TARGET SQL

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- 2. In-depth Exploration:
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 - 1. Get month on month orders by states
 - 2. Distribution of customers across the states in Brazil
- 4. Impact on Economy: Analyse the money movement by e-commerce by looking at order prices, freight and others.
 - 1. Get % increase in cost of orders from 2017 to 2018 (include months between Jan to Aug only) You can use "payment_value" column in payments table
 - 2. Mean & Sum of price and freight value by customer state
- 5. Analysis on sales, freight and delivery time
 - 1. Calculate days between purchasing, delivering and estimated delivery
 - 2. Find time_to_delivery & diff_estimated_delivery. Formula for the same given below:
 - o time_to_delivery = order_purchase_timestamp-order_delivered_customer_date
 - o diff_estimated_delivery = order_estimated_delivery_dateorder_delivered_customer_date
 - 3. Group data by state, take mean of freight_value, time_to_delivery, diff_estimated_delivery
 - 4. Sort the data to get the following:
 - 5. Top 5 states with highest/lowest average freight value sort in desc/asc limit 5
 - 6. Top 5 states with highest/lowest average time to delivery
 - 7. Top 5 states where delivery is really fast/ not so fast compared to estimated date
- 6. Payment type analysis:
 - a. Month over Month count of orders for different payment types
 - b. Count of orders based on the no. of payment instalments
- 7. Actionable Insights

NOTE: Google BigQuery will be used to load datasets and run queries. Original sql queries can be accesses via the link shared here:

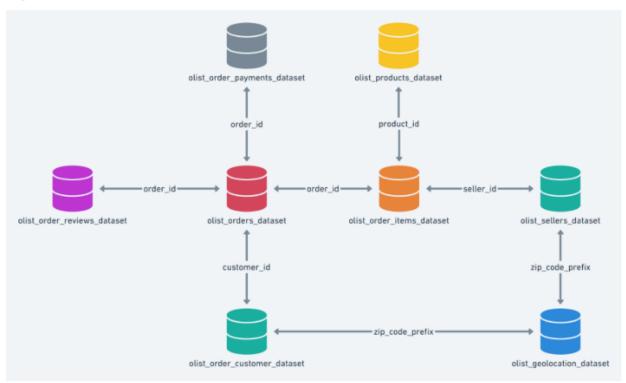
https://console.cloud.google.com/bigquery?sq=949039620844:eb159f7cba9d4a8889d209746014ab

1. Exploratory Data Analysis

NOTE:

- We will be using Google BigQuery to load datasets to server and run.
- Screenshots of queries, results of those queries and analysis part will be pasted in this file and insights will be provided.
- ER Diagram is shown below.

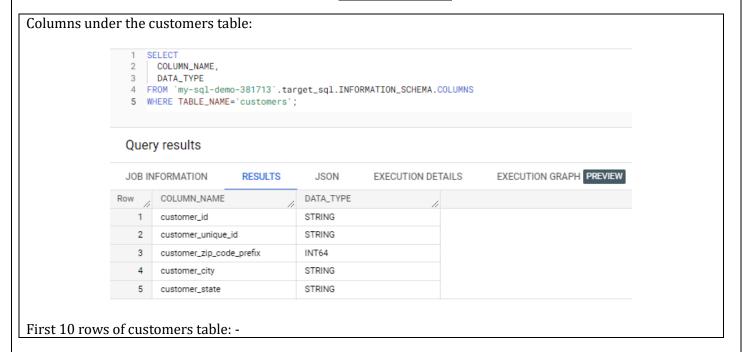
High level overview of relationship between datasets:

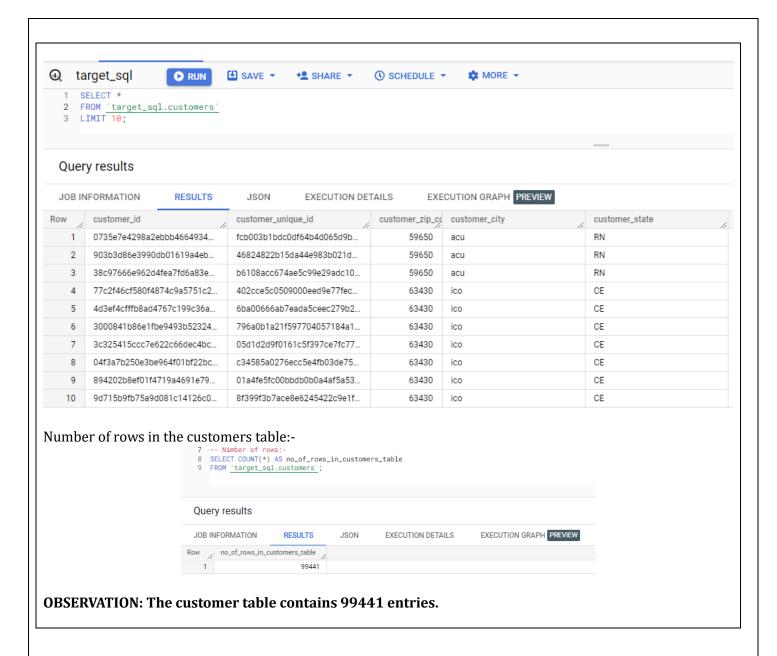


1.1 Data type of columns in the tables:

The target_sql database contains 8 tables and let us explore them one at a time.

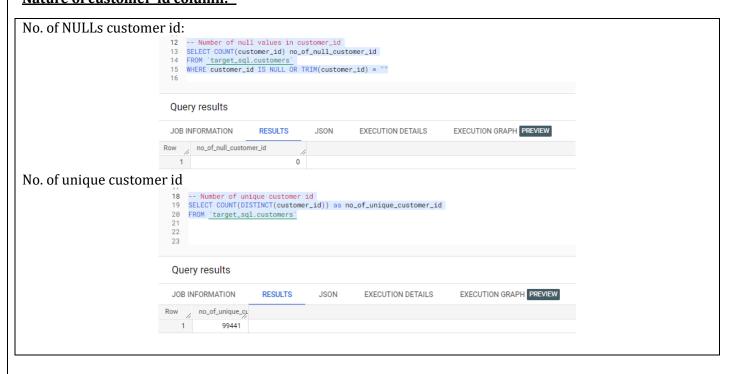
1.1.1 Customers table:





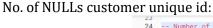
To know about the duplicates, we need to do further analysis of each column.

Nature of customer id column: -



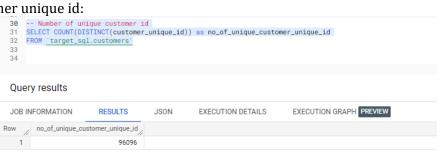
OBSERVATIONS:

- The table contains a total of 99441 observations and the customer id column does not have any null values.
- Additionally, every entry in the customer id column is distinct. As a result, the customer_id column can serve as a unique identifier for the records stored in the customers table.





