Sarika Murali B

IBM WAS & FileNet Administrator

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Extensive experience of 4+ Years in analysis, troubleshooting and implementations of software applications including FileNet applications. Proficient in analyzing and translating business requirements to technical requirements and architecture in the Insurance domain, worked in various subdivisions.

Currently seeking for more challenging projects in the same domain.

- Involved in Administration in terms of installation, application deployment, application upgrades, patch installation and performance tuning of System from 4.5.x to 5.x.
- Installed Refresh Packs and Fix Packs to upgrade the WAS version to latest.
- Provided leadership and guidance for the development team in the performance tuning of the application.
- Responsible for creating clusters including Horizontal and Vertical Clusters, cluster members to implement, High Availability, Work Load Management and Fail Over.
- Configured JDBC Drivers, Data Sources and Connection Pools on Websphere Application Server to connect the J2EE components with Oracle Database, DB2, and Derby.
- Securing Websphere Admin Console, Configuring LDAP user registries and Adding LDAP groups for various roles like Administrator, Monitor, Operator etc.
- Deployed applications (WAR, EAR, and JAR) through the deployment scripts and administration console in various environments like Development, UAT & Production on Websphere Application Server.
- Used Heap Analyzer and Thread Analyzer to tune the Websphere JVM related issues, also generated Heap Dump/Thread Dump.
  Involved in resolving incident tickets, change request received through Service Now/Remedy Tool in DEV, UAT, PRE-PROD, DR and PROD environment.
- Responsible for Pre-installations, installation and configurations of the overall vision that outlines the projected ECM
- Extensively involved in development and implementing object oriented solutions and database concepts.
- Experienced in using teamwork, goal setting and delegating with groups and individuals.
- Excellent Communication, Interpersonal, and Analytical skills.
- Troubleshooting & Production Support in the IBM FileNet P8 technologies with complete Software life cycle development from Requirement.
- Installations and Configurations of 4.x/ 5.x.
- Responsible for the documenting and updating of all processes as required in the software development life cycle.
- Resolving functional and technical issues in FileNet Content Manager.
- Hands on implementing, managing & troubleshooting windows server 2003/08/12 and AIX servers for various ECM solutions.

- Extensively involved in development and implementing object oriented solutions and database concepts.
- Deployed applications (WAR and EAR) in various environments like Development, UAT and Production on Web Sphere Application.
- Providing solutions to the clients on the issues faced in Prod environment and replicating the same in Dev and coming up with ideas to stabilize the environment.
- Maintaining the workflow cycle and making new enhancements.
- Installing required fix packs for FileNet and other components and confirming the same to the Project stake holders

Skills

IBM FileNet Tools: FileNet P8, FileNet 4.5/5.0/5.1/5.2.0/5.X, Business Process Manager(PE) 5.x/4.x, Application Engine,Content Navigator 2.x/3.x,IBM Case Manager 5.x,	■■■■■ Advanced
Operating Systems: Win Server 2003/08/12, AIX, Windows 7/8, Linux, Unix	■■■■□ Upper intermediate
RDBMS: Oracle 11g, SQL Server 2008, IBM DB2	■■■■□ Upper intermediate
Application Servers: IBM Web Sphere6.x/7.0, Web Logic8.1.x, Tomcat	■■■■□ Upper intermediate
Web Servers: IBM Http Server 8.5/8//7.0/6.1, Apache Web Server Tomcat, IIS 7.0/6.0/5.	■■■■□ Upper intermediate
Monitoring Tools: Splunk, AppDynamics, OpsView, etc.,	■■■■□ Upper intermediate
Tools: BMC Remedy, Active Directory, Thread Analyser, Memory Analyser, Ikeyman tool, IIMv8.0 (IBM Installation Manager), Putty, Putty Conn Mgr., Winscp,	■■■■□ Upper intermediate

Work History

2018-11 - Current

WAS & FileNet Administrator

Wipro, Hyderabad

Project : Maintenance and Upgradation.
Domain: Insurance
Client : CHLI
Role: WAS & ECM FileNet Administrator
Responsibilities:
- Discuss technical & functional implementation with the business stake holders
- Securing WebSphere Admin Console, Configuring LDAP user registries and Adding LDAP groups for various roles like Administrator, Monitor, Operator etc.
- Deployed applications (WAR, EAR, and JAR) through the deployment scripts and administration console in various environments like Development, UAT & Production on Websphere Application Server.

- Provided support in implementation of security requirements
- Responsible for creating clusters including Horizontal and Vertical Clusters, cluster members to implement, High Availability, Work Load Management and Fail Over.
- Monitoring the FileNet System, monitoring the Event Logs, monitoring the Flow of Work design of FileNet code/components.
- Involved in executing Change Requests and resolving Incident Tickets, upgrades, applying patches, application server installs, resolving outages adherent to the corporate procedures, policies and escalation levels set for the team.
- Maintaining of all the environments PROD, UAT and DEV of all the applications
- Production and DEV/TEST Support During Microsoft security patching by WINTEL(Windows OS) team
- Implemented FileNet 5.5.2 on New environments on all DEV, UAT and PROD as a part of project requirement
- Worked with different teams including Linux, DB and Windows teams
- Responsible for implementing and configuring FileNet Deployment Manager and Migrate the assets form one environment to other (Eg: DEV to QA)
- Involved with documents migration and performing FileNet import/exports of a large magnitude using custom build tools.
- Designed the Workflows Maps and Sub Maps using FileNet Process Designer and Configured the Queues, Rosters, Event Logs and Java Services using the Process Configuration Console
- Monitored System backup and restore procedures, security and patch management
- Involved in the system documentation, User group presentation, training and transfer of knowledge to technical support team
- Support the environments during migration go live
- Involved in FileNet upgradation from 5.2.1.7 to 5.5.2
- Involved in cut-over activities at the time of moving to new environment
- Worked on the production release on the application and also provided production support for 1 week till the application was stable

Education

2009-01 - 2013-04   **B.TECH: EEE (electrical and electronical engg**

Malla reddy engg. College, s.r.jr college - misamaguda, hyd, Kakaji colony, Warangal

Languages

Telugu, Tamil, Hindi, English