# Sales Forecasting For Insurance Company

2023-09-15

## PROJECT OVERVIEW

The insurance company benchmark data set gives information on customers. Specifically, it contains 86 variables on product-usage data and socio-demographic data derived from zip area codes. There are 5,822 customers in the training set and another 4,000 in the test set. The data were collected to answer the following questions: We will predict who will be interested in buying a caravan insurance policy and give an explanation why they did (The data can be found in the ISLR2 package >data(Caravan).)

#First we will develop a model using the linear model.

```
library(ISLR2)
## Warning: package 'ISLR2' was built under R version 4.3.2
data(Caravan)
which(is.na(Caravan) == TRUE)
## integer(0)
Caravan$Purch <- as.numeric(Caravan$Purchase == "Yes")</pre>
set.seed(123)
indis <- sample(1:nrow(Caravan), round(40/100*nrow(Caravan)), replace = FALSE)
caravan_train <- Caravan[indis, ]</pre>
caravan_test <- Caravan[-indis, ]</pre>
lm.fit <- lm(Purch~., data = caravan_train)</pre>
lm pred <- predict(lm.fit, caravan test )</pre>
## Warning in predict.lm(lm.fit, caravan_test): prediction from rank-deficient
## fit; attr(*, "non-estim") has doubtful cases
summary(lm.fit)
```

```
##
## Call:
  lm(formula = Purch ~ ., data = caravan_train)
##
##
  Residuals:
        Min
                         Median
##
                   1Q
                                       3Q
                                                Max
   -1.43e-14 -3.82e-17 -3.40e-18 3.12e-17 2.86e-15
##
##
## Coefficients: (1 not defined because of singularities)
##
                Estimate Std. Error
                                       t value Pr(>|t|)
##
   (Intercept) -1.471e-15 1.020e-15 -1.443e+00
                                               0.14927
## MOSTYPE
              -6.740e-18 5.416e-18 -1.244e+00
                                               0.21350
               2.188e-17 1.911e-17 1.145e+00
## MAANTHUI
                                                0.25236
## MGEMOMV
               1.276e-17 1.692e-17 7.540e-01 0.45090
## MGEMLEEF
              -2.541e-17 1.141e-17 -2.227e+00 0.02605
## MOSHOOFD
               3.002e-17 2.430e-17 1.235e+00 0.21680
               5.714e-18 1.309e-17 4.360e-01 0.66261
## MGODRK
## MGODPR
              -3.748e-18 1.398e-17 -2.680e-01 0.78872
## MGODOV
              -4.636e-18 1.263e-17 -3.670e-01 0.71367
## MGODGE
               3.010e-18 1.347e-17 2.230e-01 0.82320
## MRELGE
              -2.235e-17 1.815e-17 -1.232e+00 0.21825
## MRELSA
              -2.003e-17 1.712e-17 -1.170e+00 0.24209
## MRELOV
              -2.288e-17 1.830e-17 -1.251e+00 0.21119
## MFALLEEN
               2.389e-17 1.558e-17 1.533e+00
                                                0.12539
## MFGEKIND
               2.294e-17 1.603e-17 1.431e+00 0.15262
## MFWEKIND
               1.911e-17 1.670e-17 1.144e+00
                                                0.25258
## MOPLHOOG
               5.737e-18 1.622e-17 3.540e-01 0.72357
## MOPLMIDD
               8.711e-18 1.696e-17 5.140e-01 0.60758
## MOPLLAAG
               1.197e-17 1.740e-17 6.880e-01 0.49129
## MBERHOOG
               5.431e-18 1.067e-17
                                    5.090e-01
                                                0.61092
## MBERZELF
               1.060e-17 1.235e-17 8.590e-01 0.39064
## MBERBOER
               9.485e-18 1.202e-17 7.890e-01
                                                0.43022
## MBERMIDD
              -6.922e-18 1.076e-17 -6.430e-01 0.52025
## MBERARBG
               6.816e-19 1.043e-17 6.500e-02
                                                0.94791
## MBERARBO
              -3.128e-18 1.062e-17 -2.950e-01 0.76837
## MSKA
               -2.622e-18
                         1.215e-17 -2.160e-01
                                                0.82917
## MSKB1
                         1.203e-17 8.020e-01
               9.648e-18
                                                0.42265
## MSKB2
               7.137e-18
                         1.080e-17 6.610e-01
                                                0.50870
## MSKC
               5.469e-18 1.175e-17 4.650e-01
                                                0.64180
## MSKD
               1.190e-17
                          1.108e-17
                                     1.074e+00
                                                0.28300
## MHHUUR
               4.150e-17 9.575e-17 4.330e-01
                                                0.66480
## MHKOOP
               3.609e-17
                          9.566e-17 3.770e-01
                                                0.70598
## MAUT1
              -7.823e-18
                         1.759e-17 -4.450e-01
