

Name :- Mr. Akshay Suresh Jadhav
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OBJECTIVE

To develop myself as a better professional by continuous learning and to utilize the knowledge & experience gained, towards the achievement of organizational goals.

WORK EXPERIENCE

Current Employer : **Net business solutions India Ltd**
Total Experience : **2.8 year**
Designation : **Application Support Engineer**
Skills : **SQL Server 2014, PL /SQL, Shell Scripting basic, Linux, ITIL basic**
Tools : **Service Now, Control-M, SQL Server 2012, Putty**

WORK PROFILE

1 . Project Name : GLEMS

Introduction Glem stands for Global Limit Exposure Management System. This project belongs to banking domain maintain reporting of account exposure received from different systems in banking using web services.

2 . Project Name : CLOS

Introduction Clos stands for Corporate Loan Originating System. This project belongs to banking domain in this project is a module for digitizing the work flow associated with corporate loan origination.

ROLES AND RESPONSIBILITIES

- 1.Providing L1 support for data application.
- 2.Daily monitoring the jobs and solving the issue related jobs.
- 3.Checking the health status of server status, database services, job status.
- 4.check email alert, notification mail and acknowledged them and any ticket in queue with their priority.
- 5.Good knowledge about SQL.
- 6.Good knowledge about Linux Command.
- 7.Monitoring services activity every 2 hours.
- 8.I'm also responsible for handling tickets and user service request within SLA.
- 9.I'm responsible for incident management and change management
10. We have daily meeting with our team members to manage and resolve issues.
11. Patch depolyment to the lower environment server.
12. Fetching the Logs from production server.

Previous Employer : **Sencio Softcon Private Limited**

Experience : **1.8 years**

WORK PROFILE

Project : Warehouse Management System (WMS)

Introduction : WMS stands for Warehouse Management System. This project belongs to the logistics domain in this project Warehousing ,Transportation and Billing part is covered .We provide application support for warehouse and do billing for transportation and warehousing charges. We have Control M tool for job scheduling by using this tool we are monitoring jobs.

ROLES AND RESPONSIBILITIES

- Providing **L1** support for data application.
- Daily Monitoring the jobs and solving the issue related jobs
- Checking health status of Server status , Database services , Job status
- The core role was to keep application up 24/7 and to be in touch with administrators and client to alert them and Sanity the server and application related issues.
- Check **email alert, notification mail** and **acknowledged** them and any ticket in queue with their priority.
- Good knowledge about SQL.
- Good knowledge about Linux command.
- To handle users issue
- Reloading of data based on user
- Replication Checking
- Monitoring Services Activity Every 2 hours
- Sending daily report to client about application availability
- Provide **on call support**.
- Attend weekly client meeting
- Troubleshooting of issues within **SLA**

EDUCATIONAL QUALIFICATION

Education	Institute	Pass Out Year	Univ.\Board
BE	RAIT College of Engineering	2019	Mumbai University
DIPLOMA	Bharati Vidyapeeth	2016	MSBTE
HSC	K M S Junior College Parel	2014	Maharashtra State Board
SSC	Dr.Shirodkar High School Parel	2012	Maharashtra State Board

PERSONAL DETAILS

Name : Mr. Akshay Suresh Jadhav
Date of Birth : 01-June-1996
Languages Known : English, Hindi,
Marathi.
Strengths : Dedication, Quick Learner, Better Grasping Power
Passport No : P2229446
Passport Expire date: 11/08/2026
Permanent Address : 1/39 Nanji Ravji Bldg A.D Road Sewri ,Mumbai-400015
Current Address : Wing no. A/18 flat no. 404 Mangal Bhairav , nanded city
Pune- 411041

DECLARATION

I hereby declare that all the information given above is true to my knowledge & belief.

Date:
Place:

Sign
(Akshay S Jadhav)