Introduction

This report presents a comprehensive Exploratory Data Analysis (EDA) of Black Friday sales data. The aim is to uncover key insights and provide actionable recommendations to optimize marketing strategies, inventory management, and overall customer experience.

The dataset can be downloaded from Kaggle: <u>Black Friday Sales Dataset</u>. Make sure to read the dataset description to understand the features.

Tools and Libraries:

· Python Libraries: pandas, numpy, matplotlib, seaborn, sklearn

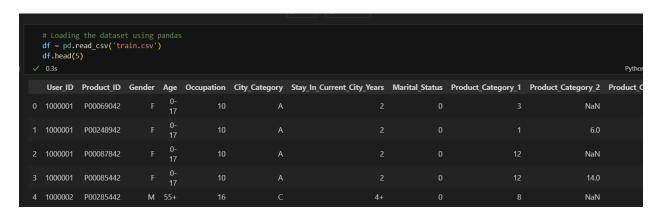
Tools: VS Code

Steps and Tasks:

All the steps taken and task completed are listed below:

Part 1: Data Overview and Preprocessing

- 1. Load the Dataset:
- Load the dataset using pandas.
- Display the first few rows to understand the structure.
- 2. Data Cleaning:
- Check for missing values and handle them appropriately.
- Ensure data types are correct for each column.
- Handle any outliers if necessary.



Following are some points and screen shots that explain the outcome of the process and insights.

- 1. The total number of rows is 550068
- 2. TOtal number of columns is 12.
- 3. User_ID, OCcupation, Marital_Status, Product_Category_1 and Purchase have data type as int64.
- 4. Product_category_2, Product_catehory_3 are float64
- 5. All other columns are object in nature

6. Here is the general statistics

Data type for columns looks correct. Lets not change for now # checking general statistics df.describe() v 0.1s											
count	5.500680e+05	550068.000000	550068.000000	550068.000000	376430.000000	166821.000000	550068.000000				
mean	1.003029e+06	8.076707	0.409653	5.404270	9.842329	12.668243	9263.968713				
std	1.727592e+03	6.522660	0.491770	3.936211	5.086590	4.125338	5023.065394				
min	1.000001e+06	0.000000	0.000000	1.000000	2.000000	3.000000	12.000000				
25%	1.001516e+06	2.000000	0.000000	1.000000	5.000000	9.000000	5823.000000				
50%	1.003077e+06	7.000000	0.000000	5.000000	9.000000	14.000000	8047.000000				
75%	1.004478e+06	14.000000	1.000000	8.000000	15.000000	16.000000	12054.000000				
max	1.006040e+06	20.000000	1.000000	20.000000	18.000000	18.000000	23961.000000				

