आयकर विभाग
INCOME TAX DEPARTMENT

भारत सरकार
GOVT. OF INDIA

NARAYAN BISWAS

JATIN BISWAS

15/05/1988
Permanent Account Number

AXZPB2038H

Narayan Biswas
Signature

1. **Resume Check-list and other Instructions**

<p style="text-align:center">Candidate Assessment Summary</p>

Candidate Name:	**Narayan Biswas**	PAN Number	AXZPB2038 H
Candidate's Primary Joining Location	Bangalore	Availability for interview on weekends / weekdays	Weekdays
Talent Acquisition Consultant:	**Infinite**	Date of Assessment:	15-July-2022

<p style="text-align:center">✍ General Information</p>

1	Registrar of Companies (ROC) Check done (Current or Previous organization of the resource, as applicable)	Yes
2	Has the candidate been selected for any position in IBM before? If yes, please provide the details.	No
3	Has the candidate worked for IBM before (as SSP or IBMer or both)?	**No**
4	If the answer to Section 3 is "YES" Please answer below	
	a) What is the date of joining of the resource in your organization	Specify the date (DDMMYY)
	b) Which client the resource has been deployed through your organization	Client 1 _____ Client 2 _____
5	Willing to relocate? If yes, please mention the locations.	No, Local to Bangalore
6	Willingness to work in Shifts – Under 24/7 working environment (with rotating shifts)	NA

7	Location	Current Location	Home Town
		Bangalore	Kolkata

8	Role applied for	Network Specialist
9	Total Years of experience	8.2 Years
10	Relevant Years of experience	6 Years
11	Certification if any:	NA
12	Reason for changing the Current job / Previous Job	Career Growth
13	Current Role	Network Engineer
14	Notice Period / Negotiable / Compensated payout	Immediate Joiner

15	Education History:	X (**SSLC**)	XII (**HSC**)	Grad / Dip.	P. Grad.
	Percentage scored			70%	
	Year of Completion			2014	

16	Have you authenticated resource's education history with fake list of universities published by UGC? http://www.ugc.ac.in/page/fake-universities.aspx	**YES**	
17	Pay-rolling company name	Sraco Human Resource Company	

<div align="center">✍ General Assessment</div>

1	Assessment of candidate's general attitude (team player, willing to learn, positive attitude, responsive etc.): (score 1 to 4)	**1** -Below Average - Candidate attitude is not acceptable **2** Average - Candidate attitude is acceptable **3** - Good - Candidate is good team player with Positive attitude. **4** - <mark>Excellent - Candidate is outstanding Team player with positive attitude and responsive in all prospective</mark>
2	Assessment of the candidate's oral communication skills: (score 1 to 4)	**1** -Below Average - Candidate skill level is not acceptable **2** Average - Candidate skill level is acceptable **3** - Good - Candidate having good knowledge in the skill **4** - <mark>Excellent - Candidate is having in depth & outstanding knowledge in skill from all prospective</mark>

<div align="center">✍ SME Declaration Details</div>

1. I know the candidate. **YES.**
2. I have evaluated resume with respect to the Job Description shared. **Yes**
3. I have personally spoken to the candidate, assessed the candidates' skills with respect to the job description & find the candidate is suitable. I have filled the assessment accordingly. **Yes**
4. I am available for a clarification on any technical aspect of the profile. Below are the details:
   - **SME Name: Deep Soni**
   - **SME Email id: deep.soni@aloistaffing.com**
   - **SME Mobile Number: 7600674758**

<div align="center">✍ Others</div>

Have you verified last 3 months of salary slip of candidate's current company	Yes
Have you verified current company offer letter / revised offer letter	Yes
Have you sent test mail to the resource's current organization official email ID to check the authenticity	Yes

CV Format:

1. Identification

Name: **Narayan Biswas**

a. Title/Position: Network Engineer

b. PAN Number: AXZPB2038H

c. Passport No. (blank if unavailable): NA

2. Contact

a. Mobile: 9741619623

b. Email: narayanbiswase7@gmail.com

c. LinkedIn profile: NA

3. Experience and Skill Summary
a. Overall years of experience: 8.2 Years

b. Skill level experience: Top 5 skills relevant to job description

Skill Name	Years of Experience(Only Numeric Value)	Last Used in Year(Only Numeric Value)	**Vendor SME Assessment (Score 1 to 4)
Firewall, Routing, VPN	4+	2022	4

