CURRICULUM VITAE

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- An IT Infrastructure professional with 5+ years of experience in with technical expertise in Storage Administration, SAN Management, System Administration, Implementation, Data center Operations and Support functions (BAU).
- Goods experience working on infrastructure projects with an understanding of Storage, Datacenters, Networks Servers, Virtualization.
- Fully understand and support all Backup administration and management policies and procedures
- Strong in analyzing Storage performance issues, troubleshooting as well as performance tuning, workload re-balancing & Storage optimization
- Configuration and management of Switching Fabric
- Administrating in EMC Clariion, Unity, VNX Series,Hitachi AMS, HDS HUS, VSPG Series
- Knowledge on administrating Solaris, AIX, Windows, Good Experience in the configuration and support of EMC Storage
- Good experience on handling large Infrastructure Environments
- Documented some of the critical processes followed by the support team so that, it will flatten the learning curve for new joiners
- Good knowledge in change and Incident Management
- Administration of NetApp FAS 2000, 3000 and 6000 series filers
- Knowledge on tap upgradation.
- Creating and Managing Aggregate, Volume, Qtree & Quota
- Supporting NetApp storage infrastructure for global customer requirement
- Creating and Managing Volumes, Qtrees as per customer Requirement
- Troubleshoot LUN & NFS file systems access issues in servers.
- Scheduling Snapshots and restoring data using Snap Restore
- Was involved in trainings/sessions which helped to put in my efforts to improve the storage infrastructure with proactive recommendations in area of capacity planning, implementation etc
- Good Knowledge on ITIL Process Management and ISO operating Guidelines
- Create the Users and assign access rights in Clarion and VNX arrays.
- RAID concepts, Hot spare and Thin provisioning
-   Storage LUN provisioning
- Troubleshooting the Registration and Zoning Issues.
- Collecting storage and switch logs (sp collects, option 4, support save, support show etc) for analysis
- Working on daily incidents regards to space allocation, multimaping etc
- Good knowledge in change and Incident Management
- Good Analytical, documentation and process experience
- Fully understand and support all Backup administration and management policies and procedures

❖ Experience Summary

- Working as a storage Administrator for " Infosys Pvt.ltd", Hyderabad from Sep 2021 to till date.
- Working as Storage Administrator for "Cognizant Technologies", Hyderabad from November 2018 to July 2021.
- Worked as Storage Administrator for "Tech Mahindra", Hyderabad from April 2017 to July 2018
- Worked as System Administrator for "IIC Technologies" Hyderabad from April 2015 to April 2017

❖ TECHNICAL SKILLS:

Storage Arrays	Vnx 5300, Vnx 5100, Unity,HUS150, HUS130, VSPG200, VSPG400 Series Netapp FAS 2000 3000, 6000
Storage Tools	Unisphere, HCS, Hitachi Navigator NetApp ontap C-mode and 7-mode cli, System Manager
Switches	Brocade 5100, DCX8510-8
Switch Operations	Zoning, Monitoring

❖ Summary of Skills:

Having 3.11 Years of experience as Storage Administrator in BAU activities

Company : Cognizant Technologies

Duration : From 1st November 2018 to 16th July 2021.

 Performing Storage administration tasks based on Change Requests.

- Performing decommission and reclaims of respective servers
- Configuring the clone as per the customer requirement.
- As per requirement LUN Expanding requests
- Experience in creating CIFS shares and assigning to windows hosts.
- Experience in NFS exports and mapping to Linux, UNIX hosts.
- Experience in creating LUNs and provisioning through FC, ISCSI to hosts.
- Experience in Storage virtual machines (SVM) creation for CIFS, NFS, ISCSI and FCP protocols.
- Experience in creating CIFS shares and assigning to windows hosts.
- Experience in NFS exports and mapping to Linux, UNIX hosts.
- Collecting logs from SAN Switches
- Following the change management process for smoother resolution of issues with other teams
- Managing and maintaining the brocade switches
- Storage provisioning using Unisphere for VNX storage
- Knowledge in Troubleshooting day to day SAN/Storage and host related issues.
- Creating mount points in servers as per the requirement.
- Initializing the disks in servers.
- Hands on experience with various Brocade directors and departmental switches.
- Performing the zoning.
- Configuring the mail alerts on VNX & IBM SVC storage and creating the profiles.
- Working with vendors like EMC & Hitachi to resolve any hardware issues.
- Performing the health checks.
- Good knowledge of Architecture and internal components of VNX, Clariion, V7000 and SVC.
- RAID concepts, Hot spare and Thin provisioning
- Troubleshooting the Registration and Zoning Issues.
- Collecting storage and switch logs (sp collects, support show etc) for analysis
- Raising Service requests with the vendor for any critical issues
- Troubleshooting on frequent issues like: Lun visibility, Performance issues etc
- Working on daily incidents regards to space allocation, multimaping etc
- Log cases with the respective vendors like EMC Support for any hardware faults an
- Checking for compatibility check and planning to integrate the new hosts to the storages by doing zoning

Company : IIC Technologies

Duration : 6th April 2015 – 15th April 2017

Roles and Responsibilities:

- Configuring servers managing, maintaining AD Infrastructure and Troubleshooting server Environment for smooth functioning.
- Active Directory design, structure, and support and leverage for advanced user and device management
- File system – Creating File system, Increase and decrease Fs, Mount
- AIX error report : Checking Errors Report and clear
- Root password recover for in the unix servers.
- Monitoring the critical servers.
- Configuring and Managing Active Directory & Exchange Server
- Good experience in IP Services (TCP/IP,DHCP, DNS)
- Health check of the servers and checking error reports
- Troubleshooting Desktop issues and Backup Scheduling (Full, Incremental, Diff)
- Configures and installs software for IT user's desktops and laptops
- Web based Desktop Ticketing, Escalation Management with knowledge base of end user support and reaction
- Knowledge on Routing and Switching.
- Performing Health checks – Manual and Automated & Collecting Logs.
- Handling day to day troubleshooting of the network & server problems

Declaration

I hereby declare that the above information's correct up to my knowledge and belief.

Date:
Place:

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