SUBASH SUNDARRAJ
Senior Software Test Engineer
Bangalore - 560043 Mobile: +91 9943433120
E-mail: subashb20@gmail.com   Skype: ssubashskype
LinkedIn: linkedin.com/in/subash-sundarraj-49731721/

Profile:

Senior Software Test Engineer with over 7+ years of experience, both technically focused and customer oriented. I am looking for a career that is both challenging and rewarding, Seeking challenging opportunities where I can contribute through my acquired skills in Software Testing and Test management. Pick up new skills, the process and achieve career progression in Functional, Automation Testing Techniques and Test Management.

Professional Summary:

- ✓ 7+ years of experience in **Functional Testing , Mobile Apps Testing (iOS & Android), Web application Testing, Performance Testing, Security Testing, Regression Testing, Automation Testing, Selenium Web Driver, ERP Testing, Agile Methodologies**
- ✓ Experience in **Mobile devices Testing, Back End testing (Data base) Banking Solutions Payments (Cards, Swift) and API Testing, Infor M3, DB Testing.**
- ✓ Experience in performing **Black box, Functional, System Integration Testing, Non-Functional Testing**
- ✓ Extensive experience in writing Test Cases, Executing Tests and Reporting.
- ✓ Experience in Tracking / Verifying and closing bugs
- ✓ Preparing and updating **Test Plans** and **Test Specifications**.
- ✓ Coordinating the testing activities with the development team.
- ✓ Clear understanding of **Software Development Life Cycle and Software Test Life Cycle,** Test Case Design Techniques and **Bug Life Cycle**
- ✓ Quick learner with the ability to grasp new technologies and software.
- ✓ Exposure in **Structured Query Language, UNIX, QTP, Selenium Web driver, Java Script**
- ✓ Good team player with excellent communication, interpersonal and writing skills. Ability to handle multiple tasks and work independently as well as in a team.

Work Experience:

- ✓ Working as a **Senior Software Test Engineer in EMIRATES Airlines, Dubai- UAE From Mar-2019 to Date**
- ✓ Worked as a **Senior Software Testing Engineer in ParentOf Solutions, Bangalore From Nov -2017 to Feb-2018**
- ✓ Worked as a **Quality Assurance Engineer in IBOT Systems, Coimbatore From Oct-2016 to Sep-2017**
- ✓ Worked as a **Software Test Engineer in IQComtech Pvt Ltd**, **Coimbatore from Aug-2014 to Aug-2016**.
- ✓ Worked as a **Jr. Software Analyst in CODESOFT Technologies, Coimbatore from May 2013 to June-2014**

Educational Qualifications:

- ✓ **MCA, From Karunya University**, Coimbatore, India.
- ✓ **BSC, (Computer Science) From CMS College of Science & Commerce** Coimbatore, India.

Technical Qualifications:

Testing Tools	**:** QTP, Mercury Quality Center, HP ALM, Selenium Web Driver
Domain worked on	**:** Travel & Airlines, Banking, Insurance, Telecom & Healthcare
CRM	**:** Siebel, Digital CRM
Database	**:** MS-Access, Oracle-9i, SQL Server 2000, MySQL
Operating Systems	**:** Windows 9X/2000/XP, MAC, LINUX
Web Technologies	**:** HTML and VB Script, CSS
Bug Tracking Tool	**:** QC, Jira, Bugzilla, Rational ClearQuest, Redmine
Trainings exposed	: Undergone Training on **UNIX, SQL, RPM, QTP, SAP**, and **Cyber Security**
Certifications	**: Networking**

Project: 1

Project	**: Emirates.com, Emirates Airlines**
Domain	**:** Travel & Airlines
Role	**:** QA-Functional Testing, Database testing, API
Tools	**:** Jira, SVN, Selenium Automation, Visual Studio Code
Database	**:** My SQL Client Server 2008
Process	**:** Agile

Description:

Emirates.com is a public facing web site and will be accessed by leisure/business travelers around the globe. The web site provides detailed information on Emirates Airline, its brand values and is the platform for launching Emirates Airlines services including;

Special Offers, Special fares & Promotions, Operational Updates, Contingency information, Flight Operational Status , Flight Timetables, In Flight Services, Skywards and Business Rewards , Emirates Destinations, Wine and Dining, Flight Movement status, Group Booking. It is the single online email interface for Emirates customers to interact with Emirates Call Centre. Seamless interaction is developed by integrating **'Contact US' form and VA BOT Virtual Chat.**
In addition, the application is interfaced to multiple online revenue sources including Land Products (Hotels & Cars), Travel port and STPC. User experience and SEO standards of the website is tracked through Tealeaf, Omniture and GTM. It is localized in 16 languages and hosted in 130 countries. The list will keep growing based on the commercial targets of Emirates Airlines.

Responsibilities:

✔ Participating in Business Requirement Analysis.

✔ Analyzed Business Application Requirement documents (BRD), to develop test Conditions and Test cases

✔ Preparing and Reviewing Test conditions, Test Cases, Executing Test cases for the New features

✔ Creating and executing test cases for the following modes of testing
  o Functional Testing
  o System Integration testing
  o Regression, Mobile devices Testing
  o Database testing and API's
  o Smoke and Sanity testing, Performance Testing, Security Testing

✔ Identified and analyzed all defects by comparing actual test results with expected results.

