Shubham Kumar

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CAREER OBJECTIVE

To achieve excellence in working as dynamic professional offering solutions to business using the best available where my analytical ability and analyzing quest are used maximum for growth of the organization and to grow with the organization.

EXPERIENCE SUMMARY

- Over 3.2 years expertise in LINUX, UNIX, Shell Scripting, SQL.
- Clear understanding of UNIX architecture.
- Extensive hands in troubleshooting and debugging on Unix Platform.
- Good decision making and analytical skills

CORE COMPETENCIES

RDBMS	Oracle 10g/11g database
Hardware	Sun Sparc & x86 Workstation
Operating System	UNIX (Sun Solaris, Red Hat Linux, Oracle Linux),Windows 7/10

- **Skills**   LINUX, UNIX,SQL, Shell scripting ,Grafana,ServiceNow,ITIL
- **Scripting**   Shell scripting, sed &Awk scripting
- **Languages**   SQL

TECHNICAL SUMMARY

- Over 3.2 years experience in UNIX, shell scripting, SQL.
- Automation tools (crontab, at and scripts).
- Extensive knowledge of UNIX Commands.Expertise in Using UNIX Utilities (ls,pwd, who, du, sed, grep, vi, cat,etc.).
- Extensive knowledge of UNIX Commands.
- Create different types of index (B*tree, bitmap, function index).
- Maintained backup schedules for server storage. Read and interpreted UNIX logs
- Process Management(PS, ptree, jobs)
- Excellent Exposure to work on Solaris and Linux OS.
- Scheduling job by **at** and **crontab** Tool.

- Work experience on DML and DDL commands.
- Good Experience in **indexes.**
- Good Experience in all **types of Constraints.**
- Good Experience in **Sequence in SQL.**
- Search files using find commands in Linux servers on the bases of name, type, size and modification time etc.
- Search file pattern using grep and sed command.
- Create different types of select quires using joins and subqueries as per requirement.
- Clear understanding of select, where, group by, having and order by clause
- Experience in ITIL Process.

CERTIFICATION &QUALIFICATION

- 10th CBSE Board 2012
- 12th   CBSE   Board 2014
- B.SC from Punjab University Chandigarh 2019.

WORK HISTORY

- **Current Organization** 	**:**	Technology Kart Pvt Ltd
- **Designation** 	**:**	Sr. Product Support Engineer

PROJECT DETAILS

1. Service Assurance Team (24*7 SA support): -

Organization: 	Technology Kart Pvt Ltd
Role: 	UNIX and SQL support
Designation: 	Sr. Product Support Engineer

Duration : 	08 Aug,2019 till Present

Description: -

Helix service assurance suite quips telecom operator's and engineering teams with powerful tools to predict, detect and resolve service problem and network outages. Customer uploads files related to network elements , we need to manage all the files and upload it to database and maintain , verify all the reports whether we uploaded correct data or not. Sanity check of system on daily, weekly and monthly basis. Monitoring Alarms on tool and re-summarize data using PM tool. We are handling 4 projects: Cox, USCC, AT&T and T-mobile.

Contribution

Provide support on application and Responsible to route the route id, configure BIN and finally deploy the module using the configurable scripts. Create request using simulator and run the simulator script then compare the request with the response that I got. Install new packages in UAT,RDY and PROD. Generate cards as per partner requests. Configure mapping for partners. Check declined transaction with partner, fetches logs and database entry, and provides solution. Create reports using script. Work on assigned tickets.

Environment

Hardware	:	Intel Core2Duo, Sun Sparc Server
Operating System	:	Sun Solaris 10,Linux, Window 10
RDBMS	:	Oracle 10g/11g
Tools	:	SQL* Loader, SQL Developer,Service Now
		Grafana,ITIL,Kibana
Scripting	:	Shell, Sed, Awk

PERSONAL INFORMATION

Name	:	Shubham Kumar
Alternative mob.	:	8755041318
Pancard no	:	FUPPK8896A
Date of Birth	:	26-01-1998
Nationality	:	Indian
Sex	:	Male
Marital Status	:	Unmarried
Current location	:	Bulandshahr
Current CTC	:	4.8 L.P.A (Plus allowance)
Notice Period	:	1 Month (Negotiable up to 15 days)
Total Experience	:	3.2 years
Aadhaar	:	624832462767
Willing to Relocate	:	Yes