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OBJECTIVE:

I foresee myself as an effective contributor and looking for a long-term association where my skills and experience could be shared and to grow in the hierarchy of the company.

PROFESSIONAL SUMMARY:

- Worked as **Senior Engineer QA** in PrimEra Medical Technologies
- Involved in Testing Health care applications such as **Epic & RAC Tool**
- Cleared Assessment exam in **ClinDoc Module** and preparing for **Proficiency in CLN252**
- Worked as **Senior Solutions Engineer** in Tech Mahindra
- Designed, Executed Functional ,Regression Testing
- Translated the Tickets from **Japanese to English** for the offshore Team and helping them understand the Issue
- Acted as Interpreter in client calls on behalf of Team and acting as bridge between the Team and Client
- Performed I.E11 Compatibility testing for **ARGUS J** (Japanese application) on Japanese PC and received '**SPOT**' Award
- JLPT (Japanese Language Proficiency Test) N3 Certified
- **6.9 yrs** of experience in Software field.
- Started my career as a Trainee in AppLabs and underwent training program in Software Testing for a period of 2 months
- Involved in different types of testing like BAT, Regression testing, Retesting, End to End testing and Adhoc testing
- **Planned, Designed, Executed Functional, Regression Testing**
- **Certified as an ISEB ISTQB foundation level tester**
- **Exposure to Client Interaction, Test Execution on different platforms like Client Server, Web Based Technologies**
- Proficiency in testing on windows 2000, Windows XP, Windows Vista and Mac
- **Hands on Experience on Defect/Bug Tracker Tools such as Quality Centre, Team Track, JIRA & Rational Clear Quest**
- **Worked as QA Analyst for 'QA GEMINI' project and handled the project independently.**
- **Received 'Best Team Player' award for ARO project**
- Have a niche for Application/Product Testing.

EDUCATIONAL BACKGROUND:

M.B.A (Fin & Marketing) from Osmania University College of Commerce and Business Management, Hyderabad

Advance Diploma in Japanese from EFLU, Hyderabad

JLPT N3 Certified

EXPERIENCE DETAILS:

Total 6.9 Yrs of experience in the IT field

Worked as Senior Engineer QA in PrimEra Medical Technologies

Worked as Senior Solutions Engineer for Tech Mahindra, Hyderabad

Worked as Software Engineer with AppLabs Technologies, Hyderabad

TECHNICAL SKILLS:

Platforms	:	Mac, Windows NT, XP and Windows Vista,
Testing Tools	:	Test Rail Management, Quality Centre
Bug Tracking Tools	:	Team track, JIRA, Bugzilla
SCM Tools	:	Visual Source Safe, Perforce

Projects Experience Summary

Project 9 : Epic

Project: # 9

Company : PrimEra Medical Solutions
Project : Epic
Client : Epic
Tools : JIRA
Role : QA Analyst
Team Size : 40 Members
Duration : Oct 21st 2021– Sep 26th 2022

Description:

Epic Systems' Epic Care is an electronic medical recording (EMR) solution for large hospitals and healthcare systems, certified for Meaningful Use Stages 1 and 2. Epic Care is developed, implemented and supported by an in-house team. Modules include dashboards that combine and display clinical and financial metrics as well as customizable template.

Epic Care also provides a patient portal and e-prescribing features as part of Meaningful Use Stage 2 requirements. The tool also supports telemedicine options that allow doctors to communicate with patients via a video platform and offers mobile and tablet functionality. Epic Care. My Chart allows patients to view medical information, message doctors, schedule appointments and manage medical history via a personalized portal.

With Epic Care, clinics can streamline their workflows using personalized screens, dashboards and specialty applications. The application's finance module allows clinics to track payments, bills and invoices. Epic Care is a mobile-ready solution, allowing both doctors and patients to access information on their Apple devices.