** Vendor SME Assessment (Score 1 to 4)

1 -Below Average - Candidate skill level is not acceptable
2-Average - Candidate skill level is acceptable
3 - Good - Candidate having good knowledge in the skill
4 - Excellent - Candidate is having in depth & outstanding knowledge in skill from all prospective

4. Education
a. Highest Qualification
  i.   Degree: B.E.
  ii.   Duration: 2014
  iii.   College/University: West Bengal University of Technology
  iv.   Year of graduation: June 2014
  v.   Additional information (certifications): NA

5. Work Experience
a. Current Organization: Sraco Human Resource Company
  i.   End Client: Saudi Telecom Company
  ii.   Project: MST Project
  iii.   Start month & year: March 2018
  iv.   End month & year: June 2022
  v.   Technology/Tools used:
  vi.   Role/Designation: Network Engineer
  vi.   Responsibility:

Responsibilities:

☐   Responsible for carrying out the Managed Services Project (Operations & Maintenance) activities for STC-Huawei Wireless and Transmission networks (SDH/OTN/DWDM/IP-MPLS) of STC, KSA. Primary focus areas are Operations of Huawei, Nokia TXN Nodes, Software upgrades and configurations.

☐   Focusing primarily and predominantly on customer complaints/VIP/VVIP/VVVIP escalations and Service KPI improvements to give good end user experience.

☐   Proactive involvement and coordination with internal and external stakeholders in the activities with respect to the Core network. Performed Planning and Quality Management, Special Projects Driving and Operational activities of Transport Network comprising of Multivendor

Equipment viz. Nokia 7750 SR Series Routers, Juniper MX Series Routers and Cisco Routers & Switches for IP MPLS NW, Nokia and ALU PSS8/16/32 DWDM, Huawei SDH/OTN/DWDM Nodes, HP ProLiant SS7 Servers for ITMS NW etc.

☐ Collaborated with IP/MPLS, roaming/ interconnection teams in order to implement appropriate solutions according to their requirements.

☐ Strong understanding of the ITIL framework and its application in a production environment. Troubleshooting experience of various protocols, SS7, STP, RSTP, MSTP, BGP, L2/L3 VPN, OSPF, ISIS, EIGRP, RIP

☐ Experience in Software Upgrade activity for Cisco, Huawei, Juniper devices

☐ Experience in Troubleshooting, fault analyzing, Installation, configuring, integration and corrective maintenance

☐ Strong knowledge on Routing, Switching, Security, Checkpoint Firewall, Services, Application & OS, Troubleshooting and L2 Switches.

Organization: NA
   i.   End Client:
  ii.   Project:
 iii.   Start month & year:
 iv.   End month & year:
  v.   Technology/Tools used:
 vi.   Role/Designation:
 vii.   Responsibility:
viii.   Additional information (optional):

c. Previous Organization: NA
   i.   End Client:
  ii.   Project:
 iii.   Start month & year:
 iv.   End month & year:
  v.   Technology/Tools used:
 vi.   Role/Designation:
 vii.   Responsibility:
viii.   Additional information (optional)

6. Publications (optional): NA
  Title:
  Date of publication:
  Publisher:
  Description:

7. References (optional): NA

Narayan Biswas

✉ narayanbiswase7@gmail.com
📱 +91-9741619623(India)/+966-552892101/+966-551504811/(KSA)
Innovative, Explorer , Fast Learner

Senior Networking Professional

An accomplished & result oriented Senior Networking Professional with over 8 years of experience in diverse roles across organizations in the Networking services in India and Middle East. Capable of implementing effective solutions to the customer needs with an aim to improve customer contentment,digital innovations in Networking & Telecom Field.
Exploring challenging Senior Engineering assignments with a reputed organization to leverage acquired skills in attain organizational growth objectives.

Executive Abstract

- Possesses rich experience in the areas of Network Engineering,Operations & Maintenance, Resource Management, Quality Management, EHS assurance.
- Experience spans across major International Middle East (STC-KSA),Kuwait -Ooredoo and Indian operators/companies like PGCIL,Vodafone-India,Huawei,Saudi Telecom Company.
- Skilful in monitoring network performance including maintenance, upgrades, and back-up/recovery.
- Successfully followed procedures, change management best practices, ensured network availability and maintenance of disaster recovery stance.

Core Competencies

Networking Engineering

Customer/Client Management

Managed Services Transport

Quality of Service Management.

Project Delivery reporting and reviews/Communication Management

Team Mentoring,**Team Leadership & Management**

Network Performance Management.