                                                0.65660
## MAUT2
              -8.115e-18
                         1.605e-17 -5.050e-01
                                                0.61326
## MAUT0
              -4.379e-18 1.686e-17 -2.600e-01
                                                0.79515
## MZFONDS
               1.282e-16 1.114e-16 1.151e+00
                                                0.24993
## MZPART
               1.301e-16 1.113e-16 1.169e+00
                                                0.24236
## MINKM30
              -6.950e-18 1.212e-17 -5.730e-01
                                                0.56658
## MINK3045
              -1.202e-17 1.158e-17 -1.038e+00
                                                0.29937
## MINK4575
              -1.122e-17 1.170e-17 -9.590e-01
                                                0.33742
## MINK7512
              -1.648e-17 1.214e-17 -1.357e+00
                                                0.17476
## MINK123M
               1.009e-17 1.592e-17 6.340e-01
                                                0.52627
## MINKGEM
               3.760e-18 1.045e-17 3.600e-01
                                                0.71892
## MKOOPKLA
              -8.139e-18 5.338e-18 -1.525e+00
                                                0.12749
## PWAPART
              -4.012e-17
                          3.843e-17 -1.044e+00
                                                0.29662
  PWABEDR
               4.510e-17 6.316e-17 7.140e-01
                                                0.47526
## PWALAND
               1.135e-17 1.159e-16 9.800e-02 0.92198
```

```
## PPERSAUT
              -9.956e-18 6.477e-18 -1.537e+00 0.12443
## PBESAUT
              -1.303e-17 5.546e-17 -2.350e-01 0.81424
## PMOTSCO
              8.642e-17 3.608e-17 2.395e+00 0.01669 *
## PVRAAUT
               1.121e-16 3.790e-16 2.960e-01 0.76747
## PAANHANG
              4.212e-17 1.134e-16 3.710e-01 0.71036
               2.454e-17 3.192e-17 7.690e-01 0.44204
## PTRACTOR
## PWERKT
               1.470e-17 4.015e-16 3.700e-02 0.97079
## PBROM
              -2.974e-18 4.041e-17 -7.400e-02 0.94133
## PLEVEN
              5.267e-17 1.693e-17 3.111e+00 0.00189
  PPERSONG
              -6.245e-18 7.079e-17 -8.800e-02 0.92972
## PGEZONG
              -1.916e-16 1.631e-16 -1.174e+00 0.24032
## PWAOREG
               3.169e-17 7.446e-17 4.260e-01
                                               0.67044
  PBRAND
              -1.844e-17 8.651e-18 -2.131e+00 0.03318
## PZEILPL
               9.778e-17 3.419e-16 2.860e-01 0.77489
## PPLEZIER
              -6.785e-17 7.740e-17 -8.770e-01 0.38082
               1.083e-16 1.234e-16 8.780e-01 0.38015
## PFIETS
## PINBOED
              -4.027e-17 9.167e-17 -4.390e-01 0.66048
## PBYSTAND
              -1.168e-17 8.039e-17 -1.450e-01 0.88453
## AWAPART
              6.529e-17 7.519e-17 8.680e-01 0.38530
## AWABEDR
              -1.765e-16 1.904e-16 -9.270e-01 0.35397
## AWALAND
              -4.921e-17 4.144e-16 -1.190e-01 0.90549
              -5.829e-18 3.180e-17 -1.830e-01 0.85458
## APERSAUT
## ABESAUT
              7.694e-17 2.790e-16 2.760e-01 0.78274
              -4.032e-16 1.614e-16 -2.497e+00 0.01259 *
## AMOTSCO
## AVRAAUT
              -3.170e-16 1.178e-15 -2.690e-01 0.78794
              -8.786e-17 2.018e-16 -4.350e-01 0.66337
## AAANHANG
## ATRACTOR
              -3.994e-18 7.249e-17 -5.500e-02 0.95607
## AWERKT
              -3.480e-17 9.215e-16 -3.800e-02 0.96987
## ABROM
               3.449e-17 1.225e-16 2.820e-01 0.77825
## ALEVEN
              -1.175e-16 3.572e-17 -3.289e+00 0.00102
## APERSONG
               4.888e-17 2.058e-16 2.370e-01 0.81233
## AGEZONG
              3.161e-16 3.907e-16 8.090e-01 0.41859
## AWAOREG
              -2.791e-17 3.623e-16 -7.700e-02 0.93861
## ABRAND
              3.579e-17 2.754e-17 1.300e+00 0.19388
  AZEILPL
                      NA
                                 NA
##
                                           NA
                                                    NA
## APLEZIER
              -5.893e-16
                         2.578e-16 -2.286e+00 0.02237 *
## AFIETS
              -1.120e-16 8.556e-17 -1.309e+00
                                               0.19071
## AINBOED
              6.031e-17 1.847e-16 3.260e-01 0.74412
               3.479e-17
                         2.834e-16 1.230e-01
  ABYSTAND
                                               0.90229
## PurchaseYes 1.000e+00 3.038e-17 3.291e+16 < 2e-16 ***
##
  Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
  Residual standard error: 3.391e-16 on 2243 degrees of freedom
## Multiple R-squared:
                           1, Adjusted R-squared:
## F-statistic: 1.4e+31 on 85 and 2243 DF, p-value: < 2.2e-16
```