Roles & Responsibilities:

- Actively involved in TRD meetings in analyzing the requirements with the developers
- Authored the test objectives based on the TRD
- Involved in preparing the Minutes of Meeting after TRD review
- Sending the Authored test objectives to the Business SME for the peer review.
- Updating the test objectives based on the SME comments.
- Prepared and executed test cases against the functional specifications.
- Bug reporting and Updating Execution Status using JIRA
- Defect Verification & Validation
- Participate in the Client call and update Daily Status and Weekly Status

Project 8 : RAC Tool

Project: # 8

Company : PrimEra Medical Solutions
Project : RAC Tool
Client : PrimEra
Tools : JIRA
Role : QA Analyst
Team Size : 10 Members
Duration : Sep15th 2021– Oct 20th 2021

Description:

Recovery Audit Contractor (RAC) process involves Medicare payment denials and appeals. Medicare claims and payments are processed through Medicare Administrative Contractors (MACs). The audits performed by MAC, RAC, or other entities could be classified into prepayment audits or Post payment audits. The claim reviews could be automated (non complex) that does not require a clinical review of the medical records or complex reviews that require licensed

medical professionals to review the medical documentation. The auditors or contractors look for various error categories associated with claims such as deficient documentation, medical necessity of the treatment/services provided, incorrect coding and other errors. The audit results are determined as Approved. No Findings, Overpayments, Underpayments, and Approved following Appeals.

All the audit information and the results are entered into RAC trackers for processing and analytic purposes. The RAC reports give an overview of the status of the claims and the level of appeals. It also gives us the approval/denial rates of the claim under review. A RA dashboard tool would be a great way to monitor the audit statuses for different types of Medicare audits along with the Approval/Denial rates.

Roles & Responsibilities:

- Actively involved in TRD meetings in analyzing the requirements with the developers
- Authored the test objectives based on the TRD
- Involved in preparing the Minutes of Meeting after TRD review
- Sending the Authored test objectives to the Business SME for the peer review.
- Updating the test objectives based on the SME comments.
- Prepared and executed test cases against the functional specifications.
- Bug reporting and Updating Execution Status using JIRA
- Defect Verification & Validation

Project 7 : ARGUS(GlaxoSmithKline)

Project: # 7

Company	:	Tech Mahindra
Project	:	ARGUS
Client	:	GlaxoSmithKline, UK
Tools	:	Quality Centre, Oracle SQL Developer, Team Site, Remedy Tool
Role	:	Support Analyst
Team Size	:	35 Members
Duration	:	July 14th 2014– December 29 th 2015

Description:

Argus is a program that provides safe, simple and secure transfer of clinical and patient data via email.

Oracle Argus Safety is an advanced and comprehensive adverse events (AE) management system that helps life sciences companies enable regulatory compliance, drive product stewardship, and integrate safety and risk management into one comprehensive platform. Argus Safety is industry-proven and accepted, having been used for more than a decade at leading pharmaceutical, biotech, CRO, and medical device manufacturers.

Oracle's proactive approach to monitoring global guidance helps enable consistent regulatory compliance, including ICH, EMEA, and FDA and many national authorities. It is fully ICH: E2B compliant and integration with Oracle Argus Interchange enables companies to electronically exchange information with regulators. Argus Safety supports electronic communication with trading partners and CROs, providing visibility into compliance across a company's global licensing partnerships.

Argus Safety also supports a company's end-to-end pharmacovigilance program by providing a holistic view of product stewardship, from clinical trials through post-marketing surveillance. By integrating SAEs from clinical trials, companies have the opportunity to manage efficacy earlier in the drug lifecycle and can potentially address public health concerns sooner.

Argus Safety seamlessly integrates with Oracle Argus Insight and Oracle Argus Perceptive to provide a comprehensive safety and risk management platform. It includes a comprehensive tool

set for expedited and periodic reporting, signal detection and management, clinical trial SAE reconciliation, and partner AE management.

