QA – Senior software Engineer Mobile : (+91) 9502529370

## **Career Objective:**

• I am experienced software Test Engineer with extensive knowledge on QA and Agile processes. Worked on improving processes and complex product deliveries in scaled Agile environment. Seeking a challenging position in a renowned organization.

### **EXPERIENCE:**

- Worked as Associate at Cognizant Technology Solutions, Hyderabad from Dec 2012 to Feb 2022.
- Working as Member Technical Staff at Innobox systems, Hyderabad from Feb 2022 to till date.

## **Area of Experience:**

- Cognizant Technology Solutions: 9.2 years as PAT, PA and Associate-Projects.
- 3 years 6 months of diversified experience as Software Test Engineer in Banking and Financial Services (BFS) domain.
- 5 years 6 months of diversified experience as Software Test Engineer in Retail & Consumer Goods (Retail) domain.
- 8 months of diversified experience as App Test Lead at Innobox systems.

### Types of testing performed and expertise in:

- Web Applications Functional Testing.
- Web Services testing SOAPUI
- WiFi, Firmware and mobile App testing.
- Mobile Application Testing on real devices: The functionally working applications of Amex are tested on different OS of mobile like Android, IOS and Window for UI.
- Responsive web design (RWD) Testing: I performed the RWD testing on different sizes of
  the desktop and in different mobile to check the application behavior at the break point
  of the device or browsers.
- Basics of Database Testing: I perform DB operations to retrieve the data from backend and validate the data populated is as expected compared with input data while performing the functional testing on Oracle Developer.
- API Testing (Postman): I have performed the testing on Postman to verify it fulfills its expected functionality, security, performance and reliability with minimal coding Skills.

# Testing performed but at learning stage:

- Automation of web applications Using Selenium Web Driver 2.52.0 but not well acquainted with framework but will prove if a chance is given to work on same.
- Rest based web service testing using SOAP-U I Java based tool.
- Accessible testing on Desktop and on Mobile devices.
- Site catalyst testing for all the Brand websites and Mobile applications.

### Mobile operating Systems used in various projects:

- IOS (iPhone-OS) based iPhone4, 4S, 5, 5S, 6 and Ipad2, 4, Mini. IPhone Pro max, iPhone 10, iphone 11.
- Windows OS based Nokia Lumia720 and Lumia540.
- Android OS bases Samsung S4, S5, S3 and Tablet2.S6, Samsung Galaxy M21 and M23.

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## **Project Models worked on:**

- Waterfall Methodology projects.
- Agile (Scrum) Methodology projects.

# Types of phases of the Application testing performed:

- Sanity testing or sanity check.
- Smoke Testing
- Functional testing and Non functional Testing
- Regression testing.
- System Testing

# **Have Comprehensive understanding of:**

- Software Testing Life Cycle STLC.
- Software Development Life Cycle SDLC.
- Defect Life Cycle.

Primary responsibility in gathering and analyzing Test Requirements, Identifying Test scenarios, designing and review test cases.

#### **EXPERIENCE SUMMARY:**

- Experienced in Functional, Manual Testing, Compatibility, Accessibility and Omniture tracking.
- Expertise in Mobile testing (IOS & Android)
- Expertise in Responsive web design (RWD) testing in Real devices.
- Experienced in performing Functionality, GUI and Regression during the various phases of the Application.
- Comprehensive understanding of Quality standards SDLC, STLC and Test Methodologies/models.
- Creating and executing Test Cases, Involved in Test Plans, Planning and Organize the testing process.
- Acquainted with Waterfall as well as Agile model.
- Ability to prioritize and multi-tasking across several concurrent projects.
- Ability to learn quickly and to correctly apply new tools and technology.
- Highly initiative, good team player and ability to work under minimal supervision.
- Good interpersonal Skills, Commitment, Result Oriented, Hard Working with a quest and zeal to learn new technologies.

### **Education Details:**

- Year of Passing: June, 2012
- Specialization: Mechanical Engineering.
- College: Chaitanya Bharathi Institute of Technology CBIT Hyderabad.
- Percentage: 65%.

#### **TECHNICAL SKILLS:**

Operating Systems : Windows, Linux, IOS & Android.

