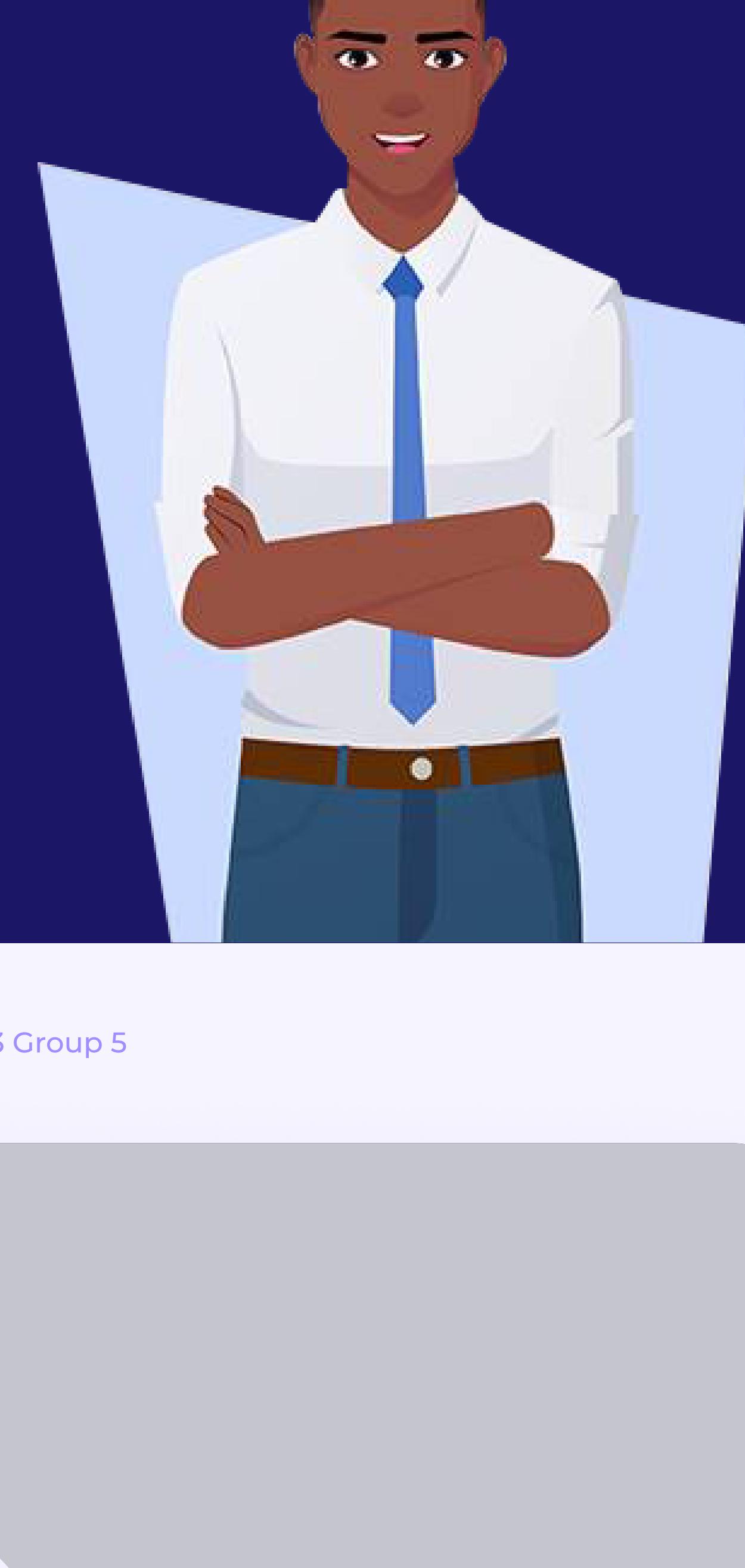