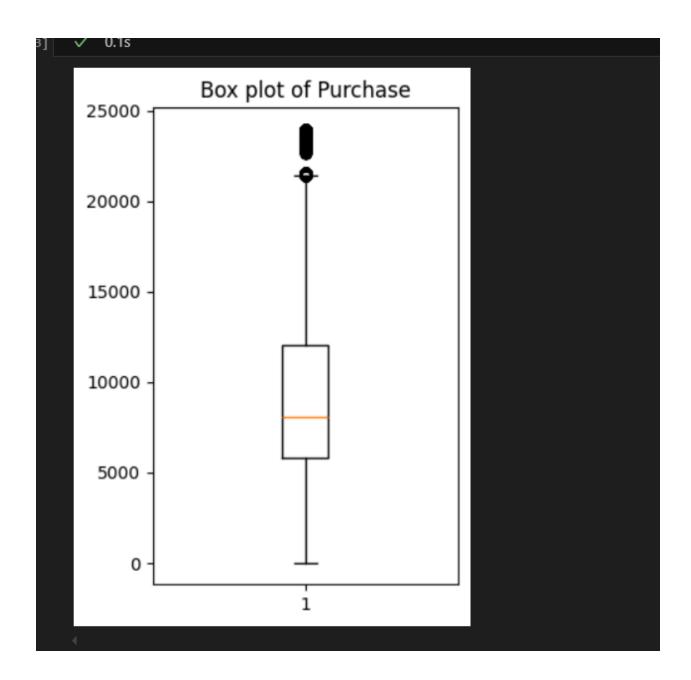
7. No duplicated rows present

8. Initially, there were null values associated with Product_category_2 (31.566643%) and Product_category_2 (69.672659%)

9. I have filled these null values based on mode across different age

```
df.isna().sum()
  ✓ 0.0s
 User_ID
                                0
 Product_ID
                                0
 Gender
                                0
 Age
                                0
 Occupation
                                0
 City Category
                                0
 Stay_In_Current_City_Years
                                0
 Marital Status
                                0
 Product Category 1
                                0
 Product Category 2
                                0
 Product_Category_3
                                0
 Purchase
                                0
 dtype: int64
You can see now we do not have any null values
```

10. Checked the outliers for the Purchase column using, since it is only truly continuous variable. Looks like there are some outliers.



```
list_column = ['Purchase']
   def detect_outliers_iqr(df, column):
      Q1 = df[column].quantile(0.25)
      Q3 = df[column].quantile(0.75)
      IQR = Q3 - Q1
      lower bound = Q1 - 1.5 * IQR
      upper bound = Q3 + 1.5 * IQR
      outliers = df[(df[column] < lower bound) | (df[column] > upper bound)]
      return outliers
   for col in list_column:
      outlier = detect_outliers_iqr(df, col)
      print(f'The shape of outlier for column {col} is {outlier.shape}')
      print(f'The percentage of outlier for column {col} is {(outlier.shape[0]/550068) * 100}')
      print("======="")
The shape of outlier for column Purchase is (2677, 12)
The percentage of outlier for column Purchase is 0.4866671029763593
```

11. Remove outlier for purchase

```
# removing outlier for PPurchase
dutlier_2 = detect_outliers_iqr(df,'Purchase')
outlier_2.index
df = df.drop(outlier_2.index)
```

12. Changed name of some column

13. Some preprocessing for City column

```
df['City'].unique()

array(['2', '4+', '3', '1', '0'], dtype=object)

def cities(value):
    if '+' in value:
        value=value.replace('+','')
        return int(value)
    else:
        return int(value)

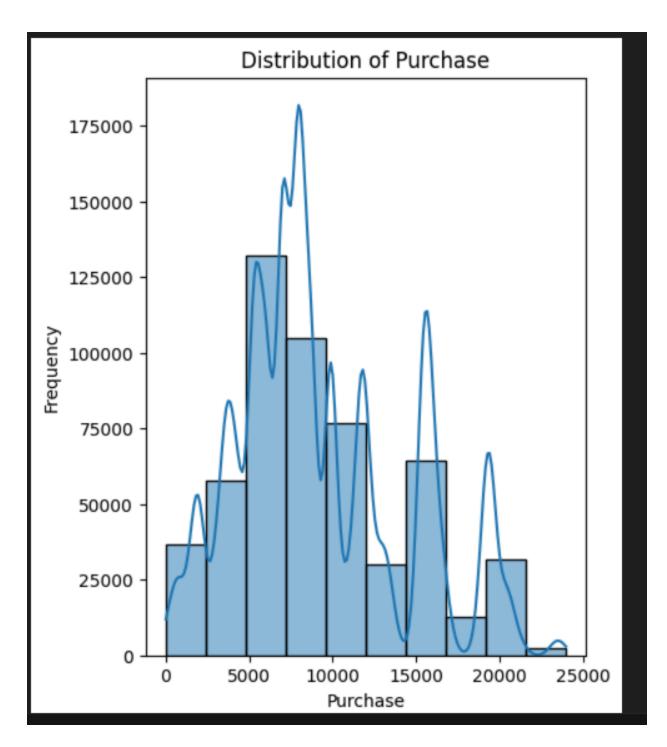
df['City']=df['City'].apply(cities)
```

14. Gender has two unique values

```
df['Gender'].unique()
array(['F', 'M'], dtype=object)
```

Part 2: Univariate Analysis

- 1. Distribution Analysis:
- Plot histograms for continuous variables (e.g., Purchase).
- Plot bar charts for categorical variables (e.g., Gender, Age).



