




DEVASHISH NIGAM

Goal-oriented professional targeting senior-level assignments in end-to-end **Robotic Process Automation/ AI-ML (Artificial Intelligence & Machine Learning)**

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Ui Connect:

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Executive Profile

- ▶ IT professional offering **over 7.5 years of experience** in the identification, designing, development, and deployment of **automated solutions**
- ▶ Skilled in Robotic Process Automation - UiPath, Cognitive Automation, Requirement Elicitation, Business Process Analysis & Modeling, Data Analysis
- ▶ Technocrat with commendable specialization in managing **Digital Transformation Projects** by implementing **Automations, RPA**; directed the business operations through executive-level planning and conducted an in-depth analysis
- ▶ Hands-on experience on **UiPath – Studio, Orchestrator & Kibana, Tableau Desktop v10.1.3**
- ▶ Working knowledge on **Python, AI / Machine Learning- Python, SQL**
- ▶ Proficient in performing end-to-end **RPA project management** lifecycle entailing identification, solution design, implementation, adoption, production support & reporting, value realization, and client management.
- ▶ Delivered savings through robotics automation and accomplished exceptional (100%) client satisfaction score on all projects
- ▶ Received **VMware Everest Award & VMware Spotlight Award** for actualizing vTSU (VMware Technical Support University) dashboard in Tableau
- ▶ Awarded the **VMware Functional Excellence** for automating manual processes using UiPath RPA



Education & Credentials

- ▶ **2016: MBA** (Information Technology Business Management) from Symbiosis Centre For Information Technology, Pune
- ▶ **2011: Bachelor of Technology** (Electronics & Communication Engineering) from Jaypee University of Engineering & Technology, Guna



Certifications

- ▶ Certified Scrum Master (CSM)
- ▶ Certified Scrum Product Owner (CSPO)
- ▶ UiPath Certified Developer & Business Analyst
- ▶ Bot Developer Enterprise A2019 – Automation Anywhere
- ▶ PRINCE2 Practitioner Certificate in Project Management
- ▶ Celonis: Completion of Kick-Start Training
- ▶ VMware Certified Associate 6 – Data Center Virtualization (VCA6-DCV)



Courses

- ▶ Agile Software Development: Extreme Programming (XP) – LinkedIn Learning
- ▶ ABBYY FlexiCapture 12 Basics - elearning
- ▶ Pluralsight: Python Fundamentals by Robert Smallshire & Austin Bingham
- ▶ Pluralsight: Python – Beyond the Basics by Robert Smallshire & Austin Bingham
- ▶ Pluralsight: Preparing Data for Machine Learning by Janani Ravi



Key Impact Areas

RPA (Robotic Process Automation)

Artificial Intelligence & Machine Learning (AI- ML)

Python Programming

Requirement Elicitation

Project Execution

Delivery Management/ SLA

Process Improvement

Risk Assessment/ Mitigation

Client Relationship Management



Soft Skills

Communicator

Analytical

Collaborator

- ▶ Pluralsight: Building Regression Models with scikit-learn by Janani Ravi
- ▶ Pluralsight: Building Classification Models with scikit-learn by Janani Ravi
- ▶ Pluralsight: Building Clustering Models with scikit-learn by Janani Ravi
- ▶ Pluralsight: Employing Ensemble Methods with scikit-learn by Janani Ravi
- ▶ Pluralsight: Building Neural Networks with scikit-learn by Janani Ravi
- ▶ Rice University: An Introduction to Interactive Programming in Python (Part 1 & Part 2)
- ▶ UTAustinX: UT.7.11x Foundations of Data Analysis - (Part 1 & Part 2)
- ▶ Statistics for Business Analytics A-Z™



Technical Skills

- ▶ UiPath (RPA)
- ▶ AI / Machine Learning – Python
- ▶ Python
- ▶ SQL
- ▶ C# (Basic)
- ▶ Tableau – BI Tool
- ▶ MS Office (Word, Excel & PowerPoint)



Professional Experience

Since May'16 with VMware – Bengaluru, Karnataka as Sr. Business Analyst / Tech. Lead (Robotic Process Automation (RPA) – UiPath)