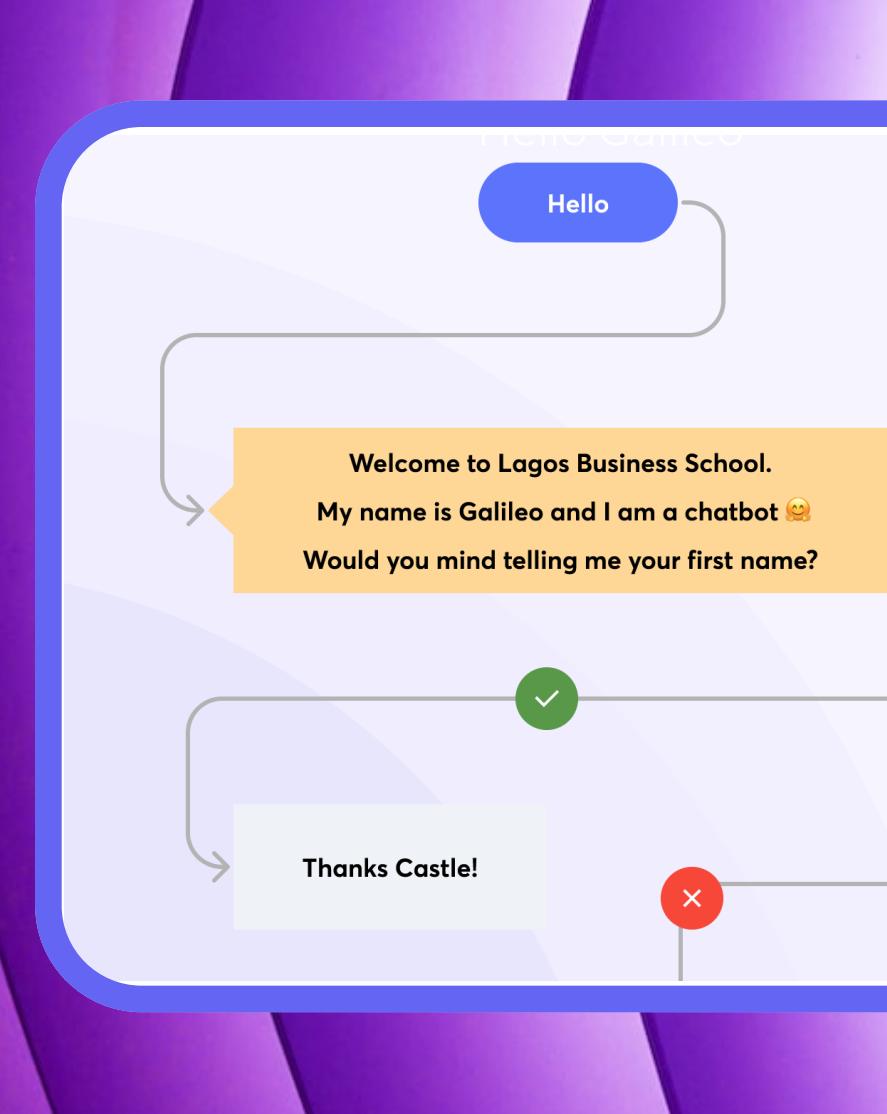
