Rajesh D

Commvault Backup SME

⊙ Banglore

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Forward-thinking professional offering more than 7+ years of experience. working in fast-paced environments bringing successful industry performance to add value to technology team. expertise in large-scale deployments, migrations and data backup solutions. excellent Relationship Management skills, with the ability to conceive profitable and efficient solutions utilizing technology

🖐 Skills

- Backup Technologies - Commvault, Veeam, Netbackup.

- Tape Libraries - HP MSL Tape libraries,

💼 Work History

- **Cognizant, banglore** (April 2016– till date)
  Role – SME

  - Supporting as a team lead for the backup infrastructure and prepared IMTD documents.
  - Taking transition from the onshore team and building the inventory documents for the backup servers.
  - Working on the backup troubleshooting and coordinating with OS platform teams and vendor to resolve the long pending backup failures.
  - Working experience in BMC Helix ticketing tool.
  - Attending the customer calls, CAB meeting, Daily calls with the management.

  - Coordinated with vendors, clients and engineers from diverse geographical locations to design and implement backup technologies as per their requirement.

- Performance Tuning & Health check
- Doing Proof of Concept (PoC) to various customers
- Configuring Commserv, Media agent, Disk libraries, storage policies, schedule policy. Global DDB.
- Configuring Filesystem/SQL/Oracle/VM/ backup for the newly build server based on the customer requirement.
- Restoration of Filesystem/SQL/Oracle/VM/ Backup as per application team requirement.
- Troubleshooting database/file system/VM backup failures and efficient in handling Deduplication related issues.
- Configuration and implementation of Commserv live sync operation.
- Planning and upgradation of Commvault environment to newer feature releasees and performing DB maintenance activity as per the schedule.
- Vendor coordination for hardware/Application related issues.
- Configured alert/notification for backup failure and other application related issues.
- Scheduling reports based on customer requirement and for the management.
- Performed root cause analysis to provide resolutions for production issues. Drafted corrective action plans following root cause analysis
- Installation of iData agents in both Windows and Unix platforms and configuring clients in backup rotation.
- Commissioning and decommissioning the client computers as per the process.
- Troubleshooting of backups failures. Coordinating with corresponding teams on backup failures and ensure backup completes successfully.
- Health check on Media agent and disk libraries on daily Basis
- Scheduling and preparing the daily backup reports and monitoring the overall monthly SLA.
- Delivered in-depth Commvault training to team, imparting knowledge of best practices for protecting data.
- Performing the test restores and creating documents for Oracle, SQL DB restores, file level restores and Full Virtual machine restores.
- Performing the monthly maintenance of the Commserve, Media agent and proxy servers
- Configuring the Global dedupe policies based on the requirement.
- Decommissioning of the unused disk libraries and media agents.
- Preparing the Capacity forecast reports, proposing for the procurement of storage resources for the backup.
  - Implemented and worked with backup infrastructure of Fortune 500 Companies which is distributed across the globe as four regions such asAPAC, North America, South America and EMEA.
  - Performed the backup operations using multiple tools like, NetBackup, with Commvault.
  - Participated in team-building activities to enhance working relationships.
  - Migrated production and non-production VM, Oracle and SQL Databaseservers

from other backup technology to Commvault on request.

- Configuration of newer Backup based upon Backup contract as per client requirement.
- File system and VM restores for support teams and DB (Oracle and SQL) restores when there is an refresh activities and in DR.
- Coordinating with field engineers for Daily, Weekly, Monthly tape rotations and working with Vendor incase of hardware failures on tape libraries and drives.

Education

MCA: Computer Science
S V University.

Accomplishments

- Received quarterly and monthly best performer award in Cognizant.
- Completed Commvault professional and engineer certification

Languages Known

- English Telugu kanada Tamil