



RICHA DUBEY

QA PROFESSIONAL

CONTACT ME AT



Current Job Location :Bengaluru,
INDIA
Native :Bhopal INDIA



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SKILLS SUMMARY

- Mobile Application Testing
- Web Application and ERP Testing
- Test Planning and Strategies
- Automation Framework
- API Testing
- Agile Methodologies & Cloud services

TOOLS & TECHNOLOGIES

- SELENIUM,APPIUM,UFT
JAVA,MAVEN,INTELIJ,ECLIPSE
- POSTMAN,SOAP UI
- JIRA,TESTLINK,JENKINS ,GIT
- BURP SUITE,ZAP PROXY,MOBSF

EXPERIENCE SUMMARY

10+ years of Quality Assurance and Testing experience in Mobile Apps (Android and iOS) and Web applications testing using Manual and Automation techniques,

Worked on various domains like e-Commerce, OTT-Media & Entertainment, Insurance, Telecom, and Payments.

WORK EXPERIENCE

Senior Consultant-QA/Test Lead

Capgemini(Bengaluru) | Nov 2020 - present

- Experience in Test planning, developing, and implementing test strategies to ensure software features meet business requirements.
- Involved in creating & maintaining Test cases/ Test Scripts.
- Managing and closely working with both On-shore and Offshore QA teams throughout the project, including BA, SM, and the development teams.
- Experience in Re-testing, Regression, Integration, and System testing, UAT.
- Experience in Agile methodologies, Waterfall in fast-paced environments.
- Responsible for creating clear & concise bug reports, with sufficient information for the developers to work on resolving the bug in a timely manner using JIRA.
- Experience in REST and SOAP API Testing, Created API automation test scripts using postman API and JavaScript using Newman command line collection runner.
- Experience in running SQL queries to do data validation.
- Experience with the UFT tool for generating test data, creating/maintaining scripts, and running a regression.
- Contributing to continuous improvements of test quality by undertaking reviews and recommending improvements.
- Experience in designing test repositories using Jira for tracking and maintaining test cases across cross-team and fetching Sprint reports.
- Experience in Salesforce, Azure integration testing.
- Experience in Pega/Guidewire Application Testing.
- Experience in the Insurance domain and a good understanding of the Claims life Cycle.

CERTIFICATIONS



Scrum Foundation Professional
Certificate- CertiProf



Cyber Security Foundation
Professional Certificate-CertiProf



Selenium Certified



Appium Mobile Automation

EDUCATION QUALIFICATION



B.E Computer Science
RGPV University 2010



HSC
Nalanda Public School 2006



SSC
Carmel Convent School 2004

AWARDS & RECOGNITIONS



Spotlight -Recognized by Client
and Capgemini-North America
Account



Awarded -SUPER SHEROES-
Recognized by Capgemini for
Outstanding performance and
Contribution.

WORK EXPERIENCE

QUALITY ANALYST





CYS- CSS(Pune) | Nov 2019 - Nov 2020

- Working as Software Quality Analyst responsible for end to end testing life cycle and managing testing team.
- Experience in writing, developing, and executing test plans, test strategy, test scenarios, test cases.
- Experience in various detailed testing including running manual tests and automated scripts on portals.
- Experience in Agile methodologies (Kanban & Scrum).
- Working on the Web application, Mobile apps in various environments.
- Automating application Using Selenium with Java, TestNG, Maven, and generating reports in a timely manner.
- Good experience in testing REST API using Postman.
- Good experience in communicating business needs with internal and external teams.

SOFT SKILLS

- ✓ Quick Learner
- ✓ Critical Thinking
- ✓ Creativity
- ✓ Team Player
- ✓ Pro Active

LANGUAGES SKILLS

-  ENGLISH-Native/Bilingual
-  HINDI-Native
-  GERMAN-Intermediate
-  MARATHI -Fluent

WORK EXPERIENCE

Senior Software Test Engineer

Jetsynthesys Private Ltd (Pune) | Feb 2014 - Aug 2019

- Experienced in analyzing user stories, use cases to develop a test plan, document maintain test cases, and other testing artifacts.
- Worked closely with other team members including developers, Managers, UI, product owners.
- Implement all levels of testing including System, Integration, and Regression.
- Experienced in developing test cases and compose automation scripts for web apps and mobile apps.
- Experienced with postman API testing in multiple projects.
- Good experience with Jira and Confluence.
- Identified track software defects, inconsistencies, and the ability to document and troubleshoot errors.
- Experienced with Security testing of Web apps using Kali Linux, Burp Suite, and Zap proxy, Mob-SF.
- Experienced with video streaming, OTT Platform like Apple TV, Android TV.
- Experienced in the AWS device farm, Browser stack to test the app on multiple devices and os compatibility.
- Worked on deployed Apps and streams using Amazon S3, Amazon VPC, Lambda.
- Experienced with database testing to validate the test results or create test data to execute results.
- Experienced in testing VAS, payment apps, Loan, and Entertainment Streaming apps.
- Experienced with automation tools like Selenium with Java, Maven, TestNG, Extent Reports.
- Experience with Data-driven and involved in BDD Framework.
- Experience with Appium to Automate Mobile applications.
- Well versed with CI/CD environments.

Software Test Engineer

Vyaas Technologies (Pune) | Jun 2012 - Feb 2014

- Experienced in analyzing Business, Functional, Technical, and UI (User Interface) requirements of the projects.
- Identified risks and provide mitigation plans.
- Execution of test cases, documenting the results and defects, and following up on issues.
- Involved in end to end ERP Testing.
- Responsible for overall adherence to QA test Protocols and processes.