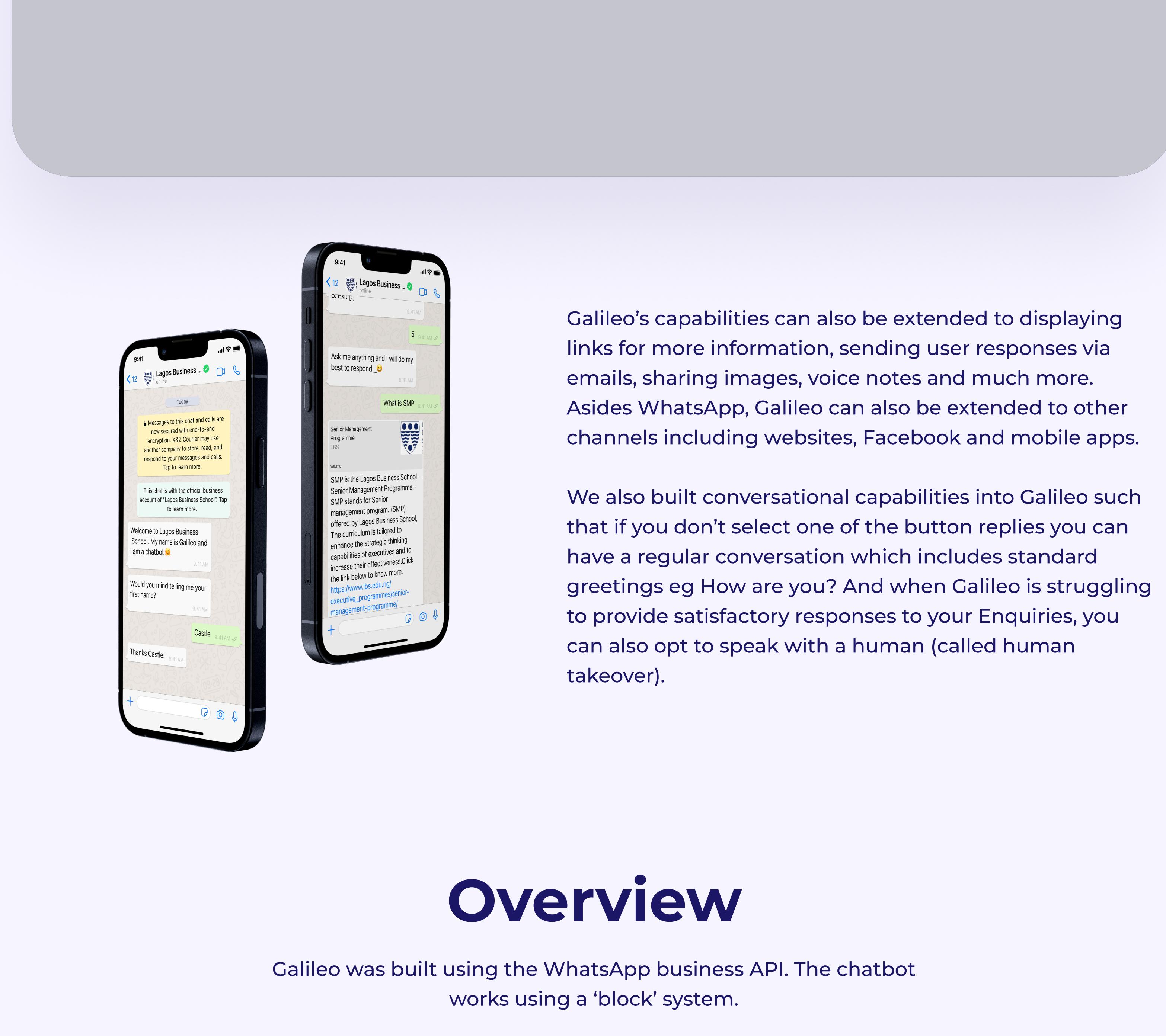