- ▶ Pivotal Role in setting up of **RPA Operations Team** - defining RACI, **BOT On-Boarding** Process, **Incident Management, structured change** (Defect/Enhancement) **control** processes
- ▶ **Designed & developed** RPA Projects: **Salesforce** (CRM) - Partner User Deactivation, **Model N** (CPQ Tool)- Account to Territory Alignment using Python and UiPath, **Model N** - 90 days User Deactivation, SPAM Case Deletion in **Salesforce** using python and UiPath, Class Roaster Management in **SABA Cloud**, Finance processes: Late Fee Calculation, VAT Returns and so on involving **SAP** Logon Pad 740, **SAP BOBJ** & **SAP GRC**
- ▶ **Cognitive Automation**: MyLearn Login Issue using NLP (Natural Language Processing) and RPA
- ▶ Published **five reusable components** on UiPath Community
- ▶ Integrated HashiCorp Vault with UiPath Orchestrator to update Robot password
- ▶ Identification of **automation opportunities and Gathering & analyzing data** in support of Business Case
- ▶ Understanding the **business process** and **analyzing workflow** to design solutions (As-Is & To-Be Analysis and Freezing)
- ▶ Managing technology, risk, assurance and communicating any **identified project risks and issues** to the stakeholders; Creating **PDD**(Process Design Document), **SDD**(Solution Design Document) & **TDD**(Technical Design Document)
- ▶ Documenting the test cases and working with business SME to create test data
- ▶ Production **Support & Maintenance** of existing processes and implementing new **Enhancement** requirements

Highlights:

- ▶ Published five reusable components on **UiPath Community**:
 - Alerts for Long Running Processes/Jobs (<https://connect.uipath.com/marketplace/components/alerts-for-long-running-processes-jobs>)
 - Rename Multiple Columns in DataTable (<https://connect.uipath.com/marketplace/components/rename-multiple-columns-in-datatable>)
 - Get DateTime In Specific Timezone (<https://connect.uipath.com/marketplace/components/get-datetime-in-specific-timezone>)
 - DataTable Column Operations (<https://connect.uipath.com/marketplace/components/datatable-column-operations>)
 - Enhanced Send SMTP Mail (<https://connect.uipath.com/marketplace/components/enhanced-send-smtp-mail>)
- ▶ Involved in the development of **Cognitive BOT** (NLP+RPA): **Shortlisted** in "Best Digit Transformation Project" in **OPEX Week Global Awards 2020** (<https://www.linkedin.com/feed/update/urn:li:activity:6635215187341348864/>)
- ▶ **UiPath HyperHack 20.10 Product Release Finalist**
- ▶ Attended **3rd RPA & Intelligent Automation Asia, Singapore** - 2018

Tableau (BI Tool):

- ▶ Build Tableau dashboards on LMS(Learning Management System), SABA Cloud data which provided management insights into employees trained in each BU, employees yet to get certified, etc.
- ▶ These dashboards were well received by Senior Management of VTSU (VMware Technical Support University)

Data Science - Python:

- ▶ Knowledge in **implementing Regression, Classification, NLP (Natural Language Processing), Clustering, Ensemble models & Neural Networks** with scikit learn
- ▶ Build the NLP model to classify incidents into Login and Non-Login Issues (TF-IDF + Gradient Boosting Classifier)

- ▶ Sentiment Analysis (TF-IDF + SGD Classifier) on VMware Products
The training data was collected from:
 - VMware Docs customer feedback
 - Reddit comments from /r/vmware
 - Twitter tweets from VMware, Pgelsinger, Spoonen, lamw, and so on
 - A small sample of tweets from the public Sentiment140 dataset
- ▶ Sentiment Analysis & Word Cloud on Saba Cloud (LMS) survey Data



Previous Experience

Jun'11 - May'14 with Infosys Limited, Bengaluru as Sr. Software Engineer

Client: Compliance Data Mart (CDM) Team of Goldman Sachs Group, INC.

Highlights:

- ▶ Provided **L2 & L3 IT Support (Incident and Problem Management)**
- ▶ Developed **shell scripts and Job Information Language** for Autosys



Internship

Mar'15 – May'15 L&T Infotech – Pune (Information Security) as Intern

Highlights:

- ▶ Worked on **ISO 27001:2013 Internal ISMS Audit** for L&T InfoTech in Pune & Mumbai office
- ▶ Implemented **Vulnerability Management tools** (QualysGuard & Nexpose)
- ▶ Involved in POC of **Promisec Endpoint Manager and Titus Data classification Suite 4.3**



Personal Details

Date of Birth: 30th October 1989

Languages Known: English & Hindi

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