SABITH SANAL
CONSULTANT | SOFTWARE TEST ENGINEER

Mobile: 0091-9895738826
Email: sabithsanal@hotmail.com

ISTQB Certified IT professional with 5+ years of experience in software testing with solid knowledge on the concepts and procedures of software testing methodologies and extensive proficiency in the functional and automation testing of various applications across Banking and Financial Services domain.

PROFESSIONAL EXPERIENCE

CONSULTANT | Testhouse India Pvt Ltd, Trivandrum, Kerala
YEAR : JULY 2016 – MAY 2022

➢ ISTQB Certified Consultant as both Manual and Automation tester roles
➢ Good Expertise in Agile and Waterfall Project methodologies
➢ Experience on handling applications related to Banking and Financial Services (Retail Banking, Corporate Banking, Mobile Banking, Islamic Banking, Contact Centre, IVR, CTI, AML, RPA BOT with IVR)
➢ Experience with different types of testing like Functional, Regression, Integration, Smoke, Mobile Testing, UI/UX, Compatibility, Adhoc, BAT etc
➢ Possess good knowledge in test management and defect management tools: TFS, MTM, ALM, JIRA
➢ Possess knowledge in Automation Tools: Coded UI, Selenium
➢ Possess knowledge on RestAPI – Postman Tool and SQL Query.
➢ Analyse functional and business requirement documents to identify and document testable conditions
➢ Creation of detailed, comprehensive and well-structured test plans and test cases.
➢ Documented software issues and enhancement requests and assists development with concise and detailed steps for duplication of the problem.
➢ Tracked, Prioritized and organized defects, working with development team to facilitate timely corrections.
➢ Assisting/training the business users on UAT Test Execution and test management tool.
➢ Attended daily/weekly stand-up, defect triage calls to update test progress, discuss test status, address software issues and enhancement requests and assists development with concise and detailed steps for duplication of the problem.
➢ Good work ethics, detail oriented, fast learner, team oriented, excellent communication and interpersonal skills.
➢ Onsite Experience on client side in Kuwait, Qatar and UAE.

TECHNICAL SKILLS

Test Management Tools	JIRA, MTM, TFS, ALM
OS	Windows, MAC, Android, IOS
Automation Tools	Coded UI, Selenium Java
Database and API	SQL, RestAPI
Applications	Internet Banking (IB), Corporate Banking (CB), Islamic banking, Mobile Banking (MB), T24,Prime, Ethix, IVR,CTI,RPA BOT, AML

Project #1

Project Title: Omni Digital Banking Application (Internet Banking, Corporate Banking, Mobile Banking, Customer 360)
Client: Sohar International Bank, Oman
Role: Test Lead
Tools Used: JIRA

Description: This project was done for Sohar International, a financial service provider in Oman, to perform UAT Testing on the omni digital banking solution to initiate corporate and retail banking services in the areas of payments, financial transfers and to use this service as a primary and preferred way to interact with the corporate and retail banking solutions at bank

Responsibilities: Team Management, Requirement Analysis, Preparation /Review - RTM and Testscripts, UAT Test Execution, Test Management and Reports, Defect Logging, Participation on Daily Standup/Bug Triage Meetings, Support setup and troubleshooting sessions. Monitoring Day to Day activities

Project #2

Project Title: Contact Center Solution powered by Avaya R18
Client: Bank Muscat, Oman
Role: Test Lead
Tools Used: TFS

Description: This project was done for Bank Muscat, a leading financial service provider In Oman, revamping the existing Contact Center solution facilitated by Avaya Experience Portal. Our testing activities were aligned as per Waterfall methodology where we focus on UAT Testing of all the upgraded call center components (IVR, Servinuit -IVR Admin, CTI, CTI Admin, SpeechLog, Workforce Management, CSM/CBM, Avaya Reports).

Responsibilities: Team Management, Requirement Analysis, Preparation /Review - RTM and Test scripts, Business User Testing, Test Management and Reports, Defect Logging, Participation on Bug Triage/Weekly PWG Meetings. Support troubleshooting sessions. Monitoring Day to Day activities

Project #3

Project Title: RPA BOT Platform integrated with IVR
Client: Bank Muscat, Oman
Role: Test Lead
Tools Used: TFS

Description: This project was done for Bank Muscat, a leading financial service provider In Oman, seeks to implement an IVR application for BOT-based platform that can perform interactions with customers on call to report fraud transactions and to perform UAT Testing.

