

## Priya Ranjan Pallai

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## Career Objective

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Seeking a position in an organization to utilize my knowledge and abilities in the Information Technology and Business Process outsourcing field that offers professional growth while being resourceful, innovative and flexible for the benefit of the company I serve.

## Professional Competence

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- Having 4 years of experience in IT Industry, where as 3 years in implementation of BPM- PEGA/PRPC application and 1 year in Technical Support.
- Proficient in Pega Implementation life cycle like modeling of business process, development and testing.
- Experienced in Building and Configuring a case management applications by defining multiple stages and processes.
- Hands on experience in configuring Flows, Assignments, Routing, SLAs, Screen Flows, Correspondence Templates for Business scenarios.
- Involved in implementation of process flows.
- Hands on experience in designing User Interface (UI) rules such as Flow Actions, section, Layouts.
- Hands on experience in design and development of Properties, Activities, Data Transform, Report Definition, Decision Rules, Declarative Rules, When Conditions, Validations.
- Used extensively Data pages
- Having good knowledge on Availability and Circumstance rules
- Worked on Debugging and Bug fixing Activities using Clipboard, Tracer and System Management Application.

## Certification

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PEGA Certified System Architect V8.5

## Work Experience

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### **Project 1: Tax Associated Persons System (TAPS)**

**Duration:** Feb 2020 - Till date

**Role:** Pega Developer

**Technology:** Pega V8.3

#### **Project Description:**

Tax Associated Persons System (TAPS) is an application that monitors the vendors having contract should not evade the tax. Once vender has submitted the response then the flow go through different approval process and if it got approved will provide the approval letter to the vender.

#### **Key Responsibilities:**

- Involved in the creating User Interfaces using the rules like section, harness and flow actions.
- Created Validation rules to implement business logic validation.
- Involved in creating Reports using Report definition.
- Involved in analyzing functional requirements and developed Activities and Data Transforms.
- Involved in creating the decision rules like when rules, decision tree, decision table.
- Involved in fixing the defects and updating the same on Pega Agile Studio portal.
- Worked with Clipboard and Tracer for troubleshooting the issue.
- Verified program logic by preparing unit tests, debugging and collaborating with testing team.
- Involved in creating the Declarative rules.
- Involved in creating activities involving the methods like Obj-open, Property-Set, Pega-copy etc.
- Interact with Business Analyst regarding requirement clarification.

### **Project 2: Business Partner System (BPS)**

**Duration:** July 2018 - Jan 2020

**Role:** Pega Developer

**Technology:** Pega V7.3

#### **Project Description:**

Business Partner System (BPS) is an application that handles the on boarding of vendors/third parties or renewal of existing contract.

#### **Key Responsibilities:**

- Involved in the creating User Interfaces using the rules like section, harness and flow actions.
- Created Validation rules to implement business logic validation.
- Involved in creating Reports using Report definition.
- Involved in analyzing functional requirements and developed Activities and Data Transforms.
- Involved in creating the decision rules like when rules, decision tree, decision table.
- Involved in fixing the defects and updating the same on Pega Agile Studio portal.
- Worked with Clipboard and Tracer for troubleshooting the issue.
- Verified program logic by preparing unit tests, debugging and collaborating with testing team.
- Involved in creating the Declarative rules.
- Involved in creating activities involving the methods like Obj-open, Property-Set, Pega-copy etc.
- Interact with Business Analyst regarding requirement clarification.

**Project 3: Technical Support****Duration:** Jun 2017 - Jun 2018**Role:** NOC Engineer**Technology:** MS Office, MS Excel, Everest, LSMR**Key Responsibilities:**

- Operate, monitor and troubleshoot computer network systems.
- Provide engineering support for issues connected with the network infrastructure.
- Configuration, implementation, and support of all network components.
- Manage and administer applications throughout the life cycle.
- Back-up management, completion, verification and restoration.
- Manage the availability and capacity of the platform.
- Management of requests, problems, incidents and data environments.
- Receive faults, analyze them and consequently classify them according to operational and customer relevance.
- Write and maintain technical documentation for the network environment.

**Education and Qualification**

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**Bachelors in Technology**, ETC, BPUT with overall CGPA **6.7** (2009-2013)**12<sup>th</sup>**, CHSE, Maharishi College of Natural Law with **57 %** (2009)**10<sup>th</sup>**, BSE, Capital High School with **78%** (2007)**Personal Details**

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Date of Birth : 1<sup>st</sup> June 1991

Marital Status : Single

Languages Known : English, Hindi and Odia

**Declaration**

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I do hereby declare that all the information furnished in the curriculum vitae is true to the best of my knowledge & belief.

Date: 20 / 07 / 2021

Priya Ranjan Pallai