Candidate Summary	
Candidate name as per Pan Card (Last Name, First Name)	**First Name: Gopinath** **Last Name: Ravikumar**
Mobile Number	9566172817
Current Company	Sutherland Global Servics
Total years of experience & Relevant experience	Texp- 6 Years, Rexp- 3 Years
Synopsis of Technical experience based on your **internal technical evaluation**	
DOB (DD/MM/YY)	13/05/1995
Gender	Male
Current Location	Chennai
Notice Period (Internal / External resource)	1 month (negotiable 20 Days)
Notice Period (External resource)	

GOPINATH RAVIKUMAR

Mob : 9566172817

Email : gpnath.aaa@gmail.com

Objective: Having 6 Years of total IT Experience and 3 years as a DevOps Engineer & production support engineer looking for a great opportunity with organization that can greatly use my potentiality in the Corporate of Software Configuration Management, Automation, Build Management, Integration, deployments, delivery of release management.

PROFESSIONAL SUMMARY:

- Manage the standardization of tools and processes used to achieve DevOps practices.
- Responsible for global support of applications running in testing and production environments.
- Experienced with managing the code using the Version control systems like Git & Git Hub.
- Experienced with Continuous Integration tools like Jenkins and also proficient in pulling the code from Git repository.
- Good understanding in Agile, Scrum, and Waterfall methodologies.
- Experience in branching, tagging and maintaining the version across the environments.
  Working on Software Configuration Management (SCM) tools like GIT.
- Experience in Jenkins master-slave for multi machine builds.
- Installed and Managed Jenkins for CI and Sharing Artifacts respectively within the company.
- Closely worked with Developers and Production support team to address project requirements. Able to effectively manage time and prioritize multiple projects.
- Excellent communication, team membership and relationship management skills.
- Expertise in version control system tools like GIT/GITHUB. Utilized configuration & automation tools such as Ansible.
- Knowledge on Jenkins & Maven deployment and build management system. Hands on experience in development of utilities using declarative pipeline and shell scripting to automate the processes.
- Experience with server less code driven computing service 'Lambda'.

WORK EXPERIENCE:

1. **Currently working in Sutherland Global Services, Chennai from Dec 2019 to Present.**

CAREER CHRONICLE:

Company : **Sutherland Global Services, Chennai.**

Duration : Dec 2019 to Present
Role : DevOps Engineer
Environment: AWS EC2, GIT, LINUX, Jenkins, EC2, JIRA, Ansible, Docker, Kubernetes (Basics).

Responsibilities:

- Understand client requirements, propose solutions and ensure delivery.
- Experience with EC2, VPC associations (route table and gateways).
- Monitoring health of Amazon EC2 instances and other AWS services.
- Interfaced with various levels of executives, management, and technical staff of customers.
- Manage the standardization of tools and processes used to achieve DevOps.
- Help Development teams automate the environment setup using tools like Ansible.
- Troubleshoot and resolve issues related to application deployment and operations
- Experienced with managing the code using the Version control systems like Git etc.
- Experienced with Continuous Integration tools like Jenkins and also proficient in pulling the code from Git repository.
- Implementation of Ansible to ensure a consistent
- Experience with Configuration Management tools like ansible.
- Implementation of Software Delivery.
- Experienced with Containerization and Virtualization in Docker.
- Standardizing the automation process of Operating System Installation Management.
- Experience with automation/ integration tools like Jenkins. Performing deployments in Jenkins tool.
- Creating CI/CD pipelines.
- Implementing changes in Production and Staging environments.
- Experienced in Release Management and various deployments.
- Monitoring daily scheduled jobs using Autosys for various sites which ensures completion of daily loading in various sites.
- Good experience in SFTP process (Transfer files in a secured way).
- Working experience in Apache, Tomcat servers.
- Act as a Release manager and co-ordinate with developing & operation teams for major & minor deployments.

2 Worked as system support for Sutherland Global Services, Chennai - June 2016 to Dec 2019.

CAREER CHRONICLE:

Company : **Sutherland Global Services, Chennai.**
Duration : June 2016 to Nov 2019

Role   : System support.

Technical Skills: Service now(ITIL), Linux, Autosys, Trouble shooting, Incident Management.

Responsibilities:

- Interacting with client for their requirement and provide solutions.
- Worked in Export and Import of dump files/log files based on Incidents/Requests.
- Have worked on production related Service now Incidents/Requests.
- Creation and Modification of Autosys jobs.
- Monitoring daily scheduled jobs for various sites which ensures completion of daily loading in various sites.
- Providing first level of support for job failures and escalating to next level of support if the job failure received is critical and complex.
- Monitoring Autosys Jobs.
- Troubleshooting on Application based data server issues.
- Performing Health checks.
- Troubleshooting and resolving application-based user queries.
- Maintaining OLA & SLA in Service Now Applications.
- Provided End user computing support on globally.

ACADEMIC SUMMARY:
- B. Tech in Information Technology in the year of 2012-2016.
- HSC in Hindu Higher in the year 2012.
- SSLC in Immaculate in the year 2010.

Declaration:

I sincerely feel that working and to be served in your organization will fulfil my cherished goals. I, hereby, declare that above information is true to the best of my knowledge.

Place: Chennai   Gopinath Ravikumar