SWATI

Email:swatiguttedar197@gamil.com
Mobile:9591338321

EXPERIENCE SUMMARY:

Having 3 years of experience in Information Technology L1, L2 production / application support and maintenance.
Technologies known MS SQL Server 2012/2014/2016,T-SQL, ITIL Concepts (Incident,Problem, and Change management) and IIS Server.

PROFESSIONAL SUMMARY:

- Having 3 Years 'experience in L1, L2 production / application support and maintenance
- Technologies known MS SQL Server 2012/2014, T-SQL, ITIL Concepts (Incident, Problem,and Change management), IIS Server.
- Excellent in writing SQL queries, Sub queries, T-SQL skills including Stored Procedures,User Defined Functions, Cursors, Triggers, joins and Indexes.
- I have Good experience in BFSIdomain.
- I have Extensive relevant experience working in application / production support environment.
- Good experience in performance tuning.
- Experienced in Strong debugging/troubleshooting skills.
- Experience in solving and creating tickets using tool Service NOW.
- Expert in database maintenance, monitoring, backups, and recoveries.
- Developed complex database objects like Stored procedures, Functions, Triggers, Views.
- Experienced in CA7 Scheduling jobs and Autosysjobs.
- Experience in various stages of S/W Development like Development, Testing and Implementation.
- Providing regular updates to senior management
- Good experience Monitoring and Reporting Progress, attending Bi-weekly calls, Monthlycalls and the CAB meetings.
- Good experience in working with Vendors.

PROFESSIONAL EXPERIENCE:

- Working as Software Engineer in CGI **,** Bangalore from December 2018 to till date.

ACADEMIC QUALIFICATION:

- B.Tech (CIVIL) in Guru Nanak Dev Engineering College Bidar with an aggregate of 65%.

TECHNICAL SKILLS:

- **Programming Languages** : SQL, T-SQL.
- **Data Base Tools** : MS-SQL Server 2005/2008R2 / 2016 / 2017.
- **Operating Systems** : Windows server 2008R2,2010R2.
- **Issue/Bug Tracking Tool** : Service Now.

PROJECT:

Project Name : Foresters Insurance, CANADA.
Application : FASAT and FASATWeb.
Role : Programming, Production and QA support.
Environment : SQL SERVER 2005/2008, ITIL.

PROJECT SUMMARY: The project is in Insurance Domain and mainly deals with providing application support and implementing new enhancements required by the business of Foresters. The project is a distributed application where in when new policies are added or sold by an agent to a customer it is recognized by the legacy systems and all the information related to it is given to the .NET application called FASAT.

The FASAT application then calculates the amount of commission that needs to be paid out to the agents and their up line. This information is again sent to another legacy system called CDS which makes the pay-out. The system also generates Commission Statements for the agents on weekly basis which can be viewed by the agents in another web application called FASAT Web.

ROLES & RESPONSIBILITIES:

- Involved in development of complex database objects like stored procedures, Functionsand Triggers.
- Involved in coding, Implementing the business logic in T-SQL, SQL Server programming.
- Managing the team and generating the monthly reports for the client.
- Involved in analysis and solving bugs.
- Providing the regular updates \ status to the higher management.
- Involved in attending the weekly calls with business to discuss on the tickets progress.
- Involved in attending the CAB meeting.
- Production and QA Support.

PERSONAL DETAILS:

Full Name : SWATI
Nationality : Indian
Languages Known : English, Kannada & Hindi
Marital Status : Unmarried