Responsibilities: Team Management, Requirement Analysis, Preparation /Review - RTM and Test scripts, Functional and UAT Execution, Test Management and Reports, Defect Tracking, Participation on Bug Triage/Weekly PWG Meetings. Support troubleshooting sessions. Monitoring Day to Day activities

Project #4

Project Title: NBB Digital Retail Platform (Retail IB and MB solution)
Client: National Bank of Bahrain, Bahrain
Role: Test Lead
Tools Used: JIRA

Description: This project was done for National Bank of Bahrain, the country's leading provider of retail and commercial banking services, to perform functional testing of newly implemented Back base facilitated Retail-IB and MB solution (NBB Digital Retail Platform). Our testing activities are aligned as per Agile/Scrum methodology where we focus on the end-to-end testing of NBB Digital Retail Platform functionalities.

Responsibilities: Team Management, Requirement Analysis, Preparation /Review - RTM and Test scripts, Functional/UAT Test Execution and Reports, Defect Logging, Participation on Bug Triage/Weekly PWG Meetings. Support troubleshooting sessions. Monitoring Day to Day activities

Project #5

Project Title: OCS facilitated Retail IB and MB solution
Client: Burgan Bank. Kuwait
Role: QA Analyst
Tools Used: ALM

Description: This project was done for Burgan Bank, a subsidiary of KIPCO (Kuwait's Project Company), to perform the functional testing of newly implemented OCS facilitated Retail-IB and MB solution. Burgan Bank, being a customer of CLAYFIN Technologies is implementing Digital Banking Services for BB's Retail IB and MB systems

Responsibilities: Requirement Analysis, Preparation /Review - RTM and Test scripts, SIT and UAT Testing, Defect Logging, Participation on Bug Triage/Daily Stand-up Meetings, Support bug fixes.

Project #6

Project Title: T24 Core Banking - Phase 1(Customer Creation, Accounts, Term Deposit)
Client: Volt Bank. Australia
Role: QA Analyst
Tools Used: JIRA

Description: This project was done for the first Australian consumer Neobank which is issued with a RADI license by APRA. The bank will be completely working as digital and reaches customers on mobile apps and personal computer platforms only. Banking platform of this bank is in the cloud using the latest version of Temenos T24 core banking (R18) using Microsoft Azure. Testing of this R18 version of T24 was done from the offshore as part of this project.

Responsibilities: Requirement Analysis, Preparation /Review - RTM and Test scripts, UAT Execution, Defect Logging, Participation on Bug Triage/Project Status Update meetings

Project #7

Project Title: Corporate Banking, Retail Banking, Takaful Insurance, Ethix
Client: Kuwait Finance House, Kuwait
Role: Automation Test Engineer
Tools Used: Visual Studio 2015 - Coded UI, TFS

Description: This project was done for one of the leading banks in the Middle East. The automation project included automating banking Solutions such as Corporate Banking, Internet Banking, Core Banking, Customer Information System etc.

Responsibilities: Preparation of regression testcases, Preparation of Automation Scripts, Test Automation Framework Design, Test Batch execution using TFS, Sharing Defect and Execution Reports

Project #8
Project Title: Anti Money Laundering
Client: Commercial Bank of Qatar, Qatar
Role: QA Engineer
Tools Used: MTM, TFS

Description: The project involves User Acceptance Testing of AML solution which is newly implemented in one of the leading banks in Qatar. The AML systems offers an automated process for case management, blacklist screening and online SWIFT transaction monitoring to overcome the limitations in their existing system. The important functional modules are CIP/Monitoring, SWIFT, Rule/Scenario consisting of 29 rule scenarios for 8 user roles, and thus, ensured that the solution delivers the business needs and requirements/functionalities to the Bank.

Responsibilities: Preparation of RTM and business module testcases, Test Execution and Defect Logging, Sharing Defect and Execution Reports to management, Sanity Testing on Functional Scenarios

ACADEMIC QUALIFICATIONS

➢ M. Tech in VLSI and Embedded Systems – Mangalam College of Engineering (MG University)
➢ B.E in Electronics and Communication – Anna University - Chennai

CERTIFICATIONS

➢ International Software Testing Qualifications Board (ISTQB) Foundation Certificate from BCS

PERSONAL DETAILS

Father's Name : S Sanal Kumar
Nationality **:** Indian
Date of Birth **:** 12/09/1989
Languages Known **:** English, Malayalam, Hindi
Marital Status **:** Married
Communication Address: Prabha Sanals, Venkulam, Edava P.O, Varkala, Trivandrum,Kerala-695311
Notice Period: Immediate

DECLARATION

The above-furnished information is true to the best of my knowledge and can be supported by relevant documents as required.

Place: Trivandrum   Sabith Sanal