

Software Requirements Specification

For

**Healthcare Management System**

Version 1.0 Approved

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**HCL Training**

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Submitted in partial fulfillment

Of the requirements of

Software Engineering(Agile Methodology)

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## **Abstract**

The Healthcare Management System is a software application designed to automate and manage healthcare-related activities such as patient registration, appointment scheduling, medical records management, billing, and reporting. In traditional healthcare systems, most processes are handled manually, leading to inefficiency, data inconsistency, delays, and higher chances of human error. With the rapid advancement of information technology, there is a strong need for a digital healthcare solution that ensures accuracy, efficiency, and improved patient care.

This project aims to develop a Healthcare Management System using the Agile software development methodology. The system provides a centralized platform where patients, doctors, and administrators can interact efficiently. Patients can register, book appointments, and view medical history. Doctors can manage appointments, update patient records, and prescribe treatments. Administrators can manage users, departments, and system data securely. Agile methodology is used to develop the system in iterative sprints, allowing continuous feedback, flexibility, and timely delivery of functional modules.

The system focuses on data security, reliability, and user-friendliness. By digitizing healthcare processes, the system reduces paperwork, improves data accuracy, and enhances overall healthcare service quality. This project demonstrates how Agile practices help in building scalable, maintainable, and efficient healthcare software solutions. Future enhancements can include telemedicine, mobile app integration, and AI-based diagnosis support.

## **2. Introduction**

The Healthcare Management System is a software solution designed to streamline and automate the management of healthcare operations in hospitals, clinics, and medical centers. Traditional healthcare systems rely heavily on manual processes for patient registration, appointment scheduling, medical record management, and billing, which often leads to errors, delays, and inefficiencies. By implementing a digital system, healthcare providers can improve service delivery, ensure data accuracy, and enhance patient satisfaction.

## 2.1 Introduction

Healthcare organizations require a reliable system to manage patient information, track appointments, maintain medical histories, and generate billing reports efficiently. The Healthcare Management System provides a centralized platform for patients, doctors, and administrators to interact seamlessly. Patients can register, book appointments, and view medical records, while doctors can manage patient consultations and treatment details. Administrators can manage departments, staff, and system data securely.

## 2.2 Problem Identification

Some of the key problems in traditional healthcare management include:

- Manual patient registration and record-keeping
- Delays in appointment scheduling and follow-ups
- Difficulty in accessing and updating medical records
- Increased chances of human error in patient data and billing
- Inefficient communication between patients, doctors, and administrative staff

## 2.3 Need of the Project

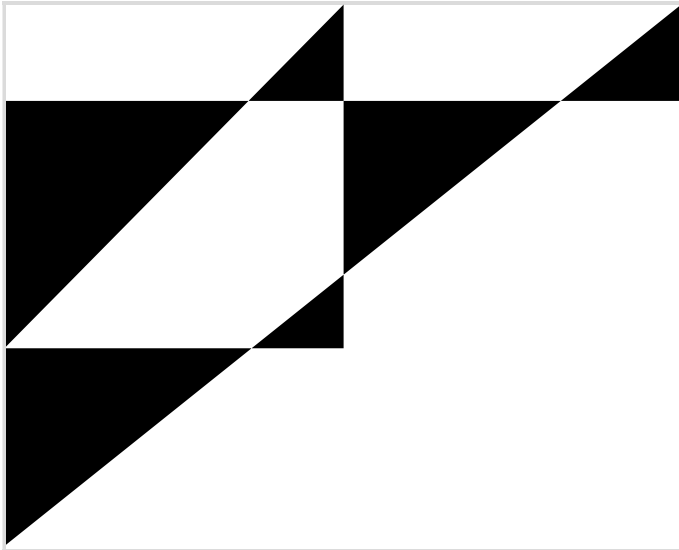
The need for a Healthcare Management System arises from the necessity to:

- Automate healthcare processes and reduce manual workload
- Ensure accurate storage and retrieval of patient medical records
- Enable quick appointment booking and management
- Improve communication between patients, doctors, and staff Enhance
- overall healthcare service quality and efficiency

## 2.4 Project Scheduling

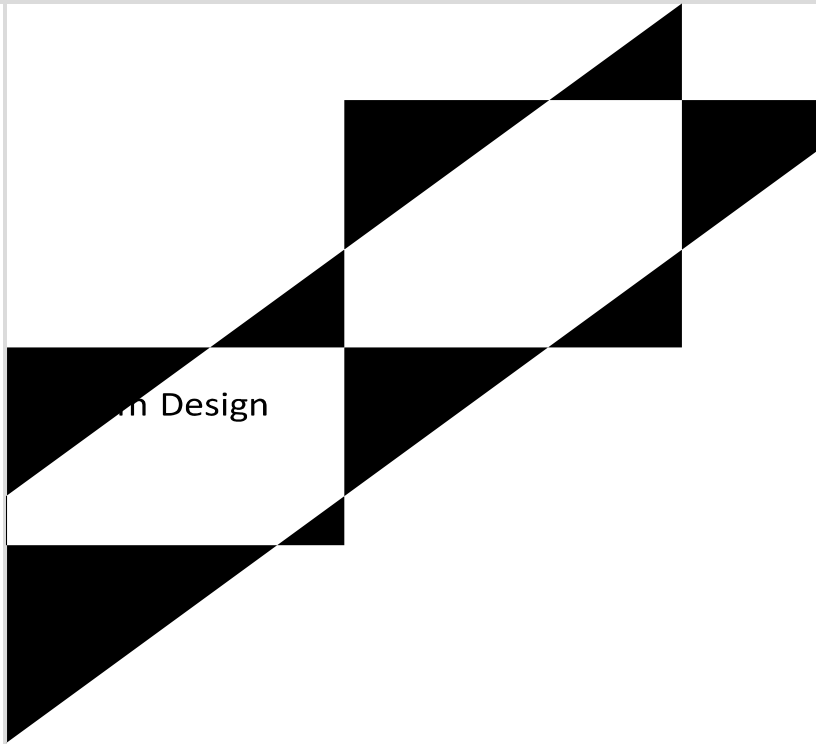
The project is developed using the **Agile methodology**, which focuses on iterative development and continuous improvement. The scheduling of the project is planned in multiple **sprints**, each delivering functional modules of the system:

