

Devan Benz

Self taught developer with persistence and a hunger for growth. Strong customer service and communication skills that will showcase an excellent presence to any client.

(630) 768-3039

devandbenz@gmail.com

Github: devanbenz

EXPERIENCE

C.H. Robinson, Wood Dale, IL — Global Forwarding Agent

JUNE 2021 - PRESENT

- Processing and verification of foreign imports documentation such as Customs, ISF, and AMS forms
- Directly organize all aspects of the supply chain import process in order to get freight out to clients.

Costco, Naperville, IL — Electronics Sales

APRIL 2019 - JUNE 2021

- Aggregate customer needs in order to perform sales
- Increased sales of insurance on devices from 15% to 25% in the past year.
- Used knowledge of networking to verify 4k feed was connected to Cisco switches - redid cat6 cabling and worked with network support team to verify connections were in place.
- Used AS400 to implement an inventory management process during department planning and preparation.

UBREAKIFIX, Naperville, IL — PC repair technician

AUGUST 2017 - FEBRUARY 2019

- Decreased computer repair turn around time and established our location as having a customer-centric atmosphere.
- Troubleshooting client issues with devices and giving hands on instructions.
- Ordered inventory and communicated expectations to clients in a timely manner helping to verify when part orders and inventory would arrive.

Best Buy, Bolingbrook, IL — Geek Squad Repair Agent

MARCH 2015 - JULY 2017

- Effectuated sales for service plans to secure returning clientele
- Virus removal, installation of new hardware, and local backups all while consistently hitting turnaround time goals and exceeding customer expectations.
- Creation of work orders to communicate with central repair depot describing in detail all aspects of the device

CERTIFICATIONS

RedHat Certified Systems Administrator (RHCSA)

Ability to perform the core system administration skills required in Red Hat Enterprise Linux environments.

FCC Javascript API's & Microservices

Perform fundamental javascript programming tasks utilizing NoSql, REST API,

CERTIFICATIONS IN PROGRESS

Full Stack Open 2021 (Helsinki online Fullstack development MOOC course)

Certified Kubernetes Application Developer (CKAD)

Andromeda Technology, Lockport, IL — *IT Help Desk Intern*

AUGUST 2014 - DECEMBER 2014

- Troubleshooting software, active directory, and networking
- WIM deployment of Windows 8.1 for workstations
- Utilize TigerPaw ticketing system to manage support tickets

EDUCATION

Naperville Central High, Naperville, IL

AUGUST 2009 - JUNE 2013

College of Dupage, Glen Ellyn, IL — *Associate of Science*

SEPTEMBER 2019 - PRESENT

General Education and Computer Information Systems

PERSONAL PROJECTS

Containerized Wordpress with GH actions Pipeline

Deployment of a wordpress container and a mysql container. After containers are deployed Github actions is then used to tag the docker image and upload to docker hub showcasing CI/CD.

Accessible at: https://github.com/devanbenz/phase02_task02

Automated Wordpress Deployment

Utilization of Vagrant for local development, provisioning is done by Ansible. Deployment of 2 Wordpress VM's, a MySQL VM, and an Nginx VM used for load balancing.

Accessible at: <https://github.com/devanbenz/Wordpress-Deploy-v2>

Backend Blog

The blogging system uses Express and Nodejs, for the database element to store and retrieve data I used MongoDB. The implementation of bcrypt allows for user passwords to be hashed within the database (no plaintext passwords!). I then have redis for caching user sessions when the login endpoint is used, thus caching the user session. There is a middleware called *protect* that is passed to each router in routes, this middleware will check if a user session is active.

Accessible at: https://github.com/devanbenz/Backend_Blog

SKILLS

- JavaScript
- NodeJS
- ReactJS
- Linux
- Googling
- MongoDB
- Git
- Docker
- Hardware Repair
- Customer Service