

Devin Alexander Belle

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OBJECTIVE: I am seeking an opportunity in a career where I can apply my analytical and interpersonal skills while working in a collaborative team-based environment that rewards individual and group decision making for professional and personal growth. Shifting these skills and desires into programming with web development as a focus.

PROFESSIONAL SKILLS AND TRAITS

- Able to adapt to changing work environments to fit a company's demands on both schedule and work load variations.
- Experience with HTML, CSS, and Javascript. Familiarity using jQuery and Bootstrap for front end design. Can run API fetch calls to retrieve data from third party server side APIs.
- Experience with using back-end software such as Node.js, Express.js and MySQL.
- Good with communication on relaying task information to work superiors and associates in a respectful manner. Open to criticisms on ways for improvement.
- Dedicate myself to the standards of my superiors and overall company practice; motivated to help fellow workers succeed.

PROFESSIONAL EXPERIENCE

Cox Transportation Customer Service Representative

November 2022-Present

- Responsible for the management of Maruchan and Dart loads for scheduling and picking to ensure best possible times for customer and Driver.
- Contacting Distribution Centers for scheduling appointments and communicating with cox management and distribution chain.
- Reaching out to Driver's for updates on timely deliveries.
- Updating customers on current driver/trailer locations and communicating any complications (delays) in deliveries.
- Creating reports that measure fuel costs on employees to discover areas that the company can use to save time and resources to better help customers.

XPO Logistics Carrier Procurement Representative (Brokerage)

Jan 2021- August 2022

- Researching and Prospecting carrier companies for contracted deliveries.
- Negotiating wages between carrier and customer to ensure appropriate compensation is reached for both parties to be satisfied.
- Gathering billing documents to ensure both the customer and carrier are compensated; keeping track of transactions made during transit and calculating all deductibles to pay out correct amounts.
- Reviewing over various vehicle requirements for each shipment to procure the best tractor and equipment to secure load.
- Developing new relationships with contracted carriers to source consistent work for brokerage and customer

Amazon Prime Now Assistant Manager Richmond, VA

April 2019 – Jan 2021

- Quality control checks on all perishable food
- Ensuring chilled and frozen product remain in temp for delivery to customer.
- Managing associates on proper work ethic to keep with amazon pick and stow rates
- Successful launch of Amazon Fresh site in Richmond, VA on November 2019
- Worked with dispatch team to make sure packages are sorted onto routes and safely picked up by assigned flex driver
- Returning undelivered packages to station

AMZL Loadout Shift Assistant (L3) Richmond, VA

October 2018- April 2019

- Manage 45+ Load out associates in loading of DSP vehicles and staging of routes to ensure UTR times for both DPS drivers and flex drivers.
- Confirm scheduling UI with Shift Manager and DSP dispatchers.
- Process dropped routes from DSPs through route planning for crash sorts to send out with flex.
- Working with DSP dispatchers to provide route staging for each DA while escalating UTR to dispatcher to get DA's out on the road.
- Managing 10 Flex associates with dispatching flex routes; rotating roles between associates daily for employees to have experience with all parts of the dispatching process.

AMZL RTS Shift Assistant (L3) Richmond, VA

November 2017- October 2018

- Overran DRC1 Same day operation from sortation process onto dispatching and ensuring packages are on road for delivery and assigned to the correct driver.
- Processed flex returns for both trouble-ticketing drivers on un-attempted package delivers for flex to hold drivers accountable and preparing flex returns for crash sorts to re-attempt through updating statuses in COMP and running TBAs through route planner.
- Manage 10 RTS associates for PFSD sortation to PFSD dispatch to mitigate package mis-sorts and same day cube outs from flex drivers. Trained associates on properly resetting DRC1 building for Sort shift through proper coaching and floor monitoring while meeting Amazon's safety requirements.
- Assist in DRC1 Lost tracker on monitoring packages that have not returned to station through ageing process and ticketing unreturned packages.

Amazon RTC associate, Richmond, VA

July 2017- November 2017

- Lifting and securing packages to be shipped onto flex vehicles
- Scanning return packages and creating routes for them to be re-shipped during the same day
- Directed the flow of traffic of flex drivers when entering and exiting the amazon warehouse and informing amazon personnel of traffic flow for safety

Henrico Mental Health and Development Services- Receptionist, Glen Allen, VA June 2017- November 2017

- Manage calls for clients and doctors, including having multiple calls in tandem with front desk clients seeking appointments and other information
- Handled confidential information (Insurance, Social Security, etc) for patients appropriately when dealing with their appointments and sent each item to their appropriate designation; i.e. Doctor, financial advisor, and Case manager

Henrico County Virginia Government Department of Planning, Intern

May 2016 - Jan 2017

- Supported 10 senior executive and junior level county planners by performing key administrative duties in one of the busiest economic development and planning offices in the state of Virginia. Served as the project manager to digitalize over one thousand 20th century plans into an electronic database. This improved the archival and retrieval for developer use. Maintain the MS Access database to leverage GIS to record the scale, variances and residential, commercial and recreational zoning documentation of various plans.

ACHIEVEMENTS

- Promoted from L1 Ambassador in September 2017 to L3 Shift Assistant on November 2017
- From July 2018-October 2018, I headed the RTS shift without a shift manager
- Promoted to Assistant Manager of Amazon Prime Now UVA3
- Launched Amazon Fresh in Richmond, VA

EDUCATION

University Of Richmond, Richmond, Va
Full-Stack-Web-Development EdX Bootcamp

Ongoing Started Nov 2023
GPA: 3.7/4.0 (92.53%)

Virginia Commonwealth University, Richmond, VA

Graduated: Dec 2016

B.S. Urban and Regional Studies
Minor: History

GPA: 3.30/4.0