Sprint No.	Sprint Name
------------	-------------



Requirement  
Analysis &  
Planning

2



System Design



4	Appointment & Records Management
5	Testing, Deployment & Documentation

## 2.5 Objectives

- To develop an automated Healthcare Management System
- To reduce manual workload and paperwork in healthcare operations
- To improve the accuracy and accessibility of patient records
- To facilitate quick and efficient appointment scheduling
- To ensure secure access to patient and doctor data
- To provide administrators with tools to manage hospital operations efficiently
- To implement the system using Agile methodology for iterative development

## 3. Software Requirement Specification (SRS)

The Software Requirement Specification (SRS) document defines the functional and non-functional requirements of the Healthcare Management System. It provides a clear understanding of system expectations, functionality, constraints, and tools required for development. The SRS serves as a guide for developers, testers, and stakeholders to ensure that the system meets its objectives.

### 3.1 Purpose

The purpose of this SRS is to define all the necessary requirements for the Healthcare Management System. It ensures that developers have a clear understanding of the system's functionality and that the final product meets the expectations of healthcare providers and patients. This document also serves as a reference for system testing, deployment, and future maintenance.

The system aims to:

- Automate patient registration and appointment scheduling
- Maintain secure and accurate medical records
- Enable doctors to manage patient consultations and treatment details
- Provide administrators with tools to manage hospital operations efficiently

### 3.2 Scope

The Healthcare Management System provides a centralized platform for managing healthcare operations. Its scope includes:

- **Patient Module:** Registration, login, view medical history, book appointments
- **Doctor Module:** Manage appointments, update patient records, prescribe treatments
- **Administrator Module:** Manage users, departments, and system data
- **Billing Module:** Generate invoices and manage payment records
- **Reporting:** Generate reports on appointments, treatments, and revenue

The system is designed for hospitals, clinics, and healthcare centers. It ensures improved patient care, faster service delivery, and reduced administrative workload. Future enhancements may include telemedicine, mobile apps, and AI-based diagnostics.

### 3.3 Hardware Requirement / Software Requirement (Minimum)

#### Hardware Requirements:

- Processor: Intel i3 or higher
- RAM: Minimum 4 GB
- Hard Disk: At least 20 GB free space
- Monitor: 15-inch or higher
- Internet Connection: Required for online access

#### Software Requirements:

- Operating System: Windows 10 / Linux
- Web Browser: Google Chrome / Mozilla Firefox
- Database: MySQL
- Server: Apache / Tomcat
- Programming Language: Java / Node.js

### 3.4 Tools

The following tools are used for development:



- **Frontend:** HTML, CSS, JavaScript (for web interface)
- **Backend:** Java / Node.js (for server-side processing)
- **Database:** MySQL (for storing patient, doctor, appointment, and billing data)
- **IDE:** Eclipse / Visual Studio Code
- **Version Control:** Git (for source code management)

These tools ensure that the system is scalable, maintainable, and secure.

### 3.5 Software Process Model

The **Agile Software Development Model** is used for this project. Agile methodology allows iterative and incremental development, ensuring that each module is tested and validated in sprints. This approach allows:

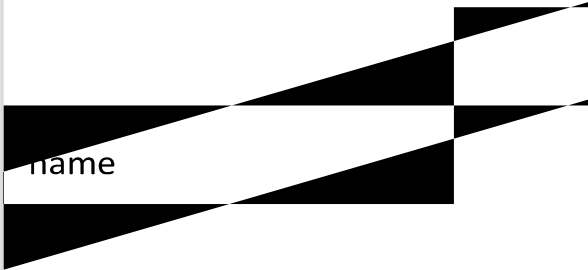
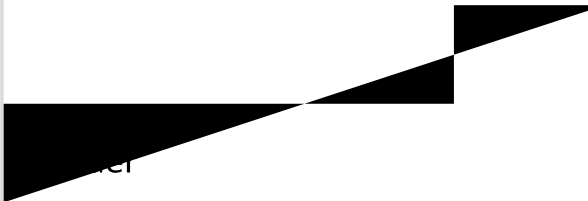

- Continuous feedback from users and stakeholders
- Early detection and correction of errors
- Flexible adaptation to changing requirements
- Timely delivery of functional software modules

The project is divided into multiple sprints, each focusing on a specific feature such as patient registration, appointment scheduling, medical records management, billing, and reporting. Agile ensures a high-quality, user-centric, and efficient Healthcare Management System.

