

Md Afaque Jawaid

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JOB OBJECTIVE

Seeking to apply my strategic analytical skills in the domain of Operations & Maintenance with an organization of repute, preferably in Switch and IT/Software industry in India.

PROFILE SUMMARY

<ul style="list-style-type: none">• B.Tech.(CSE) from NRI Group of Institute & Technology, Bhopal MP• Proficiency at grasping new technical concepts quickly & utilizing them in a productive manner• Completed SQL Training from Solo Learner, Completed HTML, CSS Training from Solo Learner, An effective communicator and key player in challenging & creative environments with excellent capacity to adapt to new technologies & skills	Knowledge Domain <ul style="list-style-type: none">• Dedicated IST Switch professional combining 1 Years and 5 Months of IT related experience which includes being with Production Support team for Fidelity Information Services with solid background in daily systems operations, system performance monitoring and Application & technical support and troubleshooting.• IST Switch/7.7• UNIX/SQL
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PRESENT COMPANY & PROJECT

Leading Indian government Bank (Alternative delivery channels)

Company Name	FIS Payments Solutions & services India Pvt.Ltd.
Client	PUNJAB NATIONAL BANK (India's Second Largest Bank)
Duration	January, 2022 – Present
Project overview	<ul style="list-style-type: none">• Alternative delivery channels, IST Switch. Monitoring the ATM, POS & IVR transactions through running inform of queries and monitoring scripts.• Extensive experience in supporting on a 24*7 production environment.• Experience in Cards processing Domain (ATM/POS Switch, Issuer, Acquirer).• Expertise in Retail, Banking, Payment and smart card industry (Including authorization, settlement and ECOM transactions).• Well versed in OLTP (Online transactions Processing).

Tools & Technologies	IST Switch, SQL, Linux, CA service desk, IST Table, Routing Table.
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Responsibilities	<ul style="list-style-type: none"> • Develop various reports on the IST switch for daily transaction as per Client Requirements. • Develop various Scripts on UNIX for monitoring Purpose. • Good Troubleshooting Knowledge for ATM, POS, IST TABLES, Transactions Flows. • Hands on experience in payment standard protocol ISO 8583, Europay, MasterCard and visa (EMV) with team. • Test transactions while performing message parsing and checking them against ISO 8583 standards. • Test Scenario Preparation for various transactions for NCR, Diebold, LIPI machines. • Financial authorization and settlement process for MasterCard and VISA. • Monitoring the ATM, POS & IVR transactions through running inform queries. • Excellent exposure in testing banking applications like POS based Transaction Application, MasterCard and Rupay card Payment. • To check and solve the transaction related issue at different debug level in switch application server. • Card Management System (Debit & Credit card). • Coordination with ATM engineers, Customer/Vendor, NPCI and Finacle Team for Smooth Switch Operations. • To check and solve all type of ATM (ISSUER, ACQUIRER and ONUS) and POS related transaction in application server as well as database server. • To check and solve all type of Value-added services related transactions like (OTP related, Pin change, Mobile banking Reg. etc.)
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Fidelity Information Services

- Providing Support to ATM Switch to Network Data Centre.
- Production Support Technician I.
- Starts from January, 2022 to Present.
- Currently Working on Linux, SQL and Core java platform.

Previous Experience-2

Company Name	Sayara Technology
Duration	December, 2020 – June, 2021
Profile name	DATA Administration/Website Development (Frontend)
Tools & Technologies	SQL Query, HTML, CSS, JS, MS Excel
Projects	<ul style="list-style-type: none"> • TMM (Tron Making Machine Website). • Service Kart (Data Admin/E-Commerce Website). • The ITICIAN (Business Website).



EDUCATION

- B.E (CSE) from NRI Group of Institute & Technology, Bhopal, MP 2020
- Class XII from Khudi Ram Bose Inter College, Muzaffarpur (State Board) 2015
- Class X from Kendriya Vidyalaya Muzaffarpur (CBSE) in 2012

MAJOR PROJECT

Title: 1 ALHIKMAH Naturocare (Naturocare Website)
 Description: For Making Daily Life Care Naturally for Everyone.

Title: 2 ASTITVA Healthcare (Healthcare Website)
 Description: For Best Experience Healthcare Facility.

IT SKILLS

Languages: Linux, SQL, Oracle 11g, RDBMS, WinSCP, ISO 8583 Protocol, CSS, HTML.
 Operating System: Windows (XP, Vista, 7, 8, 11) & Android Application Software MS Office Suite.
 Other Internet Application.

PERSONAL DETAILS

Date of Birth: 07th Jun, 1996
 Languages Known: Hindi & English