



DEVASHISH NIGAM

Sr. Manager RPA / Sr. Platform Engineer II

Propel the advancement of automation initiatives, enhance platform capabilities, and achieve operational success within the IT sector, utilizing expertise as a Global RPA Capability Owner and Senior Platform Engineer II at Adidas.

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PROFILE SUMMARY

- Accomplished RPA leader with 12+ years of diverse IT experience, currently driving global automation strategy and platform innovation at Adidas as Sr. Manager and Global RPA Capability Owner.
- Proven expertise in establishing and scaling automation Centers of Excellence (CoEs), designing operating models, & leading citizen developer initiatives to accelerate business transformation.
- Demonstrated success in migrating 600+ automation processes from on-premises infrastructure to UiPath Automation Cloud, modernizing legacy systems for enhanced compatibility and performance.
- Authored and published standardized guidelines for upgrading UiPath legacy projects to modern, Windows-compatible frameworks.
- Strong background in end-to-end RPA pipeline management, from intake & prioritization to delivery, ensuring business alignment & measurable ROI.
- Recognized for technical innovation and thought leadership, with accolades including UiPath MVP, UiPath Cloud Masters Winner, and multiple internal awards at Adidas and VMware.
- Adept at leading and mentoring high-performing, cross-functional teams, fostering a culture of ownership, innovation, and continuous improvement in automation delivery.
- Experienced in automation platform budgeting, cost optimization, vendor management, and successful license negotiations to ensure scalable and compliant operations.
- Passionate about community enablement, content creation, and knowledge sharing, with a track record of publishing reusable automation components and speaking at industry events.



CAREER TIMELINE

Infosys Limited – Sr. Software Engineer / Software Engineer / Trainee, Bengaluru, Karnataka | Jul 2011 – May 2014



VMware – Business Analyst II, Bengaluru | Apr 2018 – Nov 2020
Sr. Business Analyst (Tech Lead, RPA UiPath), Bengaluru | Nov 2020 – Jan 2021



Subex – RPA Architect, Bengaluru | Jan 2021 – Feb 2022



Adidas – Sr. Manager RPA / Sr. Platform Engineer II, Gurugram, Haryana | Mar 2022 – Present



WORK EXPERIENCE

Adidas – Sr. Manager RPA / Sr. Platform Engineer II, Gurugram, Haryana | Mar 2022 – Present

Key Result Areas:

- Directed end-to-end RPA pipeline management, from intake through delivery, ensuring alignment with business objectives and maximizing ROI.
- Migrated 600+ automation processes from on-premises infrastructure to UiPath Automation Cloud.
- Developed and published guidelines for upgrading UiPath legacy projects to modern Windows-compatible frameworks.
- Oversaw UiPath Studio and Assistant version upgrades across 100+ virtual machines.
- Automated internal workflows, saving 800+ person-hours annually and improving standardization (e.g., Bitbucket repository creation, UiPath Queue and Trigger creation, HR Employee's Birthday and Work anniversary mailer, stuck job alerts, browser extension incognito enablement).
- Established governance and best-practice frameworks for UiPath Platform.
- Led RPA delivery and operations, achieving 10,000+ person-hours/year of manual effort reduction.
- Spearheaded the enablement of advanced platform features such as UiPath Autopilot, Healing Agent, and Document Understanding, driving innovation and productivity.
- Launched and scaled the UiPath Citizen Developer Program, empowering business teams to independently automate processes within governance frameworks.
- Led budgeting, cost optimization, and successful license negotiations with UiPath, ensuring scalable and compliant RPA operations.
- Developed and deployed UiPath Insights dashboards to monitor KPIs and enable data-driven decision-making.
- Mentored and managed a high-performing team of seven automation professionals, fostering a culture of ownership and continuous improvement.
- Championed automation evangelism by speaking at internal forums and events, promoting RPA adoption and sharing success stories.

Subex – RPA Architect, Bengaluru | Jan 2021 – Feb 2022

Key Result Areas:

- Passbook Creation from SMS dump and REST API creation for its consumption using python FASTAPI
- UiPath Projects:
 - VFX Rate Sheet Import for Fixed and Mobile,
 - New Subscriber Verification
 - Transport Booking - Department of Veterans' Affairs, Australia (South East Queensland) SEQ, Adelaide & Perth)
- Invoice Processing and Tables extraction from PDFs using UiPath Document Understanding and Amazon Textract
- Explored and applied open-source RPA tools, including Robocorp and Robot Framework, to expand automation capabilities.

VMware – Sr. Business Analyst (Tech Lead, RPA UiPath), Bengaluru | Nov 2020 – Jan 2021

Key Result Areas:

- Established the RPA Operations Team, defining governance, onboarding, and incident management processes for robust automation delivery.