Following are some points and screen shots that explain the outcome of the process and insights.

1. Distribution of Purchase column

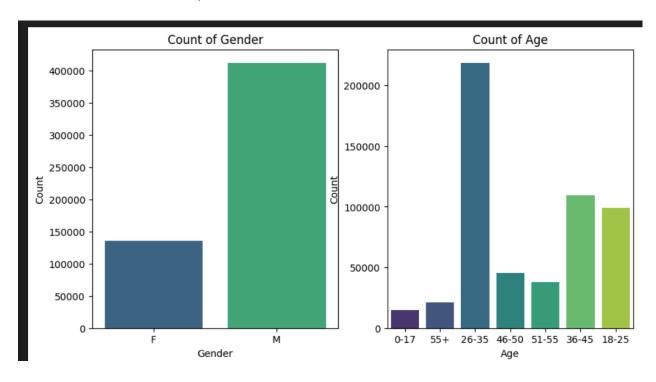
Insight:

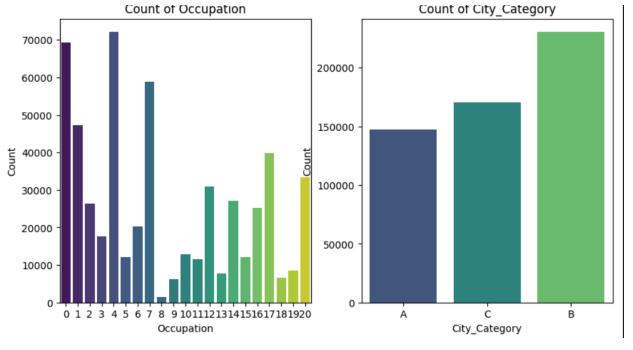
- The Purchase values range from 0 to about 20,000.
- There are several peaks in the distribution, suggesting multiple modes (multimodal distribution), which might indicate distinct groups of purchase behaviors. The presence of multiple peaks suggests there might be different groups of customers with distinct buying patterns. For instance, some customers frequently make smaller purchases, while others tend to make larger ones.

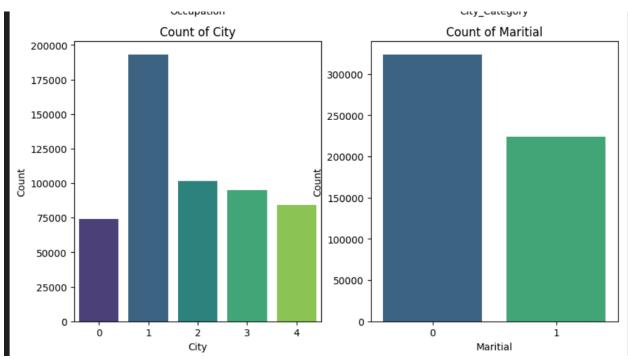
Recommendation:

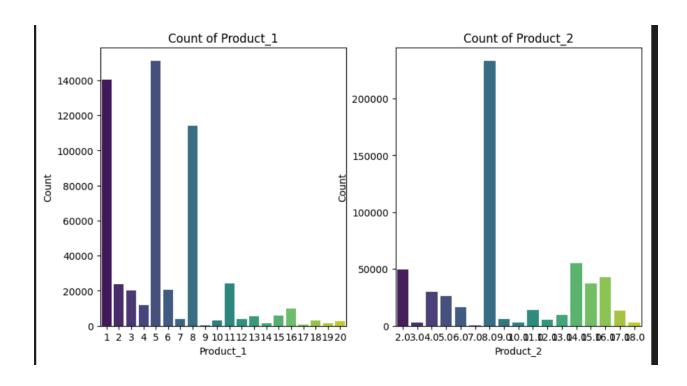
Identify and target the distinct groups of buyers corresponding to the different peaks in the distribution. Tailor marketing campaigns to these segments to optimize engagement and sales.

