



**Suresh Kumar P**  
**SAP Basis & HANA Consultant**

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## CAREER SYNOPSIS

Over 15 years of experience in IT and 9.8 years of rich and proven expertise in the areas of SAP Basis/Netweaver administration includes experience working on Implementation, Upgrades and Support Projects. Versatile team player and lead with excellent verbal and written communication skills, a self-motivated individual with commendable analytical and problem-solving skills.

## EXECUTIVE SUMMARY

- Certified SAP S/4 HANA Conversion and SAP System Upgrade ([E\\_S4HCON2022](#))
- Certified SAP Cloud Provisioning and Administration ([C\\_HCADM\\_02](#))
- Certified SAP OS/DB Migration for SAP NetWeaver 7.52([C\\_TADM70\\_21](#))
- Handling the multiple roles as Basis Lead, PSG, SAP Integration Manager and Application Manager.
- Recognized twice with Infosys Unit level Prestigious Glory Award and Rise Awards
- Awarded with Infosys Employee Stock Ownership Program in Feb 2022.
- Highly appreciated by Client Management for the positive attitude towards deliverables.

## CERTIFICATIONS

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- Certificate of attendance from SAP Academy for Netweaver Portal – EP100

## QUALIFICATION

- Engineering in Electronics and Communication from JNTU, Hyderabad in 2005 with 62 %
- Intermediate from Nalanda Residential college, Vijayawada with 88.2 %

## PROFESSIONAL EXPERIENCE

### Current Employer

#### Infosys Limited

Lead Consultant (20<sup>th</sup> Oct 2014 to till date)

### Previous Employer

#### IBM India Private Limited

Senior System Engineer (June 2007 to 19<sup>th</sup> Oct 2014)

## PROJECTS HANDLED

### Project 1:

Employer : **Infosys Limited**



Client : Novartis& Alcon  
Industry : Pharma and Health Care  
Duration : August 2019 – Till Date.  
Role : SAP Basis Change Management Lead, Integration Manager and SAP Application Manager for SAPGUI, MDM, BEx and Business Client.

Novartis International AG is a Swiss multinational pharmaceutical company based in Basel, Switzerland. It is one of the largest pharmaceutical companies by both market capitalization and sales. Headquarters: Basel, Switzerland

Alcon is a global medical company specializing in eye care products with headquarters in Fort Worth, Texas, United States, and incorporated in Fribourg, Switzerland. Alcon was a subsidiary of Novartis until April 9, 2019.

### **Roles & Responsibilities:**

- Handling 2 project crucial roles as SAP Integration Manager and SAP Application Manager for Frontend applications
- Worked on Migration of SAP ERP on Premise to SAP S/4 HANA in AWS Cloud.
- Performed Maintenance of SAP Systems on AWS Cloud
- Worked on SAML authentication migration to Azure Cloud.
- Experienced working on Proton IQs, ITSM and other compliance tools.
- Good Knowledge on SAP BTP, Cloud Foundry and CPI application.
- Worked on Honico BatchMan, UC4 Job management tools.
- Worked on BTP Cockpit in creation of sub accounts, establishing connectivity to SAP, Fiori and Non SAP systems, Destination Configuration, SAML authentications etc.
- Worked on the SAP Cloud connector maintenance, Certificates maintenance in Cloud Connector systems.
- Can up-skill and re-skill quickly to adopt the technology changes.
- SAP Implementation including fresh System Builds (SAP ECC 6.0, NW 7.4, CRM 7.0, HANA 2.0 and SOLMAN 7.2), Cutover, Go Live, Maintenance, Monitoring and Troubleshooting.
- Performed multiple SPS upgrades using SUM tool.
- Installed multiple SAP systems of various SAP Components.
- Analyzed hundreds of SAP Notes for various SAP performance troubleshooting issues.
- Upgrade HANA environment from HANA 1.0 to HANA 2.0
- Upgrade S/4 HANA On Premise from 1709 to 1909, 1909 to 2021 FP01.
- Worked on HANA system maintenances and Performance troubleshooting
- Worked on Multiple Change Management activities like System parameter changes, Regular monthly maintenance activities, Oracle Upgrades, System Refreshes etc.

### **SAP Integration Manager**

- Responsible for planning and managing all SAP system downtimes
- Responsible for adopting the SAP System Dependencies and Restrictions
- Plan Yearly SAP maintenance calendar in alignment with Technical Teams, Application Managers and Business stakeholders from Various tracks
- On Demand System maintenance planning and alignment
- Resource planning for the activities planned, CAB discussion and finalizing activities.
- Alignment with SAP Application Managers for on-demand system downtime requirement.



