Gangadhar Tatti
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Career Objective:

To work in an environment of cutting-edge technologies and situations demanding high degree of excellence that allows me to use my intellect to its best and also enhance my technical and analytical skills to provide the best for the organization.

Professional Summary:

Overall 10 Years of experience in Information Technology, out of which 5 years in Windows Server and VMware Administration. My skills include VMware, Windows Server Administration, MS Azure and Data center operations and support.

Professional Experience:

Aspire NXT PVT Ltd, Senior System Administrator (Sep 2021 to till Date)

NTT India GDC PVT Ltd, Sr. System Engineer (Dec 2016 to Sep 2021)

- Managing Production support with 2 vCenters, 50+ ESXi hosts and 40+ physical servers and 5000+ Virtual Machines.
- Creating and managing virtual machines and installing/upgrading VMware Tools on VMs.
- Patching and upgrading ESXi hosts.
- Server migration from physical to virtual and virtual to virtual.
- Deploying new VMs from template and cloning existing VM as per the client request through change management process.
- Working on Service request, Incident Management, Problem Management and Change Management.
- Upgrading Network/storage drivers and BIOS firmware on ESXi hosts.
- Managing Tasks & Events, Alarms and Performing snapshots.
- Installing and configuring ESXi, and vSphere Client.
- Installing, Configuring and Troubleshooting Windows 2003/2008/2012/2016 Servers.
- Windows Server troubleshooting. Patching Windows servers.
- Upgrading Windows Servers.
- Knowledge and experience on Active Directory, DHCP, DNS, DFS, Hyper-V, GPO and OUs.

LAM Research India Pvt Ltd**, *(Dec 2015 to Dec 2016)***

- Providing computer system administration support to over 1350 users. Maintaining Active directory content. Setting up user accounts and installation necessary user workstation application and software.
- Responsible for user level operations and providing users for share folder access, internet access, VPN access, admin rights and dimension data wireless access through maintaining GSD (Global Security Document).
- Installs and configures windows server hardware and software, to include physical and virtual servers, Windows server, Active Directory, VMware ESX,
- Installing and troubleshooting monthly patching servers and workstations as microsoft release the patches as tested global team.
- Software deployment using SCCM and SCCM Report generation (Workstation compliance, non-compliance and workstation patch reports)
- Installing crowd strike and quails application and pulling the report malware detected Workstation and servers and troubleshooting
- Providing L1 and L2 Problem Identification, Diagnoses and resolution of incident tickets.
- Attending and handling helpline tickets with ITSM Tool within the SLA

Info Services (Sep 2014 to Nov 2015)

- Installing and Configuring Windows 2008 / 2012 Servers.
- Configuring/Administering Domain Users and Groups (Password Settings/Account Restrictions/Profile Settings).
- Adding workstations to domain and moving the hosts into appropriate OU.
- Troubleshooting Internet, Intranet, LAN, WLAN, VPN and SCCM related issues.
- Installing, Administering, Configuring and Troubleshooting Windows XP, Widows 7 & Windows 8.
- Configuring and troubleshooting MS Outlook & Lotus Notes related issues.

RMS Technology Pvt Ltd (Jan 2012 to Sep 2014)

- Providing Software, Hardware, Network Support and Operating System Support to end users via Visit, Remote, Phone, Email and Chat within SLA.
- Installing, Administering, Configuring and Troubleshooting Windows XP, Windows 7, MS Outlook 2007/2010, Symantec Antivirus 12.0 and Network printers.
- Managing and Configuring Local and Domain User Accounts, Updating GPO on client machines.
- Installing and troubleshooting SCCM.
- Troubleshooting Internet, Intranet, and LAN related issues.
- Troubleshooting and resolving VPN & Citrix related issues.

Education:

- Diploma in Electronics and Communication Engineer – 2010 passed out.
- SSLC – Karnataka Board – 2007 passed out.

Personal Information:

Name	: Gangadhar Tatti
Date of Birth	: 27 July 1991
Gender	: Male
Father	: Parashuramappa Tatti
Nationality	: Indian
Marital Status	: Married
Languages Known	: Kannada, English and Hindi

Declaration:

I hereby declare that all the above-furnished details are correct to the best of my knowledge & belief.

Date:
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Place: Bangalore   (Eranna S)