#Therefore, the positive coefficients and variables with lower p value and number of '\*'s against it have significance and show likelihood of interest of purchase of Caravan insurance policy.

#Now, we will develop a model using Forwards Selection, Backwards Selection, Lasso regression, and Ridge regression.

#Forward selection

```
library(leaps)
set.seed(123)
regfit.fwd <- regsubsets(Purch~., data = caravan_train, nbest = 1, nvmax = 85, method = "forward")</pre>
```

```
## Warning in leaps.setup(x, y, wt = wt, nbest = nbest, nvmax = nvmax, force.in =
## force.in, : 1 linear dependencies found
## Reordering variables and trying again:
## Warning in rval$lopt[] <- rval$vorder[rval$lopt]: number of items to replace is</pre>
## not a multiple of replacement length
summary_fwd <- summary(regfit.fwd)</pre>
#identifying the optimal models
which(summary_fwd$cp == min(summary_fwd$cp))
## [1] 24
which(summary_fwd$bic == min(summary_fwd$bic))
## [1] 11
which(summary_fwd$rss == min(summary_fwd$rss))
## [1] 85
which(summary_fwd$adjr2 == max(summary_fwd$adjr2))
   [1] 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25
## [26] 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50
## [51] 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75
## [76] 76 77 78 79 80 81 82 83 84 85
```

#selecting 85 as the best subset forward. We chose 85 from the optimal model although we could have cho sen fewer variables as there are a lot of fluctuations in the data so we had to keep all the variables even though the complexity will increase. But we cannot afford to lose the variation. coef(regfit.fwd, 85)

```
(Intercept)
                                                    MGEMOMV
 ##
    -1.357990e-15 -6.663940e-18 2.250506e-17 1.174907e-17 -2.520324e-17
         MOSHOOFD
                         MGODRK
                                       MGODPR
                                                     MGODOV
                                                                   MGODGE
 ##
     2.999415e-17 5.377831e-18 -5.049559e-18 -6.892938e-18 3.079183e-18
 ##
 ##
           MRELGE
                         MRELSA
                                       MRELOV
                                                   MFALLEEN
                                                                 MFGEKIND
    -2.323189e-17 -2.144323e-17 -2.373654e-17 2.593616e-17 2.430566e-17
 ##
 ##
         MFWFKTND
                       MOPI HOOG
                                     MOPI MTDD
                                                   MOPI I AAG
                                                                 MBFRHOOG
 ##
     2.018239e-17 2.663821e-18 5.914913e-18 1.032406e-17 2.733103e-18
         MBERZELF
                       MBERBOER
                                     MBERMIDD
                                                   MBERARBG
                                                                 MBERARBO
 ##
     9.193413e-18
                  6.465524e-18 -9.195897e-18 -1.434499e-18 -3.835161e-18
 ##
 ##
             MSKA
                          MSKB1
                                        MSKB2
                                                       MSKC
                                                                     MSKD
    -2.835442e-19
                  1.193448e-17 9.162417e-18 6.541751e-18
                                                            1.322550e-17
 ##
 ##
           MHHUUR
                         MHKOOP
                                        MAUT1
                                                      MAUT2
                                                                    MAUTO
     ##
                         MZPART
          MZFONDS
                                      MINKM30
                                                   MINK3045
 ##
                                                                 MINK4575
     1.157356e-16 1.177088e-16 -6.808477e-18 -1.096041e-17 -9.698290e-18
 ##
 ##
         MINK7512
                       MTNK123M
                                      MTNKGFM
                                                   MKOOPKI A
                                                                  PWAPART
    -1.471294e-17 8.564862e-18 2.609361e-18 -7.749850e-18 -2.753531e-17
 ##
                                                    PBESAUT
          PWABEDR
                        PWALAND
                                     PPERSAUT
                                                                  PMOTSCO
 ##
     2.655706e-17 9.045934e-18 -8.705997e-18 -7.427704e-18 5.718082e-17
 ##
 ##
          PVRAAUT
                       PAANHANG
                                     PTRACTOR
                                                     PWFRKT
                                                                    PRROM
 ##
     7.726107e-17 3.175987e-17 1.900937e-17 1.757003e-17 -8.616540e-19
 ##
           PI FVFN
                       PPFRSONG
                                      PGEZONG
                                                    PWAOREG
                                                                   PBRAND
 ##
     3.832487e-17 1.198691e-18 -1.404349e-16 2.357841e-17 -1.382199e-17
 ##
          PZFTI PI
                       PPLEZIER
                                       PFIETS
                                                    PINBOED
                                                                 PBYSTAND
     8.650263e-17 -1.414214e-16 6.426925e-17 -2.384157e-17 -8.087890e-18
 ##
 ##
          AWAPART
                        AWABEDR
                                      AWALAND
                                                   APERSAUT
 ##
     4.444005e-17 -1.093568e-16 -3.516693e-17 -3.843519e-18 4.981494e-17
 ##
          AMOTSCO
                        AVRAAUT
                                     AAANHANG
                                                   ATRACTOR
    -2.672700e-16 -2.150599e-16 -6.834828e-17 -2.912419e-18 -3.480355e-17
 ##
                                     APERSONG
                                                    AGEZONG
 ##
            ABROM
                         AI FVFN
 ##
     2.539695e-17 -8.412037e-17 3.424018e-17 2.061655e-16 -1.835380e-17
 ##
                         AFTFTS
                                      AINBOED
                                                   ABYSTAND
                                                              PurchaseYes
     2.464654e-17 -6.953316e-17 3.459071e-17 2.351572e-17 1.000000e+00
 ##
 ##
          AZEILPL
 ##
     0.000000e+00
#Therefore, the positive coefficients show chances of purchase Caravan insurance policy.
#backward selection
 library(leaps)
```