# Howdy, I'm Galileo.

Lagos Business School no 1 personal assitant. I'm more than ready to attend to your questions. Cheers 😊



Developed by SMP B3 Group 5

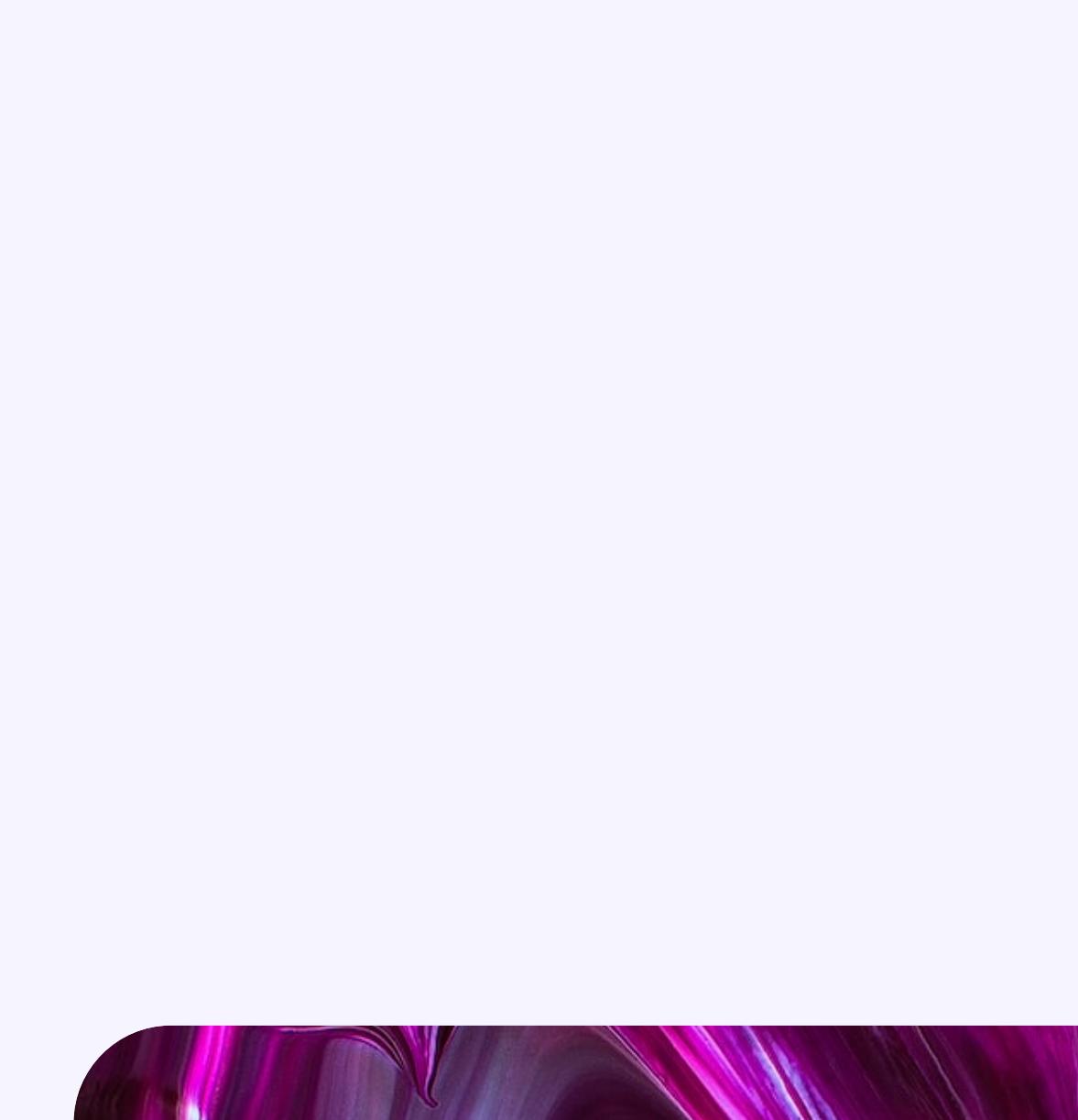


Galileo's capabilities can also be extended to displaying links for more information, sending user responses via emails, sharing images, voice notes and much more. Asides WhatsApp, Galileo can also be extended to other channels including websites, Facebook and mobile apps.

We also built conversational capabilities into Galileo such that if you don't select one of the button replies you can have a regular conversation which includes standard greetings eg How are you? And when Galileo is struggling to provide satisfactory responses to your Enquiries, you can also opt to speak with a human (called human takeover).

