

Project Scope For Business Requirements

(Design of Online Retail Store [BLINKIT])

The main motive is to make a DataBase for an online retail store (such as BlinkIt) through which users/customers can purchase online groceries (eatable items, drinks, ready-to-eat, etc.) from online sellers who are selling groceries online. Our DataBase is going to store all the information regarding types of groceries, customers, sellers, and customers' favorite groceries, which customers order more frequently.

A user can order groceries by signing into the app through their registered mobile number, if not registered, then he/she can register to the application and enter the OTP to register and then sign in.

A user has to add his location (Flat/ House no/ Building, Area/ Sector/ Locality) to verify whether our sellers can deliver to the user's location or not.

User can view their previous orders, their payment methods, and their address book and can select their default payment method.

A user can search for the grocery they want to order. A user can order the same type of grocery and can order it any number of times (provided that grocery is available to the seller) or different types of groceries any number of times or both, same and different groceries any number of times, and they can add it to their cart.

Different users can order any number of groceries
Many groceries can be ordered through many users.

A user can add a grocery as their favorite, so that they do not have to search again for it.

After the user has added the groceries to their cart, they can proceed to the payment system.

- They can add a new address to order to that specific address
- Or, they can use their location which they added while registering.
- Both locations will be saved for future purposes so that users can select and don't have to enter them every time
- A user has to enter Reciever's name and entering Reciever's mobile is optional. If not entered mobile, the uses the registered mobile number.
- A user can enter Delivery instructions like Leave at Door or Leave with guard.
- Users can use only a single coupon at a time (if applicable).
- Now, the user can select the payment option whether they've to pay online or cash on delivery. There are different modes of online payment, like paying through cards, UPI, wallets(Paytm), etc.
- Once the user has selected their mode of payment, the user can place the order.

Now when the order gets placed, the seller reviews the request and then proceeds by making sure that the order gets delivered on time without any damage to packaging, etc.

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