MGFMI FFF

MAANTHUI

MOSTYPE

## Reordering variables and trying again:

##

```
set.seed(123)
regfit.bwd <- regsubsets(Purch~., data = caravan_train, nbest = 1, nvmax = 85, method = "backward")
## Warning in leaps.setup(x, y, wt = wt, nbest = nbest, nvmax = nvmax, force.in =
## force.in, : 1 linear dependencies found
```

```
## Warning in rval$lopt[] <- rval$vorder[rval$lopt]: number of items to replace is</pre>
## not a multiple of replacement length
```

```
# examine the best "p" variables models
summary_bwd <- summary(regfit.bwd)

#identifying the optimal models
which(summary_bwd$cp == min(summary_bwd$cp))</pre>
```

```
## [1] 24
```

```
which(summary_bwd$bic == min(summary_bwd$bic))
```

```
which(summary_bwd$rss == min(summary_bwd$rss))
```

```
## [1] 85
```

```
which(summary_bwd$adjr2 == max(summary_bwd$adjr2))
```

## [1] 7

```
## [1] 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25
## [26] 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50
## [51] 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75
## [76] 76 77 78 79 80 81 82 83 84 85
```

##selecting 85 as the best subset forward. We chose 85 from the optimal model although we could have chosen fewer variables as there are a lot of fluctuations in the data so we had to keep all the variables even though the complexity will increase. But we cannot afford to lose the variation. coef(regfit.bwd, 85)

```
##
   -9.915682e-16 -4.702376e-18
                                1.366956e-17
                                               8.611830e-18 -1.633434e-17
##
                         MGODRK
                                       MGODPR
                                                      MGODOV
                  3.363751e-18 -2.743637e-18 -2.809722e-18
                                                              2.511727e-18
##
    2.076419e-17
##
          MRELGE
                         MRELSA
                                       MRELOV
                                                    MFALLEEN
                                                                   MFGEKIND
   -1.517771e-17 -1.342924e-17 -1.542254e-17
                                               1.553239e-17
                                                              1.415910e-17
##
                      MOPLHOOG
                                     MOPLMIDD
                                                    MOPLLAAG
                                                                   MBERHOOG
##
        MFWFKTND
                                                              2.949428e-18
##
    1.197531e-17
                  3.183768e-18
                                4.805199e-18
                                               7.177187e-18
##
        MBERZELF
                       MBERBOER
                                     MBERMIDD
                                                    MBERARBG
                                                                   MBERARBO
    6.901808e-18
                  4.997538e-18 -5.061682e-18
                                               5.096014e-21 -2.352177e-18
##
##
            MSKA
                          MSKB1
                                        MSKB2
                                                        MSKC
                                                                       MSKD
##
   -2.033979e-18
                  6.106360e-18
                                4.353903e-18
                                               3.046682e-18
                                                              7.443211e-18
          MHHUUR
                         MHKOOP
                                        MAUT1
                                                       MAUT2
##
                                                                      MAUTO
                  2.564104e-17 -5.149871e-18 -5.175774e-18 -3.123846e-18
##
    2.899289e-17
                         MZPART
##
         MZFONDS
                                      MINKM30
                                                    MINK3045
                                                                  MTNK4575
                  9.034171e-17 -4.512273e-18 -7.716008e-18 -7.019417e-18
##
    8.881025e-17
                      MINK123M
                                      MINKGEM
                                                    MKOOPKLA
##
        MTNK7512
   -1.040673e-17
                  6.687067e-18
                                2.221934e-18 -6.824231e-18 -2.862275e-17
##
                        PWALAND
                                     PPERSAUT
                                                     PBESAUT
         PWABEDR
                                                                    PMOTSCO
##
    2.776990e-17
                  9.842152e-18 -8.218440e-18 -8.514065e-18
                                                              6.081317e-17
##
##
         PVRAAUT
                       PAANHANG
                                     PTRACTOR
                                                      PWERKT
                                                                      PRROM
    7.725806e-17
##
                  3.875753e-17
                                 1.489090e-17 1.487666e-17 -2.265862e-18
                      PPERSONG
                                      PGEZONG
                                                     PWAOREG
                                                                    PBRAND
##
          PI FVFN
##
    3.665415e-17 -4.145610e-18 -1.366743e-16
                                               1.882602e-17 -1.134612e-17
##
         PZEILPL
                      PPLEZIER
                                       PFIETS
                                                     PINBOED
                                                                  PBYSTAND
                                7.020814e-17 -2.378398e-17 -7.625487e-18
    7.137415e-17 -1.644337e-16
##
##
                        AWABEDR
                                      AWALAND
                                                    APERSAUT
##
    4.839109e-17 -1.098040e-16 -3.962391e-17 -3.716853e-18
                                                              5.057254e-17
                        AVRAAUT
                                     AAANHANG
##
                                                    ATRACTOR
   -2.827081e-16 -2.172882e-16 -6.627519e-17 -3.011514e-18 -3.614042e-17
##
##
           ABROM
                         ALEVEN
                                     APERSONG
                                                     AGEZONG
##
    2.616901e-17 -8.020101e-17
                                 3.221969e-17
                                                2.164520e-16 -1.753621e-17
##
                         AFTFTS
                                      AINBOED
                                                    ABYSTAND
    2.246802e-17 -7.359418e-17 3.527755e-17 2.302733e-17 1.000000e+00
##
##
         AZEILPL
##
    0.000000e+00
```

MGEMOMV

MGEMLEEF

#Therefore, the positive coefficients show chances of purchase Caravan insurance policy.