**Test Automation Tools** : Selenium (Learner)

**Test Management Tools** : Quality Center 10.0, ALM 11.5 & JIRA

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Web services Testing : API (Postman)

Mobile Technologies : Android, Blackberry, Cross platform development

Web testing : Web testing Native & browser based application testing, RWD testing,

Manual testing, Omniture testing, Xpress scan testing, JAWS testing, and RWD testing, Mint Lab, Perfecto, Seetest Lab and Manual for performing testing on Emulators, Web services testing with SOAP UI and Site catalyst

testing.

#### **Tools known:**

Enrollment /Simulate tool

- Jaws
- Xpress Scan
- Private Eye

## **Roles and Responsibilities:**

- Working on Documenting Test Scenarios and Test Cases from requirements.
- Working on the Test documents such as Test Plans/ Test Strategies /Test cases/Test Reports.
- Setting up the test environment identifying the resource requirement.
- Actively contributing in giving Dashboard related management activities.
- Working closely with upstream systems, Clients, Business, E2E and Controllership teams.
- Involved in Functional, Regression, Smoke and Sanity testing.
- Interactive manual testing on real mobile devices with Android and IOS.
- Testing of web applications in different mobile modes and environments.
- Responsive web design based testing for all the applications and flows.
- Providing the walkthrough and complete KT on requirements for UAT team.
- Participation in daily scrum calls and coordination with Business, development and E2E.
- Preparation of Regression Test Suite for existing and current Functionalities.
- Execution of test cases and reporting of the test execution results in HP QC ALM.
- Preparation of Daily Status Reports & Test Result Reports for Sign off from Business
- Identifying and preparing test data using Simulate tool for Manual and Mobile Testing.
- Working on technical Issues with respective team and tracking issues till closure.
- Proven work experience as a team leader.
- Participated in knowledge Transition for Team members.
- Assigning the tasks and taking status from Team members.

### **Projects Summary:**

Name : Gryphon Tower, Gryphon Guardian and Gryphon AX

**Client** : Gryphon Online Safety

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Role : App Test Lead

Team Size : 05

**Duration** : 7<sup>th</sup> Feb 2022 – Till date

Description :

The Main objective of Gryphon Router is to provide the Customer with Ultra-fast Network with Internet security and Parental Controls. Many parents today are frustrated with the battle to protect their children from the dangers of being exposed to inappropriate online content, excessive screen time, and social media addiction. Gryphon's Parental Control Routers put the control back in your hands. Using the award-winning Gryphon Connect App, you can manage your children's online activities and ensure healthy amounts of screen time from anywhere you go.

There are different types of Routers available in Gryphon based on Bandwidth like Tower Guardian and AX routers.

## **Main Features of Gryphon:**

- Content Filtering Based on Users Age
- Intelligent intrusion Detection and Malware Filtering
- View Web Browsing History
- Set Bedtimes/Homework times
- Suspend the internet
- Enhanced Internet and Data Usage Insights for each User.
- Home Bound and Companion Apps to Support the APC features.

### **Roles and Responsibilities:**

- Preparation of Daily Status Reports
- Work Test design and Documentation
- Monitor the defects on various Apps in JIRA Defects tracking tool.
- Assigning g the tasks and taking status from Team Members.
- Work on New requirements for Admin App
- Work on Homebound and Companion App
- Work on APC (Advanced Parental Control) features as part of Parental controls.

Name : Family -FD-DT Testing New Cont

Client : FAMILY DOLLAR

Role : Test Lead (Mobile tester)

Team Size : 05

**Duration** : 23<sup>rd</sup> April 2021 – Till date

Description :

The scope of the Family dollar is the Maintenance of all the Mobile and Web Apps of Family dollar and Dollar tree with new user stories.

Name : RJR-Project 1 Consumer Mrkt

Client : RJ REYNOLDS

Role : Test Lead (Mobile tester)

Team Size : 05

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**Duration** : 23<sup>rd</sup> Jan 2019 – 24<sup>th</sup> Jan 2020

**Description**:

The scope of the Project one support is the Maintenance of all the Mobile Apps Camel, Grizzly, Newport, Pallmall and Trophyshots Apps along with all the Web applications like Camel, Newport, Pallmall, Grizzly, NAS and American Spirit Websites and all the SPA urls.