No. of unique customer unique id:



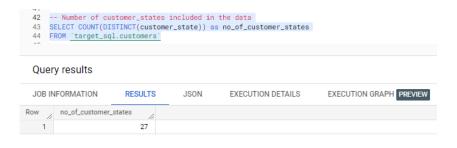
OBSERVATIONS:

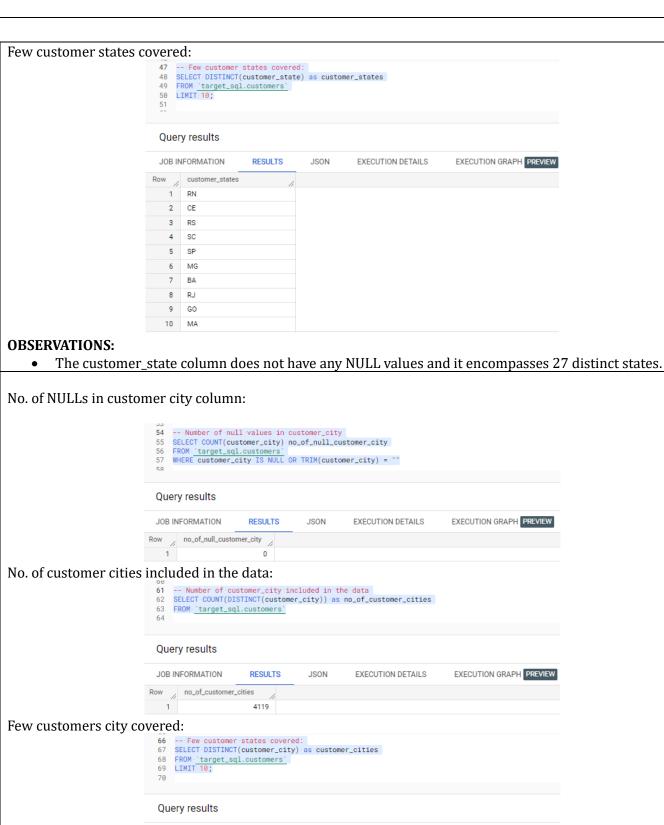
- Despite the table containing 99441 observations and no null values in the customer_unique_id column, the analysis reveals that there are only 96096 unique customer_unique_ids.
- This implies that there are 3345 instances of duplicates in the customer_unique_id column, rendering it unsuitable as a unique identifier.

No. of NULLs in customer state column:



No. of customer states included in the data:





JOB INFORMATION RESULTS JS0N EXECUTION DETAILS EXECUTION GRAPH PREVIEW customer_cities acu 3 4 ipu 5 ita 6 itu 7 iau 8 luz 9 poa 10 uba

OBSERVATIONS:

The customer_city column does not have any NULL values and comprises 4119 distinct cities.

1.1.2 **Geolocation table:**

Columns under the geolocation table:

```
SELECT
     COLUMN_NAME,
     DATA_TYPE
4 FROM 'my-sql-demo-381713'.target_sql.INFORMATION_SCHEMA.COLUMNS
5 WHERE TABLE_NAME='geolocation';
```

Query results

JOB IN	FORMATION	RESULTS	JSON	EXECUTION DET	TAILS	EXECUTION GRAPH PREVIEW
Row /	COLUMN_NAME	//	DATA_TYPE	11		
1	geolocation_zip_c	ode_prefix	INT64			
2	geolocation_lat		FLOAT64			
3	geolocation_lng		FLOAT64			
4	geolocation_city		STRING			
5	geolocation_state		STRING			

First 10 rows of geolocation table: -

```
76 SELECT *
77 FROM 'target_sql.geolocation'
78 LIMIT 10;
```

Query results

JOB IN	FORMATION RESULTS	JSON	EXECUTION DETAILS	EXECUTION	N GRAPH PREVIEW
Row /	geolocation_zip_code_prefix /	geolocation_lat	geolocation_lng	geolocation_city /	geolocation_state
1	49010	-10.910514518	-37.0524007769	aracaju	SE
2	49047	-10.9268145	-37.0710630000	aracaju	SE
3	49030	-10.970164794	-37.0616438307	aracaju	SE
4	49048	-10.940183531	-37.0708502427	aracaju	SE
5	49050	-10.927157352	-37.0630786896	aracaju	SE
6	49015	-10.923370500	-37.0451691503	aracaju	SE
7	49045	-10.930406582	-37.0671784936	aracaju	SE
8	49052	-10.922973517	-37.0577525029	aracaju	SE
9	49044	-10.992080999	-37.1034709999	aracaju	SE
10	49048	-10.940235501	-37.0710433338	aracaju	SE

Number of rows in the geolocation table:-

```
80 -- Number of rows:-
81 SELECT COUNT(*) AS no_of_rows_in_geolocation_table
82 FROM _'target_sql.geolocation'
83
```

JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DETAILS	EXECUTION GRAPH PREVIEW
Row //	no_of_rows_in_g				
1	1000163				



OBSERVATIONS:

- According to the customers table data, there were customers from 4,119 cities out of the 8,011 cities present in the dataset.
- This suggests that no orders were placed from the remaining 3,892 cities, which accounts for almost half of the total number of cities.
- As a result, the distribution of customers is uneven, and it appears that nearly half of the potential market has not been reached.



OBSERVATIONS:

 According to data obtained from both customer records and a geolocation table, orders have been placed from all 27 states.



1.1.3 Seller table:

Columns under the seller table:

```
1 SELECT
2 COLUMN_NAME,
3 DATA_TYPE
4 FROM `my-sql-demo-381713`.target_sql.INFORMATION_SCHEMA.COLUMNS
5 WHERE TABLE_NAME='sellers';
```

Query results

JOB IN	FORMATION	RESULTS	JSON	EXECUTION DET	TAILS	EXECUTION GRAPH PREVIEW
Row	COLUMN_NAME	11	DATA_TYPE	//		
1	seller_id		STRING			
2	seller_zip_code_pr	refix	INT64			
3	seller_city		STRING			
4	seller_state		STRING			

First 10 rows of seller table: -

```
109 -- Exploratory analysis of seller table:-
110 SELECT *
111 FROM 'target_sql.sellers'
112 LIMIT 10;
113
```

Query results

JOB IN	FORMATION RESULTS	JSON EXECUT	ION DETAILS	EXECUTION GRAPH PREVIEW
Row /	seller_id //	seller_zip_code_prefix	seller_city	seller_state
1	4be2e7f96b4fd749d52dff41f8	69900	rio branco	AC
2	327b89b872c14d1c0be7235ef	69005	manaus	AM
3	4221a7df464f1fe2955934e30f	48602	bahia	BA
4	651530bf5c607240ccdd89a30	44600	ipira	BA
5	2b402d5dc42554061f8ea98d1	44900	irece	BA
6	d03698c2efd04a549382afa66	45658	ilheus	BA
7	c72de06d72748d1a0dfb2125b	46430	guanambi	BA
8	fc59392d66ef99377e50356ee	40243	salvador	BA
9	b00af24704019bd2e1b335e70	40130	salvador	BA
10	eb4a59a06b3948e851a7d7a83	41820	salvador	BA

Number of rows in the seller table: -



Number of NULLs in the seller id: -



OBSERVATIONS: -

- Out of the total 8000 plus cities, customers belonged from just over 4000 cities.
- And sales mainly happen from only 611 cities.

1 611

• This indicates that sellers are primarily concentrated in a small number of cities.

OBSERVATIONS: -

- The customer data indicates that there are customers located in 27 states, whereas the sellers are only present in 23 states.
- This implies that there are 4 states where sellers are not present.