### **SAP Application Manager**

- Very crucial and highly visible role w.r.to Novartis client deliverables.
- In view of Novartis Security vulnerabilities and SAP support lifecycle, SAP frontend applications to be updated in all end user machines.
- Handle the SAPGUI SCCM package building and global deployment to all SAPGUI users across Novartis.
- Global communication to all end users for SAPGUI version upgrades
- Worked on various automation activities using "AutoIT tool" like SAP systems monitoring post mass maintenance, SAP logon Pad refresh for all end users etc.
- MDM, NWBC and AFO applications upgrade

**Non-SAP tools: UC4, BatchMan, ITSM, Open Text, Proton, Libelle, SNOW etc.**

### **Project 2:**

Employer : Infosys Limited  
Client : PepsiCo &Frito-Lay  
Industry : Retail  
Duration : June 2017 – Dec 2018  
Role : SAP Basis Consultant, Offshore Lead for Upgrade Project

### **Project Description:**

PepsiCo is one of the world's largest convenient food and beverage companies, PepsiCo manufactures, distributes and markets global brands such as Frito-Lay snacks, Pepsi-Cola beverages, Gatorade sports drinks, Tropicana juices and Quaker foods.

### **Roles & Responsibilities:**

- Planning and implementation of Portal upgrades across all sectors in PepsiCo.
- Performed the Portal Upgrades from NW 7.3 to NW 7.5
- Installation of BODS 4.2 systems
- Installed HANA 2.0 SP 03
- Install & Configured HANA COCKPIT on HANA DB 2.0
- Worked on HANA 2.0 Backups and Restore
- Worked on HANA DB High Availability Setup at Studio & OS level
- Involved in release process, ECC 6.0 EHP5 upgrade process.
- Good Experience restoring the system to old version in case of upgrade failures.
- Worked on Cutover activities, Production Patching and other maintenance activities.

### **Project 3:**

Employer : Infosys Limited  
Client : Nike & Converse  
Industry : Retail  
Duration : Oct 2014 – May 2017.  
Role : SAP Basis Consultant

### **Project Description:**



Nike, Inc. headquartered in Beaverton is an American multinational corporation that is engaged in the design, development, manufacturing, worldwide marketing and sales of footwear, apparel, equipment, accessories, and services.

I was part of Nike Client's 24x7 work environment for 2.5 years, provided L3 support in SAP BASIS Operations Platform consisting of 40+ Production Systems including SAP HANA, BODS, BOBJ, AFS, ECC, BW, Retail, SRM, CRM, HCM, eNOTA, BPC etc.

### **Roles & Responsibilities:**

- Performed the System Refresh (ABAP+Java), System Copy using UC4 automation
- Tool, SNAPSHOT+BRRESTORE & Stage Copy Methods as well as the Manual Refresh.
- Importing the Weekly/Monthly transport to various production systems thru Charm tool.
- Performed Stack upgrade, Support/LP upgrade activities.
- Worked on Audit reports for Basis such as "Transport Audit", "Change Management Audit" etc.
- As part of Ticket Reduction initiative have analyzed the monthly Tickets dump and automated the redundant tasks by coordinating with functional teams to improve the project efficiency.
- Have led the team in crucial activities such as "Builds, Minor/Major releases, OS patching activities etc.
- Worked on various automation or innovation tasks to reduce the manual effort.
- Performed TMS configuration in Domain Controller & in Other SAP Systems after refresh.
- Auto import configuration, Building Buffer and Import ALL Activities.
- Experienced in setting up Single sign on (SSO) for multiple SAP system
- Creation of Partner profiles and ports required for SS Connection activity
- Perform SAP performance monitoring/tuning, including Early Watch Report Generation and analysis

### **Project 4:**

Employer : **IBM India Pvt Ltd**  
Client : Medibank – Delphi Build and Deploy  
Industry : Banking and Insurance  
Duration : Jan 2014 – Oct 2014  
Role : SAP Basis Consultant

### **Project Description:**

Medibank is an Australian government-owned private health insurer, established under the Fraser Government in 1976 through the Health Insurance Commission (now known as Medicare Australia).

### **Roles & Responsibilities:**

- Installation of SAP Systems (Netweaver 7.4, ERP 6.0 EHP 6, CRM, PI etc.)
- Installation of required tools like NWDS, WPB etc.