### 4.1 Data Dictionary

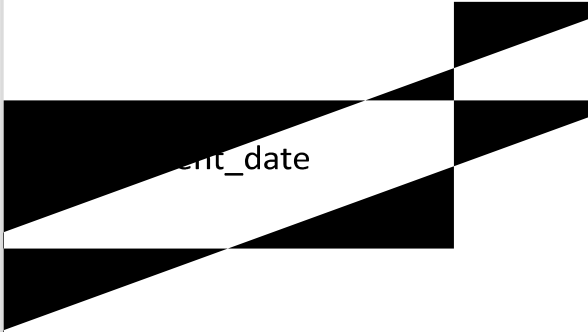
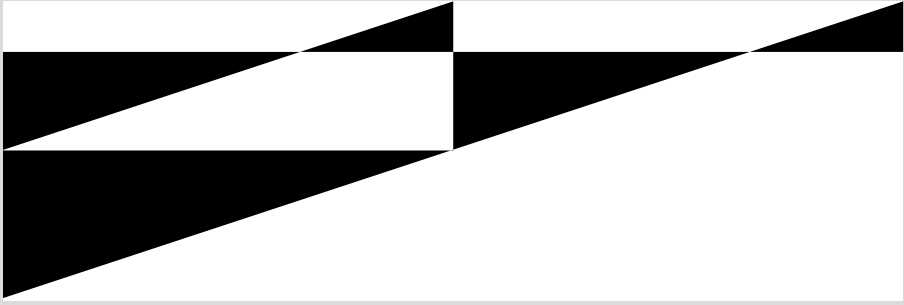
The Data Dictionary lists all major entities and their attributes used in the system:

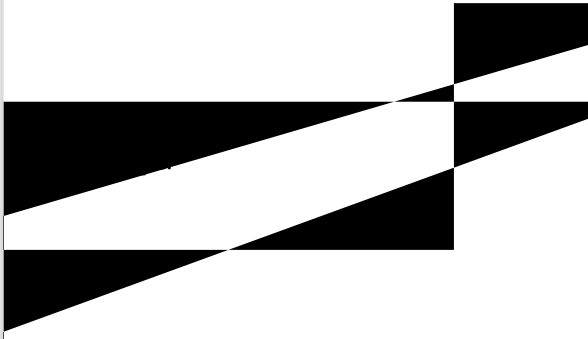
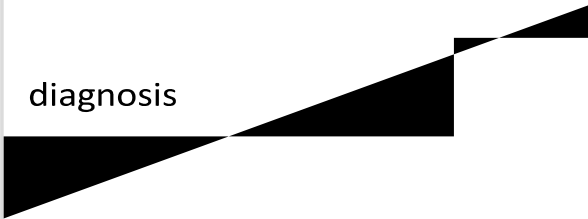


Entity	Attribute
patient	patient_id

	 name
	age
	 gender
	 height

	phone
Doctor	doctor_id
	name
	specialization

	phone
Appointment	appointment_id
	patient_id
	or_id

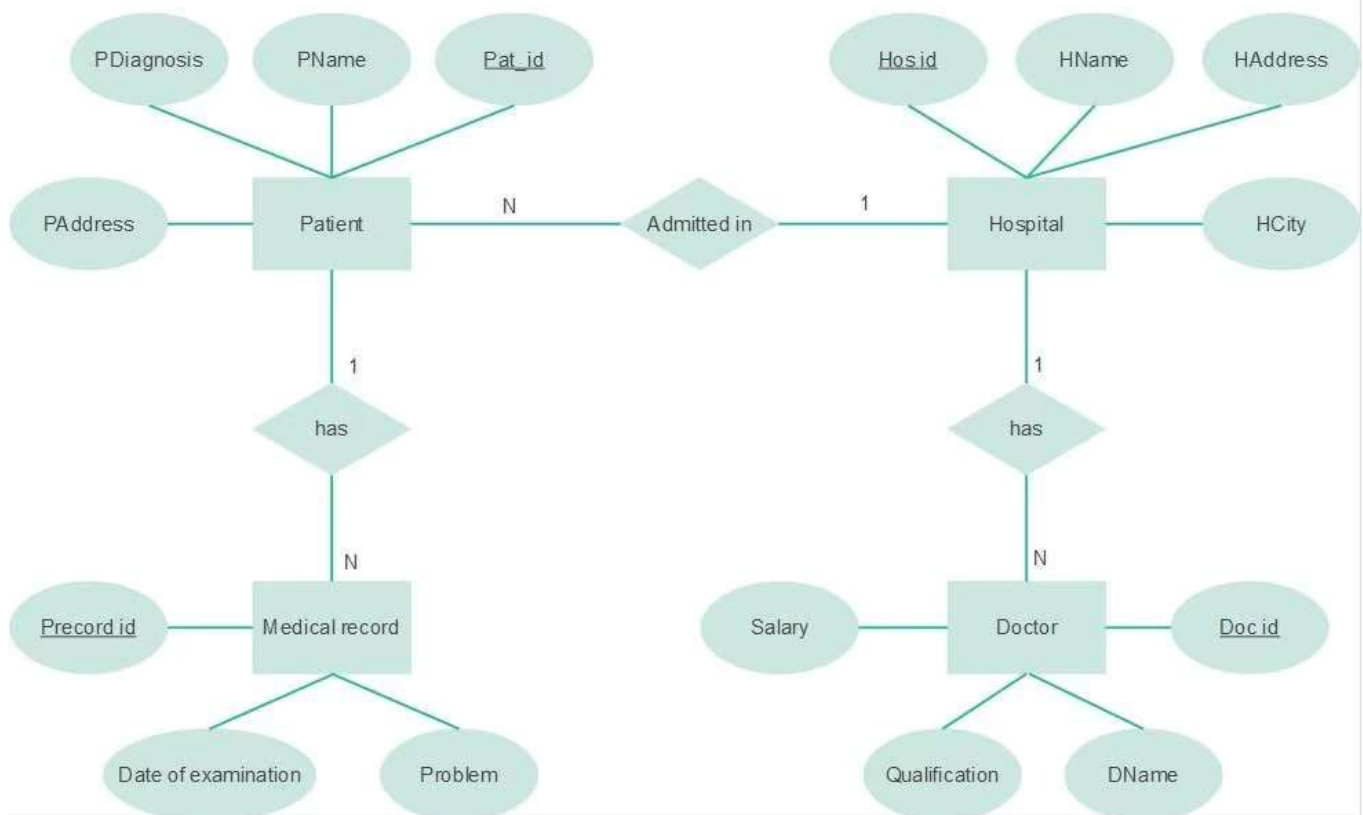
	 ent_date
	status
MedicalRecord	record_id
	patient_id