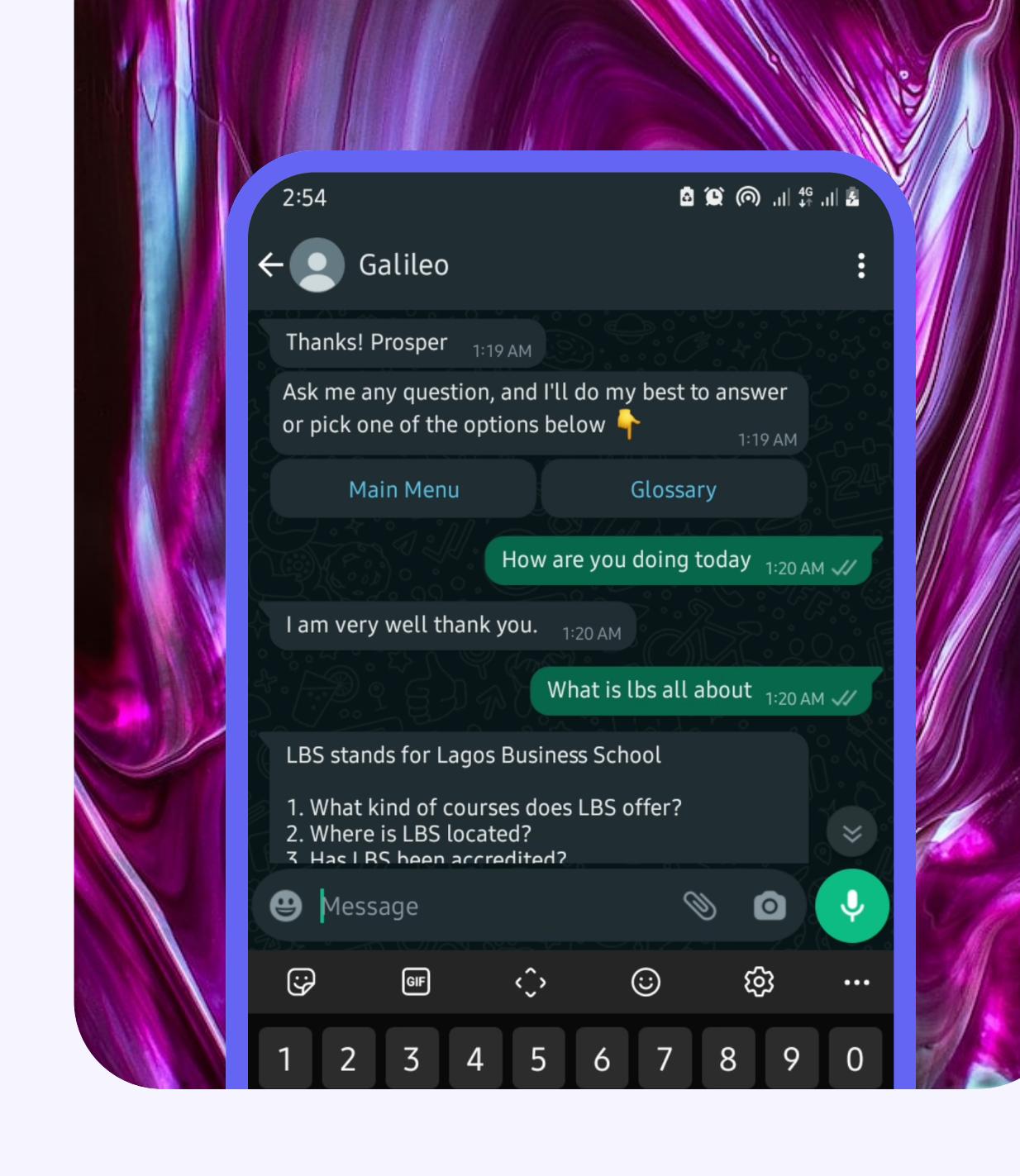
