

**Name:Aparna Kalluri**

Phone no: +91-9052196789,

Email :[aparnakalluri1311@gmail.com](mailto:aparnakalluri1311@gmail.com)

Place :Banglore,

---

- ✚ 4.8 years of work experience in **Web Sphere MQ administration**.
- ✚ Having Good hands on experience in Administration and **Configuration of Web Sphere MQ** v8.0 and v9.0 on different environments like Windows, Linux, and UNIX.
- ✚ Creating, modifying the necessary **IBM Web Sphere MQ objects** to support an application.
- ✚ Supported several Queue Managers and servers of different platforms.
- ✚ Good experience with MQ Series **Distributed Queuing, Clustering with workload sharing** and implementing Security.
- ✚ Co-ordinate with Application team to resolve problem.
- ✚ Experience in configure and monitor **MQ Listeners**, Command Servers, Channel initiators, **Trigger Monitors, MQ Log files & Dead Letter Queues**.
- ✚ Good experience in Problem determination, troubleshooting, Queue Manager backup & recovery.
- ✚ Handling L1 & L2 level tickets based on SLA and worked on ticketing tools like **BMC REMEDY** & Experience in using MQ monitoring tools like **MQ EXPLORER& QFLEX** etc.
- ✚ Having Knowledge of MQ on **SSL implementation**.
- ✚ Provided **24/7** for both Testing as well as Production environments.

## ACADEMIC CREDENTIALS

- ↗ 2013 B-Tech from Jawaharlal Nehru Technology University, Kakinada, with aggregate 65%.
- ↗ 2009 Intermediate **MPC** from Sri Pratibha Junior College, Ongole, with aggregate 89%.
- ↗ 2007 SSC from ZPHS Peda Ambadipudi, with aggregate 80%.

## PROFESSIONAL EXPERIENCE

ORGANIZATION	DESIGNATION	DURATION
Techmahindra, (Bangalore)	Senior System Analyst	Aug'15 – Till Date

## TECHNICAL SKILLS

EAI Tools	IBM WebSphereMQSeries 7.0,V8.0,V9.0.
Operating Systems	Windows Family, Linux, UNIX.
Ticketing Tool	BMC Remedy
Monitoring Tool	MQ Explorer,QFlex
Client Utilities	Putty, WinSCP, FTP, Xming.
Languages	Java Basic Knowledge

## PROJECTS HANDLED

### Project:2(WalMart)

Client	WalMart(USA)
Role	Sr.System Analyst
Duration	January -2017 to Till Date
Team Size	8 Memebers
Technology & Tools	IBM MQ Version 7.5/8.0/9.0,BMC Remedy Ticketing Tool,MQ Explorer,Unix,Linux,Windows

### Project Description:-

Walmart Inc. (formerly WalMart Stores, Inc.) is an American multinational retail corporation that operates a chain of hypermarkets, discount department stores, and grocery stores.] Headquartered in Bentonville, Arkansas, the company was founded by Sam Walton in 1962 and incorporated on October 31, 1969. It also owns and operates Sam's Club retail warehouses. As of January 31, 2018, Walmart has 11,718 stores and clubs in 28 countries, operating under 59 different names. The company operates under the name Walmart in the United States and Canada, as Walmart de México y Centroamérica in Mexico and Central America, as Asda in the United Kingdom, as the Seiyu Group in Japan, and as Best Price in India.

## **ROLES AND RESPONSIBILITIES:**

- ✚ As a team member, I was responsible for
- ✚ Resolving incident tickets based on SLA, like channel break down, and listener abnormal end on boxes.
- ✚ Offloading inactive logs from QMGR active directory.
- ✚ Fixing trigger event failures.
- ✚ Performing restart procedure on WMQ systems.
- ✚ Enabling fixPac on WMQ base at scheduled outage time.
- ✚ Creating, Modifying MQ object definitions using MQSC commands.
- ✚ Enabling OAM templates on MQ objects using “SETMQAUT”.
- ✚ Reply dead letter queue using MQ Dead Letter Handler.
- ✚ Taking QMGR definitions backup using supportpac “MS03”.
- ✚ Taking messages backup on queues using “Qload/Unload” Utility.
- ✚ Performing systems health checks procedure.
- ✚ Configuring client and server machines with necessary components.

- ✚ Configuring new DQM setups with necessary components for test environment.
- ✚ Configuring Cluster components on QMGRS to make them part of the cluster network.
- ✚ Preparing network diagrams as per requirement.
- ✚ Performing installation kind of tasks on test environment.
- ✚ Recreating damaged objects on MQ server.
- ✚ Refresh SSL security cache to update ssl configuration

## Project:1 (Hartford)

Client	Hartford
Role	MQ Admin
Duration	August -2015 to December 2016 (16 Months)
Team Size	8 Memebbers
Technology & Tools	IBM MQ Version 6.0.2.3/V7.0,BMC Remedy Ticketing Tool,MQ Explorer,Unix,Linux,Windows

## Project Description:-

The Hartford Financial Services Group, Inc., usually known as The Hartford, is a United States-based investment and insurance company. The Hartford is a Fortune 500 company headquartered in its namesake city of Hartford, Connecticut. It was ranked 156th position in Fortune 500 in the year of 2018 The company's earnings are divided between property-and-casualty operations, group benefits and mutual funds.

---

## **ROLES AND RESPONSIBILITIES:**

---

- ✚ Creating MQ Series objects like Queue Managers, Remote Queues, Local Queues, and Queue Aliases on local and remote MQ servers.
- ✚ Create the Request, Response queues and Server connection channels on mainframe queue managers(MQX7, MQX9 etc) through **MO71 tool**
- ✚ Working with TEST and Non-Production environments
- ✚ Working with ticketing tools like **BMC Remedy**
- ✚ Working with **New Connectivity's**.
- ✚ Working on **Fix pack** installations & **Migrations**
- ✚ Working with **Incidents** like File system related and user based related.
- ✚ Working with **Change Management and incident management**.
- ✚ Working on **Dead Letter Queue** alerts by using DLQ handler **RUNMQDLQ**

---

## PERSOANL DETAILS

---

Date of Birth	: 13-11-1991
Nationality	: Indian
Languages Known	: Telugu, English and Hindi
Permanent Address	: 8-142/1, Opposite AnkammaThalli Temple, Inkollu, Prakasm (DT), Andhra Pradesh-523167

---

## DECLARATION

---

I do hereby declare that the particulars of information and facts stated herein above are true, correct and complete to the best of my knowledge and belief.

**Signature : Aparna K**  
**Place :Banglore.**

---