

## BACKUP ADMINISTRATOR

SAGAR.C

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### Career Objective

Working in a competitive environment, using my technical skills and analytical approach to the best of my ability to help the organization achieve solution's, helping the organization to grow in the process, enhance my overall development.

### Professional Summary

- Over 4 Years' experience in Cognizant Technology Solutions - Bangalore the areas of Comm vault backup
- Expertise in providing managed services, remote and off-site support to the customers.
- Excellent knowledge and skills in troubleshooting NetBackup issues, tape issues, storage issues.
- Experience in Storage Lifecycle Policies (SLP) and NDMP backups.
- Implementation, upgrade and configuration of Commvault Solutions & VERITAS Netbackup
- Trouble shooting various problems and failures in Commvault, VERITAS NetBackup.
- Experienced in BMC Remedy, Service Now ticketing system & ITIL concepts.
- Proficiency in VERITAS NetBackup/ Commvault command line and GUI.
- Checking the tapes drives in required interval of time to reduce the Backup job failure.
- Providing Level-2 Support to all NetBackup related Issues
- Supporting various Production environments like Windows and Linux.
- Able to work in 24/7 environment.

### Educational Qualification

**B. Com (Computers)** : Sri Venkateshwara University, Tirupati.

### Technical Skills

**Backup Tools:** Commvault 9, 10 & 11 and SP24

### Work Experience

- ✚ Working knowledge on COMM server, Media agent & Client configurations.
- ✚ Working knowledge on NDMP backups.
- ✚ Knowledge on Configuring the libraries.
- ✚ Trouble shooting communication/ functional issue against the Tape libraries, Media agents & COMM server.
- ✚ Responsible for all disc-based backups to ensure data is appropriately backed up & recoverable.
- ✚ Working on Storage/ Schedule policy concept.
- ✚ Working on archive retention, & backup set.
- ✚ Working on Commvault reporting skill, daily reporting, event, & error reporting.
- ✚ Checking the Communication paths and accessibility by trouble shooting all network related issues and Domain related issue.
- ✚ Monitoring and troubleshooting backup issues occurring in the environment.

### Roles and Responsibilities on Commvault:

- Configuration and install the COMM server and Media agent and Client servers.
- Experience to Configure the Tape Library, Disk Library and Azure Library.
- Experience to Upgrade the COMM server and Media agents and Clients.
- Experience to upgrade the service packs 10 to 11 and 11 to 17.
- Experience to configure the Auxiliary copies.
- Experience to take the azure environment backups.

- Experience to prepare various reports in Commvault
- Experience to working with Multiple Vendor cases.
- Experience to take the DDB backup and DDB Recovery.
- Scheduling the Incremental and Full back up for the backup clients Initiating Restore jobs upon request.
- Updating client on daily, weekly and monthly activities.
- Implementation and configure the VM backup and Restorations
- Implementation and configure the SQL backups.
- Implementation and configure the Exchange backups.
- Troubleshooting the Drives and Media issue.
- Troubleshooting daily backup failures and working on restore tickets.
- Troubleshooting on various issues while taking backups, Monitor the tape drives and produce tape drive issues report.
- Managing Oracle database backups through RMAN.
- Working on Tickets based on the severity levels and closing the Tickets.
- Working on Vault Tracker procedure.
- Proficient on Commvault Client setup and different restore methodology.
- Working Knowledge on NDMP backups.
- Knowledge of disaster recovering management concepts.
- Knowledge on Commvault Import and Export methods
- Working on Commvault Reporting skill, Daily reporting, event, and error reporting.
- Working on Archive retention, and Backup set.
- Working on Storage/ Schedule Policy Concept.
- Responsible for all disk-based backups to ensure data is appropriately backed up and recoverable.
- Troubleshooting communication/functional issue against the Tape Libraries, Media Agents and COMM server.
- Checking the Communication paths and accessibility by trouble shooting all network related issues and Domain related issue.
- Providing training and support to new team members.
- Monitoring and troubleshooting backup issues occurring in the environment.
- Performing all types of restores
- on Windows, SQL, Lotus Notes, Oracle and NAS.
- Configuring backups using the V-Center server.
- Installing and troubleshooting the Commvault software on Linux and windows, oracle RAC, SQL, Lotus Notes and NAS platforms.
- Few backups happening over VTL and basic disk pools in the environment so daily activity included monitoring the disk failures and space usage. Other backups are going directly to tape, hence working on HP and IBM Libraries.

#### **Roles and Responsibilities on NetBackup:**

- Installation of Veritas NetBackup Software on servers (Windows, UNIX) and addition to the backup schedule.
- Configured robot, drives, storage units, volume pools, backup policies etc.
- Trouble shooting different kinds of error codes received during backup and restore.
- Checking the status of the Tape Library drives and make high availability all the time.
- Configuring the tape drives during addition and replacement of Tape drives in the Tape library.
- Performing NetBackup upgrades, patching and compliance requirements.
- Supporting a wide range of backup storage targets, includes different types of disk-based storage, third-party duplication appliances and physical tape libraries.
- Monitor and troubleshoot backup jobs using logs and NBU console.
- Trouble shooting Tape Library and tape drive issues.
- Replacing bad tape and removing struck tapes from library.

- Hands on experience on importing tapes and images of backup taken on different server and making ready for restoration.
- Work Experience in Network Data Management Protocol (NDMP).
- Experience in Storage Lifecycle Policies (SLP).
- Working on VMware, Exchange backups.
- Working on duplication and De-duplication concepts.
- Troubleshooting the backup issues by analyzing the VERITAS NetBackup logs.
- Managing backup policies, volume pools for daily, weekly & monthly backups.
- Responsible for Backup implementation on Oracle and SQL servers and configuration testing before setting it up in the production environment.
- Monitoring Active Monitor for any minor & major errors in backups, Restores or any other NetBackup operations.
- Responsible for periodically checking the Master, Media servers and tape library health check.
- Worked on various media management activities like Freeze, Unfreeze, Suspend, Expire media's.
- Creating and working on tickets assigned to our group and closing as per SLA requirements.
- Taking care of pending vendor cases like Veritas, HPE support teams.
- Performing tape rotation and Robot inventory to update volume database.
- Cleaning the tape drives at regular intervals.
- Freeze and Unfreezing of the media based on the requirement.
- Configuration of Devices and media, Media pools.
- Adding new clients to backup rotation or decommissioning old clients.
- Generating daily/weekly/Monthly backup reports using GUI Console.

#### **Academics:**

Completed B.com Computers in SRI VENKATESWARA UNIVERSITY, TIRUPATI 2008

Completed Intermediate in VIGNAN JUNIOR COLLAGE, KADAPA 2005

Completed SSC in NIRMALA ENGLISH MEDIUM HIGH SCHOOL, KADAPA 2003

#### **Personal Profile:**

Name	:	C Sagar
Fathers Name	:	C. Subramaniam
Date of Birth	:	18-06-1988
Nationality	:	Indian
Languages Known	:	Telugu, Hindi & English
PAN card	:	AJTPC3924H

#### **Declaration:**

I consider myself familiar with Accounting & Information Technology Aspects. I am also confident of my ability to work in a team. I hereby declare that the information furnished above is true to the best of my knowledge.