- Install and Configure BOBJ, BOBI and BODS 4.2.
- Performed SSO installation and SLD Configuration.
- Post Installation activities before handing over the system to Client.
- Upgrade Systems to latest Stack Level using MOPZ and SUM Tool.
- Configure Systems in the Solution Manager for MOPZ, Service Desk etc.
- Performed the Support Pack Upgrade as per Requirement using SPAM.
- Review the Compatibility and apply the snotes as per requirement.
- DB restore with existing Backup using System Copy.
- User Administration like user creation, user deletion
- Monitoring and maintaining the Background Processing jobs
- Application Performance monitoring and fine tuning
- Opening SAP connection to the system according user request
- Perform basic OS & database administration tasks
- Working with workbench organizer, CTS and transport management system (TMS).

### **Project 6:**

**Employer** : IBM India Pvt Ltd  
**Client** : Unilever  
**Industry** : Retail Marketing  
**Duration** : August 2013 –Jan 2014  
**Role** : Senior Team Member

### **Project description**

The Unilever is a multi-national corporation, formed of Anglo Dutch parentage that owns many of the world's consumer product brands in foods, beverages, cleaning agents and personal care products. Unilever employs nearly 180,000 people and had worldwide revenue of almost £70 billion in 2012. Unilever is a dual-listed company consisting of Unilever NV in Rotterdam, Netherlands and Unilever PLC in London, England.

I had worked for Unilever AMS account with team size of 20 and providing 24\*7 support for huge landscape of around 140 systems with ECC, Java, XI/PI and BW systems.

### **Roles and Responsibilities:**

- Systems restart of AS Java/AS ABAP (ECC) as per the project requirement.
- Monitoring and troubleshooting the brbackups, brconnects and brarchive jobs.
- Transport management in ABAP, BW, APO and XI servers.
- Importing the bulk transports thru OS Level Script.
- XI Transports of IR and ID importing manually.
- Opening the OSS connections as per the requirement.
- Handling the Dry Run or Cutover activities and implementing the Basis Tasks as per the plan.
- Troubleshooting the Table space, File system issues of SAP, Oracle and DB2.
- Running the Backups, Archive Jobs and Database check jobs as per requirement.
- Monitoring the CCMS alerts and troubleshooting the issues.
- Troubleshooting the SAPOSCOL issues.
- Monitoring and Troubleshooting DR Log shipping issues.
- Preparing the Daily health checks of production and non-production Systems.



- Preparing the monthly performance reports for production systems.
- Troubleshooting APO Live cache issues
- Fixing the SMD agents issues.

#### **Project 5:**

Employer : **IBM India Pvt Ltd**  
Client : **Blue Harmony**  
Industry : Information Technology  
Duration : July 2010 – Aug 2012  
Role : Data stage Support Shift Lead

#### **Project Description:**

"Blue Harmony" is an internal IT business transformation project with the aim to radically simplify the company's IT environment used to support several critical customer facing business processes to make them easier for IBM customers, business partners and IBMers to interact with, more consistent worldwide and to provide more opportunities for self-service on the web.

With Blue Harmony IBM plans to reduce the number of software applications they use for these business processes by, as much as possible, moving business processes onto a single global installation of SAP's Business Suite.

#### **Roles & Responsibilities:**

- Provide technical expertise and development support for the ETL development team
- Assist and provide input to various teams on action plans for refreshes, loads, report performance and other data warehouse related issues.
- Reviewing and managing ILMT (IBM Licensing Management Tool) reporting
- Stop / start services, monitor logs, create/delete projects, create/modify environmental parameters etc
- Works with minimal guidance; seeks guidance on only the most complex tasks
- Create documentation for the installs, upgrades and regular maintenance
- Resolving ETL DataStage performance issues
- Participates in 24x7 production support on-call rotation
- Monitor the Daily Datastage loads to SAP.

#### **Project 7:**

Employer : **IBM India Pvt Ltd**  
Client : **HRMS Global Rollout Project**  
Industry : Information Technology  
Duration : Sep 2007 –July 2010  
Role : Data Stage Support

#### **Project Description:**



HRMS Project is the one of the Biggest Project in IBM in terms of application used, Number of End Users and No of Third Party Vendors (supporting for HR data Maintenance, Payroll process in sync with HRMS and legacy systems).

Supporting 24X5 online and On-call Support over weekends, we provided 24 X7 Support to the Project to fix the various issues faced with the Data stage Loads, Payroll, and Data Transfer to Legacy systems/Vendors etc.