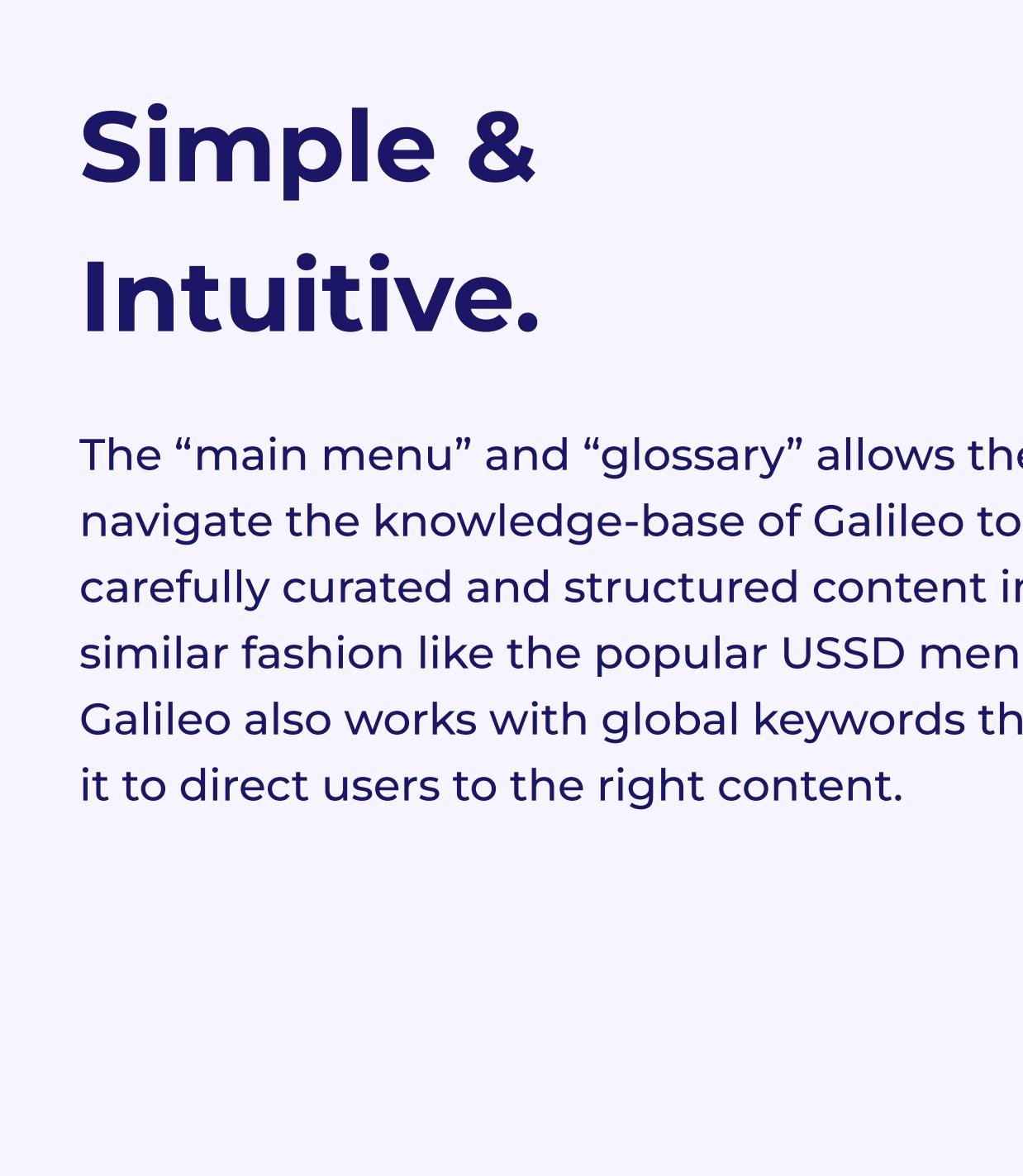
## Overview

