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|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------|
| Candidate Portfolio | <i>Current offer status (Holding/In Discussion/Final Stages)</i> | Having 1 interview in pipeline (L1 Round) |
| | <i>Bench/Market Profile</i> | Market Profile |
| | <i>Has the candidate been interviewed for PwC with respect to any role in the last 3 months'(Yes/No)</i> | NO |
| Skill Portfolio | <i>Key Skills</i> | Claim processing, Patient accounting, |
| | <i>Communication Skill Rating (0-5)</i> | 3.5 |
| | <i>Technical Skill Rating (0-5)</i> | 4 |
| 1st Connect with the candidate | | |
| <i>Date of screening the candidate</i> | 07/06/2023 | |
| Summary | Well versed on claim adjudication policies and procedures to ensure proper payment of claims And expertise in patient accounting. | |



SHABAZ KHAN

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ABOUT ME

- ♦ Hardworking and reliable employee going above and beyond to support team and serve customer. Trained in Customer Service and offering top- notch Communication abilities. Motivated to continue grow as a professional. Highly motivated employee with adesire to take new challenges. Works well in fast - paced environment and able to meet deadlines.

Experience

♦ TATA CONSULTANCY SERVICES

20/07/2022 - 10/03/2023

SENIOR PROCESS ASSOCIATE

- Followed claim adjudication policies and procedures to ensure proper payment of claims.
- Provided prompt customer support to members, providers, billing department and other insurance agencies regarding claims, eligibility and appeals.
- Provide excellent Customer through email or phone call to beneficiary.

- Detect, Investigate and report Fraud and Abuse as it relates to members, providers, vendors, and employees.

- **Legato Health Technology**

29/03/2021 - 12/07/2022

Benefit Analyst Associates

Roles:

- Entered claims data into the system while interpreting coding and understanding medical terminology in relation to diagnosis and procedure.
- Cross verify Digital intake of the patients such as clinical data, insurance details, consent forms before making payments.
- Processed claim forms, adjudicates for allocation of deductibles, co-pays, co- insurance maximums and provider reimbursement.

- **WIPRO**

30/04/2019 - 20/12/2020

Senior Associate

Roles:

- Entered claims data into the system while interpreting coding and understanding medical terminology in relation to diagnosis and procedure.
- Cross verify Digital intake of the patients such as clinical data, insurance details, consent forms before making payments.
- Processed claim forms, adjudicates for allocation of deductibles, co-pays, co- insurance maximums and provider reimbursement.
- Handle provider call related to Claims Denials.

Education

| Course / Degree | School / University | Grade / Score | Year |
|------------------|---------------------------------------|---------------|------|
| B.COM | University of Calcutta | B | 2019 |
| Higher Secondary | Shree Vishudanand Saraswati Vidyalaya | A | 2016 |
| Madhyamik | National Model High School | A | 2014 |

Skills

- ♦ CUSTOMER SERVICE
- ♦ PROBLEM SOLVING
- ♦ DECISION MAKING
- ♦ MULTI-TASKING

Languages

- ♦ English Hindi Bengali

Personal Details

- ♦ Date of Birth : 15/10/1995
- ♦ Marital Status : Single
- ♦ Nationality : Indian

TECHNICAL SKILL

- ♦ MS - EXCEL
- ♦ VBA, MACROS
- ♦ SALESFORCE
- ♦ JIRA
- ♦ MS - SERVER SQL