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## **Summary**

- 9+ years of experience as a SAP BASIS ,S/4HANA and Net weaver Consultant.
- Very good experience in maintenance of SAP R/3 system.
- Extensively worked on ECC, S/4HANA,B/W4HANA,XI/PI, EP,BO,BW,BPC,SolutionManager, Ariba and Concur on Windows/Unix Server Installations,Operations and Maintenance.
- Commendable skills in SAP Basis activities which include Implementations, Installations, DB refresh,
  EHP & SP Upgrades , S/4HANA Conversion and OS/DB Migrations.
- Dedicated and committed to provide quality support with excellent problem solving skills to all organization levels.
- Supporting all three environments like Dev, stage and Production for all the infrastructure issues

## **Professional Experience**

- Working for NTT DATA Services (Payroll Siera IT Services PVT LTD) ., Hyderabad as a Sr. SAP BASIS and Security Consultant from July 2019 to till date.
- Worked for Mindshare business consulting pvt. ltd., PUNE as a SAP BASIS Consultant from Jan-2018 to July-2019.
- Worked for Klouddata Labs Pvt Ltd., PUNE as a SAP Consultant from May-2017 to Jan-2018.
- Worked for Autodesk India Pvt Ltd., Bangalore as a SAP BASIS Consultant from Nov-2014 to April-2017.
- Worked for Big-Tech software., Bangalore as a SAP BASIS Consultant from June-2012 to Oct-2014.

## **Academic Qualifications**

## B. Tech from JNTU University.

## **SAP BASIS Skills**

- > 9 + Years in the field of SAP Basis ,HANA,S/4 HANA and Net weaver administration
- Expert in SAP Basis: SAP Solution designing, Upgrade, migrations and Implementation, HANA DB, Oracle, Unix/Windows Administration, landscape designing.
- Involved in Data center system copy of ECC 6.0, SAP PI/PO, BW, Solution Manager, EP, and SRM
- ➤ Installed and Configured GRC Access control Suite 12.0
- GRC Implementation; Automation, Upgrade experience with GRC ARA, ARM, EAM and SAP CUA interation with SAP GRC
- > Built S/4 HANA 1809, HANA, Fiori Forntend and other SYSTEMs in AWS-Amazon Web Services
- Deploying and managing all SAP Applications on AWS.
- Hands on experience create EC2 instance/launch from an Amazon Machine Image (AMI)
- Performed ECC 6.0 EHP 7 to S/4 HANA 1709 SP02 Conversion/Migration for Sanbox,DEV , QAS and PRD systems.
- Performed upgrade form S/4 HANA 1709 to S/4 HANA 1809 on Dev and Quality system.
- Performed end to end SAP HANA Greenfield Implementation for different Clients
- Performed S/4 HANA 1709 installation/Post installation/Fiori Components

- > Performed DMO Migration to MSSQL to HANA 2.0 SP02
- > Performed DMO Migration Sybase database to HANA 2.0 SP03.
- Performed BO Installation and Post-installation activites.
- ➤ Installed Fiori related components on S/4 HANA 1709 SP01/02
- Configured SAP Web dispatcher for fiori and load balancing
- Performed Homogeneous system copy by using SWPM tool (HANA Database)
- Installation of Solman 7.1 & 7.2, End to End implementation of Solution Manager with Initial Configuration and Maintenance activities.
- > Involved in SAP Solution Manager upgrade 7.1 to 7.2 activity
- Performed Charm configuration in SAP Solution Manager 7.2
- Working on SLD and LMDB administration.
- SSO configuration between ECC 6 EHP7 and EP 7.4.
- Configure Solution Manager Road Maps Basic, System Preparation, Managed system, Technical Monitoring.
- Configuration knowledge of Incident Management process and Change Management process
- > Experience with Oracle database administration with RAC (Real Application Clusters)
- Performed kernel upgrades on ABAP and JAVA systems.
- Support package patching using SUM tool.
- Experience in administration and Troubleshooting of Transport Management System (TMS).
- Background administration like monitoring, scheduling background jobs and analyzing jobs
- Client Administration and Client copy Local, Remote, Export and Import
- Performing Pre and Post installation activities as a part of system refresh
- > SAP R/3 Spool Administration and daily support to the end users with printing problems
- > SAP Performance Monitoring and Tuning
- Planned and modified the permission issues in the production servers.
- Backup and restore strategy for production environment
- Experience in performing DR testing.
- > Server & Application fine-tuning & trouble shooting, Monitoring SAP servers and Applications.
- Created the backup and restore strategy for production environment.