Name : RJ Reyn-Project one Support

Client : RJ REYNOLDS

Role : Test Lead (Mobile tester)

Team Size : 05

**Duration** : 1<sup>st</sup> Nov 2018 – 22<sup>nd</sup> Dec 2018

**Description**:

The scope of the Project one support is the Maintenance of all the Mobile Apps Camel, Grizzly, Newport, Pallmall and Trophyshots Apps along with all the Web applications like Camel, Newport, Pallmall, Grizzly, NAS and American Spirit Websites and all the SPA urls.

Name : RJ Reyn-Pallmall Mobile App Dev

Client : RJ REYNOLDS

Role : Test Lead (Mobile tester)

Team Size : 05

**Duration** : 1<sup>st</sup> Sep 2018 – 22<sup>nd</sup> Oct 2018.

**Description**:

The scope of the Pallmall Mobile Application is for international market USA. RJ Reynolds Tobacco (RJRT) Company wants to build a Mobile App for its Pallmall brand Cigarette, on Android and iOS platforms. RJRT will send coupons to interested ATCs thorough the Mobile App to achieve higher engagement with ATCs and to increase sales of Pallmall Brand Cigarettes

Name : RJ Reyn-Trophyshots Mobile App Dev

Client : RJ REYNOLDS

Role : Test Lead (Mobile tester)

Team Size : 05

**Duration** : 30<sup>th</sup>July 2018 – 22<sup>nd</sup>Aug 2018

Description :

The scope of the Trophyshots Mobile Application is to have the interaction between the ATC and Trophyshots official users. Where all the Grizzly app registered users can interact with each other by posts.

Name : RJ Reyn-Newport Mobile App Dev

Client : RJ REYNOLDS

Role : Test Lead (Mobile tester)

Team Size : 05

**Duration** : 1<sup>st</sup> June 2018 – 22<sup>nd</sup> July 2018

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Description :

The scope of the Newport Mobile Application is for international market USA. RJ Reynolds Tobacco (RJRT) Company wants to build a Mobile App for its Newport brand Cigarette, on Android and iOS platforms. RJRT will send coupons to interested ATCs thorough the Mobile App to achieve higher engagement with ATCs and to increase sales of Newport Brand Cigarettes

Name : RJ Reyn-Project 1 Consumer Mkt

Client : RJ REYNOLDS

**Role** : Test member (Mobile tester)

Team Size : 02

**Duration** : 1<sup>st</sup> January 2018 – 22<sup>nd</sup> May 2018.

Description :

The scope of the project is to provide the Production support for all the RJ Reyn Mobile Applications, SPA and all the Brand websites with new requirement changes along with the customers suggestions for all the live Apps of RJ Reyn.

Name : RJ Reyn-App Support

Client : RJ REYNOLDS

**Role** : Test member (Mobile tester)

**Team Size** : 02

**Duration**: 5<sup>th</sup> March 2017 – 31<sup>st</sup> December 2017.

Description :

The scope of the App Support is to provide the Production support for all the RJ Reyn Mobile Applications, which are in production.

Name : RJ Reyn-Grizzly Mobile App Dev

Client : RJ REYNOLDS

**Role** : Test member (Mobile tester)

Team Size : 05

**Duration**: 14<sup>th</sup> November 2016 – 5<sup>th</sup> March 2017.

**Description**:

The scope of the Grizzly Mobile Application is Continuation to the Camel Mobile where all the registered users can interact with each other by posts.

Name : RJR CAMEL MOBILE APP

Client : RJ REYNOLDS

**Role** : Test member (Mobile tester)

Team Size : 03

**Duration**: 18th July 2016 – 13<sup>th</sup> November. 2016

Description :

The scope of the Camel Mobile Application is for international market USA. RJ Reynolds

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Tobacco (RJRT) Company wants to build a Mobile App for its Camel brand Cigarette, on Android and iOS platforms. RJRT will send coupons to interested ATCs thorough the Mobile App to achieve higher engagement with ATCs and to increase sales of Camel Brand Cigarettes.

Name : WESTERN UNION\_ MDOT (UK, FR & DE)

**Client** : Western union

**Role** : Test member (Mobile tester)

Team Size : 03

**Duration** : 17th July 2015 – 7th July 2016

Description :

The scope of the project is for international markets of UK, FR & DE includes all platform (Desktop and mobile). MDOT is a web application for mobile platform under Western Union, which allows online customers to register, forgot password, price calculator, track a transfer and allow to send money to various receiving countries based on various backend systems decision to complete the transaction. Also, launched MDOT Android wrapper app for Android customers.