Installation, Configuration, Troubleshooting /Problem solving

Training & Development

Incident, Fault ,Change Management

Targeting Industry

- ❖ Networking and IT Industry

- ❖ Telecommunication

Profile Summary

- ◉ Currently working in Saudi Telecom Company,**Riyadh,KSA** as **a Network Engineer.**
- ◉ Excellence in **troubleshooting switching** & **Routing** Issues such as VLAN, Spanning Tree, HSRP , OSPF, BGP; **resolved** product & network problems of moderate to high complexity
- ◉ Proficient in **software upgradation** on **Juniper** devices,administration of performance tuning, installation & configuration,troubleshoot **wired** & **wireless network** problems and checked firewall logs & activity.
- ◉ Worked as an escalation gate for **troubleshooting** advanced network issues; consistently earned 100% issue-resolution scores by providing excellent service to internal and external customers

Technical Skills

TECHNOLOGY:- I have experience in below mentioned Technologies

TECHNOLOGY	SDH,SONET,DWDM,ISDN,ETHERNET, TCP/IP,MPLS,ISP & Others

Routing :-

Static Routing, RIPv2, EIGRP, OSPFv2/v3, BGPv4, MPLS L3 VPN, MP-BGP, IPSec, IPv4/v6

Switching :-
Vlans, Trunks, Ether-channels, VTP, STP, PVST, RSTP, ARP and inter VLAN routing.

Security:-
F5 Load balancer, ASA Firewall (9.x),
ASA Firewall (9.x),

Checkpoint Firewall :- NAT, VPN's
Secure routing authentication on OSPF, RIP, EIGRP b/w Router & ASA Firewall and QOS Policies (Class Map, Policy Map, Service Map)

Services :-
HSRP,NAT,PAT, DHCP, DNS, HTTP and FTP

Industry

❖ Electrical & Electronics Industry

Software

Huawei– U2000 and
Web LCT for Router and
MUX Configuration.
ECI - LCT-XDM80.33,LCT-BGF for
ECI MUX Configuration.
Ericsson :-SOEM or MINI –LINK_TN
5.1.3_LH_1.3.3_R27F08 Ericsson
Microwave Configuration,
Ericsson OSS RC
CISCO-Netcool & Netboss for Cisco
device Configuration

Certifications

◉ CISCO Certified CCNA Routing &
Switching
◉ Cisco Certified CCNP Routing &
Switching

Tools/Trainings

❖ i-Manager/ M2000/ U2000/ Web
LCT for Huawei Systems.
❖ Putty for Nokia/Cisco/Juniper IP-
MPLS Routers and Switches
❖ Nokia PSS (Photonic Service
Switch) for DWDM System Logins.
❖ WFM/OWS-Mateline for Huawei
Systems.
❖ Nokia NPM (Nokia Performance
Manager)

Soft Skills

Reward & Recognitions

❖ Received appreciation
certificate from Huawei
Technology ,Riyadh ,KSA

Application & OS :-
BMC Remedy, Putty,NMS,ITSM TOOL,Netboss, Working experience on Huawei & ZTE Tools

Troubleshooting:-
Cisco Routers : 841,1800,1900, 2600, 2800, 3600, 3700,7200 Series
L2 Switches:- 2950, 2960 & Catalyst Switches : 3560, 3750, 4500, 6500 Series.

Educational Details:-

DEGREE	SUBJECT / BRANCH	INSTITUTE/COLLAGE	BOARD/ UNIVERSITY	PERCENTAE / GRADE	YEAR OF PASSING
B.TECH	ELECTRICAL ENGINEERING	C.I.E.M, Kolkata,	W.B.U.T /A.I.C.T.E	CGPA 7.76 Or 70.10 %	2014

IT PROFICIENCY:-

1.LANGUGE- C,JAVA,HTML,Python
2.Operating System-Windows,Linux
3.AWS/Cloud Computing
4.Microsoft Office-Power Point, Excel, Word

PERSONAL DETAILS:-

NATIONALITY	INDIAN	ID	NUMBER
GENDER	Male	PAN CARD	AXZPB2038H
RELIGION	Hinduism	Passport	T9893829
LANGUAGE KNOWN	English, Hindi, Bengali.	Aadhaar Card	822071877963

Career Timeline:-

1.Power Grid Corporation of India Limited

COMPANY NAME	PROJECT NAME	DESIGNATION	LOCATION	YEAR
PGCIL	PGCIL ZTE Project	Engineer	Siliguri, Darjeeling, West Bengal	2014 - 2015