#Ridge regression

##

(Intercept)

**MOSTYPE** 

MAANTHUI

```
library(glmnet)
```

```
## Loading required package: Matrix
```

```
## Warning: package 'Matrix' was built under R version 4.3.3
```

```
## Loaded glmnet 4.1-8
```

```
set.seed(123)
X_train = model.matrix(Purch~., data = caravan_train)
X_test = model.matrix(Purch~., data = caravan_test)
#Choosing Lambda using cross-validation
cv.out = cv.glmnet(X_train, caravan_train$Purch, alpha=0)
sel = cv.out$lambda.min
sel
```

#### ## [1] 0.02424007

```
#fitting ridge model
ridge_mod = glmnet(X_train, caravan_train$Purch, alpha = 0, lambda=sel)
#Make predictions
ridge_pred = predict(ridge_mod, s=sel, newx = X_test, type = "response")
#Calculate test error
coef(ridge_mod)
```

```
## 88 x 1 sparse Matrix of class "dgCMatrix"
##
## (Intercept) -4.549485e-03
## (Intercept) .
## MOSTYPE
                2.119687e-05
## MAANTHUI
               -1.320276e-03
## MGEMOMV
               -6.434751e-04
## MGEMLEEF
                1.430209e-03
## MOSHOOFD
               -8.570549e-05
## MGODRK
               -2.143193e-04
## MGODPR
                3.436368e-04
## MGODOV
                4.306365e-04
## MGODGE
               -1.451947e-04
## MRELGE
                3.620773e-04
## MRELSA
                3.971872e-04
## MRELOV
                3.672592e-04
## MFALLEEN
               -3.688613e-04
## MFGEKIND
               -3.212371e-04
## MFWEKIND
               -1.213933e-04
## MOPLHOOG
                2.186417e-04
## MOPLMIDD
               -2.918179e-05
## MOPLLAAG
               -2.528715e-04
## MBERHOOG
               -2.218276e-04
## MBERZELF
               -4.188276e-04
## MBERBOER
               -5.656863e-04
## MBERMIDD
                4.554514e-04
## MBERARBG
               -3.005769e-05
## MBERARBO
                1.933767e-04
## MSKA
                1.796890e-04
## MSKB1
               -3.355508e-04
## MSKB2
               -2.446937e-04
## MSKC
               -4.825290e-05
## MSKD
               -5.252179e-04
## MHHUUR
               -1.916784e-04
## MHKOOP
                1.565859e-04
## MAUT1
                1.801673e-04
## MAUT2
                2.504645e-04
## MAUT0
                9.087718e-05
## MZFONDS
                6.371200e-07
## MZPART
               -1.362759e-04
## MINKM30
               -5.445171e-05
## MINK3045
                2.934219e-04
## MINK4575
                2.146168e-04
## MINK7512
                7.108674e-04
## MINK123M
               -1.084183e-03
## MINKGEM
               -1.530490e-04
## MKOOPKLA
                5.171060e-04
## PWAPART
                5.853392e-04
## PWABEDR
               -1.189489e-03
## PWALAND
               -1.959988e-04
## PPERSAUT
                5.507647e-04
## PBESAUT
               -3.495711e-07
## PMOTSCO
               -1.292095e-03
## PVRAAUT
               -8.112521e-04
## PAANHANG
               -7.750952e-04
  PTRACTOR
               -1.119091e-03
## PWERKT
               -5.489106e-04
```

```
## PBROM
               -7.876887e-05
              -2.322435e-03
## PLFVFN
## PPERSONG
              2.600440e-04
## PGEZONG
              3.747301e-03
## PWAOREG
              -8.098295e-04
## PBRAND
               7.613389e-04
## PZEILPL
             -2.537312e-03
## PPLEZIER
               6.137893e-03
## PFIETS
              -1.501150e-03
## PINBOED
               4.606388e-04
## PBYSTAND
              3.411442e-04
## AWAPART
              -1.334235e-04
## AWABEDR
              6.334616e-03
## AWALAND
               5.748752e-04
## APERSAUT
              1.470086e-03
## ABESAUT
              -1.996066e-03
## AMOTSCO
              6.873816e-03
## AVRAAUT
               2.813825e-04
               2.579875e-03
## AAANHANG
## ATRACTOR
              -8.521492e-04
## AWERKT
              4.245022e-04
              -1.570358e-03
## ABROM
## ALEVEN
               5.510425e-03
## APERSONG
              -4.072764e-03
## AGEZONG
              1.501283e-03
## AWAOREG
              -2.599437e-03
              -9.807489e-04
## ABRAND
## AZEILPL
             -3.052556e-03
## APLEZIER
              3.664493e-02
## AFIETS
              3.900760e-03
## AINBOED
               1.381277e-04
## ABYSTAND -7.211506e-04
## PurchaseYes 9.024521e-01
```

#Therefore, the positive coefficients show likelihood of purchase of Caravan insurance policy.

