# **Dev Patel**

### PROFESSIONAL SUMMARY

Development Projects Lead with 5 years of experience in orchestrating projects and enhancing operational efficiency through innovative use of ERP systems. Adept in project management, production planning, and team building, leveraging technical skills to drive business development and data analysis. Committed to fostering a collaborative environment and achieving strategic goals with a focus on quality and compliance.

## **EMPLOYMENT HISTORY**

D.W. Clark Aug 2024 - Present

#### OPERATIONS INFORMATION SYSTEMS LEAD

Taunton, MA

- Assisted the operations team in facilitating the shipping and testing of customer parts, ensuring timely delivery and quality assurance
- Ensured that quality and products met customer and government standards, leading to increased client satisfaction and compliance
- Oversaw IT operations, managed systems, and ensured sensitive data security, enhancing operational efficiency and data protection
- Assisted and facilitated operations alongside contractors to develop efficiency within Odoo ERP, utilizing Java for system enhancements and improving workflow processes

### **MA Army National Guard**

Feb 2024 - Present

AUTOMATED LOGISTICAL SPECIALIST

Quincy, MA

• • Managed stock records and warehouse operations using SAP ERP, ensuring accurate inventory accounting and timely distribution, which improved equipment availability and reduced downtime

### **County General Convenience, Bizarro Food Marts**

Jun 2020 - Feb 2024

STORE MANAGER

New Bedford, MA

- Collaborated with the accountant to accurately calculate state and federal taxes, ensuring compliance and financial accuracy
- Coordinated with sales representatives to establish a strong flow of inventory and sales, improving stock management and sales
  efficiency
- · Established weekly and monthly sales goals, collaborating with staff to achieve targets and enhance team performance
- Recognized by management as effective in staffing, leadership, administration and problem solving.

#### **EDUCATION**

**University of Massachusetts-Lowell** 

Jan 2025 - Present

BACHELORS, INFORMATION SYSTEMS

• **GPA**: 3.85

**Bristol Community College** 

Sep 2020 - Jan 2023

COMPUTER INFORMATION SYSTEMS

New Bedford High School HIGH SCHOOL DIPLOMA Aug 2016 - Jun 2020

• **Achievements:** Honors Diploma

# SKILLS

Python, Java, Odoo ERP, SAP ERP, Process Optimization, Change Management, Project Management, Data Analysis, Business Development, Production Planning, Contract Management, Team Building, Public Speaking, Operational Efficiency, Quality Assurance

#### **LANGUAGES**

• English (Highly proficient), Gujarati (Native), Hindi (Highly proficient)