	
	 diagnosis
	 prescription
Payment	 payment_id

	patient_id
	amount
	payment_mode
	payment_status

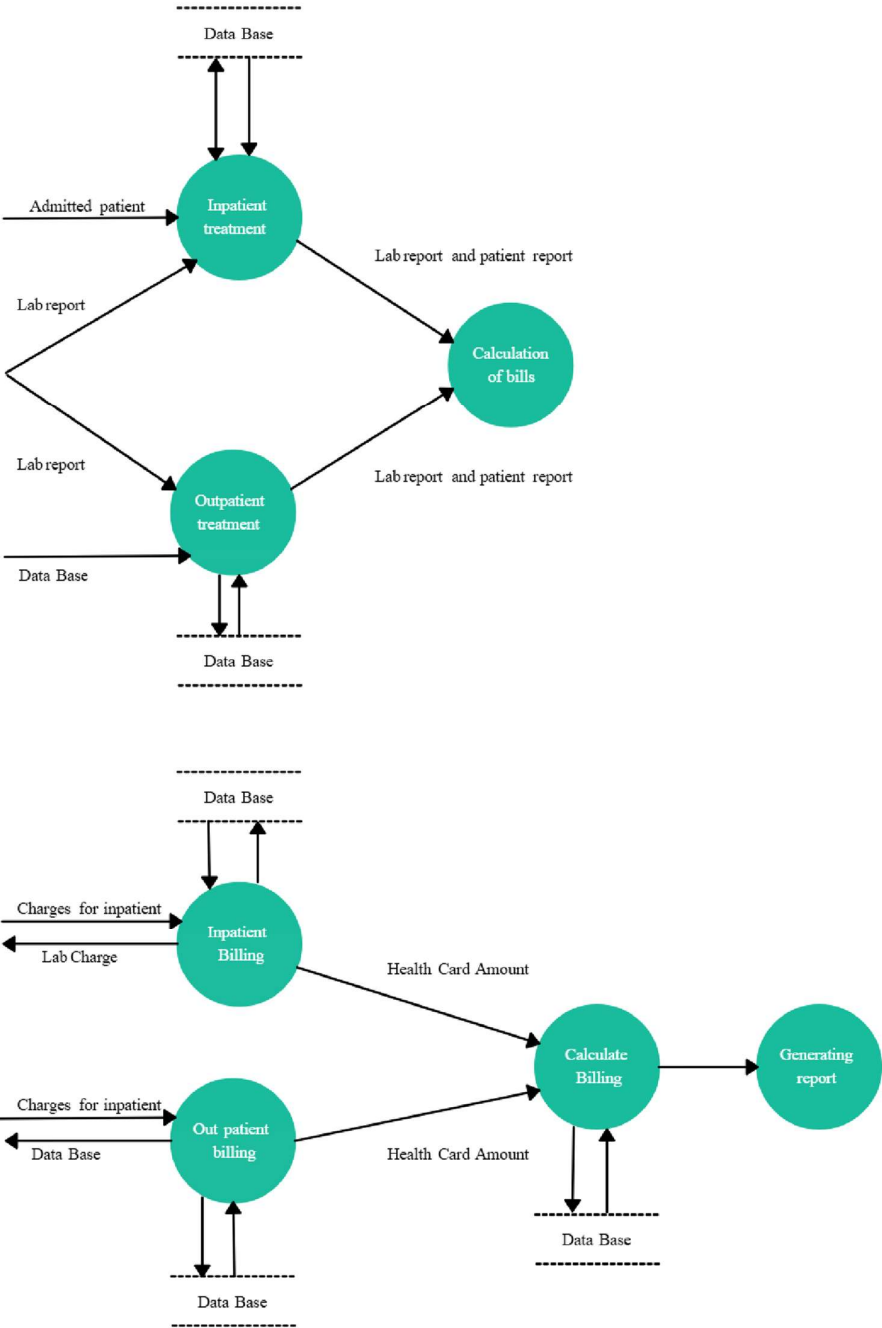
## 4.2 ER Diagram (Entity-Relationship Diagram)

The **ER Diagram** shows relationships between the main entities in the Healthcare Management System:



4.3 Data Flow Diagram (DFD)

The **DFD** shows the flow of data between users and the system:





## 5. Implementation

Implementation is the phase where the system design is converted into a working application. In the Healthcare Management System, each module—such as patient registration, doctor management, appointment booking, medical record management, and billing—is developed using Java for backend processing and HTML/CSS/JavaScript for the frontend interface. The system is implemented in a modular and iterative manner following Agile methodology.

