RESUME

VINAYAK SHUKLA

Email   : Shukla.india76@gmail.com

CAREER OBJECTIVE

To work in an environment which encourages me to succeed and grow Professionally where I can utilize my skill and knowledge appropriately.

WORK EXPERIENCE

(1) Organization   : Infocare Digital Systems Private Limited
Position   : Customer Support Engineer
Duration   : 13 months (14.09.2016 – 14.10.2017)
Assignment   : Annual Maintenance & Troubleshooting (Hardware &Network Systems), Warranty parts replacements

JOB RESPONSBELITIES

➢ Installing the basic operating system and the supporting software as per the Guidelines of the organization and also Install new HP Printers and Drivers.
➢ Ability to install various accessories such as office tools, antivirus and other updates.
➢ Worked on banking domains like UPI and IMPS.
➢ Find out the Hardware Issues & Replace the warranty laptop/desktop parts of Various Companies such as Lenovo, HP, Dell, Acer, etc.
➢ During Job I Survey as a **HP-E representative in The Commissionerate office** regarding up gradation of existing IT infrastructure (LAN Nodes) under **Saksham Project** in Prayagraj.
➢ During Job I Worked as a **Dial 100 Panasonic Engineer** in Prayagraj Police line regarding to check the Panasonic FZ-B2 MDTs and patch file instal; resolve all the issues & collect all information related to MDTs Devices; Exp. IMEI number, Serial Number and Model Number.

(2) Organization   : Renovision Automation Services Private Limited

Position   : Application support (L1 Support)
Duration   : 21 Months 22 Days (16.04.2018 – 07.02.2020)
Re-Join   : 16.09.2020 to 31.05.2021
Assignment.   : provided Application support in MAXIMO Application.

JOB RESPONSBELITIES

➢ Provided application support to **Indian Airforce** Client as a **Wipro** hand holding & Application Support Engineer under **EMMS** (Electronic Maintenance & Management System) project.

➢ As a handholding person, I give the training to IAF Persons in MAXIMO Application; how to work in MAXIMO application, Fill the data, how to generate reports, how to mapped required Trade, skill and qualification, etc.

➢ I ready the Assets in application with the help of IAF team then handover the Asset to IAF with proper sign-off andalso providedApplication support as L1 Engineer. I Provide site JRI (Joint Recipet Incepection) for all End Point Equipment like E-trolly, Server, single and Doube KIOSK, High end personal computer and Low end Personal Computer, Biomatric 5KVA UPS , 0.25 VA UPS , Etc.

➢ Good Knowledge on java and SQL

➢ Resolving the queriesin IP calls then if not resolve by my end then said to customer for creation of Service Request and I assigned SR to Central Help Desk Team, New Delhi .

(3) Organization : RST Infocom Private Limited

    Position   : Computer Engineer
    Duration   : 01/08/2021 – 31/07/2022
    Assignment   : Maintain Office printers along with Computers and work in
               "Replacement More Then 500mtr Of Lossy and Faulty Fiber" Project.

JOB RESPONSBELITIES

➢ Installing the basic operating system and the supporting software such as Tally ERP9, AUTOCAD 2016 as per the Guidelines of the organization and install various accessories such as office tools, antivirus and other updates. Find out the Hardware Issues & Replace laptop/desktop parts.

➢ During Job I Worked In "**Replacement of Lossy and Faulty Fiber More Then 500**" Project. My Work is Coordinate with site Patroller Person and take Data with all Details Like Type Of camber (SJC/BJC/Man Hole) , How to PLB Ducting (Open Trouncing or HDD), Which type of Fiber use for Blowing (24/48/96 OFC), How many Gram Panchyat Connected for Given Route, Work Start and End Point

along With all Shot Latitude and Longitude, Etc Then Create MB Sheet and Create Tax Invoice and Submit Bill In BBNL Office (BHARAT BROADBAND NETWORK LIMITED).

ACADEMIC QUALIFICATION

- ➢ Completed MCA from SHUATS Collage, Year 2019.

- ➢ Completed JetEdge Program From Jetking Prayagraj; Course Name is Jetking Certified Hardware & Networking Professional Cloud, Year 2015-16.

- ➢ Graduation from Dr. Ram Manohar Lohia Awadh University in Commerce Stream year 2015.
- ➢ Intermediate from U.P. Board in Commerce Stream, year 2011.
- ➢ High School from U.P. Board in Science Stream, year 2009.

PROFESSIONAL QUALIFICATION

Completed Computer Hardware & Networking Course from Jetking Institute, Prayagraj.

Qualified Microsoft Certified Professional (MCP-410) Examination.

TECHNICAL SKILLS

- ➢ Hardware   : Troubleshooting the Problems.

- ➢ Operating System   : Installation of Windows XP, Windows Vista, Windows 7, Win-8, 8.1, 10, 11 and Windows Server 2008 R2

- ➢ Windows security   : Using Group policy, Registry & Third party software
- ➢ Networking Essentials : Cabling, LAN, Wi-Fi and WAN Setting

- ➢ Administration in Windows server 2008 R2.

- ➢ Red Hat Certified System Administrator (**RHEL-124 and RHEL-134**).

- ➢ I worked NGO's in Free Time. I worked with NGO Banjare Foundation as Team leader and also Participated in Chhama janSeva Samiti & Gemshine Foundation**.**

PROJECT

- ➢ During College I worked in National Meeting of BJP in Prayagraj as a Network Engineer on Dated 12th and 13en June 2016. There I create a Star Network

Topology based Network Structure for Media Centre and PMO Centre. I joint 60+ systems Nodes through Swiches.

PERSONAL DETAILS

NAME : Vinayak Shukla

DATE OF BIRTH : 27th September 1993

FATHER'S NAME : Mr. Hari Sharan Garg

PERMANENT ADDRESS : 356-A/9 Nyay Vihar Colony, Sulem Sarai Beside Sherwani Legacy Gate-1, Prayagraj, Uttar Pradesh, PIN- 211011

CONTACT NUMBER : +918423838084

STRENGTH : Punctual, Honest, Caring & provide my best performance.

NATIONALITY : INDIAN

LANGUAGES KNOWN : Hindi, English

MARITAL STATUS : Married

DECLARATION

I hereby declare that all the information given above is correct according to the best of my knowledge and belief.

Date : **VINAYAK SHUKLA**