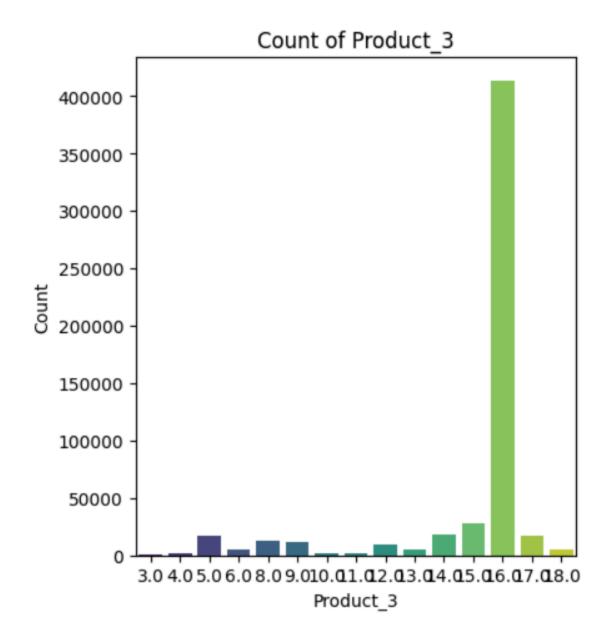
2. Here are some of the count plot for Univariant











	Product_ID	Gender	Age	City_Category
count	547391	547391	547391	547391
unique	3631	2	7	3
top	P00265242	М	26-35	В
freq	1880	412171	218661	230114

1. Count of Gender

Insight: There are significantly more males (M) compared to females (F) in the dataset.

Recommendation: Marketing strategies could focus more on male-targeted products or campaigns, but also consider strategies to attract more female customers.

2. Count of Age

Insight: The most common age group is 26-35, followed by 36-45 and 18-25. There are relatively fewer customers in the 0-17 and 55+ age groups.

Recommendation: Focus marketing efforts on the 26-35 age group, as they represent the largest segment of customers. Tailor product offerings and promotions to this demographic.

3. Count of Occupation

Insight: Occupation categories 0, 1, and 4 have the highest counts, while categories such as 8, 12, 17, and 19 have the lowest.

Recommendation: Understand the specific needs and preferences of the top occupation categories to offer relevant products and services. Investigate why certain occupations have low representation and consider targeted campaigns to increase engagement.

4. Count of City_Category

Insight: City Category B has the highest count, followed by C and A.

Recommendation: Ensure adequate inventory and marketing resources are allocated to City Category B. Consider urban-specific promotions and product offerings.

5. Count of City

Insight: Cities 1 and 2 have the highest counts, while Cities 0 and 4 have the lowest.

Recommendation: Focus on expanding market share in Cities 1 and 2, but also explore growth opportunities in less represented cities.

6. Count of Marital Status

Insight: Marital status 0 (single) has a higher count compared to status 1 (married).

Recommendation: Develop marketing strategies that cater to single customers, such as promotions for individual items or experiences.

Count of Product_Category_1

Insight: Some product categories have significantly higher counts than others, with category 1 being the most common.

Recommendation: Stock more products in high-demand categories. Investigate why certain categories are less popular and consider promotions to boost their sales.

8. Count of Product_Category_2

Insight: Product category 2 has a very high count compared to others.

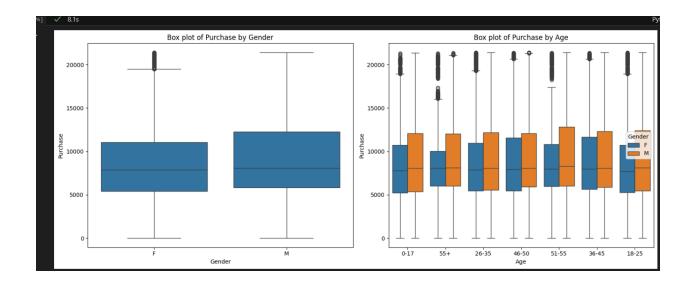
Recommendation: Ensure sufficient inventory for high-demand products in category 2. Explore opportunities to cross-sell or upsell related products.

Part 3: Bivariate Analysis

- 1. Relationship Analysis:
- Plot scatter plots to explore relationships between Purchase and other continuous variables.
- Use box plots and violin plots to compare Purchase distributions across different categories (e.g., Gender, Age).
- 2. Correlation Analysis:
- Calculate the correlation matrix for continuous variables.
- Visualize the correlation matrix using a heatmap.

Following are some points and screen shots that explain the outcome of the process and insights.

- 1. Scatter plot is not suitable here because there is no relevant continuous type variable to compare with purchase
- 2. Box Plot for Purchase by Age and Gender



Box Plot of Purchase by Gender

1. Median Purchase:

The median purchase amount is similar for both females (F) and males (M), indicating that the typical spending amount is roughly the same for both genders.

2. Interquartile Range (IQR):

The IQR (the range between the 25th and 75th percentiles) is also similar for both genders, showing that the central 50% of purchase amounts are distributed similarly.

3. Whiskers and Outliers:

The whiskers extend to similar ranges for both genders, but there are more outliers in the male (M) category, suggesting that some males make significantly higher purchases.

Box Plot of Purchase by Age (Separated by Gender)

1. Median Purchase:

The median purchase amount varies across different age groups. Younger age groups (e.g., 0-17, 18-25) tend to have lower median purchases compared to middle age groups (e.g., 26-35, 36-45).

2. Gender Differences:

Within each age group, the median purchase amounts for males (M) and females (F) are relatively similar. However, in some age groups, males show slightly higher median purchases (e.g., 26-35, 36-45).

3. Interquartile Range (IQR):

The IQR is wider for some age groups, indicating more variability in purchase amounts. For example, the 26-35 age group shows a wider IQR compared to other age groups, suggesting more diverse spending behaviors.

4. Whiskers and Outliers:

Most age groups show a significant number of outliers, indicating that there are individuals who make purchases that are much higher than the typical range. This is especially evident in the age groups 26-35 and 36-45.

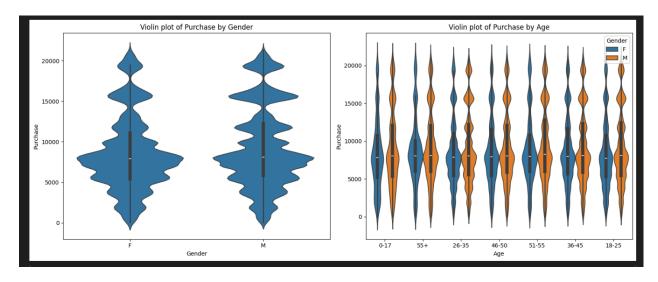
Recommendations

1. Target High-Value Customers:

Develop targeted marketing strategies for males and middle-aged consumers (26-45) who are more likely to make high-value purchases. Offer loyalty programs or special promotions to incentivize these high-value customers

2. Age-Specific Campaigns:

Create age-specific campaigns to address the distinct spending behaviors observed. For instance, offer products or bundles that appeal specifically to middle-aged consumers who have higher spending capabilities.



Violin Plot of Purchase by Gender and Violin Plot of Purchase by Age (Separated by Gender)

Gender and Purchase Behavior:

Both genders have similar median purchase amounts and density distributions, indicating similar spending behaviors overall. However, there are slight variations in the distribution shapes, suggesting nuanced differences in spending patterns.

Age and Purchase Behavior:

Middle-aged consumers (26-35, 36-45) generally show higher median purchases and denser distributions at various purchase levels, indicating more significant spending compared to other age groups.

Younger (0-17, 18-25) and older (55+) age groups tend to have lower median purchases and less dense distributions, indicating lower and more uniform spending patterns.

Recommendations

Focus marketing efforts on middle-aged consumers (26-45) who exhibit higher spending patterns. Tailor promotions and product offerings to this demographic to maximize sales.

Personalized Marketing:

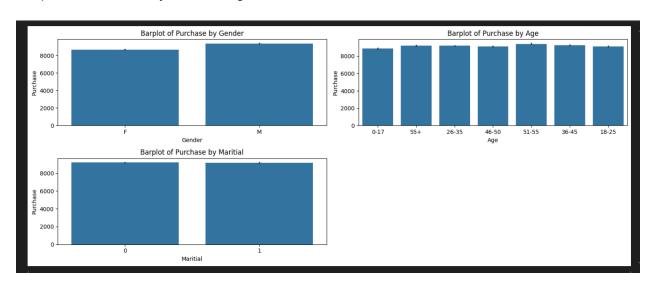
Use the nuanced differences in gender-based spending patterns to develop personalized marketing strategies.