### 5.1 Program Code (Sample)

**Patient Class (Java)** public

```
class Patient {    private

int patientId;    private

String name;    private int

age;    private String

gender;    private String

email;


    public Patient(int patientId, String name, int age, String gender, String email) {

this.patientId = patientId;        this.name = name;        this.age = age;        this.gender =

gender;        this.email = email;

    }


    public void displayPatientDetails() {

        System.out.println("Patient ID: " + patientId);

        System.out.println("Name: " + name);

        System.out.println("Age: " + age);

        System.out.println("Gender: " + gender);

        System.out.println("Email: " + email);

    }


    public void bookAppointment(int doctorId, String date) {
```

```

        System.out.println("Appointment booked with Doctor ID " + doctorId + " on " + date);
    }
}

Appointment Class (Java) public
class Appointment {    private int
appointmentId;    private int
patientId;    private int doctorId;
private String appointmentDate;
private String status;

    public Appointment(int appointmentId, int patientId, int doctorId, String appointmentDate) {
this.appointmentId = appointmentId;    this.patientId = patientId;    this.doctorId = doctorId;
this.appointmentDate = appointmentDate;    this.status = "Confirmed";
    }

    public void displayAppointment() {

        System.out.println("Appointment ID: " + appointmentId);

        System.out.println("Patient ID: " + patientId);

        System.out.println("Doctor ID: " + doctorId);

        System.out.println("Date: " + appointmentDate);

        System.out.println("Status: " + status);

    }
}

```

## 5.2 Output Screens

The major screens of the Healthcare Management System include:

### 1. Login Screen

- Input: Email and password
- Function: Secure authentication for patients, doctors, and admin

## 2. Registration Screen

- Input: Patient or doctor details
- Function: Store user information in the database

## 3. Patient Dashboard

- Features: View profile, book appointments, view medical history

## 4. Doctor Dashboard

- Features: View appointments, update medical records, prescribe treatments

## 5. Appointment Booking Screen

- Input: Select doctor, date, and time
- Output: Appointment confirmation

## 6. Payment Screen

- Input: Payment details
- Output: Payment confirmation message

## 7. Admin Dashboard

- Features: Manage users, view appointments, generate reports

# 6. Testing

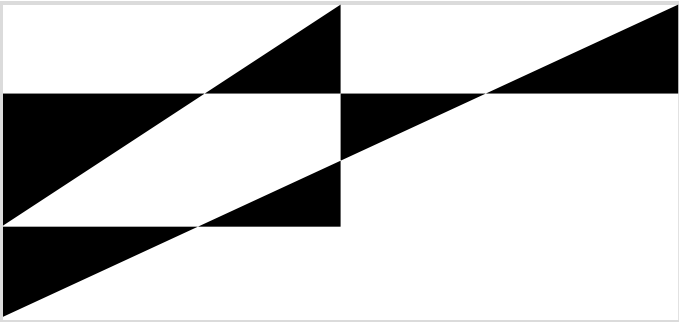
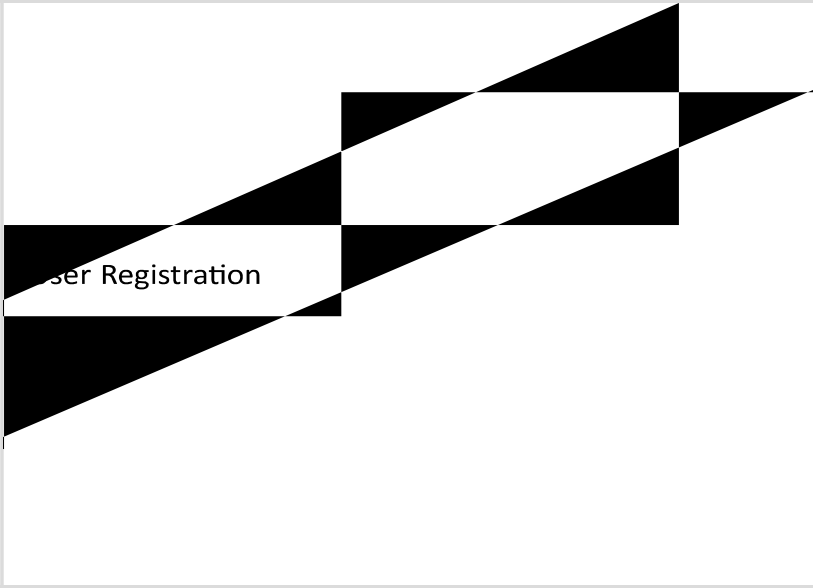
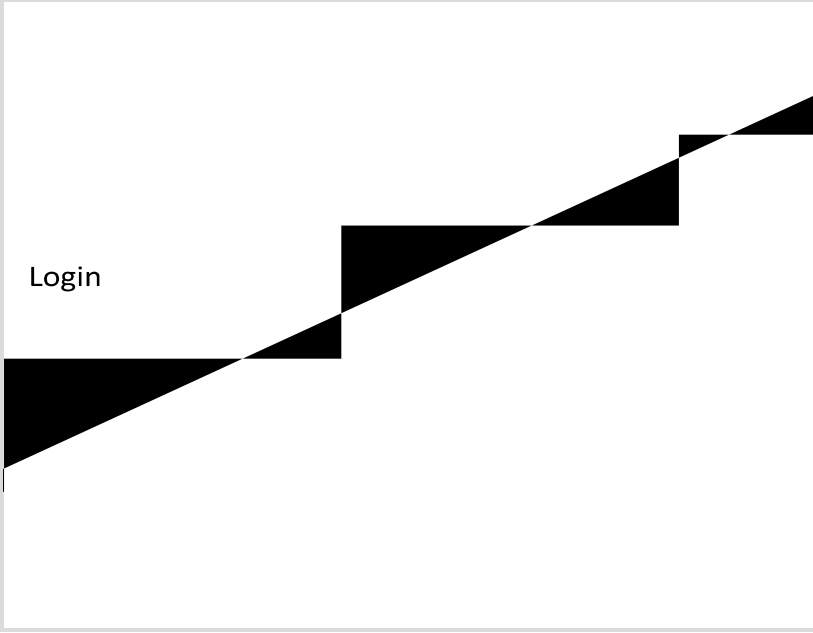
Testing is a crucial phase of the software development life cycle. It ensures that the Healthcare Management System works correctly, meets all functional requirements, and provides reliable performance. The purpose of testing is to identify errors, verify system functionality, and ensure that the system is user-friendly, secure, and efficient.

