# Mohamed Hesham

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#### **Personal Data**

Full Name: Mohamed Hesham

Date of Birth: 28rd of September 1995

Nationality: Egypt Marital Status: Single Military Status: Served

Location: Cairo

#### **CONTACT INFO**

Mobile: 01150244133-01066292930 Email: mohamedduu730@gmail.com

### **Profile**

Seeking a challenging career as IT Engineer, that enables me to per sure my educational & professional background ,enhance my skills and build-up A solid career .

### **Education**

2014-2018

Bachelor's Degree in Information System at El-Shorouk Academy (SHA), Egypt.

# Computer skills & Languages

- Experience in IT Field in both-help-desk & Tech Support Positions.
- English: Good spoken and written, & Arabic: Native Language.
- Surfing the Internet.
- MS Office applications: Word, PowerPoint and Excel, Access, Visio, Project (Advanced Knowledge)

## **Experiences**

- Working as IT help desk in speed company for 1 year at Import&Export Company.
- Configure operating system
- Install and configure computer applications
- Monitor and maintain computer networks.
- Resolving issues related to the network
- Helping companies deploy new software or hardware systems
- Cameras knowledge finger print face print and printers (ricoh & hp &xerox).

- MS Office applications: Word, PowerPoint and Excel, Access, Visio, Project (Advanced knowledge).
- Prosses the ability to learn and work on changing and emerging technologies.
- Setting up computer workstations, including peripheral devices and checking hardware for functionality
- Organizing and scheduling upgrades and maintenance so that others can continue working uninterrupted
- MS Office applications: Word, PowerPoint and Excel, Access, Visio, Project.
- installing and maintaining computer systems and networks
- Install and configure computer applications.
- Helping companies deploy new software or hardware systems

### **Courses & Certificates**

Android Diploma	Databases (SQL &Access)	Programing (C# & Asp.net)
Java Se	CCNA	Ardurino

### **Personal Interests & skills**

- Presentation skills, Negotiation skills, Work well under pressure, Ability to deliver on tight schedules, Ability to work with minimum supervision, Team player, Multitasking, Leadership Skills, Training skills & Proactive.
- Energetic, ambitions, Adapt in team work and hard worker, Teachable, adapt well to changes and pressure in the work place.
- Eager to learn, highly motivated Flexible and friendly in nature and able to travel.

### References

References are available upon request