Y.A.Mohit Kumar

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EXECUTIVE SUMMARY

♦ 3+ years of experience as a Scrum Master & Agile Practitioner.

♦ Experience in Leading and managing complex enterprise-level projects using Agile/Scrum.

♦ Expertise in identifying opportunities, driving vision, effectively directing all aspects in achieving the organizational goals.

♦ Experience in analyzing existing Agile processes, prioritize areas of improvement, and work alongside key stakeholders to implement the relevant and meaningful processes to meet client expectations.

♦ Ability to work with different cross-functional stakeholders to establish and ensure a reliable and productive working relationship.

♦ Driving organization level initiatives like Agile Transformation, Scrum delivery process.

♦ 7 years experienced in Payment posting.

♦ Solid hands-on experience Claims Process.

CORE COMPETENCIES

♦ **Claims Domain**   **Agile Project/ Program Management**

EMPLOYMENT HISTORY

UnitedHealth Group	Scrum Master	Hyderabad- India	Sept 2018 - Nov 2021
UnitedHealth Group	Senior Claims Associate	Hyderabad- India	Oct 2011 - Sept 2018
Apollo Health Street	Claims Associate	Hyderabad- India	Feb 2010 - Oct 2011

UnitedHealth Group
Scrum Master   Sep 2018 – Nov 2021

- Setting up Agile best practices and scrum processes for the Product & Client Delivery.
- Create and publish Release Management work flow/ process for Product & Client Delivery.
- Help Define DOR/ DOD process metrics and scrum team's sprint dash boards & Customized JIRA metrics.
- Plan the Client Deliverables.
- Support the Product Owner in managing customer expectations for project deliverables.
- Define the process for handling Client Implementations & Product Management activities.
- Initiated & Executed 'Bug Bash' at Organization level as part of Product Management.
- Lead Agile Ceremonies including Roadmap Planning, Refinement, Sprint Planning, Daily Standup, Retrospective, and Demos/Reviews
- Leveraging organizational resources to improve capacity for project work.
- Driving Agile Scrum & Innovation at organization level.

UnitedHealth Group
Senior Claim Associate   Oct 2011 – Sep 2018

- Handled team of 20 in absence of Team Lead.
- Responsible for new hire training to ensure that they meet the preset quality standards
- Posting payments to patient and insurance on daily basis.
- Working on Patient Collections.
- Review explanation of benefits very carefully to ensure each claim was processed properly
- Claims are frequently under paid by insurance companies and we are trained to evaluate payments for maximum reimbursement.
- Write offs, coinsurance and deductibles are calculated and allocated appropriately, and we bill patients immediately upon EOB posting.
- Once EOBs are posted, the claims are immediately turned over to the follow up team for pursuit
- Working on all assigned accounts - big and small-balances and Resolving all accounts
- Inspecting for patient liability or other adjustment issues .Determine if Double Payments were made - if so, refunding as required
- Generating RTI and IRR forms to the insurance companies for the overpayments.
- Monthly and weekly reports, with details about insurance analysis, expected collections, cash collection analysis and procedure code analysis amongst others
- Sending opening inventory and quality check of the team and helping on
- Updates.

Apollo Health Street's healthcare experts work with the nation's leading US healthcare organizations to develop custom, world-class IT-based solutions that extend your team's business capabilities, strengthen financial outcomes and ultimately support quality patient care.

Roles & responsibilities:

♦ Preparing and updating of process notes on periodical basis.
♦ Attending query mails and take action on them.
♦ Basically dealing with provider's & hospitals
♦ Need to handle provider's rate sheets and fee schedules.
♦ Need to access clients remote desktop and work on remote application.
♦ It involves Entry, Quality Checking and Random Checking
♦ Provider/facility update, verification and corrections
♦ Work includes updating of Demographic, Address, Specialty, Contract & Contact information per request

Educational Qualifications:

♦ B.Com from A.V. College Osmania University, Hyderabad.

CERTIFICATIONS

`   ♦ LSM (Licensed Scrum Master) from Scrum Inc.