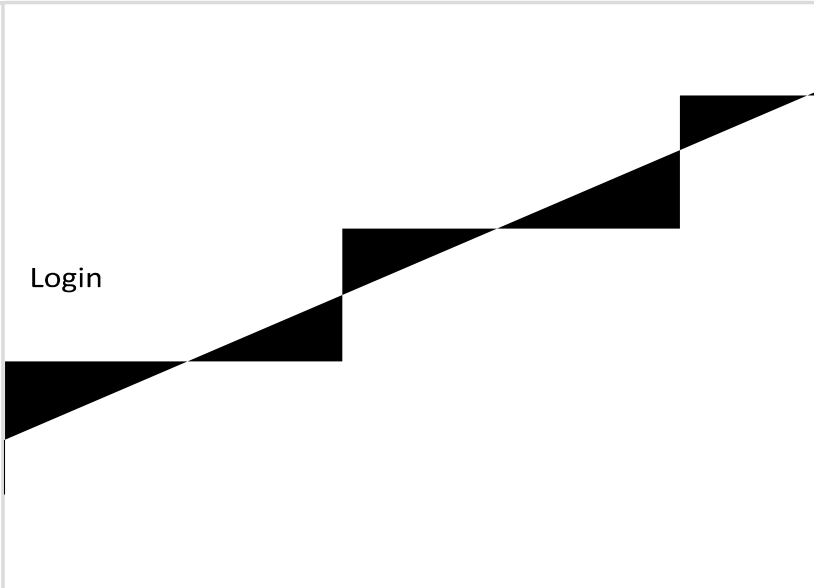
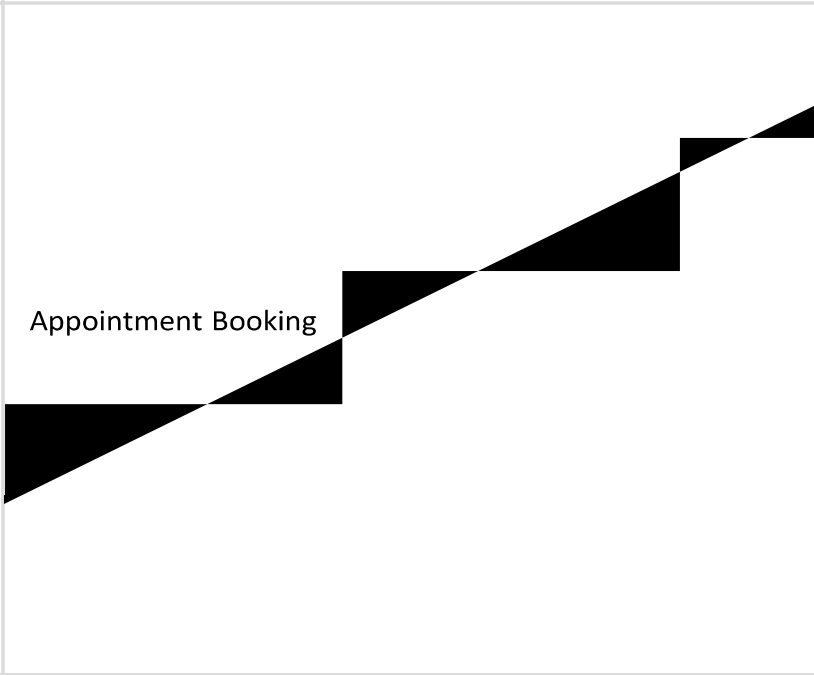
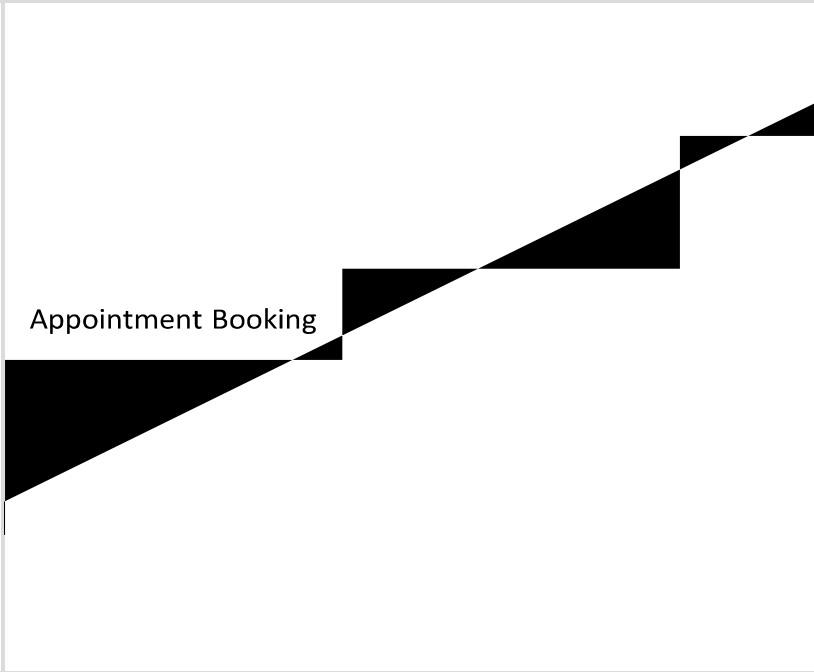
Both **functional testing** (checking modules like registration, login, appointments) and **nonfunctional testing** (performance, security) are performed.