2.Vodafone India Private Limited

COMPANY NAME	PROJECT	DESIGNATION	LOCATION	DURATION
VODAFONE INDIA PVT LTD	Vodafone 3G/ 4G Project	Network Engineer	Kolkata, West Bengal	2015 -2016

References

❖ Dr.Turki –Section Manger, STC, KSA

❖ Salah M.Awwadhah Almutairi Divisional Manager,STC,KSA

❖ Fahad A.Alshabnan, Operation Engineer ,STC,KSA

❖ Mr Gulrez Khan, Operation Director, Huawei MSP,KSA

A.Saudi Telecom Company

Project-STC-Huawei Tx-MS,Riyadh ,KSA Duration-From 10th March 2018 to till date

Role/Domain

Networking,Routing & Switching
IP,SDH,ISP,Optical Fiber,PAT,PMR, DWDM,Datacenter Related issue,MDT,Software Upgradation

Tools

RTTS-Ticketing Tool
BPM-PAT
ITSM-RFC
I-Gate-MER,EEF
U2000-Huawei Alarm Monitoring Troubleshooting, configuration WFMS-PMR
Netcool- Cisco Alarm Monitoring Troubleshooting,Configuration

Equipments

ALU- DWDM-1830-PSS32
Huawei-Optix 8800,6800, SDH-1500
Cisco-Nexus 5K,ASR-9K,12K
Juniper-MX20K,PTX5K

B.Huawei Technology,India

3.HUAWEI TECHNOLOGY INDIA PRIVATE LIMITED

COMPANY NAME HUAWEI TECHNOLOGY INDIA PVT LTD	PROJECT NAME Kuwait-Ooredoo ICT Project	DESIGNATION NOC Engineer	LOCATION Bangalore, Karnataka, India	DOMAIN IP-Tx Networking,Routing & Switching	DURATION 7 th June 2016 to 5th March 2018

4.SAUDI TELECOM COMPANY

COMPANY NAME	PROJECT	DESIGNATION	LOCATION	DURATION
Saudi Telecom Company	MST Project	Network Engineer	Riyadh Saudi Arabia	10 th March 2018 to till date

Professional Experience

✓ Responsible for carrying out the Managed Services Project

(Operations & Maintenance) activities for STC-Huawei Wireless and Transmission networks (SDH/OTN/DWDM/IP-MPLS) of STC,KSA. Primary focus areas are Operations of Huawei,Nokia TXN Nodes,Software upgrades and configurations.

✓ Focusing primarily and predominantly on customer complaints/VIP/VVIP/VVVIP escalations and Service KPI improvements to give good end user experience.

✓ Proactive involvement and coordination with internal and external stakeholders in the activities with respect to the Core network.Performed Planning and Quality Management, Special Projects Driving and Operational activities of Transport Network comprising of Multivendor Equipment viz. Nokia 7750 SR Series Routers, Juniper MX Series Routers and Cisco Routers & Switches for IP MPLS NW, Nokia and ALU PSS8/16/32 DWDM, Huawei SDH/OTN/DWDM Nodes, HP ProLiant SS7 Servers for ITMS NW etc.

✓ Collaborated with IP/MPLS, roaming/ interconnection teams in order to implement appropriate solutions according to their requirements.

✓ Strong understanding of the ITIL framework and its application in a production environment.Troubleshooting experience of various protocols, SS7,STP, RSTP, MSTP, BGP, L2/L3 VPN, OSPF, ISIS, EIGRP,RIP

✓ Experience in Software Upgrade activity for Cisco, Huawei , Juniper devices

✓ Experience in Troubleshooting, fault analysing, Installation, configuring, integration and corrective maintenance

Project-Kuwait-Ooredoo ICT Project **Duration**-From 7 th June 2016 to 5th March 2018	✓ Strong knowledge on Routing, Switching, Security, Checkpoint Firewall, Services,Application & OS, Troubleshooting and L2 Switches.

