



## AMRESH GOLLA

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### Career Objective:

**Having 8.2 Years of experience in IT Industry**, my career objective is Pioneering Success in Delivering Optimal Results and Business Value in High-growth Environments primarily in the domains of Information Technology and Automation Tools. Keen to learn new things and give my best to the organization.

### Professional Experience:

- Competent professional over 8.2 years of IT experience in Development and following Production Environments support projects.
- Having 5 years of experience in providing automation solutions to clients using Blue Prism and Automation Anywhere.
- Good working knowledge on Application development and maintenance of life cycle process.
- Development experience in Browser, Windows, Mainframe and SAP based applications in Robotic Process Automation using Blue Prism Tool.
- Capable to learn quickly and deliver solutions as an individual and as a part of team.
- Adaptive to new technical environments.
- Expertise in gathering Business requirements and Automating Business Processes.
- Certified Developer in Blue Prism.

### Technical Skills:

Blue Prism | Automation Anywhere | Microsoft Power Bi | C#.Net (Basic Level)

### Education:

- B. Tech in Electronics and Communication Engineering in Jawaharlal Nehru Technological University, Hyderabad, Telangana.

### Core Strengths:

- Quick Learner
- Adopt to any situation
- High Quality in Design/Development
- Creative in bug fixing
- Never give up attitude

## **Professional Experience:**

**Infosys, Hyderabad** – 2018 Sep to till Date

## **Project Details**

### **Project#5:**

**Title:** AIL 32 34 127

**ENVIRONMENT:** Blue Prism

**DESCRIPTION:** AIL 32, 34 & 127 generates when there are multiple billings required or SC# change or major SC change during the billing period. The accounts are cancelled until a certain date and could not be billed back up to date. Bot reviews each account and adds the Rate changes and ESCO Marketer changes bill dates as interim bills and prorates every cycle bill date.

### **Project#4:**

**Title:** Bill code 8

**ENVIRONMENT:** Blue Prism

**DESCRIPTION:** System estimates are disabled within CIS. There is currently a manual process to review unbilled accounts and manually enter an estimate for an account in order to bill. The automation opportunity lies in querying unbilled accounts in CIS and selecting accounts that can be assigned bill code 8. The RPA will enter a bill code 8 in CIS for the selected accounts.

### **Project#3:**

**Title:** AIL Import Meter Read from IRIS into CIS

**ENVIRONMENT:** Blue Prism

**DESCRIPTION:** An off-cycle meter reading is conducted to verify mismatched or other information on the meter (like the meter number, the meter speed, etc.) for electric and gas customers (not steam). The updated information is put into the IRIS system by a Customer Field Representative (CFR) Meter Reader. RPA Bot captures the information in IRIS and uses it to update account information in CIS.

## Professional Experience:

IBM, Hyderabad – 2015 May to 2018 Sep

## Project Details

### Project#2:

**Title:** Vertex – Generating Pre and Post A/P Information, Printing Returns

**ENVIRONMENT:** Blue Prism

**DESCRIPTION:** The main bot will continuously monitor the RPA inbox in 1-minute intervals. When the expected subject line is identified, it reads the email body and based on the “Action Code” provided it initiates the respective subtask by queueing the work item which can either be processed on bot no.1 or no.2 (or no.N) depending on which bot is idle. The email also includes “Client Id” and “Company Code(s)” which will be utilized to pull information required to complete the process for that particular company from a master database. The bot then continues to Vertex application. For Pre and Post A/P process, bot generates the export information and will save Payment Export file in the client respective folder. For Printing Returns process, bot prints the returns and will continue to Document Manager and will export the printed returns to client respective folder the person who sent the information in will be then notified on the result via email.

### Project#1:

**Title:** CMS – New Client / Engagement creation

**ENVIRONMENT:** Blue Prism

**DESCRIPTION:** The bot will Login to CMS application in every 15 minutes and monitor if any new ‘Client’ / ‘Engagement’ needs to be created/approved in the system. If any entries are present, BOT will create the new Client/Engagement as per the status of the ‘Assignment Name’ in the ‘Pending Assignments’ page. As per the detailed process steps BOT will complete the process by generating the status of assignments to level 6. In the end, the CMS tool will generate the mail and bot can notify the status of the transaction by sending these emails from a dedicated ‘Shared Mailbox’ to the users associated with that request.

### **Responsibilities:**

- Prepared Technical documents (SDDs, HLD) based on the PDDs
- Interacting with clients to understand their business requirements and understanding the business flow
- Design and development of automation flow using Blue Prism technology
- Wrote Queues, Environmental variables, Session Management, Logs, Schedulers, Environmental Locks
- Created Business Objects, Process Pages, Reading and updating Excels. Reading XML Files to Blue Prism
- Interacting with Business team to resolve the Exceptions

### **Certifications:**

Blue Prism Developer (AD01) | Automation Anywhere (V10,11) | Ui Path Foundation

### **Awards & Recognitions:**

Awarded 2 times for significant contribution towards technical expertise & excellent performance.

Got appreciation award (Rewards and Recognition (RnR)) from DU (Delivery Unit) lead for good work in various critical phases.

### **Declaration:**

I hereby declare that the information furnished above is true and complete to the best of my Knowledge.

(Amresh Golla)