#### #LASSO regression

```
set.seed(123)
X_train = model.matrix(Purch~., data = caravan_train)
X_test = model.matrix(Purch~., data = caravan_test)
cv.out2 = cv.glmnet(X_train, caravan_train$Purch, alpha=1)
sel2 = cv.out2$lambda.min
sel2
```

```
## [1] 0.007066108
```

```
#Fitting Lasso model
lasso_mod = glmnet(X_train, caravan_train$Purch, alpha=1, lambda=sel2)
#Make predictions
lasso_pred = predict(lasso_mod, s=sel2, newx=X_test)
coef(lasso_mod)
```

```
## 88 x 1 sparse Matrix of class "dgCMatrix"
##
                         s0
## (Intercept) 0.001827384
## (Intercept) .
## MOSTYPE
## MAANTHUI
## MGEMOMV
## MGEMLEEF
## MOSHOOFD
## MGODRK
## MGODPR
## MGODOV
## MGODGE
## MRELGE
## MRELSA
## MRELOV
## MFALLEEN
## MFGEKIND
## MFWEKIND
## MOPLHOOG
## MOPLMIDD
## MOPLLAAG
## MBERHOOG
## MBERZELF
## MBERBOER
## MBERMIDD
## MBERARBG
## MBERARBO
## MSKA
## MSKB1
## MSKB2
## MSKC
## MSKD
## MHHUUR
## MHKOOP
## MAUT1
## MAUT2
## MAUT0
## MZFONDS
## MZPART
## MINKM30
## MINK3045
## MINK4575
## MINK7512
## MINK123M
## MINKGEM
## MKOOPKLA
## PWAPART
## PWABEDR
## PWALAND
## PPERSAUT
## PBESAUT
## PMOTSCO
## PVRAAUT
## PAANHANG
## PTRACTOR
## PWERKT
```

```
## PBROM
 ## PLEVEN
 ## PPERSONG
 ## PGEZONG
 ## PWAOREG
 ## PBRAND
 ## PZEILPL
 ## PPLEZIER
 ## PFIETS
 ## PINBOED
 ## PBYSTAND
 ## AWAPART
 ## AWABEDR
 ## AWALAND
 ## APERSAUT
 ## ABESAUT
 ## AMOTSCO
 ## AVRAAUT
 ## AAANHANG
 ## ATRACTOR
 ## AWERKT
 ## ABROM
 ## ALEVEN
 ## APERSONG
 ## AGEZONG
 ## AWAOREG
 ## ABRAND
 ## AZEILPL
 ## APLEZIER
 ## AFIETS
 ## AINBOED
 ## ABYSTAND
 ## PurchaseYes 0.970849469
#Therefore, the positive coefficients show likelihood of purchase of Caravan insurance policy.
#C)Develop a model using logistic regression
 library(leaps)
 logistic_reg <- glm(Purch ~., data = caravan_train, family = "binomial")</pre>
 ## Warning: glm.fit: algorithm did not converge
 pred_logistic <- predict(logistic_reg, newdata = caravan_test, type = "response")</pre>
```

## Warning in predict.lm(object, newdata, se.fit, scale = 1, type = if (type == :
## prediction from rank-deficient fit; attr(\*, "non-estim") has doubtful cases