Project-Kuwait-Ooredoo ICT
Project
Duration-From 7 th June 2016
to
5th March 2018

Role/Domain

Networking,Routing &
Switching,
IP-Tx, Global NOC,Microwave,
DWDM,MPLS, Optical Fiber

Technical Support to Field

Team

Tools

Huawei- U2000 / M2000,OWS
Ericsson-SOEM, Ericsson Mini
Link TN,OSS RC
Cisco-NETBOSS XT, NETBOSS
PERFOMANCE,ARBOR, Secure
CRT
Ticketing Tool-REMEDY, SDM

Equipments

Huawei- Optix
7500/6800/8800
OSN 1832*16
Cisco-Nexus 5K,7K,ASR-
9K,12K

Ericsson-4P,6P,20P,RNC 8200

C.Vodafone India Pvt Ltd

Project-Vodafone 3G/ 4G
Project
Duration- 2015 -2016
Network Engineer

Role/Domain

Transmission Network
Microwave,SDH _OFC, Huawei
MUX,DWDM & Cisco Router/Switch
Configuration

Tools

ECI-SLIP
Huawei-U2000, Web LCT

Equipment

Key Result Areas

- Steering efforts in telecommunication, networking field, routing & switching, IP, Routing Protocol
- Troubleshooting, switching and routing Issues such as VLAN, HSRP & OSPF, BGP
- Working on IP, TX Node, QoS, NMS/EMS, TAC, Alarm Monitoring through U2000, M2000, Ericsson SOEM or MINI –LINK_TN, Netboss, Netcool, OWS & soon
- Determining appropriate configurations of hardware and software, ensuring desired performance of equipment
- Experience in SDH & DWDM Technology / Equipment and Optical Fiber, Cisco Routers and Switches.
- Experience in LAN/WAN connectivity issue in Data center, implementing and configuration of remote Network.
- Remote Support to the Field operations on Configuration, Commissioning & Fault Rectification of Ericsson Minilink Huawei and Cisco Router
- Monitor all the alarms through U2000/M2000,Netcool, SOEM, Ericsson Mini-link TN, OMS,Netboss etc
- Create, Handle & close trouble ticket for all kind of alarms through Remedy,OWS,SDM
- Make MW,Outage,QoS report on daily basis
- Experience in software upgradation, Capacity Modulation, license upgradation for Huawei ,Ericsson devices
- Reasonable for Switching and Routing configuration, complex Cisco network solutions and Routing protocols - OSPF , BGP, IS-IS,RIP, Technologies such DWDM,MPLS, VPN, Multicast

Experience /Skills

- Provided remote support to the Field operations on Configuration, Commissioning & Fault Rectification of Ericsson Mini-link, Huawei and Cisco Router

- Networking,Microwave link configuration and integration ,Fiber cut restoration, Splicing of Optical Fiber ,SDH link up for project roll out,OTN ring configuration, AT of new OFC route including Fiber AT, Chamber AT, Civil AT as per specification

- Experience in operation & maintenance,troubleshooting and configuration skills of Huawei and Ericsson Transmission network

- Good Knowledge of Transmission technology SDH/PDH/DWDM/Microwave/Ethernet. Good Understanding of network architecture and protection schemes. Hands on experience in configuration management on multivendor like-Huawei, ECI, Cisco, Ericsson.

- E1 and Provisioning on SDH Multiplexers ranging form E1 to STM64 links on Huawei device.Topology Up gradation and slot change in SDH Networks

ECI-BG20B,BG30B,BG30E,BG40

XDM40,XDM100,XDM1000
Huawei-OSN
1832*16,RTN550,
RTN950

D.Power Grid Co. of India

Project- ZTE Project

Duration- 2014 -2015

Role/Domain

Transmission Network

Tools

ZTE- NETNUMAN

Huawei-U2000

Equipments

ZTE-S5835,5800

Huawei-RTN 550,Optix 7500

Tejas-TJ1400,TJ2100

Key Results Areas

Experience in end-to-end responsibility for provisioning and Change management of Network problems, ensuring trouble tickets are actively managed until resolution to SLA & OLA requirements.

Expertise in configuration management on multivendor(Cisco, Huawei,ZTE,Ericsson) and multi-technology.

Expertise in taking action on critical and Major SDH/DWDM/MW/IP activities in network.

Good knowledge of Transmission technology such as SDH/DWDM/Optical Fiber etc

Advance Level Understanding/Knowledge, Troubleshooting Experience of various protocols, STP,MSTP,BGP,IP,MPLS, L2/L3 VPN, OSPF, ISIS, EIGRP.

Knowledge in network management, network availability & capacity planning Prepare documentations as per standards like MOP,SOP, RCA.

Skill to Analysis of degradation of KPIs and reduce impact on customer satisfaction. Ability to maintain a large network with complex network technology

Installation, commissioning & troubleshooting of ZTE MUX and transmission & Optical transport Equipments.

Declaration-

I do hereby declare that the above information is true to the best of my knowledge.
Place:- Riyadh ,KSA   Signature:- Narayan Biswas