPITENCIES:**

Agile Methodology (Scrum, Kanban, SAFe) Sprint Planning & Execution Team Leadership & Coaching Stakeholder Management Risk & Dependency Management Agile Metrics (Burndown, Velocity, Cycle Time) Continuous Improvement & Process Optimization JIRA | Confluence | MS Office