summary(logistic\_reg)

```
##
## Call:
   glm(formula = Purch ~ ., family = "binomial", data = caravan_train)
##
##
##
   Coefficients: (1 not defined because of singularities)
                  Estimate Std. Error z value Pr(>|z|)
##
##
   (Intercept) -2.657e+01
                             1.071e+06
                                          0.000
                                                    1.000
   MOSTYPE
                -3.903e-14
                             5.688e+03
                                          0.000
                                                    1.000
## MAANTHUI
                 9.097e-14
                             2.007e+04
                                          0.000
                                                    1.000
  MGEMOMV
                                          0.000
                -5.474e-13
                             1.777e+04
                                                    1.000
##
   MGEMLEEF
                -3.089e-13
                             1.198e+04
                                          0.000
                                                    1.000
## MOSHOOFD
                 2.363e-13
                             2.552e+04
                                          0.000
                                                    1.000
## MGODRK
                 5.681e-14
                             1.375e+04
                                          0.000
                                                    1.000
## MGODPR
                -1.174e-13
                             1.469e+04
                                          0.000
                                                    1.000
## MGODOV
                                          0.000
                -1.962e-13
                             1.327e+04
                                                    1.000
## MGODGE
                -1.376e-13
                             1.415e+04
                                          0.000
                                                    1.000
## MRELGE
                -4.081e-13
                             1.906e+04
                                          0.000
                                                    1.000
## MRELSA
                -3.205e-13
                             1.798e+04
                                          0.000
                                                    1.000
## MRELOV
                -5.775e-13
                                          0.000
                             1.922e+04
                                                    1.000
## MFALLEEN
                                          0.000
                 2.321e-13
                             1.636e+04
                                                    1.000
## MFGEKIND
                 1.458e-13
                             1.684e+04
                                          0.000
                                                    1.000
## MFWEKIND
                 2.860e-13
                             1.754e+04
                                          0.000
                                                    1.000
## MOPLHOOG
                 1.488e-14
                             1.703e+04
                                          0.000
                                                    1.000
## MOPLMIDD
                -4.784e-14
                                          0.000
                                                    1.000
                             1.781e+04
## MOPLLAAG
                 1.428e-13
                             1.827e+04
                                          0.000
                                                    1.000
## MBERHOOG
                 2.595e-13
                             1.121e+04
                                          0.000
                                                    1.000
## MBERZELF
                 2.631e-14
                             1.297e+04
                                          0.000
                                                    1.000
##
   MBERBOER
                                          0.000
                 2.227e-13
                             1.263e+04
                                                    1,000
## MBERMIDD
                 4.005e-13
                             1.131e+04
                                          0.000
                                                    1.000
## MBERARBG
                 2.412e-13
                             1.096e+04
                                          0.000
                                                    1.000
## MBERARBO
                 2.429e-13
                             1.115e+04
                                          0.000
                                                    1.000
##
   MSKA
                 1.876e-13
                             1.276e+04
                                          0.000
                                                    1.000
## MSKB1
                -2.479e-13
                             1.263e+04
                                          0.000
                                                    1.000
## MSKB2
                -2.828e-14
                             1.134e+04
                                          0.000
                                                    1.000
##
  MSKC
                -2.249e-13
                             1.235e+04
                                          0.000
                                                    1.000
##
   MSKD
                -2.504e-14
                             1.164e+04
                                          0.000
                                                    1.000
## MHHUUR
                -1.836e-12
                             1.006e+05
                                          0.000
                                                    1.000
##
   MHKOOP
                -1.825e-12
                             1.005e+05
                                          0.000
                                                    1.000
  MAUT1
                -1.644e-13
                                          0.000
                             1.848e+04
                                                    1.000
##
   MAUT2
                -1.760e-13
                             1.686e+04
                                          0.000
                                                    1.000
##
   MAUT0
                -5.245e-14
                             1.771e+04
                                          0.000
                                                    1.000
## MZFONDS
                 1.338e-12
                             1.170e+05
                                          0.000
                                                    1.000
## MZPART
                 1.246e-12
                             1.169e+05
                                          0.000
                                                    1.000
##
   MINKM30
                 6.161e-14
                             1.273e+04
                                          0.000
                                                    1.000
## MINK3045
                 7.461e-14
                             1.217e+04
                                          0.000
                                                    1.000
## MINK4575
                -7.392e-14
                             1.228e+04
                                          0.000
                                                    1.000
## MINK7512
                -4.746e-14
                             1.275e+04
                                          0.000
                                                    1.000
## MINK123M
                -1.001e-13
                             1.672e+04
                                          0.000
                                                    1.000
## MINKGEM
                 1.312e-13
                             1.097e+04
                                          0.000
                                                    1.000
## MKOOPKLA
                 2.743e-14
                             5.606e+03
                                          0.000
                                                    1.000
##
   PWAPART
                -2.172e-13
                             4.036e+04
                                          0.000
                                                    1.000
  PWABEDR
##
                 4.308e-13
                             6.633e+04
                                          0.000
                                                    1.000
##
  PWALAND
                -4.404e-13
                                                    1.000
                             1.217e+05
                                          0.000
##
  PPERSAUT
                 1.134e-13
                             6.803e+03
                                          0.000
                                                    1.000
##
   PBESAUT
                                          0.000
                 8.766e-13
                             5.825e+04
                                                    1.000
   PMOTSCO
                 1.307e-12
                             3.789e+04
                                          0.000
                                                    1.000
## PVRAAUT
                -3.985e-12
                             3.980e+05
                                          0.000
                                                    1.000
```

```
## PAANHANG
                 2.413e-12
                            1.191e+05
                                         0.000
                                                   1.000
  PTRACTOR
                                         0.000
                                                   1.000
                -4.140e-13
                            3.352e+04
## PWERKT
                 2.545e-12
                            4.216e+05
                                         0.000
                                                   1.000
## PBROM
                -1.708e-13
                            4.244e+04
                                         0.000
                                                   1.000
  PLEVEN
                1.101e-12
                            1.778e+04
                                         0.000
                                                   1.000
##
  PPERSONG
##
                 3.757e-13
                            7.435e+04
                                         0.000
                                                   1,000
  PGEZONG
                -1.144e-11
                            1.713e+05
                                         0.000
                                                   1.000
##
  PWAOREG
                -8.416e-14
                            7.820e+04
                                         0.000
                                                   1.000
  PBRAND
                -1.733e-13
                            9.086e+03
                                         0.000
                                                   1.000
##
  PZEILPL
                -6.143e-13
                            3.590e+05
                                         0.000
                                                   1.000
  PPLEZIER
                 6.018e-11
                            8.129e+04
                                         0.000
                                                   1.000
  PFIETS
                -1.452e-11
                            1.296e+05
                                         0.000
                                                   1,000
  PINBOED
                -7.621e-13
                            9.628e+04
                                         0.000
                                                   1.000
  PBYSTAND
                 6.139e-13
                            8.443e+04
                                         0.000
                                                   1.000
  AWAPART
                 1.699e-13
                            7.896e+04
                                         0.000
                                                   1.000
##
  AWABEDR
                -3.212e-13
                            2.000e+05
                                         0.000
                                                   1.000
  AWALAND
                 2.360e-12
                            4.352e+05
                                         0.000
                                                   1.000
  APERSAUT
                -5.782e-13
                            3.340e+04
                                         0.000
                                                   1.000
  ABESAUT
                -3.471e-12
                            2.930e+05
                                         0.000
                                                   1.000
## AMOTSCO
                -6.670e-12
                            1.696e+05
                                         0.000
                                                   1.000
  AVRAAUT
                1.244e-11
                            1.237e+06
                                         0.000
                                                   1.000
  AAANHANG
                -9.449e-13
                            2.120e+05
                                         0.000
                                                   1.000
  ATRACTOR
                7.906e-14
                                         0.000
##
                            7.613e+04
                                                   1.000
## AWERKT
                -5.727e-12
                            9.678e+05
                                         0.000
                                                   1.000
##
  ABROM
                 2.580e-13
                            1.286e+05
                                         0.000
                                                   1.000
                            3.751e+04
  ALEVEN
                -3.632e-12
                                         0.000
                                                   1.000
##
  APERSONG
##
                -1.818e-12
                            2.162e+05
                                         0.000
                                                   1.000
##
  AGEZONG
                 2.969e-11
                            4.104e+05
                                         0.000
                                                   1.000
  AWAOREG
##
                 5.253e-13
                            3.806e+05
                                         0.000
                                                   1.000
  ABRAND
                 3.613e-13
                            2.892e+04
                                         0.000
                                                   1.000
  AZEILPL
##
                        NΑ
                                    NΑ
                                             NΑ
                                                      NΑ
##
  APLEZIER
                -1.287e-10
                            2.708e+05
                                         0.000
                                                   1.000
##
  AFIETS
                 1.114e-11
                            8.985e+04
                                         0.000
                                                   1.000
  AINBOED
                -6.758e-13
                                                   1.000
##
                            1.940e+05
                                         0.000
  ABYSTAND
                -2.448e-12
                            2.976e+05
                                         0.000
                                                   1.000
##
               5.313e+01
                            3.191e+04
                                         0.002
                                                   0.999
##
  PurchaseYes
##
##
   (Dispersion parameter for binomial family taken to be 1)
##
##
       Null deviance: 1.0914e+03
                                    on 2328
                                              degrees of freedom
##
   Residual deviance: 1.3512e-08
                                    on 2243
                                              degrees of freedom
   AIC: 172
##
## Number of Fisher Scoring iterations: 25
```