1.1.4 Products table:

Columns under the products table: SELECT COLUMN_NAME, DATA_TYPE 4 FROM 'my-sql-demo-381713'.target_sql.INFORMATION_SCHEMA.COLUMNS 5 WHERE TABLE_NAME='products'; Query results IOD INICODMATION EVECUTION DETAILS EVECUTION CDARD

JOB INFORMATION RESULTS		JSON	EXECUTION DETA	ALS EXECUTION GRAPH PREVIEW	
Row	COLUMN_NAME	//	DATA_TYPE	//	
1	product_id		STRING		
2	product_category	,	STRING		
3	product_name_le	ngth	INT64		
4	product_descripti	ion_length	INT64		
5	product_photos_c	qty	INT64		
6	product_weight_g)	INT64		
7	product_length_c	m	INT64		
8	product_height_c	m	INT64		
9	product_width_cn	n	INT64		

First 10 rows of products table: -

150 FROM <u>'target_sql.products'</u> 151 LIMIT 10;

Query res	sults
-----------	-------



Number of rows in the products table: -

148 149 -- Number of rows:-SELECT COUNT(*) AS no_of_rows_in_products_table FROM 'target_sql.products' 151

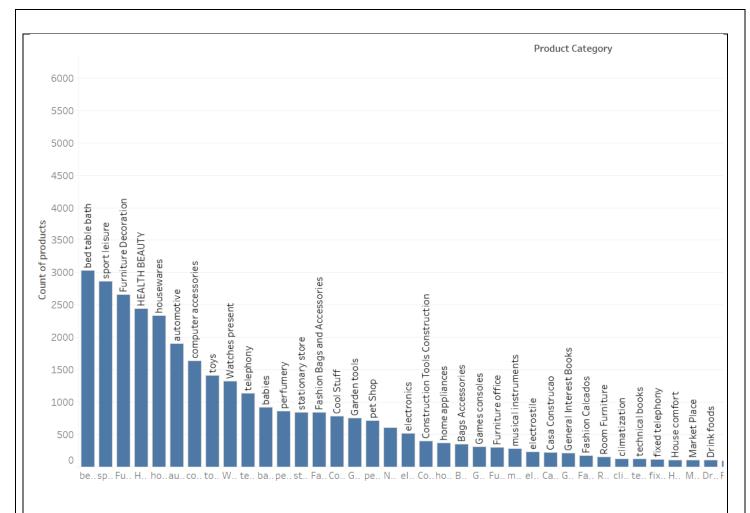
Query results

RESULTS JSON EXECUTION DETAILS EXECUTION GRAPH PREVIEW JOB INFORMATION Row ___ no_of_rows_in_products_table _____ 32951

Number of NULLs in the product id: -

158 Query results JOB INFORMATION EXECUTION GRAPH PREVIEW RESULTS JSON EXECUTION DETAILS Row / no_of_nulls_product_id

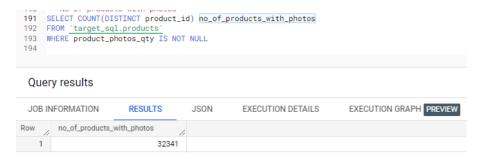




OBSERVATIONS:

- The 'bed table bath' category has the highest number of products (3029 items).
- Lowest number (1 no.) of products are under 'CDs music DVDs'
- The top 5 categories contain over 2000 products each, while the bottom 5 categories have 5 products or less.

Number of products with phots: -



Min, Max and Mean weight of products (in grams): -



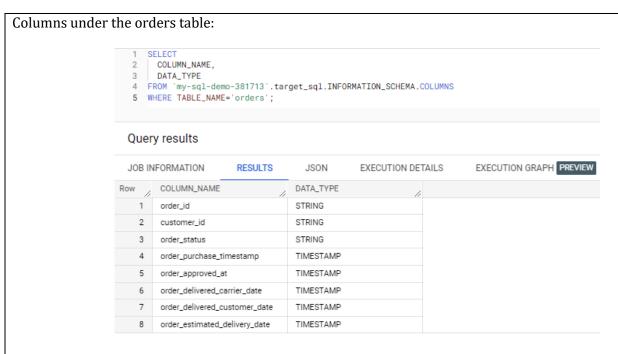
Min, Max and Mean length of products (in cm): -207 SELECT 208 MIN(product_length_cm) as min_length, 209 MAX(product_length_cm) as max_length, 210 ROUND(AVG(product_length_cm),2) as mean_length 211 FROM 'target_sql.products' Query results JOB INFORMATION RESULTS JSON EXECUTION DETAILS EXECUTION GRAPH PREVIEW Row min_length max_length mean_length 1 7 105 30.82 Min, Max and Mean width of products (in cm): -214 SELECT 215 MIN(product_width_cm) as min_width, 216 MAX(product_width_cm) as max_width, 217 ROUND(AVG(product_width_cm),2) as mean_width 218 FROM 'target_sql.products' Query results JOB INFORMATION RESULTS JSON EXECUTION DETAILS EXECUTION GRAPH PREVIEW Row min_width max_width mean_width 1 6 118 Min, Max and Mean height of products (in cm) 223 SELECT 224 MIN(product_height_cm) as min_height, 225 MAX(product_height_cm) as max_height, 226 ROUND(AVG(product_height_cm),2) as mean_height 227 FROM <u>'target_sql.products'</u> Query results JOB INFORMATION RESULTS JSON EXECUTION DETAILS EXECUTION GRAPH PREVIEW Row min_height max_height mean_height

2

105

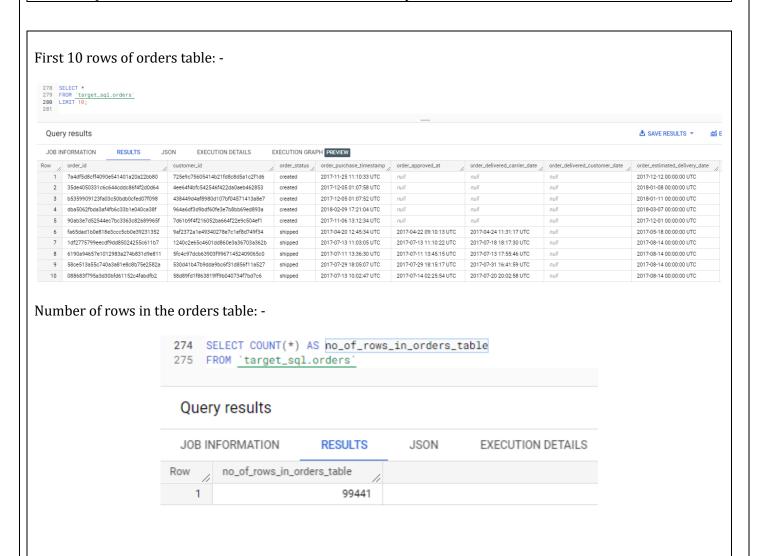
16.94

1.1.5 Orders table:

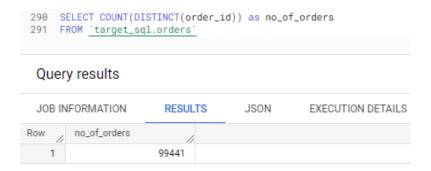


OBSERVATIONS:

- The columns order_purchase_timestamp, order_approved_at, order_delivered_carrier_date, order_delivered_customer_date, and order_estimated_delivery_date are of type TIMESTAMP in SQL
- SQL datetime functions can be utilized to obtain outputs from these columns.



