DEVASHISH NIGAM
Sr. Manager RPA / Sr. Platform Engineer II

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JOB OBJECTIVE

Propel the advancement of automation initiatives, enhance platform capabilities, and achieve operational success within the IT sector, utilizing expertise as a Global RPA Capability Owner and Senior Platform Engineer II at Adidas.

EDUCATION

MBA, Information Technology Business Management (ITBM), Symbiosis International University, **2016**

Bachelor of Technology (B.Tech.), Electronics and Communication Engineering, Jaypee University of Engineering & Technology, **2011**

CORE COMPETENCIES

- Robotic Process Automation (RPA)
- Automation Strategy
- Citizen Developer Enablement
- Process Optimization
- Stakeholder Management
- Program & Project Management
- Data Analytics & Insights
- Cognitive Automation (AI + RPA)
- Team Leadership & Mentoring

TECHNICAL SKILLS

RPA Platforms: UiPath, Power Automate, Blue Prism
Cloud & Infrastructure: UiPath Automation Cloud, Microsoft Azure, Azure Apps
Programming & Scripting: Python, Shell Scripting
Databases: Oracle, MS-SQL
Analytics & BI: Power BI, Tableau
CI/CD & DevOps: Jenkins, Bitbucket
APIs Testing Tools: Postman
ETL & Data Tools: IBM InfoSphere DataStage
Security & Audit Tools: QualysGuard, Nexpose, Promisec Endpoint Manager, Titus Data Classification
ERP & Business Systems: SAP GUI, SAP BOBJ, SAP GRC, Salesforce CRM, Model N CPQ, SABA Cloud
Others: MS Forms, MS Outlook, SharePoint, Autosys, R Programming

PROFILE SUMMARY

- Accomplished RPA leader with 12+ years of diverse IT experience, currently driving global automation strategy and platform innovation at Adidas as Sr. Manager and Global RPA Capability Owner.
- Proven expertise in establishing and scaling automation Centers of Excellence (CoEs), designing operating models, & leading citizen developer initiatives to accelerate business transformation.
- Demonstrated success in migrating 600+ automation processes from on-premises infrastructure to UiPath Automation Cloud, modernizing legacy systems for enhanced compatibility and performance.
- Authored and published standardized guidelines for upgrading UiPath legacy projects to modern, Windows-compatible frameworks.
- Strong background in end-to-end RPA pipeline management, from intake & prioritization to delivery, ensuring business alignment & measurable ROI.
- Recognized for technical innovation and thought leadership, with accolades including UiPath MVP, UiPath Cloud Masters Winner, and multiple internal awards at Adidas and VMware.
- Adept at leading and mentoring high-performing, cross-functional teams, fostering a culture of ownership, innovation, and continuous improvement in automation delivery.
- Experienced in automation platform budgeting, cost optimization, vendor management, and successful license negotiations to ensure scalable and compliant operations.
- Passionate about community enablement, content creation, and knowledge sharing, with a track record of publishing reusable automation components and speaking at industry events.

WORK EXPERIENCE

Adidas – Sr. Manager RPA / Sr. Platform Engineer II, Gurugram, Haryana | Mar 2022 – Present
Key Result Areas:

- Directed end-to-end RPA pipeline management, from intake through delivery, ensuring alignment with business objectives and maximizing ROI.
- Migrated 600+ automation processes from on-premises infrastructure to UiPath Automation Cloud.
- Developed and published guidelines for upgrading UiPath legacy projects to modern Windows-compatible frameworks.
- Oversaw UiPath Studio and Assistant version upgrades across 100+ virtual machines.
- Automated internal workflows, saving 800+ person-hours annually and improving standardization (e.g., Bitbucket repository creation, UiPath Queue and Trigger creation, HR Empoyee's Birthday and Work anniversary mailer, stuck job alerts, browser extension incognito enablement).
- Established governance and best-practice frameworks for UiPath Platform.
- Led RPA delivery & operations, achieving 10,000+ person-hours/year of manual effort reduction.
- Spearheaded the enablement of advanced platform features such as UiPath Autopilot, Healing Agent, and Document Understanding, driving innovation and productivity.
- Launched and scaled the UiPath Citizen Developer Program, empowering business teams to independently automate processes within governance frameworks.
- Led budgeting, cost optimization, and successful license negotiations with UiPath, ensuring scalable and compliant RPA operations.
- Developed and deployed UiPath Insights dashboards to monitor KPIs and enable data-driven decision-making.
- Mentored and managed a high-performing team of seven automation professionals, fostering a culture of ownership and continuous improvement.
- Championed automation evangelism by speaking at internal forums and events, promoting RPA adoption and sharing success stories.

Subex – RPA Architect, Bengaluru | Jan 2021 – Feb 2022
Key Result Areas:

- Passbook Creation from SMS dump and REST API creation for its consumption using python FASTAPI
- UiPath Projects:
    - VFX Rate Sheet Import for Fixed and Mobile,
    - New Subscriber Verification
    - Transport Booking - Department of Veterans' Affairs, Australia (South East Queensland) SEQ, Adelaide & Perth)
- Invoice Processing and Tables extraction from PDFs using UiPath Document Understanding and Amazon Textract
- Explored and applied open-source RPA tools, including Robocorp and Robot Framework, to expand automation capabilities.

VMware – Sr. Business Analyst (Tech Lead, RPA UiPath), Bengaluru | Nov 2020 – Jan 2021

Key Result Areas:

- Established the RPA Operations Team, defining governance, onboarding, and incident management processes for robust automation delivery.
- Led process analysis and solution design, authoring key documentation (PDDs, SDDs, TDDs) and managing stakeholder requirements.
- Delivered and maintained high-impact automations across Salesforce, Model N CPQ, SABA Cloud, and SAP, optimizing business operations.
- Developed cognitive automation solutions integrating NLP with RPA for advanced problem resolution.
- Published reusable UiPath components to foster community innovation and reusable design.

VMware – Business Analyst II, Bengaluru | Apr 2018 – Nov 2020

Key Result Areas:

- Built and administered Tableau dashboards for management insights, supporting data-driven decisions in learning management.
- Conducted requirement gathering, governance setup, and data cleanup for LMS projects, improving data quality and reporting.
- Performed text mining and sentiment analysis on survey data to extract actionable insights.
- Engaged stakeholders to ensure alignment and successful project delivery.

L&T Infotech – Information Security Summer Intern, Pune, Maharashtra | Apr 2015 – Jun 2015

Key Result Areas:

- Conducted ISO 27001:2013 internal ISMS audits across multiple office locations, enhancing compliance and security posture.
- Implemented vulnerability management tools (QualysGuard, Nexpose) and evaluated endpoint management solutions.

Infosys Limited – Sr. Software Engineer / Software Engineer / Trainee, Bengaluru, Karnataka | Jul 2011 – May 2014

Key Result Areas:

- Provided L2 & L3 IT support, managing incidents and problem resolution for batch jobs in compliance data systems.
- Developed shell scripts and job automation using Autosys and IBM InfoSphere DataStage, streamlining ETL operations.
- Interacted with clients to gather requirements and deliver tailored support solutions.
- Completed foundational training in OOP, RDBMS, UNIX, & Oracle 11g Database Administration.

Airtel – GSM Trainee, Delhi | May 2010 – Jul 2010

Key Result Areas:

- Completed engineering training on mobile communication technologies, including GSM, CDMA, WCDMA, 3G, EDGE, and GPRS.

PERSONAL DETAILS

Address	:	New Delhi, India
Languages Known	:	English, Hindi
Date of Birth	:	30 October 1989