#We know that, the coefficients of predictor variables reveal how changes in these factors affect the likelihood of someone being interested in buying caravan insurance. Predictor with a zero or close to zero coefficient has almost no impact on the likelihood of purchase. #Variables with positive coefficients indicate that an increase in their values increases the chances of interest in caravan insurance. #Negative coefficients of predictors indicates that an increase in their values is means less chances of interest in caravan insurance. #We see that the "PurchaseYes" variable has a coefficient of 5.313e+01, which means if a customer has already purchased caravan insurance (PurchaseYes = 1), then, there is a higher chance of the customer being interested in buying it again. This shows a strong positive connection between past purchases and current interest. #So, we can say that, customers who have previously purchased caravan insurance (PurchaseYes = 1) are more likely to be interested in buying it again.

# Data Preparation and Linear Regression Model

### **Data Preparation**

First, I loaded the Caravan dataset from the ISLR2 package. I converted the purchase indicator to a numeric variable, where 1 indicates a customer purchased caravan insurance and 0 indicates they did not. To ensure reproducibility, I set a seed for random number generation. Then, I split the data into a training set (40% of the data) and a test set (60%).

### **Linear Regression Model**

I started by developing a linear regression model to predict the likelihood of purchasing caravan insurance. After fitting the model to the training data, I used it to make predictions on the test set. By analyzing the model summary, I identified which variables had significant coefficients—those with lower p-values and more asterisks ('\*')—indicating they were likely to influence the purchase decision.

# Model Development with Selection Methods

Forward Selection Next, I applied forward selection using the regsubsets function from the leaps package. This method iteratively added variables to the model to find the best subset that minimizes the criteria like Cp, BIC, RSS, and maximizes adjusted R². Although forward selection identified several models, I chose to include all 85 variables in the final model because of the data's complexity and variability.

#### **Backward Selection**

Similarly, I used backward selection, which starts with all variables and removes the least significant ones. Again, I analyzed the models based on Cp, BIC, RSS, and adjusted R<sup>2</sup>. Despite the ability to select fewer variables, I decided to retain all 85 due to the fluctuations in the data.

# Ridge and Lasso Regression

#### Ridge Regression

For the Ridge regression, I used the glmnet package. I created model matrices for the training and test sets and selected the optimal regularization parameter (lambda) through cross-validation. After fitting the Ridge model with this lambda, I predicted the test data and reviewed the coefficients. The positive coefficients indicated a higher likelihood of purchasing caravan insurance.

#### Lasso Regression

Lasso regression was applied similarly, but with an alpha value of 1, which enforces more sparsity in the model coefficients. After selecting the optimal lambda through cross-validation, I fitted the Lasso model and made predictions. Again, the coefficients helped me understand which variables were most influential in predicting insurance purchase likelihood.

###Logistic Regression Model

Developing the Logistic Regression Model Finally, I developed a logistic regression model to predict the binary outcome of purchasing caravan insurance. After fitting the model to the training data, I made predictions on the test set and examined the summary of the logistic regression.

#### Interpretation of Coefficients

In the logistic model, I focused on the coefficients of the predictor variables to understand their impact. Positive coefficients indicated that an increase in those variables increases the likelihood of purchasing insurance. Negative coefficients indicated a decrease in likelihood. Notably, the "PurchaseYes" variable had a high positive coefficient, suggesting that customers who previously purchased caravan insurance are more likely to be interested in buying it again. This strong positive connection between past purchases and current interest highlights a significant predictor of future sales.