



Manoj Shankar Parande

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Career Objective

To be associated with an organization that provides me an opportunity to show my skills and improve my knowledge with latest technology and to be a part of team that works dynamically towards completing accomplishment of the organization

Experience Summary

- A competent professional with 5+ years of experience in IT Industry in Windows Server, Linux and VMware technologies.
- Basic knowledge Of Azure AD& O365, Citrix, VMware administration L1 Support.
- Successfully managed & delivered Virtual Infrastructure.
- Ability to work in team environment with excellent presentation.
- A proven record of reliability, the ability to perform under time constraints, and good judgment under pressure.

Educational Qualification

Examination	College	Board/University	Aggregate
B.C. S	Dr. Babasaheb Ambedkar Marathwada University Aurangabad	Pune	Higher Second Class
H.S.C	Adarsh Mahavidhyalay	Pune	Higher Second Class
S.S.C	Mahatma Gandhi Vidyalaya	Latur Board	Distinction

Course Details

1. Hardware & Networking:
2. Citrix XenApp 6, 6.5 and Xendesktop 7.x Course
3. AZ -103 Azure Administrator Course
4. MS Office 365 Admin Center L1

Experience

Experience: - **Total experience 6 Yrs.**

Company: - **Hitachi Systems Micro Clinic Pvt Ltd.**

Duration: 22th Feb 2021 to Present Company: -6 months' Experience

Designation: **Team Lead.**

- Installation and Configuration of Windows, Linux OS software's.
- Worked on Windows 2008, 2012, 2016 and Windows 7/8/10 at the server /workstation level, including user and application installation, OS configuration, Server/Desktop maintenance/support.
- Lead desktop and helpdesk support efforts, troubleshoot hardware and software errors by running diagnostics, documenting problems and resolutions, prioritizing problems and assessing impact of issues
- Basic Knowledge of Jira and Confluence.
- Basic Knowledge of VMware, Esxi Hypervisor, Hyper-V on Virtual machine Creation and Configuration
- **Office 365 admin Center & Azure AD 1 year experience.**
- Email ID creation, create groups, add/remove group members, managing of Licenses & Roles, manage group owners, email forwarding, password reset, manage shared mailboxes, configure outlook, mailbox backup and restore.
- **Azure VM creation for 365 ADFS, DC, Exchange.**
- Distribution list, recover deleted items, Mailbox usage.
- One Drive access, Teams Sign-in troubleshoot & License.
- Teams Templates, ChannelsCreate,MFA access.
- Troubleshoot day-to-day Incident s and services request handling.
- Basic knowledge of Manage Azure subscription and profiles.
- Allow an application to access all resources in a resource group.
- Allow one user to manage virtual machines in a subscription and another user to manage virtual network.

Work Experience

Company: - **I Source Infosystems Pvt. Ltd. Pune**

Client: **Kloudq Technologies Limited. -**

Duration: 01thNov 2015 to 15thJune2020 4.5 Years' Experience

Designation: **Senior System Engineer.**

Responsibilities:

- Worked on Windows 2008, 2012 and Windows 7/8/10 at the server /workstation level, including user and application installation, OS configuration, Server/Desktop maintenance/support.

- Installation of Patches, Service Packs, Security Fixes for Operating Systems.
- Support of the mobile technologies, iPhone/iPad/Android/Blackberry/MacBook.
- Troubleshoot day-to-day Incident s and services request handling.
- Mac OS Installation, Recovery, Diagnostics & Configuration.
- MacBook Time Machine backup, External backup, iCloud backup.
- Olm to PST Archive backup and convert.
- Active Directory. User id creation, deletion and account related problems.
- VPN and fort client, installation & Configuration, Support to Remote located users.
- Installation/Configuration and Troubleshooting of MS Outlook 2007, 2010, 2013, MS Office 365.
- Configurations of Thin Clients like, HP Linux/Windows embedded, AGS etc.

Work Experience

Company: - I Source Infosystems Pvt. Ltd. Pune

Client: Persistent Systems Ltd. Pune.

Duration: 26th May 2014 to 20thOct 2015, 1.5-year experience

Designation: System Engineer.

Responsibilities:

- Systems Hardware and Software's, Print server, Network Printer, Local printer Configuration.
- Understanding troubleshooting user problems, provide resolution.
- Troubleshooting on logged tickets as per SLA.
- Linux/Windows, 2k3, 2k8 R2 Server.
- Active Directory. User id creation, deletion and account related problems,
- Transferring data backup, Installation.
- Installation/Configuration & Troubleshooting of MS Outlook 2007, 2010, 2013, Outlook Express.
- Installation of Patches, Service Packs, Security Fixes for Operating Systems.
- Remote support, thin Client Support, Citrix helpdesk support.
- Antivirus Installation, configuration.
- WebEx setup, VC Call, Client Call, DP Call, All Hands Meetings, WebEx meeting recording, Oracle demo, Pre-Board Meeting.

Personal Information

Name: Manoj Shankar Parande
Father's Name: Shankar S. Parande
Nationality: Indian
Blood group: AB+
Languages Known: Hindi, Marathi, English and Kannada
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**Yours Sincerely,
Manoj S. Parande**