



## ONKAR DHONDIRAM MAGDUM

Btm layout,  
Bangalore

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## Summary

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Smart network administrator with 5+ years experience. Seeking to use proven Cisco skills to serve clients at HCL Technologies Ltd  
As well as Neomagic Integrated Systems, designed and installed networks of 100+ Cisco devices for 150+ clients. Slashed completion times 20% with solid project management skills. Cisco CCNP certified. Worked on Zscaler for around 6 months.

## Education

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**BE in Electronics and Telecom Engineering**  
Sharad Institute of Technology Collage of Engineering - **2015**

**Diploma in Electronics and Telecom Engineering**  
Y.D.Mane Polytechnic Kagal -**2011**

**SSLC**  
Shri Shahu High school,Kagal, Kolhapur - **2008**



## Training and Courses

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- CISCO ID: CSCO14018312
  - Cisco Certified Network Associate (Routing & Switching)
  - Cisco Certified Network Professional (Routing & Switching)
- CCNA Security (On going)
- NSE 4 Fortigate 6.4 Certification.

# Experience

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Company Name: **HCL Technologies Ltd**

Location: **Bangalore**

Experience: **Jan 2020 – July 2021**

Role: **Network Security Administrator**

- Responsible Ensured the testing of devices which are in dual homing to achieve high availability.
- Resolving the major issues of the customer remotely.
- Handling Escalation and troubleshooting issues.
- Cisco ASA-configuring and maintaining and troubleshooting, blocking ip's, domains.
- Troubleshooting Performance issues like CPU, Memory & link utilization of various devices.
- Configuration of Telnet and SSH, DMZ in network, SMTP and NAT & DNS Servers on DMZ Network
- Resolving Issues Regarding VPN User Remote connection and portal Issues checking portal issues with Regional offices in India
- Palo alto Firewall-Upgrading, Blocking Ip's, Hashes, DNS or Domains
- MacAfee –checking hash coverage with vendor, upgrading ticket creating with vendor through as per MacAfee rules
- Liaise with vendors for incident/problem resolution within agreed SLA.
- Update status of CR and Incident on working portals with checking on priority P1 to P4
- Troubleshooting RDP user
- Handling the approval process for any user access and also Email Gateway, Web Gateway Firewalls
- Cisco ASA, Palo Alto & VPNs
- SFTP configuration on Radware Alteon on firewall
- PM activity on ASA and Array Network Devices
- Updating the necessary SOP as per newly revised versions
- ForeScout CounterACT (Network Access control Administration)
- Configuration Mcafee E-Policy Orchestrator(EPO)
- Administration, maintenance and management of proxies
- Participate in various client LAN activities like LAN maintenance, downtime etc
- Ensuring that team meets all SLA's
- Blocking of IP and adding routes on ASA And Palo Alto Firewall
- Configuration, administration and maintenance of Cisco ASA and as well as NAT/PAT on Cisco ASA And Palo Alto firewall.
- Configuring security policies, zones and virtual routes on ASA and Palo Alto firewalls.
- Implementation and troubleshooting of IPSec Site-to-Site VPNs.
- Provide operational support of the content filtering and web proxy environment
- Ensured the testing of devices which are in dual homing to achieve high availability
- Resolving the major issues of the customer remotely
- Handling Escalation and troubleshooting issues
- Experience in working in a 24/7 Global Multinational & Multicultural Environment

Company Name: **Neomagic Integrated Systems**

Location: **Bangalore**

Experience: **Jun 2015 – Dec 2019**

Role: **Network Engineer**

- Hands on Experience of Cisco Switches, Routers.
- Monitoring & Troubleshooting Network devices includes Cisco routers and Switches.
- Responds to tickets opened by routine alarms and Network issues
- Proficient in configuration of STP, VTP, VLAN, Ether-Channel, BPDU Guard on switches and also implementation of Routing Technologies.
- Handling Trouble shooting Involving Core Routing & Switching.
- Creating and maintain network documentation and knowledge up-to-date.
- Configuring and troubleshooting various Routing and Switching technologies and reachability issues.
- Proficient in Network designing and troubleshooting .
- Handling incident, change and problem management tickets of Multi-client environment

## Skills

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- CCNP (or similar) level of base network skill set encouraged including an excellent understanding of L2 technologies, TCP/IP, NAT/PAT, and EGP/IGP routing.
- Provide coaching and mentoring to operational team members in the areas of technical skills & competencies.
- Strong knowledge and experience installing, configuring and troubleshooting switches, routers.
- Very strong network skills, extensive experience of working in L3 and L2 environments.
- Proven hands-on experience with monitoring, network troubleshooting.
- Good experience in providing end to end networking solutions.
- Strong communication skills and presentations skills.
- Excellent customer service skills and strong initiative.

## Linguistic Ability

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- English
- Hindi

## DECLARATION

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I solely assure you that every piece of information in the document is free of errors. Therefore, I take full responsibility for the correctness of my words.

**Date** :

**Place** : Bangalore

**Onkar D.M.**