# **Project Details**

## Project #1 NTT Data (Payroll - Siera IT Services PVT LTD) — Sr. SAP Basis and Security Consultant

## From July-2019 to till date

Client	Rodan and Fields (R+F)
Tech. Platform	ECC 6.0 EHP 7, SAP PI 7.5, SAP BW/BPC 7.5, Solution Manager 7.2, SAP GRC
	12.0 and HANA Sidecar
	OS Platform : Redhat7 and GCP (Google Cloud Platform)
Database	HANA 1.0 SP12, Sybase 16 and HANA 2.0 SP05
Type of Project	Support and Implementation

# Responsibilities:

- Installed and Configured GRC Access control Suite 12.0
- ➤ GRC Implementation; Automation, Upgrade experience with GRC ARA, ARM, EAM and SAP CUA interation with SAP GRC
- Performed BPC Netweave upgrade from 7.4 to 7.5 in Dev, QAS and Production.
- Daily Health checks for SAP ECC 6.0 EHP 7, BW/BPC and SAP PI/PO systems
- Performed System refresh on regular basis.
- Applying support packages to maintain the system up-to-date.
- Responsible for daily security checks, monitoring unsuccessful logons, monitoring inactive users and locking inactive users in production system.
- Scheduled jobs in background to cleanup spool request, dumps.
- > Applying Support patches, Implementing SNOTES, SPAM/SAINT Version Updates
- Managing Transports like export, import, transport and checking transport logs
- Monitoring PI systems like Component monitoring, Message monitoring and End to end monitoring and solving issues related to PI systems.
- Creating Roles in ECC, BW/BPC and HANA DB environment
- Providing BASIS support to functional teams.

# Project #2 Mindshare business consulting pvt. ltd – SAP BASIS Consultant

# From Jan- 2018 to till July-2019

#### **Environment:**

Tech. Platform	S4/HANA 1610/1709/1809 All versions , B/W4HANA 1.0, ECC 6.0 EHP
	7,Solution Manager 7.2 , SAP FIORI and BO
	OS Platform: Linux Suse 12 SP2, Windows and AWS EC2
Database	HANA 2.0 SP02 /SP03 and Sybase
Type of Project	Implementation, Migration and Support

# Clients Worked with:

- 1. Kasturi Housing/Builders SAP S/4 HANA Conversion/HANA Migration, Fiori Implementation and SAP Support
- 2. Fores Elastomech India Pvt Ltd., SAP Support and Fiori Implementation(Manufacturing industry)
- 3. MNGL (Maharashtra Natural Gas Limited) Support Project

### Responsibilities:

# AWS EC2:

- ➤ Built S/4 HANA 1809, HANA, Fiori Forntend and other SYSTEM.
- Deploying and managing all SAP Applications on AWS.
- > Hands on experience create EC2 instance/launch from an Amazon Machine Image (AMI).

- ➤ Performed ECC 6.0 EHP 7 to S/4 HANA Conversion for Sandbox, DEV, QAS and Prod systems (Individual Contributor).
- > Performed BW 7.5 to B/W4 HANA 2.0 Conversion by using In place conversion method
- Performed S/4 HANA upgrade from S/4 HANA 1709 to 1809.
- Performed DMO Migration Sybase database to HANA 2.0 SP03.
- Performed S/4 HANA 1809 FPS0 installation for Sandbox System.
- Configured SAP Web dispatcher for fiori and load balancing
- > HANA System database refresh activity by using HANA Studio and SWPM
- ➤ Performed S/4 HANA 1709 authorization related activities
- Installed Fiori related components on S/4 HANA 1709 FP01/02
- HANA database administration related all tasks (Backup, Restore, Monitoring)
- Support package upgrade activity.
- ➤ HANA Cockpit installation for Production and Non-Prod Environments.
- Created Hana Tenant database by using Hana Cockpit.
- ➤ HANA Database Administration by using HANA Cockpit and HANA Studio
- Performed HANA Database revision upgrade HANA 2.00.020.00 to to 2.00.021.00
- Performed Homogeneous system copy by using SWPM tool (HANA Database)
- > ADS configuration between S/4HANA and Solman Java
- Performed BO Installation and Post-installation activities.
  - SAP ASE Sybase 16.00.03 Installation
  - CMS Database Creation
  - Audit Database Creation
  - SAP Business Objects BI platform 4.2 SP6 Patch 6
  - Installed SAP Lumira Server 2.2
  - SAP Business Objects Explorer 4.2 SP6 Patch
  - Integration between BW and BO
  - Migration by using Promotion management wizard tool.