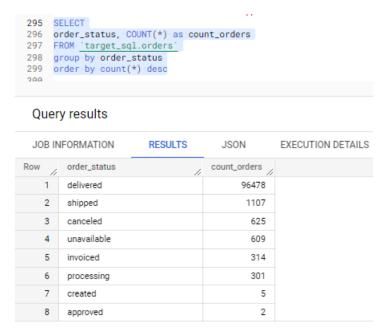
No of orders under the orders table:



OBSERVATIONS: -

• All the records under order table are unique.

Number of orders under different types of orders status: -



OBSERVATIONS: -

- Most of the orders have been delivered, and of the ones remaining, almost half have been shipped.
- Approximately 1200 orders have been cancelled or are unavailable.

1.1.6 Order items table:

Columns under the order items table:-

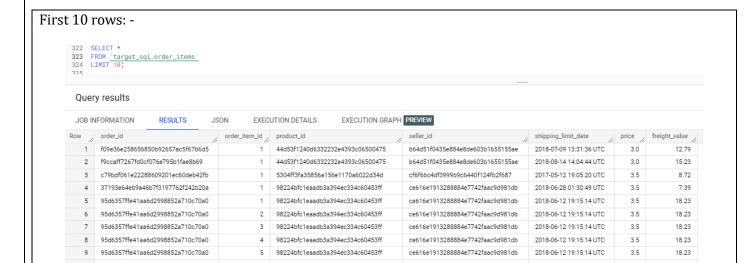
```
310 SELECT
311 | COLUMN_NAME,
312 | DATA_TYPE
313 | FROM `my-sql-demo-381713`.target_sql.INFORMATION_SCHEMA.COLUMNS
314 | WHERE TABLE_NAME='order_items';
215
```

Query results

JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DETAILS
Row /	COLUMN_NAME	11	DATA_TYPE	//
1	order_id		STRING	
2	order_item_id		INT64	
3	product_id		STRING	
4	seller_id		STRING	
5	shipping_limit_date		TIMESTAMP	
6	price		FLOAT64	
7	freight_value		FLOAT64	

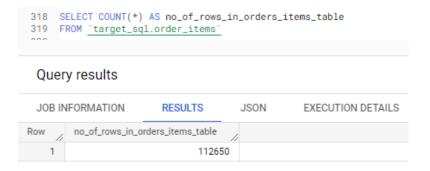
OBSERVATIONS:

• Shipping_limit_date is timestamp type.



Number of rows: -

10 dde867f83e689b0167785b684ab311cd



1 914323edd50192310dd03435b0e6ad65 2c9e548be18521d1c43cde1c582c6de8 2017-10-20 14:50:12 UTC



• 98666 are unique orders

1.1.7 Order reviews table:

Columns under the order reviews table:-

```
341 SELECT
342 | COLUMN_NAME,
343 | DATA_TYPE
344 FROM `my-sql-demo-381713`.target_sql.INFORMATION_SCHEMA.COLUMNS
345 WHERE TABLE_NAME='order_reviews';
```

Query results

JOB INFORMATION RESULTS		RESULTS	JSON	EXECUTION DETAILS
Row //	COLUMN_NAME	//	DATA_TYPE	//
1	review_id		STRING	
2	order_id		STRING	
3	review_score		INT64	
4	review_comment_t	title	STRING	
5	review_creation_da	ate	TIMESTAMP	
6	review_answer_tim	nestamp	TIMESTAMP	

OBSERVATIONS:

• Review_creation_date and review_answer_timestamp are of timestamp type.

Number of NULL values in review_id: -

1

```
356 SELECT
357 COUNT(*) as no_of_null_review_id
358 FROM __target_sql.order_reviews__
359 where review_id is null or trim(review_id) = ""
```

99224

JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DETAILS
Row /	no_of_null_review	v_id /		
1		0		

Number of reviews: 363 SELECT 364 COUNT(distinct review_id) as no_of_reviews 365 FROM 'target_sql.order_reviews' 366 Query results JOB INFORMATION RESULTS JSON Row no_of_reviews 1 98410

OBSERVATIONS: -

• There are 98410 unique reviews out of 99224 rows

Number of reviews for each review score: -

```
370 SELECT review_score, COUNT(*) as count
371 FROM <u>'target_sql.order_reviews'</u>
372 GROUP BY review_score
Query results
JOB INFORMATION
                     RESULTS
                                     JSON
    review_score count
   1
                1
                          11424
   2
                2
                           3151
   3
                3
                           8179
   4
                 4
                           19142
   5
                 5
                           57328
```

OBSERVATIONS: -

Majority of orders received a review score of 5, followed by 4, 1, 3 and 2

Count of reviews with comments: -

```
378 select count(*) as count_reviews_with_comment
379 from _`target_sql.order_reviews'
380 where review_comment_title is not hull
381

Query results

JOB INFORMATION RESULTS JSON EXECUTION DETAILS

Row count_reviews_with_comment
1 11549
```

OBSERVATIONS: -

• Approximately 11% of the total reviews had review_title

1.1.8 Payments table:

Columns under the payments table: -

```
386 SELECT
387
       COLUMN_NAME,
388
     DATA_TYPE
389 FROM 'my-sql-demo-381713'.target_sql.INFORMATION_SCHEMA.COLUMNS
390 WHERE TABLE_NAME='payments';
391
392
 Query results
 JOB INFORMATION
                       RESULTS
                                      JSON
                                                 EXECUTION DETAILS
Row __ COLUMN_NAME
                                    DATA_TYPE
   1
                                    STRING
      order_id
   2
        payment_sequential
                                    INT64
                                    STRING
       payment_type
                                    INT64
   4
        payment_installments
                                    FLOAT64
        payment_value
```

Number of rows: -

```
395 SELECT COUNT(*) AS no_of_rows
396 FROM <u>`target_sql.payments`</u>
397
```

Query results

JOB IN	IFORMATION	RESULTS	JSON
Row /	no_of_rows		
1	103886		

Number of NULL values in order_id:-

```
400 SELECT

401 COUNT(*) as no_of_null_order_id

402 FROM <u>'target_sql.payments'</u>

403 where order_id is null or trim(order_id) = ""
```

Query results

JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DETAILS
Row /	no_of_null_order	_id //		
1		0		

Number of instalments: -

```
408 select
409 min(payment_installments) as min_no_of_installments,
410 round(avg(payment_installments),0) as avg_no_of_installments,
411 max(payment_installments) as max_no_of_installments
412 from _target_sql.payments;
413
```

JOB IN	IFORMATION	RESUL	TS	JSON	E	XECUTION DETAILS
Row /	min_no_of_instal	lments /	avg_no_	of_installments	3 /	max_no_of_installments
1		0		3.	0	24