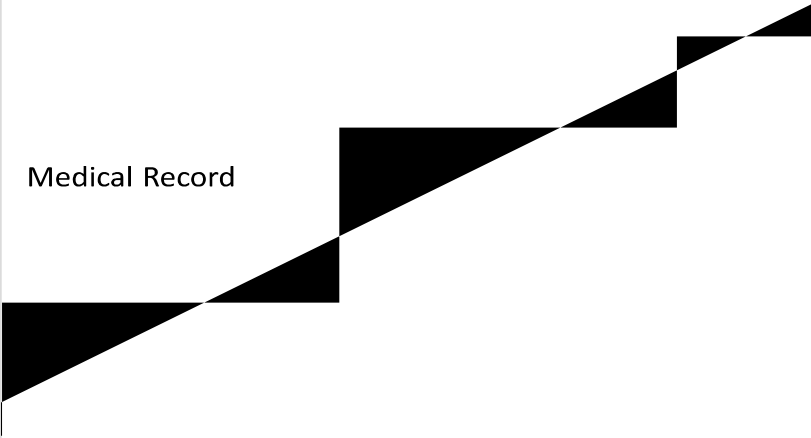
## 6.1 Test Data

The following test data is used to validate different modules of the system:

Test Case ID	Module
--------------	--------

	User Registration
TC02	 User Registration
TC03	 Login

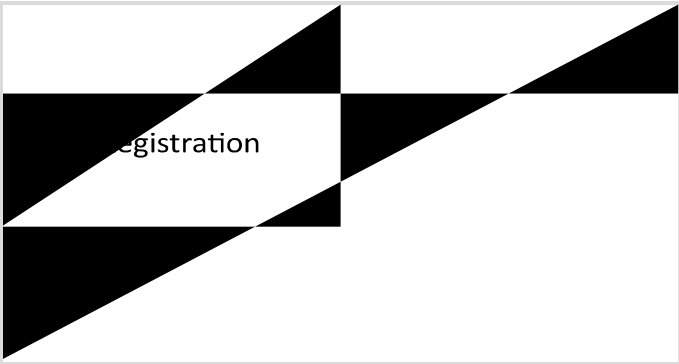
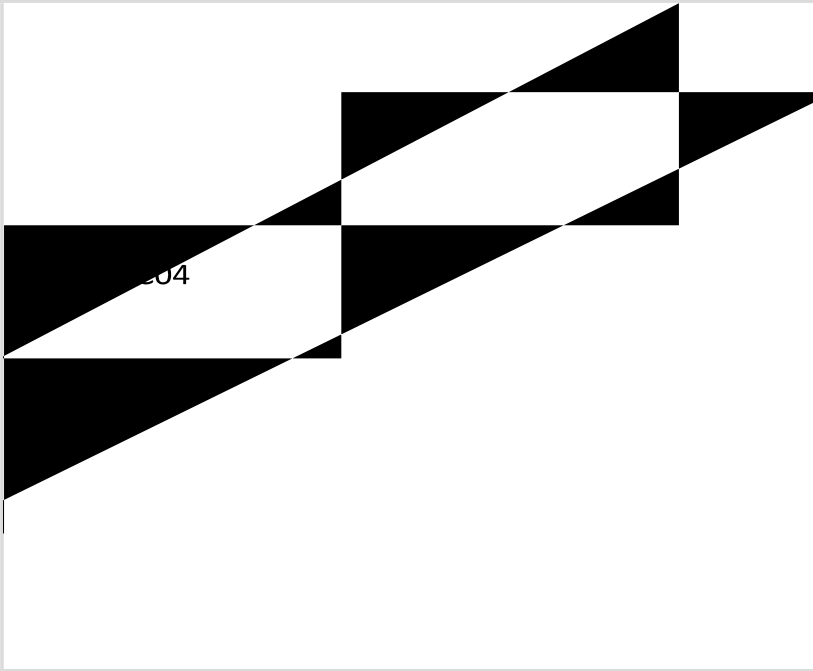
TC04	 <p>Diagram illustrating a staircase pattern for TC04. The pattern consists of a series of black triangles forming a staircase shape, starting from the bottom-left and moving towards the top-right. The triangles are arranged in a way that they overlap, creating a continuous upward and rightward path. The label "Login" is positioned within the staircase pattern.</p> <p>Login</p>
TC05	 <p>Diagram illustrating a staircase pattern for TC05. The pattern consists of a series of black triangles forming a staircase shape, starting from the bottom-left and moving towards the top-right. The triangles are arranged in a way that they overlap, creating a continuous upward and rightward path. The label "Appointment Booking" is positioned within the staircase pattern.</p> <p>Appointment Booking</p>
TC06	 <p>Diagram illustrating a staircase pattern for TC06. The pattern consists of a series of black triangles forming a staircase shape, starting from the bottom-left and moving towards the top-right. The triangles are arranged in a way that they overlap, creating a continuous upward and rightward path. The label "Appointment Booking" is positioned within the staircase pattern.</p> <p>Appointment Booking</p>

