CURRICULUM VITAE

AMIT CHATTERJEE
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PROFESSIONAL OBJECTIVE:

Intend to work in a challenging and dynamic environment with committed and dedicated professionals who help to explore myself fully and realize my potential to keep adding to the value of the organization that I represent and serve while concurrently upgrading my skills and knowledge.

SUMMARY:

- Have 6+ years of Experience in Manual Testing.
- Have good knowledge in **STLC** and **SDLC**.
- Experience in Testing Team handling.
- Thorough knowledge in Test cases, Test plans and Test scenario.
- Good Knowledge on Telecom and Banking Domain.
- Expertise in performing different types of Testing: **Telecom Testing, Protocol Testing, API Testing, Black Box Testing, Regression**, **Functionality**, **GUI**, **Integration**, **System**, **Installation Testing**, and **Performance Testing.**
- Exposure to **Unix/Linux** commands.
- Knowledge on **Wireless, Networking** and **VOIP Protocols**.
- Knowledge on Protocol Suits in different Technology like **GSM, GPRS, SS7, UMTS** and their uses.
- Basic Knowledge on IMS, Gateways, different Sip servers and conference of calls.
- Extensive Experience in Telecom Billing and SIP Application Testing, Performance Testing.
- Knowledge on understanding the Call flow of different mobile operations.
- Positive customer-relations, communication skills and problem-solving skills.
- Knowledge of File processing through **Mainframe, UNIX server**, **WEB GUI**.
- Great understanding of Bill File preparation, Implementation, Processing, Validation.
- Hands on Experience in PostMan,Jira.
- Knowledge in AMDOCS automation tool Ginger, Beat etc.
- Interested in exploring open source Tools like **Wireshark.**
- Hands on Experience in Verification, Validation & problem solving.
- Good knowledge on the Networking concepts such as **TCP/IP, UDP, SIP, DHCP, DNS** etc.
- Excellent Interpersonal Skill, Teamwork, Communication Skill, presentation Skill, Active about Seminars of IT & Communication engineering.
- Excellent team player, Friendly and enthusiastic.

Professional Experience

- Current Organization   : Pioneer Finance Pvt. Ltd.
- Designation   : Test Lead Engineer
- Duration   : July 2019 to July 2020.

Technical Skills Summary:

Testing Skills   : UMTS Testing, VOIP Testing

Testing Setups   : AGILENT 8960, Anite SAT(A),Putty, Jira, Ondo Sip Server, Soft phones.

Testing Tools   **:** Eclipse**,** Wireshark, SIPP,RM-module,PL-Module,WinScp,CH-Explorer,
Tariff Wizard Tool, Tariff World,PostMan,Jira,QC etc.

Database   : ORACLE

Language   : C**,** PERL, SQL

Documentation   : Reviewing and Writing Test cases, Test Plan documents, Test Report.

Methodologies   : Manual Testing, ==Mainframe Testing==**,** System Testing, ==API Testing==, Functional Testing,
Integration Testing, Sanity Testing,Regression testing and Test automation.

Testing Technique: Black Box, White box, Grey box.

Operating Systems: Windows 98/ XP/2000/7, Linux (12.04), UNIX.

Pioneer Finance Pvt. Ltd.(Payrole) July 2019-July 2020
Wipro Technologies (offrole)
HSBC Technologies(Client)

Project Description:
In this project I have tested API's of different layers (i.e. XAPI,PAPI,SAPI) for both Debit cards and Credit
Cards services and also validate the Account details of different Debit cards and Credit Cards Customers.

Responsibilities:

    End to end, Functional, ==Mainframe,== GUI Testing.
    Preparing and Review Test Cases,Test Plan, Test Strategy, Test Result.
    Requirements, Design Document and Test Plan Review.
    Perform different types of testing like ==SIT,CIT,CT==.
    Test Case Execution for Regression Scenarios as well as new functionality.
    Perform SIT via IOS application and involve in ==Penetration== testing.
    Root cause analysis of issue/defects being faced by various API Services.
    Involve in daily stand up and scrum meeting.

Senior Functional Testing Engineer Aug2016-May 2019

AMDOCS(Project AT&T US)-INDIA

Project Description:
In this project I have received bill files from different application into Mainframe side, run ==mainframe== jobs
and then processed those files through WEB GUI and final bill send to Client.

Responsibilities:

    End to end, Functional, ==Mainframe,== GUI Testing.
    Preparing Test Plan, Test Strategy, Test Result.
    Requirements, Design Document and Test Plan Review.
    File processing through ==Mainframe, UNIX,== and GUI. Final bill validation.
    Test Case Execution for Regression Scenarios as well as new functionality.
    Root cause analysis of issue/defects being faced by various application.
    Imparted Knowledge sharing sessions about various application.

Syniverse Technologies Pvt. Ltd.: **Sep 2014-Aug 2016**
Role: TAP/RAP Analyst

Functional Knowledge: GSM/GPRS/HSPA/UMTS networks, Roaming Project Management, IOTs revision, Roaming settlements.

Project Description:
In this project I have implement Discount and AA14 based IOT and do QC before moving tariff into production environment. Analyze the stopped file and take appropriate action.

Responsibilities:

- Dynamic, proactive, multi-tasker, self-directed techno/functional professional for software support.
- Quick study and prom to learn new technologies
- Problem solver - Recognized for "issue resolution excellence".
- Excellent trouble-shooting and reverse engineering skills.
- Client focused Information Technology professional with a reputation for completing quality work on time.
- Responsible for the analysis, in terms of both structure and content, of the GSM TAP files that are held up by the system due to tariff deviations.
- Fixed to problems by own responsibility, and rectifies errors by modifying the system or databases, making use of various Clearing House modules, UNIX and SQL.
- Reporting of status to project team and management.
- Analyze and prepare settlements according to preferred roaming contracts.
- Calculate discounts, overcharges, undercharges for inter-operator settlements.
- Coordinating with internal team and roaming partners in implementing the roaming services.

ACADEMIC QUALIFICATION:

- **B.Tech** (Electronics and Communication Engineering) with aggregate **7.51 CGPA** (scale of 10.0) in 2008-2012 from West Bengal University of Technology.
- **12th** with aggregate **71%** from WBCHSE (West Bengal state board) in 2007.
- **10th** with aggregate **75%** from WBBSE (West Bengal state board) in 2005.

ACHIEVEMENTS:
- District level champion in football.
- Inter school quiz champion.

HOBBIES:
- Internet Surfing.
- Listening music and watching movies.
- Playing cricket, football.

PERSONAL PROFILE:

Name	:	Mr. Amit Chatterjee
Father's Name	:	Mr. Ratan Kumar Chatterjee
Mother's Name	:	Mrs. Ratna Chatterjee
Permanent Address	:	29/1 Sailen Dhār Road, PO: Liluah; Dist: Howrah; PIN: 711204; West Bengal
Present Address	:	Rohit Residency, Bhekrai Nagar, Phursungi Pune, Maharashtra 412308
Date of Birth	:	9th December, 1989
Sex	:	Male

Nationality	:	Indian
Marital Status	:	Single
Languages Known	:	English, Bengali and Hindi

DECLARATION:

I hereby declare that the information and facts stated above are true and correct to the best of my knowledge and belief.

Date: -

Place: -   <u>Signature</u>
                                                                         (Amit Chatterjee)
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