Payment value: -

Query results

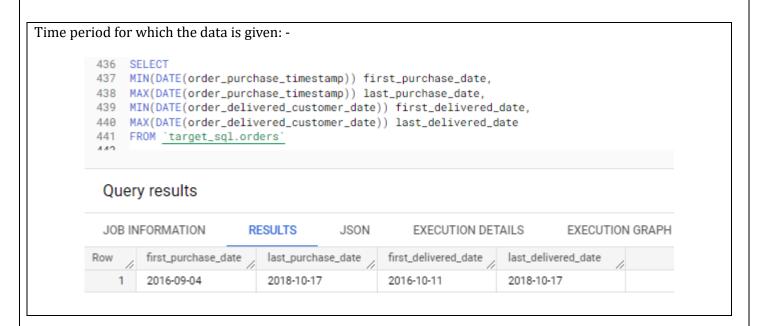
JOB IN	FORMATION R	ESULTS JSON	EXECUTION DETA	ILS
Row	min_payment_value	avg_payment_value	max_payment_value	
1	0.0	154.1	13664.08	

Number of orders for each payment type:-

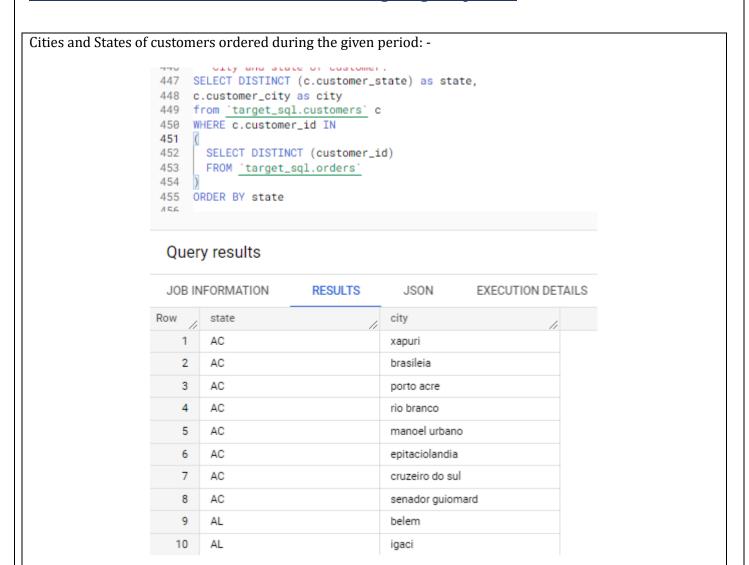
```
427 select payment_type, count(*) as count_of_payment_type
428 from <u>'target_sql.payments'</u>
429 group by payment_type
430 order by count(*) desc
```

JOB IN	FORMATION	RESULTS	JSON	EXECUTION DETAILS
Row /	payment_type	count_of_pa	yment_type	
1	credit_card		76795	
2	UPI		19784	
3	voucher		5775	
4	debit_card		1529	
5	not_defined		3	

1.2 Time period for which the data is given:



1.3 Cities and States of customers ordered during the given period:



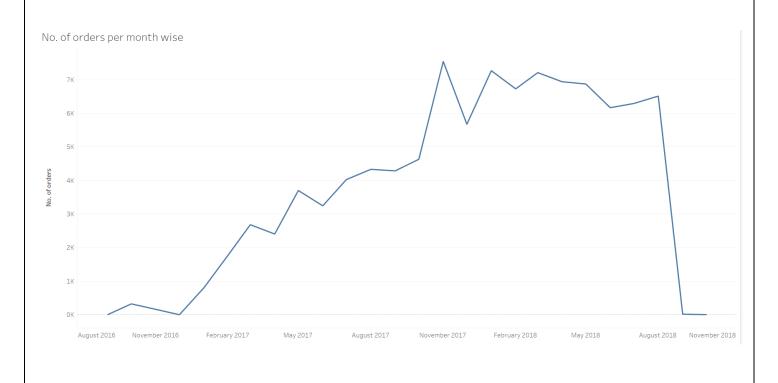
2. In Depth Exploration

2.1 Is there a growing trend on e-commerce in Brazil? How can we describe a complete scenario? Can we see some seasonality with peaks at specific months?

Number of orders for each month: -

```
264 SELECT
265 *
266 FROM [
267 SELECT
268 EXTRACT(YEAR FROM DATETIME(order_purchase_timestamp)) AS year,
269 EXTRACT(MONTH FROM DATETIME(order_purchase_timestamp)) AS month,
270 COUNT(DISTINCT order_id) AS order_in_month
271 FROM 'target_sql.orders'
272 GROUP BY
273 EXTRACT(YEAR FROM DATETIME(order_purchase_timestamp)),
274 EXTRACT(month FROM DATETIME(order_purchase_timestamp))] x
275 ORDER BY
276 x.year, x.month
277 LIMIT 10
```

JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DETAILS
Row /	year //	month //	order_in_month	
1	2016	9	4	
2	2016	10	324	
3	2016	12	1	
4	2017	1	800	
5	2017	2	1780	
6	2017	3	2682	
7	2017	4	2404	
8	2017	5	3700	
9	2017	6	3245	
10	2017	7	4026	



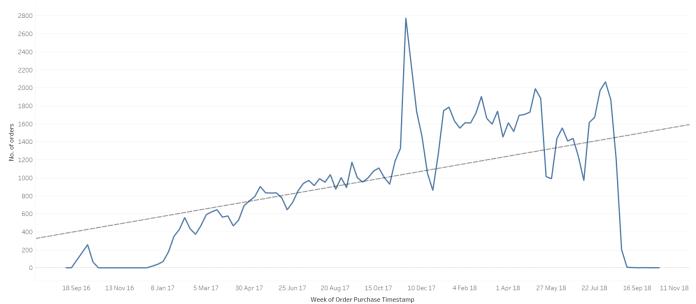
Week wise number of orders: -

```
284 SELECT
285 *
286 FROM (
287 SELECT
288 EXTRACT(YEAR FROM DATETIME(order_purchase_timestamp)) AS year,
289 EXTRACT(week FROM DATETIME(order_purchase_timestamp)) AS week,
290 COUNT(DISTINCT order_id) AS order_in_week
291 FROM 'target_sql.orders'
292 GROUP BY
293 EXTRACT(week FROM DATETIME(order_purchase_timestamp)),
294 EXTRACT(YEAR FROM DATETIME(order_purchase_timestamp))) x
295 ORDER BY
296 x.year, x.week
```

Query results

JOB IN	FORMATION	RESULTS	JSON	EXECUTION DETAILS
Row	year //	week //	order_in_week_/	
1	2016	36	2	
2	2016	37	2	
3	2016	40	258	
4	2016	41	65	
5	2016	42	1	
6	2016	51	1	
7	2017	1	40	
8	2017	2	72	
9	2017	3	180	
10	2017	4	350	

No. of orders per week wise



OBSERVATIONS: -

- There is a rise in the number of customer orders on a weekly basis, as evidenced by the upward trend line depicted in the chart above.
- Although the chart displays some notable spikes and drops, these may be attributed to seasonal factors at certain points in time, and hence can be disregarded.
- Since there is a dearth of data available after mid-August, a sudden decline towards the end of the chart is observed, but it can be discounted.

