

Dinesh Kumar D

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Profile

- Desktop & Server administration with 2.6 Years of experience in Administration of Windows Desktop & Server Implementation & support.
- Proficient Level Skills in- Installation of Windows Desktop and Server Operating system- Win 7 to 11 and Server 2008/2012/2016/2019, Service Now tool.
- Excellent Team Co-ordination skill and ability to articulate well with users & clients and adapt to changing environments.

Experience Summary:

Company Name	From	To	Technology
Selchin Online Services Pvt Ltd	Aug-2021	Present Date	Windows Server Management, Installation & Support on Microsoft Windows Servers. Windows Desktop Management
Infonet Comm Enterprise solutions Pvt Ltd	Dec-2020	Aug-2021	Microsoft Windows Servers. Windows Desktop Management
Ekah Wireless Solutions Pvt Ltd	Jul-2018	Jul-2019	Desktop level Management

Technologies Handled:

- Windows 11, 10, 8, 7 and XP
- Windows 2019, 2016, 2012, 2008 & 2003 servers
- Active Directory Administration
- Symantec & McAfee Antivirus Installation
- Windows NT backup And Commvault Backup
- DNS management
- DHCP management
- Windows deployment services
- Software Installation, Windows patches installation

Company: Selchin Online Services Pvt Ltd, Bangalore

Role: Desktop Support Engineer

Project Description:

- System assembling and disassembling
- Installing and troubleshooting windows XP/Windows 7/8/10 & 11 operating system
- Installing and troubleshooting Network and Stand-alone Printers
- Installation of Various software's and application for the user's need
- Installed following servers Win 2000, Win 2003, Win 2008 and Windows 2012
- User and group administration of active directory
- Installed and configured WSUS server to managing windows patches
- Maintaining software and hardware inventory in CMDB
- Service now- Skills in Service Request, Change, Incident, Problem management and adherence to SLA on Incident management

Company: Infonet Comm Enterprise Solutions Pvt Ltd, Krishnagiri

Role: Technician Trainee Support

Project Description:

- Desktop & Laptop assembling and disassembling
- Installing and troubleshooting of Windows desktop operating systems
- Day to day support in company for the users in troubleshooting the issues
- Protecting Network from Virus using Symantec End Point protection
- Configuring and troubleshooting Microsoft outlook
- Supporting Desktops and Laptops in Windows Platform more than 100 users
- Installation of Various software's and application for the user's need

Additional Knowledge:

- Attended trainings and have knowledge in Cloud technologies- AWS- AWS Solution Architect Associate Course Completion Certified in MyTectra Institute, Bangalore.

Scholastic Records:

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- 2018- B.E(Computer science Engineering) from PARK College of Engineering and Technology, Coimbatore

- 2014- HSC from Pachamuthu Matriculation Higher Secondary School, Dharmapuri
- 2012- SSLC from Govt. Boys Higher Secondary School, Krishnagiri

Personal Profile:

Father's name	:	Dinakaran. S
Present Address	:	No.38\2, 3 rd Floor, 9th Main road, Sriram Nagar, HongasandraVillage, Garvebhavipalaya, Bangalore- 560068.
Permanent Address	:	Ikundam (Vill), Ikothapalli (PO), Krishnagiri (TK &DT).
Date of birth	:	13/10/1996
Marital status	:	Single
Languages Known	:	English, Tamil, Telugu, and Kannada

Declaration:

I, **Dinesh Kumar Dinakaran** hereby declare that the above furnished statements are true to the best of my knowledge and belief.

Place: Bangalore.

Date:

Dinesh Kumar Dinakaran