

DEEPAK KUMAR JHA

Email ID: deepakjhacg@gmail.com

Phone: +91-8002893104

CAREER OBJECTIVE

Aim to be an associate with a progressive organization that gives me scope to update my knowledge and skills in accordance with the latest trends and to be a part of the team that dynamically works towards the growth of organization and gain satisfaction thereof.

PROFILE SUMMARY:

- Around 4.2 years of IT Experience with 3.5 years in Salesforce Administrator as well as Release Manager.
- Experience with Administration, Configuration and Support of Salesforce CRM.
- Strong knowledge on Sharing Settings, OWD (Organization Wide Default)
- Expertise in Profiles, Roles and Permission Sets.
- Sharing Rules Roll Up Summary Fields, Page Layouts, Validation Rules
- Strong knowledge on creating Reports & Dashboards.
- Having 1 years of professional experience in developing web-based applications in multi-platform environments with Java using Object Oriented Analysis and Design (OOAD).
- Having Knowledge in developing Object Relational Mapping tools like Hibernate.
- Experience with IDEs like Eclipse and Net beans.
- Hands-on experience with App/Web servers like Tomcat.
- Proven ability to quickly learn new technologies and apply them in business solutions.
- Salesforce Certified Administrator.
- Knowledge in Copado and DevOps tools for CI/CD.

Technical Skills

- Programming Language : Core Java
- IDEs Used : Eclipse
- Database : Oracle 10g
- ORM Framework : Hibernate
- Web Framework : Struts 2
- Deployment Tool : Salesforce Ant,Copado

PROFESSIONAL EXPERIENCE:

Currently working at Automotive robotics India Pvt Ltd as Engineer from June 2020 to till date.

Previously worked at Capgemini Technology Service India Ltd as Associate Consultant from Feb 2019 to Aug 2019.

Previously worked at MicroSpark Software Solutions Pvt Ltd as Associate Engineer, from April 2016 to Feb 2019

ACADEMIC QUALIFICATIONS:

- **Master of Computer Application (MCA)** from Sathyabama University in 2015 with 6.77 CGPA.

PROJECT PROFILE:

Client: Caterpillar

July 2020 till date.

Team Size - 13

Title: Salesforce.com Application Administrator

Responsibilities:

- Day-to-day salesforce support to end users through 'Service Now' ticketing system
- Create custom objects, custom fields, and custom page layouts.
- Maintaining page layout assignments for record type and profiles
- Create permission set and assign to users
- Modify custom profile permissions
- Create custom report types, reports & dashboards.
- Created workflow rules, workflow flow action for field update, email alert, create task.
- Create process builder for business process automation
- Build custom logic using formula fields on the custom object

Client: Service Direct

Team Size - 5

Title: Salesforce.com Application Administrator

Responsibilities:

- Involved in Setting up Users, roles, profiles and Security settings and Permission Sets.
- Customizing records types, tabs, list views, column fields, page layouts, forms.
- Maintaining page layouts, picklist, custom links, track history, field level Security for profiles.
- Prepare data files and upload the data into Salesforce.com using a data loader for user, account, lead, opportunity, campaign objects.

PROJECT: PCM (Product Categories Management)

Client: Leading bank

Role: Java Developer

Team size: 5

Description:

Products and categories Management (PCM) is a real-time service to get the products based on the reward points available per account respectively. Customers will get all the categories and their product details.

To implement this, we are exposing 2 services

1. Rewards Categories: This service will get the list of categories details by providing valid input data.

2. Rewards Products by Categories: This service will get the list of product details based on categories.

When user tries redeeming points, system is intelligent enough to filter the product based on the available points and sorts them as per the categories chosen.

Responsibilities:

- Involved in **Client interaction** regularly to understand the **Business of the Client**.
- Developed service layer, process layer and Integration layer on the provider side.
- Developed User-defined Exceptions for each request and response.
- Used SpringIOC for delegating the process layer request to the Integration layer.
- Used Spring JDBC to integrate Spring framework with JDBC

PERSONAL DETAILS:

Date of Birth	: May 16 th , 1990
Nationality	: Indian
Marital Status	: Single
Gender	: Male
Father's Name	: Umesh Jha

DECLARATION:

I hereby declare that all the above-mentioned facts and information are true to the best of my knowledge. I shall be solely responsible for any discrepancy found in them.

DATE:

PLACE: Chennai

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