2.2 What time do Brazilian customers tend to buy (Dawn, Morning, Afternoon or Night)?

```
272 WITH
273 order_per_hour AS (
274 SELECT
275 EXTRACT(HOUR FROM DATETIME(order_purchase_timestamp)) AS hour,
276 COUNT(DISTINCT order_id) AS num_of_orders
277 FROM <u>'target_sql.orders'</u>
278
279 GROUP BY
280 EXTRACT(HOUR FROM DATETIME(order_purchase_timestamp))),
281 time_of_day_table AS (
282 SELECT
283 *.
284 CASE
285 WHEN hour BETWEEN @ AND 6 THEN 'Dawn'
286 WHEN hour BETWEEN 7 AND 12 THEN 'Morning'
287 WHEN hour BETWEEN 13 AND 18 THEN 'Afternoon'
288 ELSE 'Night'
289 END AS time_of_day
290 FROM order_per_hour)
291 SELECT
292 time_of_day,
293 SUM(num_of_orders) AS Num_Of_Orders
294 FROM time_of_day_table
295 GROUP BY time_of_day
296 order by Num_Of_Orders desc
```

Query results

JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DETAILS	EXECUTION GRAPH PREVIEW
Row	time_of_day	//	Num_Of_Orders		
1	Afternoon		38135		
2	Night		28331		
3	Morning		27733		
4	Dawn		5242		

OBSERVATIONS

- The most orders (38135) are placed during the afternoon period (1 PM to 8 PM).
- The fewest orders (5242) are placed in the early morning hours (12 AM to 6 AM).
- The morning period (7 AM to 12 PM) and the night period (7 PM to 11 PM) have almost equal numbers of orders (27733 and 28331, respectively).

3. Evolution of E-commerce orders in the Brazil region

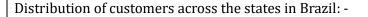
3.1 Get Month on month orders by states

Month on month orders by states: -

```
select x.*,
399    round(((((x.num_of_orders_per_state_per_month) - lag(x.num_of_orders_per_state_per_month)
400    over(partition by x.customer_state order by x.YEAR, x.month)))/
401    lag(x.num_of_orders_per_state_per_month) over(partition by x.customer_state order by x.YEAR, x.month))*
402    100, 2) as month_on_month_perc_change
403    from
404    [SELECT c.customer_state,
405    EXTRACT(YEAR FROM DATETIME(order_purchase_timestamp)) AS year,
406    EXTRACT(MONTH FROM DATETIME(order_purchase_timestamp)) AS month,
407    count(o.order_id) as num_of_orders_per_state_per_month
408    from 'target_sql.orders' AS o
409    LEFT JOIN
410    'target_sql.customers' AS c
411    ON
412    o.customer_id = c.customer_id
413    group by c.customer_state, EXTRACT(YEAR FROM DATETIME(order_purchase_timestamp)),
414    EXTRACT(MONTH FROM DATETIME(order_purchase_timestamp))
415    ]x
416    order by x.customer_state, x.YEAR, x.month
```

JOB IN	FORMATION	RESUL	TS	JSON EXECUTION DETAILS	EXECUTION GRAPH PREVIEW
Row /	customer_state	year /	month	num_of_orders_per_state_per_month //	month_on_month_perc_change
1	AC	2017	1	2	nuli
2	AC	2017	2	3	50.0
3	AC	2017	3	2	-33.33
4	AC	2017	4	5	150.0
5	AC	2017	5	8	60.0
6	AC	2017	6	4	-50.0
7	AC	2017	7	5	25.0
8	AC	2017	8	4	-20.0
9	AC	2017	9	5	25.0
10	AC	2017	10	6	20.0
11	AC	2017	11	5	-16.67

3.2 Distribution of customers across the states in Brazil



424 SELECT 425 customer_city,

426 count(distinct customer_unique_id) as no_of_customer

427 FROM _`target_sql.customers`

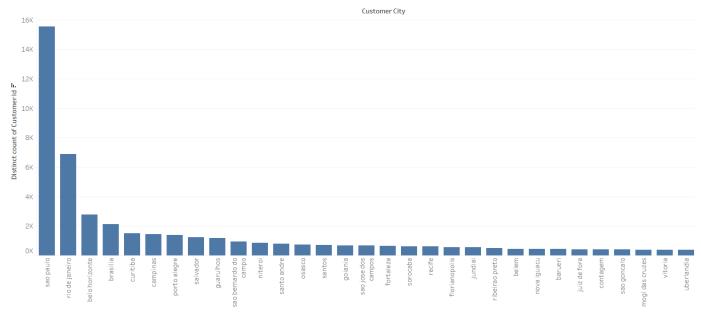
428 group by customer_city

429 order by count(customer_unique_id) desc

Query results

JOB IN	FORMATION	RESULTS	JSON	EXECUTION DETAILS
Row	customer_city	//	no_of_customer	
1	sao paulo		14984	
2	rio de janeiro		6620	
3	belo horizonte		2672	
4	brasilia		2069	
5	curitiba		1465	
6	campinas		1398	
7	porto alegre		1326	
8	salvador		1209	
9	guarulhos		1153	
10	sao bernardo do car	mpo	908	

Distribution of customers in Brazil



OBSERVATIONS: -

- The majority of the clientele is concentrated in densely populated cities like Sao Paulo and Rio de Janeiro.
- Sao Paulo boasts the highest number of customers (14894), while Rio de Janeiro comes in second with just over 40% of Sao Paulo's total (6620).
- There is a significant decline in the customer base as we move below the 9th state.
- States with lower rankings have minimal customer bases, sometimes as low as just one customer.

4. <u>Impact on Economy: Analysis of the money movement by e-commerce by looking at order prices, freight and others</u>

4.1 Get percentage increase in cost of orders from 2017 to 2018 (include months between Jan to Aug only)

Get percentage increase in cost of orders from 2017 to 2018 (include months between Jan to Aug only): -

```
select x.year, round(sum(payment_value),2) as payment_value,

fround(((sum(payment_value) - lag(sum(payment_value)) over(order by x.year)) /

lag(sum(payment_value)) over(order by x.year))*100,2) as year_onyear_perc_change

from

(SELECT

SEXTRACT(YEAR FROM DATETIME(o.order_purchase_timestamp)) AS year,

EXTRACT(MONTH FROM DATETIME(o.order_purchase_timestamp)) AS month,

round(sum(p.payment_value),2) as payment_value

FROM __target_sql.orders' as o left join __target_sql.payments' as p on o.order_id = p.order_id

group by EXTRACT(YEAR FROM DATETIME(o.order_purchase_timestamp)),

EXTRACT(MONTH FROM DATETIME(o.order_purchase_timestamp)) )x

where x.month between 1 and 8

group by x.YEAR

order by x.year
```

JOB IN	IFORMATIO	N RESULTS	JSON	EXECUTION DETAILS	EXECUTION GRAPH PREVIEW
Row //	year //	payment_value //	year_onyear_pe	rc_change //	
1	2017	3669022.12		nuli	
2	2018	8694733.84		136.98	

4.2 Mean and Sum of prices and freight value by customer state

Mean and Sum of prices and freight value by customer state: -

Query results

JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DETAILS	EXECUTION GRAPH P	REVIEW
Row	customer_state //	mean_price //	sum_price //	mean_freight_value	sum_freight_value	
1	SP	109.65	5202955.05	15.15	718723.07	
2	RJ	125.12	1824092.67	20.96	305589.31	
3	MG	120.75	1585308.03	20.63	270853.46	
4	RS	120.34	750304.02	21.74	135522.74	
5	PR	119.0	683083.76	20.53	117851.68	
6	SC	124.65	520553.34	21.47	89660.26	
7	BA	134.6	511349.99	26.36	100156.68	
8	DF	125.77	302603.94	21.04	50625.5	
9	GO	126.27	294591.95	22.77	53114.98	
10	ES	121.91	275037.31	22.06	49764.6	

OBSERVATIONS: -

- Customers hailing from SP have placed orders for the largest number of products in terms of their total price, followed by RJ.
- The customers from PE have ordered products with the highest average price.