Galileo was built using the WhatsApp business API. The chatbot works using a 'block' system.



## The Block System Technology.

The LBS Chatbot affectionately known as Galileo was built using the WhatsApp business API. The chatbot works using a 'block' system. Each 'block' contains multiple messages that show up in order. These 'blocks' work with designed 'flows' or 'actions' for each item within the blocks.



## Simple & Intuitive.

The "main menu" and "glossary" allows the user to navigate the knowledge-base of Galileo to access carefully curated and structured content in a similar fashion like the popular USSD menus. Galileo also works with global keywords that allows it to direct users to the right content.



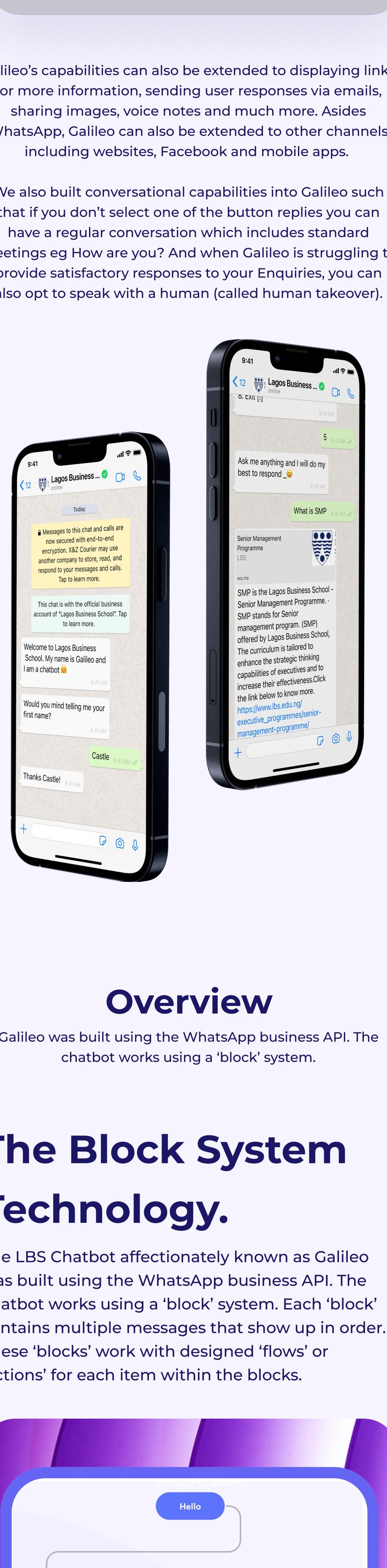
# Galileo :)

Meet Galileo

# Howdy, I'm Galileo.

Lagos Business School no 1 personal assitant. I'm more than ready to attend to your questions.

