

# Keith Shannons

## Software Engineer



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## About Me

I am a diligent senior software engineer with years of experience in business applications. I am skilled in developing plans, managing projects, and user documentation.

## Work Experience



### Senior Software Engineer

Heiman Software Labs, a global company that provides software services across various industries

*March 2022 to August 2025 (3 years, 5 months)*

- Boosted team efficiency by 10% by providing direction for business applications that are in development.
- Increased annual promotions by 15% by creating a mentorship program for Junior Software Engineers
- Hastened human resources processes by 35% by developing a cloud-based information system that consolidated employee information from various databases and servers



### Junior Software Engineer

Berou Solutions, Inc.

*November 2020 to January 2022 (1 year, 2 months)*

- Maintained a 100% customer satisfaction rating by developing and implementing software solutions based on client requirements
- Increased team efficiency by 10% by developing and configuring internal applications
- Improved applications by 50% annually by consistently testing and refining software prior to rollout
- Released ad hoc product patches whenever necessary

## Relevant Skills

- Javascript, C/C++, Java, Python, Kotlin, Go
- Problem Solving
- Team Communication