✔ Tracking Bug at regular intervals and assigned the severity of the bug

✔ Preparing and updating Test plan, Test Strategy, Test Estimation for each release

✔ Preparing Test summary report, Defect metrics

✔ Attending Internal Audit for the project Prior release

✔ Involved in Microsoft Project Plan and Milestones preparation

✔ Experience in Hardware(Device), Software testing for MCT Tools in Ovation system

✔ Responsibilities for the BRM activities (UAT and Production Build creation) for each release.

✔ Interacting with Customers on a daily basis for the issues.

✔ Responsibilities for the UAT and Production Releases (deployment)

- ✓ Responsibilities for the Database Comparison of UAT and Production before Prod release.
- ✓ Responsibilities to raise a ticket for production backup and UAT restore for each release.

Project: 2

Project	:	**Emirates Airlines Mobile Apps (iOS & Android)**
Domain	:	Travel and Airlines
Role	:	Functional Testing, SIT Testing, UAT Testing
Tools	:	Jira, SVN, VSS
Database	:	My SQL Client Server 2008
Process	:	Agile

Description:

Travel has never been easier. The Emirates App lets you book your flight at any time, from anywhere. Now you can reach over 250 of our destinations worldwide, with just a few taps. You've booked your flights, and we know it doesn't stop there. Fancy a chauffeur collection, or just need a few extra bags? Now you can control everything, from seat selection to booking additions, straight from the app. If you're a Skywards member, you can access even more perks and benefits on the Emirates App. Explore how you can earn and spend your Miles, and manage your loyalty account from anywhere in the world.

Project: 3

Title	**: Mai Parenting (iOS & Android)**
Domain	**: Health Care**
Role	**: Functional Testing, Security Testing, Automation Testing, Siebel (CRM)**
Tools	**: JIRA, Quality Center (Test management), Test Rail**
Database	**: SQL**

Description:

ParentOf is creating an ecosystem for parents to easily access technology-enabled solutions to help drive better outcomes for children. With over 130+ combined years of core experience and 25000+ man-hours of research, ParentOf is constantly and consistently creating innovative solutions by collaborating with Government agencies, research, healthcare providers, academic institutions and renowned experts. At ParentOf we believe that collective knowledge and expertise of a community of experts greatly improves the effectiveness of all parenting solutions. We are building a community of Research Partners across diverse fields ranging from academics, neuroscience, psychology, music, medicine, nutrition, etc.

Project: 4

Title	:	**Accushield (Visitor Management System)**
Domain	**: ERP Solutions, Retails, Health Care**	
Role	**: Functional Testing, Security testing, Black box Testing, Device Testing, Kiosk**	
Tools	**: Selenium Web Driver, Jira, Bugzilla**	
Database	**: SQL**	

Description:

   It replaces the paper sign-in log(s) at the front of Assisted Living, Independent Living, Memory Care, and CCRCS and in its place utilizes a touchscreen, badge printing Tablet to sign-in families and friends and confirm receipt of required credentials from third-party healthcare providers and other vendors working in senior living communities. This is a Leadership Communications Platform designed to help business leaders better connect and engage with employees using video messaging. From company announcements to employee recognition, Cyrano elevates your messages above the chatter.

Project: 5

Project	**: Sell365.Com**
Domain	**: ERP Solutions, Infor M3, Retail, Manufacturing Business**
Role	**: Functional Testing & Automation Testing (Selenium Web Driver)**
Tools	**: Quality Center (Test Management Tool), HP ALM, JIRA, Test Rail**

Description:

Sell 365 has created a platform from where you can create your Ecommerce and non-Ecommerce websites, web store, and mobile store for your clients. Our Ecommerce platform is ideally suited for people involved in businesses related to the retail sector, hotel, travel, boutiques, and other hospitality services. Through this platform, they can sell their products, collect payments.

Project: 6

Title	**:**	**Audio Life (USA)**
Domain	**:**	Telecommunication & Music Industry
Role	**:**	QA-Functional Testing, Web Testing
Tools	**:**	Bugzilla, JIRA, Google Analytics

Description:

Audio life is home to some of the leading innovations in the music industry. Super-serving more than 300,000 artists around the world, powering the biggest venues in the US, and integrated with the leading SaaS music marketing providers

Project: 7

Title	**:**	**Goodthreads**
Role	**:**	QA-Functional Testing
Domain	**:**	Retail & Marketing
Database	**:**	MS SQL
Testing/Tools		**: JIRA, Test Rail, Google Analytics**

Description:

GoodThreads is a fully integrated solution that was designed to work with all existing fundraising platforms, automatically updating accounting processes, databases, and goal trackers/thermometers. The tool was built for non-profits, giving them full control over branding and the ability to have supporters tell their stories through custom gear.

Core Qualifications:

Functional Testing, Quality control, Test and Evaluation, Design engineering, Test cases, Bug Reporting Tools, Jira,

Redmine, Agile Methodologies, WaterFall Methodologies, Requirement Analysis, Test Methodologies, Release Plan,

Selenium Web Driver, Apache JMeter, Integration Testing, API Testing, User Acceptance, Testing, Functionality

Testing, Database Testing, Regression Testing, SAFe Agile, Networking

Personal Details:

Hobbies: Learning New Technologies, Visiting New Places, Riding Bikes and Cars, Playing Cricket, Photography

Languages Known: English (Fluent), Tamil (Native), Telugu (Speak) Malayalam (Speak)

Date of Birth: 09-Dec-1988

Father Name: Mr. A. Sundarraj

Pan card No: FGCPS2436D

Passport No: H5630025