## Project #3 Klouddata Labs Pvt. Ltd., - SAP BASIS Consultant

## From April 2017 to Jan 2018.

#### **Environment:**

Tech. Platform	ECC 6.0 EHP7, Solution Manager 7.1 and 7.2,PI 7.3 , EP 7.4 , S4/HANA
	1610/1709 and SAP Fiori . AWS, Linux and Windows
Database	HANA 1.0 SPS12,HANA 2.0 SP02, Oracle 12C, Mssql., MAXDB,Sybase and DB2
Type of Project	Implementation, Migration and Support

## Clients Worked with:

- Transmarine Logistics Limited [MGH] Dhaka, Bangladesh EP Installation
- Hindustan Zinc Ltd SAP PI Support
- Solix Technologies Inc.- SAP Support
- Dentrust SAP Support
- Motion Control Engg. (MCE) DMO Migration and EHP Upgrade
- Kure Pain S/4 HANA Implementation
- Kloud data (Internal Systems) Installations and Support

### Responsibilities:

- Performed Solution manager upgrade activity from 7.1 and 7.2.
- > S/4 HANA installation and Post Installation activities for DEV , QAS and PRD systems.
- Configure Solution Manager Road Maps Basic, System Preparation, Managed system.
- Performed PI messages archiving and deletion on both Adapter engine and Integration Engine.
- Creating Users ,Roles and Authorizations in EP, ECC and Fiori environment
- > SAP note analysis and implementation.
- Create trusted RFC Connection between gateway and ERP System.
- > S4/HANA Support package upgrade activity (From DEV to PRD)
- Installation of Solution Manager Diagnostics Agent
- Installation of SMD, Wily Agents and troubleshooting agent issues.
- Performed Managed system configuration for SAP and Non SAP systems in SAP Solution Manager
- Performed SLD and LMDB administration
- > SAP OSS create, opening OSS connection to SAP.
- Printer Configuration using SPAD, Spool management activities
- Authorizations of spool services, and troubleshooting
- > PI Messages Archiving as per the client requirement.

#### **HANA Activites:**

- HANA Database installations.
- Performed end to end SAP HANA Greenfield Implementation for Kurepain client( Hardware Sizing and Installation)
- Performed OS/DB migration and DMO Migration to MSSQL to HANA
- Monitoring SAP HANA system landscape
- Starting and stopping of SAP HANA systems
- Creating database users and roles in HANA studio
- Experienced in using various HANA database tools like HANA studio, HLM, HDMLCM and HANA Cockpit
- Scheudling regular backups of HANA system
- > Expertise in HANA STUDIO and HANA Cockpit
- Performed HANA DB refresh activites

# Project #4 Autodesk Inc. San Rafael, USA – SAP BASIS Consultant

# From Nov-2014 to April-2017

## **Environment:**

Tech. Platform	ECC 6.0, Solution Manager 7.1, BW/BI, XI/PI, BPC 7.5/10.1, Convergent Charg-
	ing,SRM, Open Text IXOS, Vertex, Ariba and Concur.
Interfaces	EDI, Sterling (B2B, connect direct), Vertex, Transfer Script, Citibank, Xi-Pay
Database	Oracle 11g, Mssql. HANA 1.0 SPS11,Sysbase and DB2
Type of Project	Implementation, Migration and Support

## Responsibilities:

- Providing Offshore Production Support (Global 24x7) to the client
- > To participate in any kind of high priority SAP Basis Project specific activities like System refreshes, Support Package and Kernel upgrade etc.
- ➤ Daily basis activities like System Performance, System shutdown & restarts, Transports, Printer issue, Dump analysis, batch job maintenance, issues with file systems & table spaces, system locks, TRFCs and daily system monitoring including Health Checkups.
- ➤ Handling any kind of P1, P2, P3 tickets within defined SLA period.
- Managing and importing all Transport requests from SAP level and importing bulk transports from the OS level.
- > Taking part in different system maintenance activities.
- Performed SAP DR Test activities.
- Client administration includes local client copies, Export/Import's.
- Setting operation modes.
- Monitoring the Lock Entries.
- Applied Support patches for ABAP, kernel upgrades and Notes implementation.
- Starting and Stopping of the Servers.
- Maintaining logon load balancing.
- Creating and maintaining RFC destinations.
- ➤ Tablespace Administration using BRTOOLS.
- > Troubleshooting errors related to system startup and shutdown.
- > Applying Support Packages in JAVA WEBAS by using JSPM tools.
- > Troubleshooting the background job issues.
- Creating and maintaining RFC destinations.
- Involved in Performance monitoring and workload analysis.
- Working closely with SAP in case of any unknown issues
- Analyzing ABAP dumps and system logs.
- Portal and Java system trouble shooting and start up issues.
- ➤ BI Connection setup to ABAP and portal systems.
- > Time to Time Process and Technical KT to team members.
- > Take initiative to learn by attending trainings from various useful links, reading documents and managing time for myself and other as well.
- Providing creative and innovative input to my team for better project delivery.
- Build trust and credibility with team and client.