Name : American Express- iJanus
Client : American Express (AMEX)
Role : Test member (Mobile tester)

Team Size : 03

lianus MX

**Duration** 30<sup>th</sup> March 2014 - 8<sup>th</sup> July 2014

Ijanus Canada (English & French)

**Duration** Aug 20<sup>th</sup> March2014 –14<sup>th</sup> Nov 2014

Ijanus Regression Testing for Core markets (UK,AU,MX and Canada(En& French)

**Duration** 10th Dec 2014 - 26th March 2015

Ijanus EMEA markets( FR,IT & GE)

**Duration** 10<sup>th</sup> Feb2015 - 25th May 2015

Description :

American Express Company is a global travel, financial and network services provider. Founded in 1850, the Company serves individuals with charge and credit cards, Travelers Cheques and other stored value products. It also offers financial planning, brokerage services, and mutual funds, insurance and other investment products. Through its family of Corporate Card services, American Express helps companies and institutions manage their travel, entertainment and purchasing expenses. iJanus application enables American Express Card member's summary of accounts page with Rewards to different card Products (Charge, Revolve and Corporate) in online for 6 international markets.

The iJanus project will redesign the International MYCA Summary of Accounts page, leveraging existing capabilities and functionalities by incorporating information from Loyalty Offers Service, STAR, FINS, Card Service and Personalization. The Summary of Accounts page resides on the NGI platform with Globe star (for Consumer, SBS and Corporate lines of business) backend AR system.

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The project also includes Web App integration of with FINS for the MYCA applications / services that are currently using Statement Service. iJanus application enables American Express Card members summary of accounts page with Membership Rewards to different card Products (Charge, Revolve and Corporate) in online for Below international markets.

Name : INTERNAL SEARCH (UK and AU)

Client : American Express (AMEX)

Role : Test member (Mobile tester)

Team Size : 03

**Duration** : 17th March 2014 - 26th March 2014

Description :

The scope of the project is for international markets of U.K. & Australia and includes all platform (Desktop, mobile and tablet). All users (the card member or prospects) to quickly search and find the relevant information will use the tool.

Name : Shop small fast followers
Client : American Express (AMEX)
Role : Test member (Mobile tester)

Team Size : 04

**Duration**: 17th March 2014 - 26th March 2014

Description :

The main aim of this project is to build a standard platform for all the constituencies – SBO's, Consumers, Ambassadors and Partners/Supporters. It helps all the constituencies in interacting with one another and thus creates a digital ecosystem.

Name : RMQB-Receipt Match Quick Books

Client : American Express (AMEX)

Role : Test member (Mobile tester)

Team Size : 04

**Duration** : Feb 17th 2014-Feb 21st 2014

Description :

American Express and Intuit are working together to aid users in organizing and labeling their online accounts with the use of QuickBooks. The programs will have the ability to connect and share transaction information. The goal is to save time for users and increase the efficiency of bookkeeping.

Name : Premium Car Rental Protection

Client : American Express (AMEX)

Role : Test member (Mobile tester)

Team Size : 04

**Duration** Nov 2013 – Jan 17th 2013.

This project has two Phases:

The Phase 1 will focus primarily on the PCRP Landing page. Nov 2013 – Dec 2013

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The Phase 2 will include the rest of the product enrollment journey, which includes MYCA login page and the enrollment page (three steps). **Dec 2013 - Jan 17th 2013**.

# Description :

Premium Car Rental Protection landing page is currently a desktop-focused experience that is not optimized for mobile or tablet devices. This project will take the current content of the PCRP landing page and enrollment flow and apply Responsive Web Design principles to create an experience that adapts and optimizes itself based on the device by which it is accessed, effectively creating mobile- and tablet-optimized experiences.

### **PERSONAL DETAILS:**

Full Name : Rajeshwari,kolanu Husbands' Name : Kolanu Kondal Reddy

Date of Birth : 08-07-1990
Nationality : Indian
Marital Status : Married

Languages Known : Telugu, Hindi, English

Passport No : K6419716

Declaration:

I hereby declare that all the information provided above is true, complete and correct to the best of my knowledge and belief.

Place: Hyderabad (Sangireddy, Rajeshwari)

Date: