

# Privacy Policy

## 1. Introduction

Welcome to BigHeads Creative Tech! This Privacy Policy governs the collection, use, and disclosure of personal information we receive from users of our website, bigheadsdevelopers.com, and any related services provided by us. At BigHeads Creative Tech, we are committed to protecting your privacy and ensuring the security of your personal information. This policy outlines the types of data we collect, how we use and protect it, and the choices you have regarding your personal information.

## 2. Information We Collect

### 2.1 Personal Information

When you visit our website or use our services, we may collect personal information you provide voluntarily, such as your name, email address, phone number, postal address, and other contact details. We may also collect information related to your academic projects, including project topics and requirements.

### 2.2 Automatically Collected Information

We may automatically collect certain information when you access or use our website. This information may include your IP address, browser type, device type, operating system, and other technical details. We may use cookies and similar technologies to gather this data to enhance your user experience and improve our services.

## 3. Use of Personal Information

### 3.1 Service Delivery

We use the personal information we collect to provide you with the services you request, including website development, app development, ERP development, content marketing, SEO marketing, and academic project assistance. This may involve communicating with you, tailoring our services to your needs, and delivering the projects you engage us for.

### 3.2 Marketing and Communication

With your consent, we may use your contact information to send you promotional materials, newsletters, and other marketing communications related to our services. You have the right to opt-out of receiving such communications at any time by following the instructions provided in the email or contacting us directly.

### 3.3 Internal Purposes

We may use your personal information for internal purposes, such as data analysis, research, and improving our services. This helps us understand our clients better and make informed business decisions.

### **3.4 Legal Compliance**

In certain cases, we may be required to collect, use, or disclose your personal information to comply with legal obligations or respond to lawful requests from public authorities.

## **4. Data Sharing and Disclosure**

### **4.1 Third-Party Service Providers**

We may share your personal information with third-party service providers who assist us in delivering our services. These providers are contractually obligated to maintain the confidentiality and security of your data and are restricted from using it for any other purpose.

### **4.2 Business Transactions**

If we are involved in a merger, acquisition, or sale of all or a portion of our assets, your personal information may be transferred as part of the transaction. We will notify you of any such change and obtain your consent if required by applicable laws.

### **4.3 Legal Compliance and Protection**

We may share your personal information to comply with legal obligations, protect our rights, privacy, safety, or property, and prevent unauthorized access or use of our services.

## **5. Data Security**

We implement appropriate security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, please note that no method of data transmission over the internet or electronic storage is entirely secure, and we cannot guarantee absolute security.

## **6. Your Privacy Choices**

### **6.1 Access and Correction**

You have the right to access and update your personal information stored with us. If you wish to review or modify your information, please contact us using the contact details provided at the end of this policy.

### **6.2 Opt-Out**

You have the right to opt-out of receiving marketing communications from us. To do so, follow the unsubscribe instructions in the marketing email or contact us directly.

### **6.3 Do Not Track**

We do not currently respond to "Do Not Track" signals from web browsers.

## **7. Children's Privacy**

Our services are not directed to individuals under the age of 16. We do not knowingly collect personal information from children. If you believe we have inadvertently collected information from a child, please contact us immediately, and we will take appropriate measures to delete the data.

## **8. Changes to the Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will post the revised policy on our website and indicate the date of the last update.

## **9. Contact Us**

If you have any questions, concerns, or requests regarding this Privacy Policy or the use of your personal information, please contact us at:

Bigheads creative tech,  
2nd floor, LemonGrass & Oil Society Building,  
Opp. Pvt Bus Stand, AM Road, Kuruppampady,  
Kerala, India  
+91 6238575185  
info.bigheads@gmail.com

## **10. Acceptance of the Privacy Policy**

By using our website and services, you signify your acceptance of this Privacy Policy. If you do not agree with the terms of this policy, please do not use our website or services.