TC07	 Medical Record
TC08	Medical Record
TC09	Payment
TC10	Payment

6.2 Test Result

After executing all test cases, the observed results are summarized below:

Module	Test Case ID
--------	--------------

 <p>Registration</p>	TC01, TC02
<p>Login</p>	 <p>TC04</p>
<p>Appointment Booking</p>	TC05, TC06

Medical Record	TC07, TC08
Payment	TC09, TC10

## 7. User Manual

The User Manual provides detailed instructions for using the Healthcare Management System. It helps patients, doctors, and administrators navigate the system and use its features effectively. The system is designed to be user-friendly, secure, and efficient.

### 7.1 How to Use Project Guidelines

#### Step-by-Step Instructions:

1. **Open the System**
  - Launch the Healthcare Management System in a web browser. Ensure
  - internet connection is active if hosted online.
2. **User Registration**
  - New users (patients or doctors) must register by providing necessary details such as name, email, password, and contact information. Click “Register” to submit the details.
3. **Login**
  - Registered users can log in with their email and password. Admin has
  - separate login credentials.
4. **Patient Module**
  - Book appointments with available doctors.
  - View personal medical history and appointment details.
5. **Doctor Module**
  - View scheduled appointments.
  - Update patient medical records and prescriptions.
6. **Admin Module**
  - Manage patient and doctor profiles.
  - View reports and monitor hospital operations.
7. **Appointment Booking**
  - Patients select a doctor, date, and time.
  - Confirm appointment and receive a booking ID.
8. **Payment Module**
  - Patients pay using card, UPI, or net banking.
  - Payment confirmation is displayed upon successful transaction.

○



9. Logout

Users should log out after completing their tasks to maintain security.

7.2 Screen Layouts and Description

Screen	Description
	Input fields for login and password
Registration Screen	Fields for name, email, password, and confirm password
Patient Dashboard	Displays patient information and booking options
Doctor Dashboard	Displays doctor information and update options

Appointment Booking	Allows se confirma
Medical Records Screen	Doctors u Patients
Payment Screen	input pa mode. D
Admin Dashboard	Manage generate

8. Project Applications and Limitations

Applications

The Healthcare Management System has wide-ranging applications in the medical and healthcare field, such as:

- **Hospitals and Clinics:** Streamlines patient registration, appointment scheduling, and medical record management.
- **Diagnostic Centers:** Manages patient data, test results, and reporting efficiently.
- **Corporate Healthcare:** Supports employee health management and wellness programs. **Individual Users:**
- Patients can view their medical history, book appointments, and make payments online.
- **Small Healthcare Providers:** Helps digitalize records, reduce manual workload, and improve service quality.

The system improves efficiency, reduces errors, and enhances communication between patients, doctors, and administrative staff.

## Limitations

Despite its advantages, the system has certain limitations:

- Requires a stable internet connection for online access.
- Limited to the features implemented in the basic version (e.g., no telemedicine integration).
- Performance may be affected under extremely high user load without server optimization.
- Advanced AI-based diagnostics and automated reminders are not included in the current version.
- Dependent on accurate input; incorrect data may affect output and reports.

## 9. Conclusion and Future Enhancement

### Conclusion

The Healthcare Management System provides a digital platform for managing healthcare operations efficiently. It automates patient registration, appointment scheduling, medical records management, and billing processes. By following the Agile methodology, the system was developed in iterative sprints, allowing continuous feedback, error correction, and early delivery of functional modules.

The system reduces manual work, increases data accuracy, improves communication between patients, doctors, and administrators, and enhances overall healthcare service quality. Testing confirms that the system is reliable, secure, and user-friendly, making it ready for deployment in realworld healthcare scenarios.

### Future Enhancement

The system can be improved in future versions with features like:

- Integration of **telemedicine** for online doctor consultations.
- Mobile application support for Android and iOS devices.
- AI-based medical diagnosis and prescription recommendations.
- Automated reminders via email or SMS for appointments and follow-ups.
- Multi-language support for broader accessibility.
- Advanced reporting and analytics for hospital management.

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