#### HANA Administration which includes: -

- > SAP HANA database Installation.
- > HANA Administration and Configuration.
- ➤ Hands on experience in SAP HANA revision upgrade.
- > SAP HANA Security.
- > SAP HANA DB Start / Stop and Daily Monitoring
- > SAP HANA Monitoring and Troubleshooting using the SAP HANA Studio
- > SAP HANA License Implementation
- SAP HANA Backup / Restore

> SAP HANA Troubleshooting & Fixing the problems

## PI Administration (Message broker) which includes

- Good hands on experience in XI/PI administration and trouble shooting.
- Proactively handling Java startup and performance issues.
- SLD Configuration and administering in XI/PI Systems
- > Troubleshooting and solving SLD issues in PI systems.
- Cache administration and troubleshooting in XI/PI systems
- SMQ1 & SMQ2 queue administration
- SXMB\_MONI monitoring for XML Messages
- Performance Monitoring of PI systems using pipeline concept.
- Configure RZ70 in source systems for automatic data transfer to SLD.
- Monitoring PI systems like Component monitoring, Message monitoring and End to end monitoring and solving issues related to PI systems.
- Stopping and starting PI systems, performing cache refresh and maintaining exchange Profile settings.

#### **BPC Administration** which includes

- Monitoring the BPC servers
- Running the optimization (FULL & LITE) for BPC Applications.
- Checking the application connectivity.
- Login through OSOFT admin client to check the status of the application.
- > Changing the status of the application through OSOFT client.
- Taking the BPC Appset backup and restore the Appset.
- Bouncing the OSOFT send governor service, COM+ services, IIS admin services & SQL server reporting services.
- Processing the Cubes for applications.
- Monitoring the data loads.
- Creating the new application set.
- Checking the database locks.
- Scheduling jobs

### **Solution Manager Activities** .

- Worked with Projects, Task lists, Logical components, SMSY,LMDB, RFC connections and work flow
- CIM Model and CR Content update on SLD
- Solve issues with TMS (Transport Management System), background jobs, kernel patch upgrade.

- Design and develop solutions for operational metrics gathering and reporting.
- Performed System Landscape Management (SMSY) to monitor landscape components such as systems, products, logical components, project assignment, and solution assignment.
- > Setup Work Center, Incident Management, early watch alerts.

## Project # 5 Big Tech - SAP Basis Consultant

### From June -2012 to Oct-2014

Client	NCPL, SOUTH INDIAN PAPER MILLS
Tech. Platform	ECC 6.0, Solution Manager 7.1, BI 7.1. PI 7.3,SRM
Database	Oracle 10g, MSSQL,DB2
Type of Project	Support

#### Responsibilities:

- > Daily Health checks for SAP ECC 6.0 ABAP and JAVA Stack.
- Performance tuning: Performing workload analysis, analyzing behavior of SAP system & database response time, identifying Expensive SQLs and giving recommendation to Functional team, performing and analyzing ABAP/SQL trace for expensive transactions.
- OSS / SAP Service Marketplace: Searching notes & creating messages for the respective queries to improve the Performance.
- Analyzing ABAP Dumps, Updates, SAP locks, Oracle locks & finding the solutions for overcoming them.
- > Checking the file systems growth from SAP level and taking action when and ever required.
- Configured output devices using SPAD, Spool management activities using SP01, authorizations of spool services, and troubleshooting.
- Administration of BI landscape, monitoring of data load jobs and informing BW developers in case of failures.
- Monitoring Process chains jobs.
- Applying support packages to maintain the system up-to-date.
- Responsible for daily security checks, monitoring unsuccessful logons, monitoring inactive users and locking inactive users in production system.
- Scheduled jobs in background to cleanup spool request, dumps.
- Monitoring SAP system like short dumps, system logs, dB alerts, SQL traces, Lock entries.
- Table space & DATA File maintenance like extending table space, adding data file, resizing data file using BR Tools\*.
- Applying Support patches, Implementing SNOTES, SPAM/SAINT Version Updates
- Managing Transports like export, import, transport and checking transport logs
- Monitoring PI systems like Component monitoring, Message monitoring and End to end monitoring and solving issues related to PI systems.

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