5. Analysis on Sales, Freight and Delivery Time

5.1 Calculate days between purchasing, delivering and estimated delivery and create columns time_to_delivery and diff_estimated_delivery

time_to_delivery = order_purchase_timestamp-order_delivered_customer_date
diff_estimated_delivery = order_estimated_delivery_date-order_delivered_customer_date

635c894d068ac37e6e03dc54e...

3b97562c3aee8bdedcb5c2e45...

68f47f50f04c4cb6774570cfde...

276e9ec344d3bf029ff83a161c...

54e1a3c2b97fb0809da548a59...

fd04fa4105ee8045f6a0139ca5...

302bb8109d097a9fc6e9cefc5...

4 5

6 7

8

9

10

Find time_to_delivery and diff_estimated_delivery: -635 select * from 636 (SELECT order_id, 637 date_diff(order_delivered_customer_date, order_purchase_timestamp,day) 638 as time_to_delivery, 639 date_diff(order_estimated_delivery_date, order_delivered_customer_date, day) 640 as diff_estimated_delivery FROM `target_sql.orders` 642) x 643 where x.time_to_delivery is not null Query results JOB INFORMATION RESULTS JSON EXECUTION DETAILS EXECUTION GRAPH PREVIEW diff_estimated_delivery Row order_id time_to_delivery 1950d777989f6a877539f5379... 1 30 -12 2 2c45c33d2f9cb8ff8b1c86cc28... 30 28 65d1e226dfaeb8cdc42f66542... 35 3 16

30

32

29

43

40

37

33

1

0

1

-4

-4

-1

-5

5.2 Group data by state, taken mean of freight_value, time_to_delivery, diff_estimated_delivery

```
Group data by state, taken mean of freight_value, time_to_delivery, diff_estimated_delivery: -
 605 with time_delivery as (
 606 select * from
 607 (SELECT order_id,
 608 date_diff(order_delivered_customer_date, order_purchase_timestamp,day) as time_to_delivery,
 609 date_diff(order_estimated_delivery_date, order_delivered_customer_date, day) as diff_estimated_delivery
 610
     FROM `target_sql.orders`
 611 ) x
 612 where x.time_to_delivery is not null
 613 ),
 614 order_state as (
 615 select o.order_id, s.seller_state as state,
 616 avg(o.freight_value) over(partition by s.seller_state) as state_freight_value
      from `target_sql.order_items` as o join `target_sql.sellers` as s on o.seller_id = s.seller_id
 617
 618 )
 619 select os.state as state,
 620 round(avg(os.state_freight_value),2) avg_state_freight_value,
 621 round(avg(td.time_to_delivery),2) as mean_time_to_delivery,
 622 round(avg(td.diff_estimated_delivery),2) as mean_diff_estimated_delivery
 623 from time_delivery as td join order_state as os
 624 on td.order_id = os.order_id
 625 group by os.state
 626 order by round(avg(os.state_freight_value),2) desc
 627
```

JOB IN	IFORMATION	RESULTS	JSON EXECUTION	DETAILS EXECUTION GRAPH PREVIEW
Row /	state //	avg_state_freight_value	mean_time_to_delivery //	mean_diff_estimated_delivery
1	RO	50.91	16.93	23.5
2	CE	46.38	17.43	12.47
3	PB	39.19	12.16	18.84
4	PI	36.94	13.27	14.0
5	ES	32.72	12.42	12.43
6	MT	31.94	14.26	14.68
7	SE	31.85	12.2	16.3
8	BA	30.64	13.41	11.86
9	MA	29.98	17.27	10.5
10	PE	27.66	12.5	15.29

5.3 Sort the data to get the following details:

5.3.1 Top 5 states with highest average freight value - sort in desc/asc limit 5

```
Top 5 states with highest average freight value - sort in desc/asc limit 5: -
   573 with time_delivery as (
   574 select * from
   575 (SELECT order_id,
   576 date_diff(order_delivered_customer_date, order_purchase_timestamp,day) as time_to_delivery,
   577 date_diff(order_estimated_delivery_date, order_delivered_customer_date, day) as diff_estimated_delivery
   578 FROM 'target_sql.orders'
   579 ) x
   580 where x.time_to_delivery is not null
   581 ),
   582 order_state as (
   583 select o.order_id, s.seller_state as state,
   584 avg(o.freight_value) over(partition by s.seller_state) as state_freight_value
   585 from 'target_sql.order_items' as o join 'target_sql.sellers' as s on o.seller_id = s.seller_id
   586
   587 select os.state as state,
   588 round(avg(os.state_freight_value),2) avg_state_freight_value,
   589 round(avg(td.time_to_delivery),2) as mean_time_to_delivery,
   \begin{array}{lll} \text{590} & \text{round(avg(td.diff\_estimated\_delivery),2)} \text{ as mean\_diff\_estimated\_delivery} \\ \text{591} & \text{from time\_delivery as td join order\_state as os} \end{array}
   592 on td.order_id = os.order_id
   593 group by os.state
   594 order by round(avg(os.state_freight_value),2) desc
   595 limit 5
```

JOB IN	IFORMATI(ON RESULTS	JSON EXECUTION	N DETAILS EXECUTION GRA	APH PREVIEW
Row /	state /	avg_state_freight_value	mean_time_to_delivery //	mean_diff_estimated_delivery	
1	RO	50.91	16.93	23.5	
2	CE	46.38	17.43	12.47	
3	PB	39.19	12.16	18.84	
4	PI	36.94	13.27	14.0	
5	ES	32.72	12.42	12.43	

5.3.2 Top 5 states with highest/lowest average time to delivery

Top 5 states with lowest average time to delivery:-

543 with time_delivery as (544 select * from 545 (SELECT order_id, 546 date_diff(order_delivered_customer_date, order_purchase_timestamp,day) as time_to_delivery, 547 date_diff(order_estimated_delivery_date, order_delivered_customer_date, day) as diff_estimated_delivery 548 FROM `target_sql.orders`

```
550 where x.time_to_delivery is not null
551 ),
552 order_state as (
553 select o.order_id, s.seller_state as state,
```

549) x

```
554 avg(o.freight_value) over(partition by s.seller_state) as state_freight_value
    from 'target_sql.order_items' as o join 'target_sql.sellers' as s
556 on o.seller_id = s.seller_id
```

```
557 )
558 select os.state as state,
```

559 round(avg(os.state_freight_value),2) avg_state_freight_value, 560 round(avg(td.time_to_delivery),2) as mean_time_to_delivery, round(avg(td.diff_estimated_delivery),2) as mean_diff_estimated_delivery from time_delivery as td join order_state as os

563 on td.order_id = os.order_id

564 group by os.state 565 order by round(avg(td.time_to_delivery),2) 566 limit 10