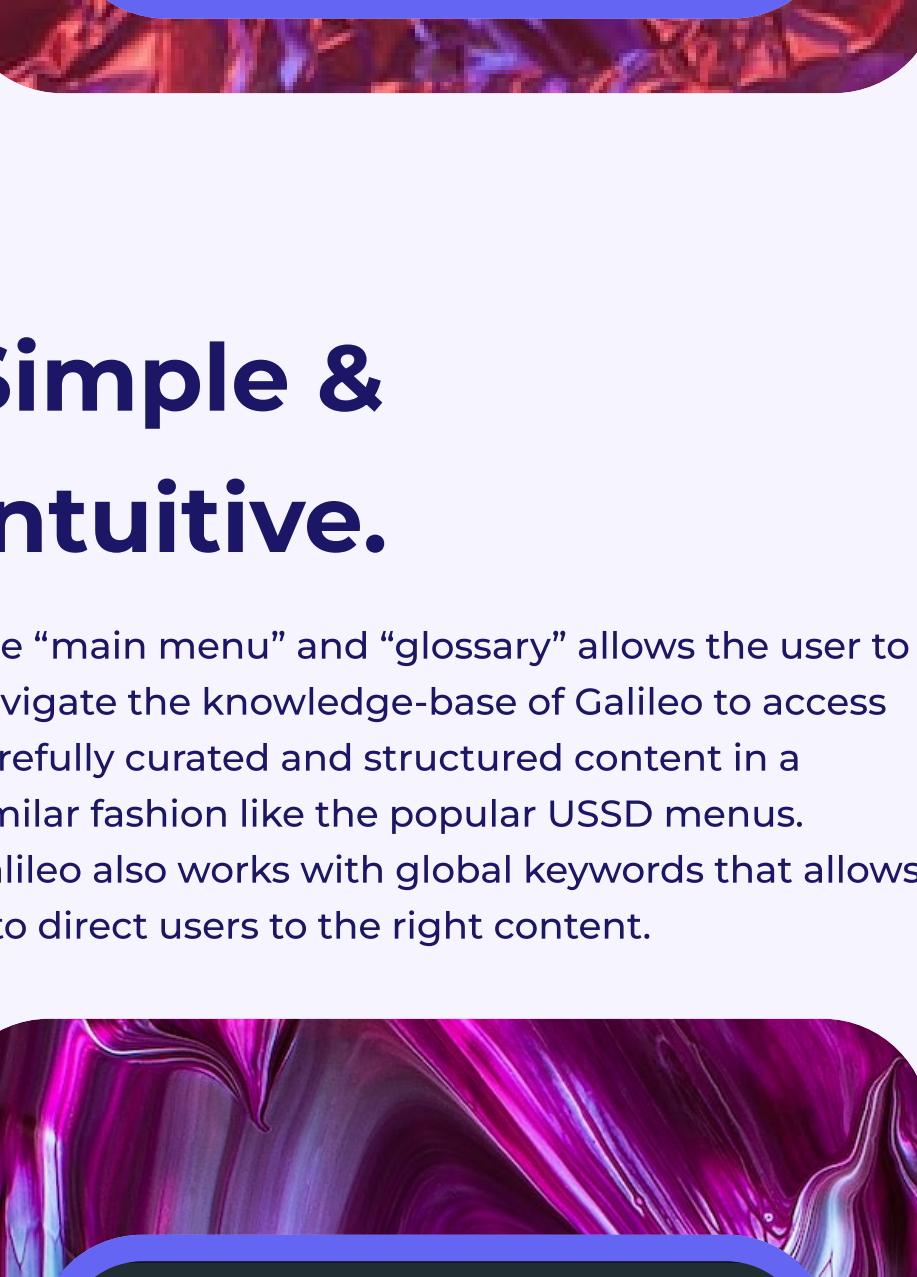
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Developed by SMP 83 Group 5

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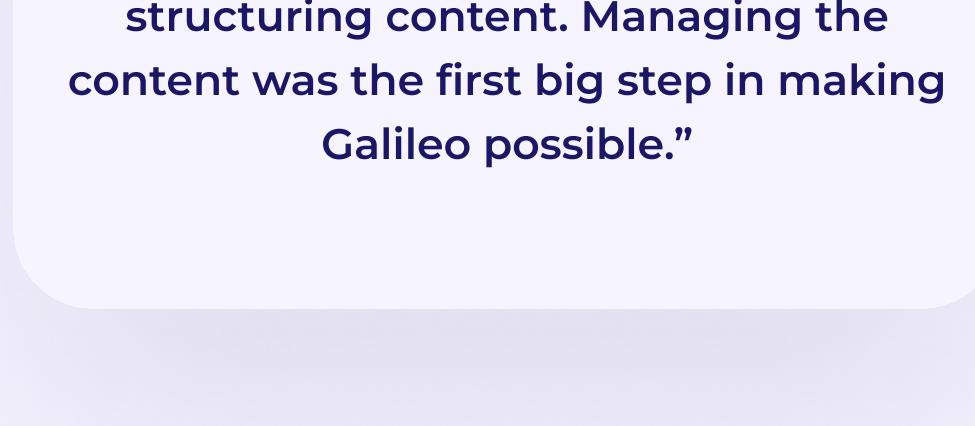


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"All this would also not have been possible without curating, researching, developing, summarizing and structuring content. Managing the content was the first big step in making Galileo possible."