Age-Specific Campaigns:

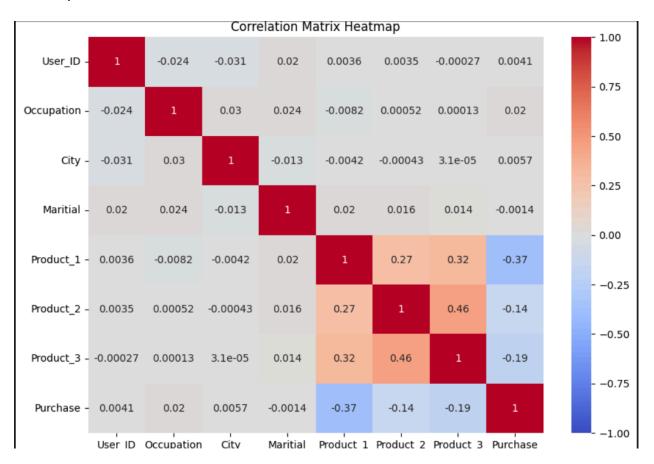
Product Recommendations:

Leverage insights on spending patterns to recommend products that align with the spending behaviors of different age groups.

3. Bar plot of Purchase by Gender, Age and Marital Status



4. Heat Map: Correlation with Purchase



The provided visualization is a heatmap showing the correlation matrix for different variables in the dataset. Correlation values range from -1 to 1, where:

- 1 indicates a perfect positive correlation.
- -1 indicates a perfect negative correlation.
- 0 indicates no correlation.

Interpretation of the Correlation Matrix Heatmap:

Looking at heat map, i think heat map is not good for relation interpretation because even though other have int value, they act as categories

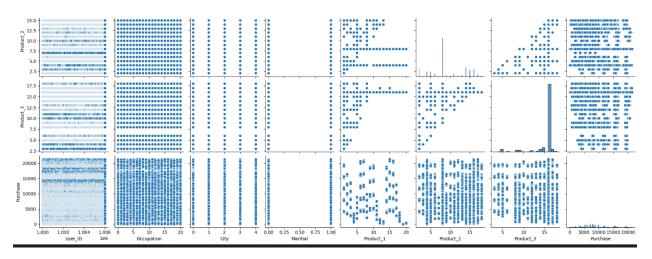
Part 4: Multivariate Analysis

- 1. Pair Plot:
- Create a pair plot to explore relationships between multiple variables simultaneously.

- 2. Facet Grid:
- Use facet grids to visualize the relationship between Purchase and other variables across different subsets of data (e.g., Age and Gender).

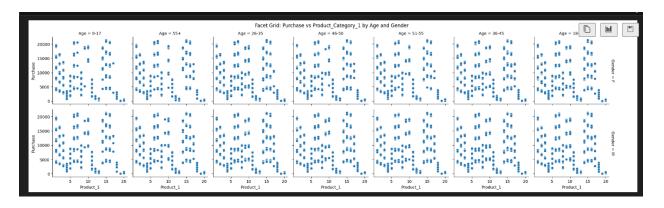
Following are some points and screen shots that explain the outcome of the process and insights.

1. Pair plot



Not a relevant plot in current situation

2. FacetGrid for Purchase across Age and Gender



The provided visualization is a Facet Grid plot showing the relationship between Purchase and Product_Category_1 across different age groups and separated by gender. Each subplot represents a combination of an age group and gender, providing a detailed view of how these variables interact.

General Observations

Overall Distribution:

- The scatter plots show that purchases span a wide range of values across all age groups and genders.
- There is no single predominant purchase amount, indicating diverse spending behaviors.

Gender Comparison:

- Each row represents a gender, with the top row for females (F) and the bottom row for males (M).
- There are no stark differences between males and females in terms of purchase amounts within each age group, suggesting that gender does not heavily influence the purchase behavior within the same age group.

