

# PRANJALI MUNDRA

## Principal Software Engineer

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Have played various roles from developer to lead in both flavors of software development organisations, product and services. Apart from gaining knowledge in various technical breadth and depths got opportunities to impart it. Looking forward to play diverse roles in various capacities to continue learning and in the process thus benefit the organisation as well.



### Skills

Pega

SQL

JSP

Java



### Work History

2017-10 -  
Current

#### Principal Software Engineer

Pegasystems Worldwide, Bangalore, Karnataka

**Product** : 8.1

**Feature** : Prediction studio

Played role of lead developer in laying the foundation of Prediction studio which hosts decisioning rules and models.

**Product** : 8.2

**Feature** : Deployment of decisioning data from production to lower environment for simulation use cases

Used PRPC Case Managements, wrote REST services for encryption/decryption of sensitive production data, trigger import and export data cases to be consumed in deployment business flow.

**Feature** : Fast Track Change Requests

Used PRPC Case Management and utilities to cater to fast track change requests meant for small releases consisting decisioning rules to be deployed to production in short span of time.

2016-06 -  
2017-10

## Software Engineer

Cognizant Technology Solutions, Bangalore, Karnataka

**Client** : Leading bank in the US

**Technology stack** : Pega 6.3

- Lead a team of 3 developers in offshore-onsite model
- Developed change requests for a clientele for 5 different loosely coupled modules in the banking domain
- Worked and guided support teams for critical production issues

2015-04 -  
2016-06

## Senior Software Developer

Incessant Technologies Pvt. Ltd, Hyderabad, Hyderabad, Telangana

**Client** : Canadian Transportation Company

**Technology stack** : Pega 7.1

Upgraded application from Pega 5.3 to Pega 7.1. Got hands-on post upgrade steps like:

- UI changes to adhere to new UI features.
- Converting clipboard pages that sourced data from database to data pages to resolve performance issues
- Used performance measurement tools like PAL to debug performance bottlenecks

**Client** : Global bank headquartered in Australia

**Technology stack** : Pega 7.1

- Used Pega Agent to:
  - Push notifications to customers at a predefined time everyday once the assignment reaches a stage in a business flow
  - Moved the case to next stage at the same time
- Lead the efforts for responsive UI adhering to best UX practices for the overall application
- Written customized JSP controls to render boolean values in a designated manner to be used across application
- Used Dynamic layouts and Skin for all sections and removed hard-coding of styles

2012-06 -  
2014-11

## Software Engineer

Pegasystems Worldwide India Pvt. Ltd, Hyderabad, Telangana

**Product** : Pega 7.1

- **Feature** : Cross browser compatibility for Pega Designer Studio.  
Identified browser specific java script code and Pega controls and amended the same
- **Feature** : Data Explorer and enhancements to Declare Pages and Auto-populate properties
  - Used Pega to build the UI for Data explorer- which enlists Declare pages and its metadata and ruleforms of Declare pages and autopopulate properties
  - Declare pages hold data from various sources like database, services, etc. They can be referenced and reused throughout the application without actually declaring them.
- Part of the GCS team for 3 counts each having tenure of 1 month. Involved in high priority customer issues for Pega releases ranging from 5.0 to 7.0

2008-11 -  
2012-05

## Senior Software Developer

Tata Consultancy Services, Hyderabad, Telangana

**Client** : US based largest toy retailer

**Technology stack** : Java/JSP with Oracle Database and IBM Websphere server

- Worked as full stack developer to cater to maintenance requests for two applications - vendor side and store side
- Built a middle-ware component that were wrapper services for mobile client which internally consumed existing set SOAP services
- Designed a JSP Wish-list and Parent checklist for the toy-store which needed to fit on a standard print pages. The metadata of items in the list were to be procured from database

**Client** : ILP (Internal learning program) at Tata consultancy services

Imparted training to a bunch of 56 campus hires just placed out of college to make them software project ready and evaluated them against each course. The course composed of Core Java, SQL and MVC architecture.

- Supported production management software for complex functions of product selection and allocation



## Education

2004-06 -  
2008-07

### Computer Science

Pune University - Pune

- Graduated with 65 %



## Certifications

2012-07      Pega Certified System Architect – v6.2

2013-01      Pega Certified Senior System Architect

2016-01      Pega Certified UI Specialist – v7.1