- ☞ Led process analysis and solution design, authoring key documentation (PDDs, SDDs, TDDs) and managing stakeholder requirements.
- ☞ Delivered and maintained high-impact automations across Salesforce, Model N CPQ, SABA Cloud, and SAP, optimizing business operations.
- ☞ Developed cognitive automation solutions integrating NLP with RPA for advanced problem resolution.
- ☞ Published reusable UiPath components to foster community innovation and reusable design.

VMware – Business Analyst II, Bengaluru | Apr 2018 – Nov 2020

Key Result Areas:

- ☞ Built and administered Tableau dashboards for management insights, supporting data-driven decisions in learning management.
- ☞ Conducted requirement gathering, governance setup, and data cleanup for LMS projects, improving data quality and reporting.
- ☞ Performed text mining and sentiment analysis on survey data to extract actionable insights.
- ☞ Engaged stakeholders to ensure alignment and successful project delivery.

L&T Infotech – Information Security Summer Intern, Pune, Maharashtra | Apr 2015 – Jun 2015

Key Result Areas:

- ☞ Conducted ISO 27001:2013 internal ISMS audits across multiple office locations, enhancing compliance and security posture.
- ☞ Implemented vulnerability management tools (QualysGuard, Nexpose) and evaluated endpoint management solutions.

Infosys Limited – Sr. Software Engineer / Software Engineer / Trainee, Bengaluru, Karnataka | Jul 2011 – May 2014

Key Result Areas:

- ☞ Provided L2 & L3 IT support, managing incidents and problem resolution for batch jobs in compliance data systems.
- ☞ Developed shell scripts and job automation using Autosys and IBM InfoSphere DataStage, streamlining ETL operations.
- ☞ Interacted with clients to gather requirements and deliver tailored support solutions.
- ☞ Completed foundational training in OOP, RDBMS, UNIX, & Oracle 11g Database Administration.

Airtel – GSM Trainee, Delhi | May 2010 – Jul 2010

Key Result Areas:

- ☞ Completed engineering training on mobile communication technologies, including GSM, CDMA, WCDMA, 3G, EDGE, and GPRS.



CORE COMPETENCIES

Robotic Process Automation (RPA)

Automation Strategy

Citizen Developer Enablement

Process Optimization

Stakeholder Management

Program & Project Management

Data Analytics & Insights

Cognitive Automation (AI + RPA)

Team Leadership & Mentoring



TECHNICAL SKILLS

RPA Platforms: UiPath, Power Automate, Blue Prism

Cloud & Infrastructure: UiPath Automation Cloud, Microsoft Azure, Azure Apps

Programming & Scripting: Python, Shell Scripting

Databases: Oracle, MS-SQL

Analytics & BI: Power BI, Tableau

CI/CD & DevOps: Jenkins, Bitbucket

APIs Testing Tools: Postman

ETL & Data Tools: IBM InfoSphere DataStage

Security & Audit Tools: QualysGuard, Nexpose, Promisec Endpoint Manager, Titus Data Classification

ERP & Business Systems: SAP GUI, SAP BOBJ, SAP GRC, Salesforce CRM, Model N CPQ, SABA Cloud

Others: MS Forms, MS Outlook, SharePoint, Autosys, R Programming



EDUCATION

MBA, Information Technology Business Management (ITBM), Symbiosis International University, **2016**

Bachelor of Technology (B.Tech.), Electronics and Communication Engineering, Jaypee University of Engineering & Technology, **2011**



CERTIFICATIONS

- ☞ Microsoft Power Up Program – Certified Graduate
- ☞ Microsoft Certified: Azure Fundamentals
- ☞ Certified Scrum Master (CSM)
- ☞ Certified Scrum Product Owner (CSPO)
- ☞ UiPath Certified Advanced RPA Developer (UiARD)
- ☞ Blue Prism Certified Developer (AD01)



PERSONAL DETAILS

Address: New Delhi, India

Languages Known: English, Hindi

Date of Birth: 30 October 1989



AWARDS & HIGHLIGHTS

- ☞ Adidas Tech Summit Speaker - 2022 & 2024
- ☞ Supernova Award - Adidas
- ☞ UiPath MVP 2022
- ☞ Functional Excellence Award - VMware
- ☞ Terrific Troupe Award - VMware
- ☞ Everest Award - VMware
- ☞ Published reusable components on UiPath Community, contributing to community innovation.
- ☞ Shortlisted in 'Best Digital Transformation Project' in OPEX Week Global Awards 2020.
- ☞ Attended 3rd RPA & Intelligent Automation Asia, Singapore in 2018.