Age Group Analysis

- 0-17 Age Group: Purchases are generally lower compared to other age groups.
 Both genders show similar patterns with a concentration of lower purchase amounts.
- 18-25 Age Group: Slight increase in purchase amounts compared to the 0-17 age group. Distribution is still relatively spread out with no clear high-value purchases dominating.
- 26-35 Age Group: Noticeable increase in purchase amounts, with many high-value purchases. Both genders show similar distributions, with many purchases above 10,000.
- 36-45 Age Group: Similar to the 26-35 age group, showing high purchase amounts. Slightly more variation in purchases for males.
- 46-50 Age Group: Consistent with the middle age groups, showing high purchase amounts. Both genders have a wide spread of purchase amounts.
- 51-55 Age Group: Maintains high purchase amounts similar to the previous age groups.
- 55+ Age Group: Slight decrease in high purchase amounts compared to the 26-55 age groups.

Insights

- High Spending Age Groups: Middle-aged consumers (26-55) show higher purchase amounts, indicating stronger spending power. Younger (0-25) and older (55+) age groups tend to have lower purchase amounts.
- Gender Influence: Gender does not significantly influence purchase amounts within the same age group, suggesting that age is a more critical factor in spending behavior.

Recommendations

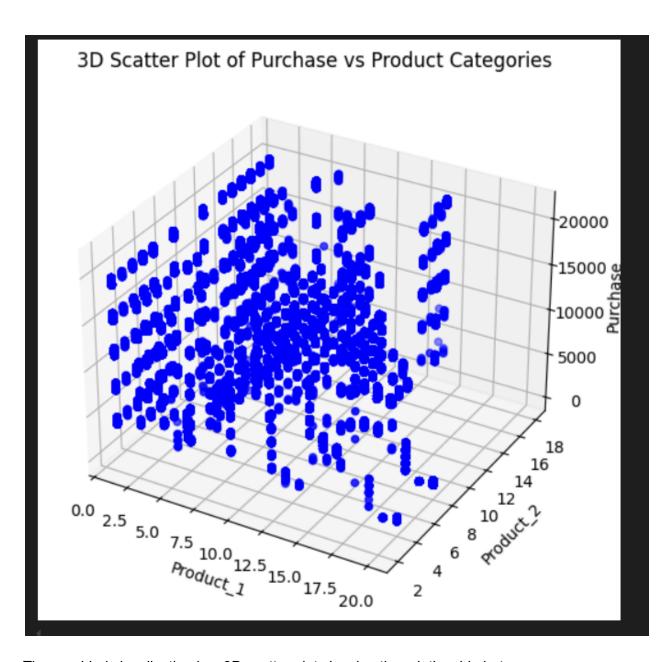
- Target Middle-Aged Consumers: Develop marketing campaigns targeting middle-aged consumers (26-55) who exhibit higher spending behaviors. Tailor product offerings and promotions to this demographic.
- Age-Specific Strategies: Create age-specific marketing strategies to engage younger and older consumers. For younger consumers, consider offering more affordable options and incentives to increase spending. For older consumers, emphasize product value and benefits.

Part 5: Advanced Visualizations

- 1. 3D Scatter Plot:
- Create a 3D scatter plot to visualize the relationship between three continuous variables.
- 2. Density Plot:
- Plot density plots to understand the distribution of Purchases for different categories.
- 3. Parallel Coordinates Plot:
- Use parallel coordinates to visualize multidimensional data and compare different categories.

Following are some points and screen shots that explain the outcome of the process and insights.

1. 3D Scatter plot for purchase vs product categories



The provided visualization is a 3D scatter plot showing the relationship between Purchase, Product_Category_1, and Product_Category_2. Each axis represents one of these variables, and the points represent individual data entries.

Insights

 Diverse Spending: The wide range of purchase values across different product categories indicates that customers have diverse spending patterns and preferences.