Roles & Responsibilities:

- Bridge role - Interaction with the onsite Japan Business team as well as offshore team IT in India by proper utilization of my core Japanese language skills
- Member of Global Help Desk Team. Interact with Japanese Business to understand IT issues/requirement and triage them to concerned team.
- Provide access to ARGUS Users
- Performed Compatibility testing for Japanese application
- Hands on Experience on ITLS tools like Remedy
- Prepared Daily Monitoring Reports
- Prepared Metrics for Hypercare Meetings

Project 6 : Farmers –eCMS (Electronic Contact Management System)

Project: # 6

Company	:	AppLabs
Project	:	e-CMS (Electronic Contact Management System)
Client	:	Farmers, USA
Tools	:	Quality Centre, Mainframes, Share Point
Role	:	Software Engineer
Team Size	:	16 Members
Duration	:	Sep 17 2009 – June18 2010

Description:

Farmers Group, Inc., is a provider of insurance management services company. It provides Auto, Home insurance and operates in 41 states across the country. It has evolved as one of top insurance company. It offers its agents and Customers (policy holders) a single sign-on facility wherein he/she can track/monitor the business

e-CMS (Electronic Contact Management System) is a web based application which help agent to maintain and manage the contact information of his customers. e-CMS maintains phone book, runs various reports and marketing campaigns and import a list of contacts directly via an xls or csv file.

e-CMS offers Farmers Agents an online, customer-centric and consolidated view of their customers' portfolio of products. From e-CMS the Agents can manage their customer relationships, view and navigate to their customers' policy information and stay informed of customer-specific information through real-time alerts. Agent interacts and tries to retain and attract new customers by sending a post card/ Thank you letter or send a birthday card.

Roles & Responsibilities:

- Actively involved in TRD meetings in analyzing the requirements with the developers
- Authored the test objectives based on the TRD
- Involved in preparing the Minutes of Meeting after TRD review
- Sending the Authored test objectives to the Business SME for the peer review.
- Updating the test objectives based on the SME comments.
- Prepared and executed test cases against the functional specifications.
- Has basic knowledge of the Mainframes used in the project
- Bug reporting and Updating Execution Status using Quality Centre
- Defect Verification & Validation

Project 5 : ARO

Project: # 5

Company : AppLabs
Project : ARO
Client : KPMG, USA
Environment : Net, XML
Role : Software Engineer
Team Size : 6 Members
Duration : Feb 15 2008 to Sep 15 2009

Description:

KPMG's Accounting Research Online is a comprehensive library of accounting, auditing and financial reporting guidance and literature. ARO uses a feature driven development approach (FDD), which delivers client valued functionality in an incremental and iterative manner. The ARO prototype web application allows the user to run multiple concurrent search sessions on different tabs. Each tab maintains an independent set of data for each search performed. This is similar to the tab functionality built in modern web browsers including Fire fox and IE7. Running multiple concurrent search sessions significantly impacts application complexity and performance.

Roles & Responsibilities:

- Test case authoring & updating
- Bug reporting and tracking using Rational robot Clear Quest
- Defect Verification & Validation
- Execution of Regression Test Suite.
- Preparing Build Summary Report
- Preparing Smoke Test Plan
- Prepare Country Testers Test Script
- Tracking the status of the bugs posted by the Team
- Consolidating the status of the team members

Project 4 : SAS 70**Project: # 4**

Company : AppLabs
Company : AppLabs
Project : SAS 70
Client : KPMG, USA
Environment : .Net, XML
Role : Software Engineer
Team Size : 10 Members
Duration : Oct 2007 – Feb14 2007

Description:

SAS 70 engagements are association engagements. They consist of an examination of a description of internal controls provided by a service organization. This examination may be relevant to a user organization's internal control as it relates to an audit of financial statements for the purpose of expressing opinions on: fair presentation of the control descriptions; suitability of the design of controls; and, in certain instances, operating effectiveness of the controls. The SAS 70 project is focused on the development of a streamlined workflow that will utilize KPMG's SAS 70 working papers and available SAS 70-specific control catalog. This will enable for the efficient delivery of services to SAS 70 clients. This need is driven by the view that the quality of SAS 70 engagements can be improved through streamlined documentation and establishing a knowledge base of controls and related control objectives.