JOB INFORMATION		RESULTS JSON EXECUTION DETAILS		TAILS EXECUTION GRAPH PREVIOUS	EXECUTION GRAPH PREVIEW	
Row	state //	avg_state_freight_value	mean_time_to_delivery	mean_diff_estimated_delivery		
1	RS	26.03	11.09	15.37		
2	RJ	19.47	11.55	11.59		
3	SP	18.45	11.81	10.38		
4	MS	23.98	11.9	16.46		
5	DF	20.57	12.09	12.25		
6	PB	39.19	12.16	18.84		
7	SE	31.85	12.2	16.3		
8	MG	24.08	12.33	12.53		
9	GO	24.16	12.37	13.39		
10	ES	32.72	12.42	12.43		

5.3.3 Top 5 states where delivery is really fast compared to estimated date

Top 5 states where delivery is really fast compared to estimated date: -

```
366 with time_delivery as (
367 select * from
368 (SELECT order_id,
369 date_diff(order_delivered_customer_date, order_purchase_timestamp,day)
370 as time_to_delivery,
371 date_diff(order_estimated_delivery_date, order_delivered_customer_date, day)
372 as diff_estimated_delivery
373 FROM 'target_sql.orders'
375 where x.time_to_delivery is not null
376 ),
377 order_state as (
378 select o.order_id, s.seller_state as state,
379 avg(o.freight_value) over(partition by s.seller_state) as state_freight_value
380 from <u>'target_sql.order_items'</u> as o join <u>'target_sql.sellers'</u> as s
381 on o.seller_id = s.seller_id
382 )
383 select os.state as state,
384 round(avg(os.state_freight_value),2) avg_state_freight_value,
385 round(avg(td.time_to_delivery),2) as mean_time_to_delivery,
386 round(avg(td.diff_estimated_delivery),2) as mean_diff_estimated_delivery
387 from time_delivery as td join order_state as os
388 on td.order_id = os.order_id
389 group by os.state
390 order by round(avg(td.diff_estimated_delivery),2) desc
391 limit 5
```

Query results

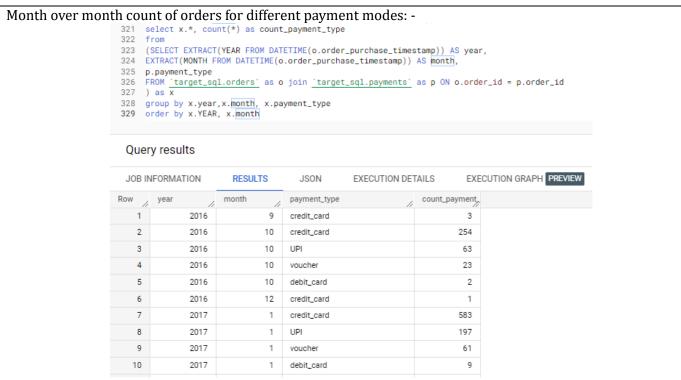
JOB IN	FORMATION	RESULTS JS	ON EXECUTION DE	TAILS EXECUTION GRAPH PREV
Row /	state //	avg_state_freight_value	mean_time_to_delivery	mean_diff_estimated_delivery //
1	RO	50.91	16.93	23.5
2	PB	39.19	12.16	18.84
3	MS	23.98	11.9	16.46
4	SE	31.85	12.2	16.3
5	RS	26.03	11.09	15.37

OBSERVATIONS: -

- The difference between the estimated delivery time and the actual delivery time is calculated as Mean diff estimated delivery = estimated delivery actual delivery.
- Mean of diff_estimated_delivery across all states is 12.4. Hence higher the 'Mean_diff_estimated_delivery', faster is the actual delivery than estimated.
- The state with the highest average freight value is RO, while SP has the lowest average freight value.
- PB State has the quickest delivery service, with a mean time-to-delivery of 12.16. In contrast, RO State has the highest number of deliveries made ahead of schedule and experiences the greatest variance between estimated and actual delivery times.
- AM has the longest time-to-delivery among all states, and it is the only state where the number of delayed deliveries exceeds the number of estimated ones, as indicated by the negative Mean_diff_estimated_delivery.
- On the other hand, RO has the highest number of deliveries made before the estimated time.

6. Payment Type Analysis

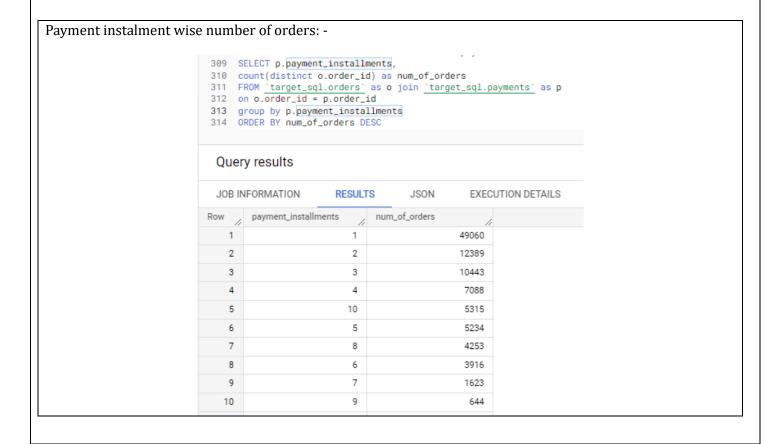
6.1 Month over month count of orders for different payment types:

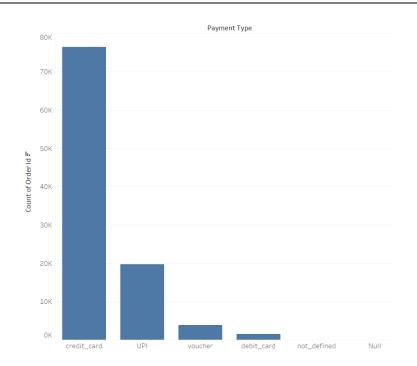


OBSERVATIONS: -

- Limited data analysis shows that the use of credit card and UPI for the purpose of ordering is on the rise.
- Usage of credit card almost doubled from October 2016 to January 2017 and usage of UPI mode has almost tripled during the same period.

6.2 Count of orders based on the number of payment instalments:





OBSERVATIONS: -

- Maximum number of orders (49060 no.) are completed using 1 payment instalment. This means that for majority of order, payment is done in one go.
- Orders which used payments above 10 instalments are comparatively very low and can be neglected
- With the increase in the number of instalments, number of orders is decreasing
- Most of the payments are done using credit card, followed by upi, voucher etc.

7. Actionable Insights

Actionable insights: -

- 1. By providing discounts and other offers to the customers from these untapped cities during the festival seasons, we can try to increase the customer base in these regions.
- 2. Expand delivery network and partner with local business from the cities where sellers are not present.
 - a. It is advised to develop sellers in cities, based on the number of customers present.
 - b. This will help in faster delivery of orders and better customer satisfaction too.
- 3. The majority of the reviews lacked any written content or title, only comprising of ratings. To enhance customer experience and boost sales, incentives could be provided to encourage customers to leave written reviews.
- 4. To fully capitalize on the seasonal fluctuations in demand, it is essential to offer a wider range and greater quantity of products, as well as attractive promotions and discounts.
- 5. In order to lower the shipping costs, it is necessary to enhance the transportation infrastructure and supply chain management in states where the freight value is relatively high.
- 6. The majority of customers who made payments in single or double instalments belong to higher income groups, indicating lower outreach to low-income groups who prefer paying in instalments. To tap into this untapped market and foster business growth, offering no-interest loans in partnership with banks to lower income groups presents an opportunity with huge potential for growth.