Diksha

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CARRIER OBJECTIVE: -

To achieve excellence in working as dynamic professional offering solutions to business using the best available where my analytical ability and analyzing quest are used maximum for growth of the organization and to grow with the organization.

EXPERIENCE SUMMARY: -

➢ **Over 3 years of excellent experience in Linux, Informatica Pwercenter and Oracle SQL Support.**
➢ Hands on experience in UNIX (Solaris) & Oracle over 3 years.
➢ Well versed knowledge of Informatica PowerCenter, UNIX OS (Solaris, AIX), Linux and oracle database.
➢ Self-motivated with natural leadership traits and excellent communication skills.

CORE COMPETENCIES: -

SKILLS	TOOLS
Languages	SQL, Mysql
RDBMS	Oracle 9i/10g/11g/12c database , MySQL Workbench
Operating System	UNIX (Sun Solaris, AIX, HP Unix) Linux (Red Hat Linux, SUSE), Windows 7/Vista/XP
Utilities	Sqlplus, WinScp, SoapUI, Putty,Sqldeveloper, BMC Remedy, JIRA, Informatica Powercenter, Shell Scripting
Virtualization	VMware Workstation, Solaris Containers

QUALIFICATION: -

➢ **B.Tech(In Biotechnology) from G.G.S.I.P University in 2021.**

TECHNICAL SUMMARY:

➢ Good experience of UNIX OS (Solaris, AIX,HP UNIX).
➢ Excellent in LINUX commands like find, grep etc.
➢ Experience in supporting data transformations and processing in a corporate wide ETL Solutions using Informatica Power Center.
➢ Experience in creating the indexes on tables and partitioning the table for SQL tuning purpose.
➢ Experience in MSSQL Server.
➢ Good Understanding of Software Development Life Cycle (SDLC) concept
➢ Working experience of having, group by and complex queries.
➢ Work experience of ORACLE 10g/11g and MySQL Workbench .
➢ Support kinds of experience with Joins and Sub queries and Set operators in SQL.
➢ Experience in create indexes or database objects.

- ➢ Good knowledge of all constrain.
- ➢ Sound experience of DML, DDL, TCL, DCL.

WORK HISTORY: -

Duration	Organization	Designation
10-June,2022 to tilldate	Incedo Technology Solutions Ltd.	Software Engineer
01-June,2020 to 03-June,2022	Aeonic edge Pvt. Ltd.	Software Engineer

PROJECT DETAILS: -

1. PRODUCTION SUPPORT ENGINEER L2 : Incedo Technology Solutions Ltd (Since June 2022)

Organization	:	Incedo Technology Solutions Ltd
Role	:	Production Support ENGINEER L2
Client	:	Incedo Technology Solutions Ltd
Team	:	Product Management

Description: Incedo is a US-based consulting, data science and technology services firm with over 2,500 people helping clients from our six offices across US and India. We help our clients achieve competitive advantage through end-to-end digital transformation. Our uniqueness lies in bringing together strong engineering, data science, and design capabilities coupled with deep domain understanding. We combine services and products to maximize business impact for our clients in telecom, financial services, product engineering and life science & healthcare industries.

Contribution:

- ➢ Work on Incedo's payment related solution that supports electronic transactions between Business to Business (B2B), Business to Consumer(B2C) and GBS.
- ➢ Provide 24*7 production support (level 2) of the applications within the defined SLAs.
- ➢ Running and monitoring workflows in informatica power center as required by business.
- ➢ Creating database entries for the associated workflow for loading the file data in the database.
- ➢ Analyze new business requirements and understand it in order to provide operations support.
- ➢ Coordinating with client teams, infrastructure team, vendor teams in resolving the issues or working on the requests.
- ➢ Work on SQL queries to work on the issues and requests of the application.
- ➢ Work on file format and transformations like CSV, EDI Transactions Sets (820,824 and 997), ISO XML, NACHA. Using IBM Sterling Connect Direct to analyze payment files logs and assess the root cause of the file failure.
- ➢ Onboarding a client in test and production environment and assist in client testing.
- ➢ Implement stored procedure to automate daily operational processes or reports.
- ➢ Monitoring the infrastructure of the applications. Supporting infra team during DR drills, and audits.
- ➢ Prepare periodic reports and matrices, example: SLAs, Production issue tracker.
- ➢ Support client testing in UAT of new releases of B2B, B2C and GBS solutions
- ➢ Capable of handling User BAU tasks as well as Priority tickets and providing RCA.

2. AEPL Datawarehouse : -

Organization	:	Aeonic edge Private Limited.
Role	:	Application Support Engineer

Client	:	Aspl Private Limited
Team	:	Datawarehouse (DW)

Description: AEPL Datawarehouse(DW)ETL team is involved in downloading data from AWS (Amazon Web Services) and transfer that data into Linux servers through WinSCP then load data files from Linux servers into ATMS Datawarehouse tables such as ATMS Sales, ATMS Purchase through SQL Loader and other utilities. The data files are associated with sales and purchasing activities of the organization. Once updated data files are loaded into respected tables Data Quality and Data analysis teams get notified with updated statistics. DQ team checks the Data Quality and communicate with development and support teams if find any issue in the data. Once data get verified from DQ team, analysis team start analyzing the data for reporting and monitoring purpose.

Contribution: I am part of AEPL Datawarehouse (DW) ETL team. In our daily activity We download data files (i.e. sales_data.csv, Purchase_data.dat) from AWS (Amazon Web Services) and transfer those data files to Linux servers through WinSCP. We do a quick review of the data files, where we check header and footer of the files and other columns I.e. purchase_date, Product_amout, phone_number if something incorrect we manually correct it with file transfer team confirmation,and load the data into respected tables into oracle through SQL Loader. Once we load the data, we send a status mail to Data Quality and Data analysis team.

- ➢ Running and monitoring workflows in informatica power center as required by business.
- ➢ Creating database entries for the associated workflow for loading the file data in the database.
- ➢ Experience in workflow scheduling and monitoring in ETL informatica Powercenter.
- ➢ Conduct quality checks on the stored data on a regular basis.
- ➢ Providing Support applications to meet SLAs.
- ➢ Involved in unit testing for the mappings developed my myself.
- ➢ Team player, Motivated, Able to grape things quickly with analytical and problem solving skills
- ➢ Written SQL to validate the data that is being loaded by mappings.
- ➢ Providing the support during the deployment phase.

PERSONAL INFORMATION: -

Name	:	**Diksha**
Date of Birth	:	**03-Jan-1996**
Current role	:	**Production Support Engineer L2**
Total Experience	:	**3 years**
PAN No	:	**ECIPD4565B**