

We App Privacy Policy

Effective date: 15th day of August 2022

We App is owned and operated by Technical & Automation Help Corp.

Technical & Automation Help Corp. is the data controller and can be contacted at:

support@weautomation.ca
(416) 848-7451
162 A Guelph St. 439

Purpose

The purpose of this privacy policy (this "Privacy Policy") is to inform users of our Site of the following:

1. The personal data we will collect;
2. Use of collected data;
3. Who has access to the data collected;
4. The rights of Site users; and
5. The Site's cookie policy.

This Privacy Policy applies in addition to the terms and conditions of our We App.

GDPR

For users in the European Union, we adhere to the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, known as the General Data Protection Regulation (the "GDPR"). For users in the United Kingdom, we adhere to the GDPR as enshrined in the Data Protection Act 2018.

Consent

By using our We App users agree that they consent to:

1. The conditions set out in this Privacy Policy.

Legal Basis for Processing

We collect and process personal data about users in the EU only when we have a legal basis for doing so under Article 6 of the GDPR.

We rely on the following legal basis to collect and process the personal data of users in the EU:

1. Processing of user personal data is necessary for us to take, at the request of a user, steps before entering a contract or for the performance of a contract to which a user is a party. If a user does not provide the personal data necessary to perform a contract the consequences are as follows:
 1. No access of the We App
 2. Dismissal from the We App
 3. Band from the We App

Personal Data We Collect

We only collect data that helps us achieve the purpose set out in this Privacy Policy. We will not collect any additional data beyond the data listed below without notifying you first.

Data Collected Automatically

When you visit and use our We App , we may automatically collect and store the following information:

1. IP address;
2. Location;
3. Hardware and software details;
4. Clicked links; and
5. Content viewed.

Data Collected in a Non-Automatic Way

We may also collect the following data when you perform certain functions on our We App :

1. First and last name;
2. Age;
3. Date of birth;

4. Sex;
5. Email address;
6. Phone number; and
7. Address.

This data may be collected using the following methods:

1. Creating An Account.

How We Use Personal Data

Data collected on our We App will only be used for the purposes specified in this Privacy Policy or indicated on the relevant pages of our We App . We will not use your data beyond what we disclose in this Privacy Policy.

The data we collect automatically is used for the following purposes:

1. To Improve Our Services.

The data we collect when the user performs certain functions may be used for the following purposes:

1. To Improve Our Services.

2. Who We Share Personal Data With **Employees**

We may disclose user data to any member of our organization who reasonably needs access to user data to achieve the purposes set out in this Privacy Policy.

Other Disclosures

We will not sell or share your data with other third parties, except in the following cases:

1. If the law requires it;
2. If it is required for any legal proceeding;
3. To prove or protect our legal rights; and

4. To buyers or potential buyers of this company in the event that we seek to sell the company.

If you follow hyperlinks from our We App to another Site, please note that we are not responsible for and have no control over their privacy policies and practices.

How Long We Store Personal Data

User data will be stored until the purpose the data was collected for has been achieved.

You will be notified if your data is kept for longer than this period.

How We Protect Your Personal

Personal data obtained by Technical &Automation Help Corp during the performance of this Contract shall be that data strictly necessary for performance of the same and may only be applied or used to fulfil the purpose of the Contract. Such data shall not be transferred or handed to third parties under any title, not even for custody purposes. Technical &Automation Help Corp shall take all the necessary technical and organisational measures, and in particular those set out in the Regulations implementing Organic Law 15/1999 of 13 December, on Personal Data Protection, approved through Royal Decree 1720/2007 of 21 December, in order to guarantee the security of personal data and prevent such data from being altered, lost, processed or accessed without authorisation, in view of the state of technology, the nature of the data furnished and the risks to which it is exposed, whether due to human action or the physical or natural environment. Technical &Automation Help Corp shall comply with the Personal Data Protection Act (2012) and all PDPA subsidiary legislation, including amendments thereto (collectively “PDPA”), with regard to any and all personal data (as defined in the PDPA) with respect to Personal Data which is made available or disclosed before or after the date of this Agreement to it (or a member of its Group) by the Disclosing Party or any authorized person on its behalf.

Your Rights as a User

Under the GDPR, you have the following rights:

1. Right to be informed;
2. Right of access;
3. Right to rectification;
4. Right to erasure;
5. Right to restrict processing;
6. Right to data portability; and

7. Right to object.

Children

We do not knowingly collect or use personal data from children under 16 years of age. If we learn that we have collected personal data from a child under 16 years of age, the personal data will be deleted as soon as possible. If a child under 16 years of age has provided us with personal data their parent or guardian may contact our data protection officer.

How to Access, Modify, Delete, or Challenge the Data Collected

If you would like to know if we have collected your personal data, how we have used your personal data, if we have disclosed your personal data and to who we disclosed your personal data, if you would like your data to be deleted or modified in any way, or if you would like to exercise any of your other rights under the GDPR, please contact our data protection officer here:

Kinza
kinza@techautohelp.com
(416) 848-7451
162 A Guelph St. 439

Do Not Track Notice

Do Not Track ("DNT") is a privacy preference that you can set in certain web browsers. We do not track the users of our We App over time and across third party websites and therefore do not respond to browser-initiated DNT signals.

Cookie Policy

A cookie is a small file, stored on a user's hard drive by We App. Its purpose is to collect data relating to the user's browsing habits. You can choose to be notified each time a cookie is transmitted. You can also choose to disable cookies entirely in your internet browser, but this may decrease the quality of your user experience.

We use the following types of cookies on our Site:

1. **Functional cookies**

Functional cookies are used to remember the selections you make on our We App so that your selections are saved for your next visits;

2. **Analytical cookies**

Analytical cookies allow us to improve the design and functionality of our We App by collecting data on how you access our We App, for example data on the content you access, how long you stay on our We App, etc;

3. **Targeting cookies**

Targeting cookies collect data on how you use the We App and your preferences. This allows us to personalize the information you see on our We App for you; and

4. Third-Party Cookies

Third-party cookies are created by a website other than ours. We may use third-party cookies to achieve the following purposes:

- a. To Improve Our Services.

Modifications

This Privacy Policy may be amended from time to time in order to maintain compliance with the law and to reflect any changes to our data collection process. When we amend this Privacy Policy we will update the "Effective Date" at the top of this Privacy Policy. We recommend that our users periodically review our Privacy Policy to ensure that they are notified of any updates. If necessary, we may notify users by email of changes to this Privacy Policy.

Complaints

If you have any complaints about how we process your personal data, please contact us through the contact methods listed in the *Contact Information* section so that we can, where possible, resolve the issue. If you feel we have not addressed your concern in a satisfactory manner you may contact a supervisory authority. You also have the right to directly make a complaint to a supervisory authority. You can lodge a complaint with a supervisory authority by contacting the Office of the [Privacy Commissioner of Canada](#), Personal Information Protection and Electronic Documents Act (PIPEDA),

Contact Information

If you have any questions, concerns, or complaints, you can contact our data protection officer, Kinza, at:

kinza@techautohelp.com
(416) 848-7451
162 A Guelph St. 439