Roles & Responsibilities:

- Test case authoring & updating
- Bug reporting and tracking using Rational robot Clear Quest
- Execution of Regression Test Suite.
- Preparing Build Summary Report
- Tracking the status of the bugs posted by the Team.
- Installation & Integration Testing
- Defect Verification & Validation

Project 3 : QA Gemini

Project: # 3

Company	:	AppLabs
Project	:	QA Gemini
Client	:	Blackboard Inc., USA
Environment	:	J2EE, JSP, Oracle, Windows
Position	:	Software Engineer
Role	:	QA Analyst
Team Size	:	10 Members
Duration	:	May 2007 – September 2007

Description:

Gemini is a Building Blocks Project that is slated to be introduced at BB World 07 - Boston. Gemini incorporates the 'Safe Assignment' technology to detect for plagiarism. The goal is to have a functioning Building Block and Power link to release at Bb World. The scope of this project includes all aspects for preparing the feature for launch (GA) in July, 2007

Roles & Responsibilities:

- Test case authoring & updating
- Preparing Effort Estimation for each cycle of Testing.
- Bug reporting and tracking using Team track and JIRA
- Execution of Regression Test Suite.
- Tracking the status of the bugs posted by the Team.
- Sending the status reports on daily & weekly basis to the client.
- Acted as QA Analyst in the project

Project 2 : Arch CE 4.x

Project: # 2

Company	:	AppLabs
Project	:	Arch CE 4.x
Client	:	Blackboard Inc., USA
Environment	:	J2EE, JSP, Oracle, Windows
Position	:	Software Engineer
Role	:	SME
Team Size	:	5 Members
Duration	:	March 2007 – May 2007

Description:

Integrating the Learning System – Campus Edition (CE4, CE6) and Vista licenses is essential as Blackboard incorporates WebCT customers into the Blackboard client base. ARCH provides WebCT customers with a solution that allows them to retain their existing Learning System but begin adopting other products in the Blackboard Academic Suite. In the longer term, ARCH will also make the transition to a Next Generation Learning System smoother thereby mitigating barriers to future adoption. The ARCH project will introduce the formal integration of the Learning System – Campus Edition and Vista licenses into the Academic Suite. The integration will provide current WebCT users with a new experience that is consistent with the Blackboard Academic Suite while maintaining all existing rich functionality users are accustomed to. More importantly, the integration enables current WebCT customers to purchase and adopt the existing set of Academic Suite products, like the Content System and Outcomes System.

Roles & Responsibilities:

- Test case authoring & updating
- Preparing Effort Estimation for each cycle of Testing.
- Bug reporting and tracking using Team track and JIRA
- Execution of Regression Test Suite.
- Tracking the status of the bugs posted by the Team.
- Sending the status reports on daily & weekly basis to the client.
- Acted as SME in the project

Project 1 : WebCT (www.webct.com)

Project: # 1

Company	:	AppLabs
Project	:	WebCT
Client	:	Blackboard Inc., USA
Environment	:	J2EE, JSP, Oracle, Windows
Role	:	Associate Software Engineer
Team Size	:	60
Duration	:	April 2006 – February 2007

Description:

WebCT is a leading provider of e-learning systems for educational institutions. With a wide range of licensing options whether they have just begun introducing e-learning on campus or are deploying e-learning institution-wide, having the following types of products.

WebCT Vista:

With WebCT Vista, institutions of all sizes can reliably scale their e-learning programs, create powerful efficiencies enterprise-wide, and support the growing demands of all academic constituents.

WebCT Campus Edition:

WebCT Campus Edition includes a Virtual Course Environment with a complete set of tools for course preparation, delivery, and management, resulting in an e-learning system that is easy to use, innovative, and reliable.

Roles & Responsibilities:

- Test case authoring & updating
- Performed following Types of Testing
 - Functional Testing.
 - User Interface Testing.
 - Multiplatform Testing.
- Bug reporting and tracking using Team track.

- Execution of Regression Test Suite.

Achievements:

- Rewarded as '**Best Team Player**' for ARO Project
- Received '**SPOT Award**' for handling ARGUS J (Japanese) testing independently
- Certified in **ISEB ISTQB** foundation level in Software Testing
- Secured 95% in '**NCFM Beginners**' Module conducted by NSE in March 2007
- Certified in '**Capital Markets**' Module conducted by NSE in Feb 2008
- Certified **JLPT N3** level