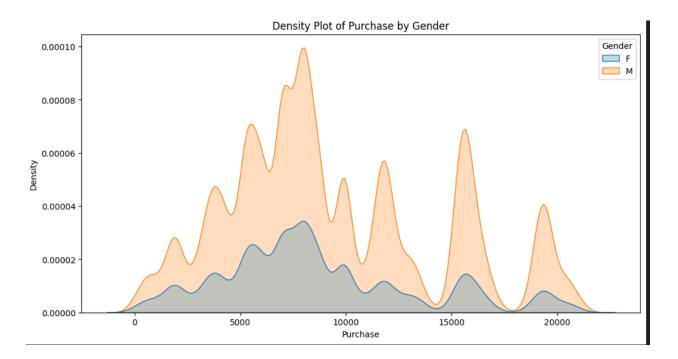
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 High-Value Purchases: The presence of high-value purchases across various product categories indicates potential opportunities for promoting premium products or offering high-value bundles.

Recommendations

Target High-Value Customers: Develop targeted marketing campaigns for high-value customers who make larger purchases. Offer personalized promotions and rewards to encourage repeat high-value purchases.

Density Plot of Purchase by Gender



The provided visualization is a density plot showing the distribution of Purchase amounts by gender. The plot uses kernel density estimation (KDE) to smooth the distribution and visualize the frequency of different purchase amounts for both females (F) and males (M).

Overall Distribution:

The density plot shows the smoothed distribution of purchase amounts for both genders. The x-axis represents the purchase amounts, while the y-axis represents the density, indicating the relative frequency of each purchase amount.

Multiple Peaks: Both genders exhibit multiple peaks in their purchase distributions, indicating several common purchase amounts.

Gender-Specific Observations

Female (F) Purchases: The density distribution for females is represented by the blue area. Females tend to have a smoother and more spread-out distribution of purchase amounts compared to males.

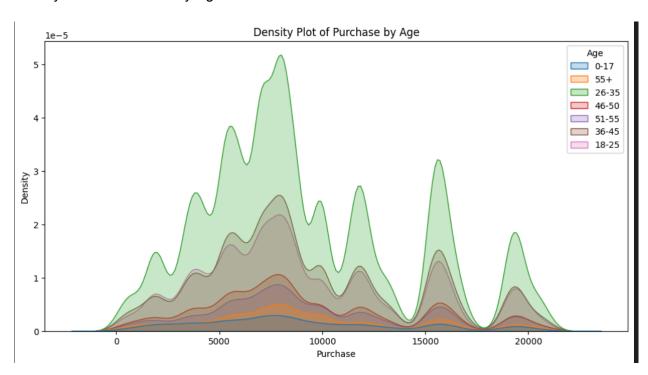
Male (M) Purchases: The density distribution for males is represented by the orange area. The distribution also shows multiple peaks, with prominent peaks around 5,000, 10,000, and 15,000. Males exhibit higher density at several purchase amounts compared to females, indicating a higher frequency of purchases at these amounts.

Recommendation:

Targeted Marketing: The peaks in the male purchase distribution suggest specific price points where males are more likely to spend. Marketing strategies could focus on these key price points to maximize engagement and sales. For females, the more spread-out distribution indicates that a broader range of price points should be targeted in marketing campaigns.

Product Offerings: High-density purchase amounts can guide product pricing strategies. For example, ensuring that popular products are available at the 5,000, 10,000, and 15,000 price points for males could drive higher sales.

3. Density Plot of Purchase by Age



The provided visualization is a density plot showing the distribution of Purchase amounts by different age groups. The plot uses kernel density estimation (KDE) to smooth the distribution and visualize the frequency of different purchase amounts for each age group.

Overall Distribution: The density plot shows the smoothed distribution of purchase amounts across different age groups. The x-axis represents the purchase amounts, while the y-axis represents the density, indicating the relative frequency of each purchase amount.

Multiple Peaks: The plot exhibits multiple peaks, indicating several common purchase amounts across different age groups.

Recommendations:

- 1. Target High-Value Customers: Focus marketing efforts on the 26-35 age group, which exhibits the highest spending behavior. Tailor product offerings and promotions to this demographic to maximize sales
- 2. Age-Specific Campaigns: Develop age-specific marketing strategies to engage different age groups effectively. For example, offer more affordable options and incentives for younger consumers (0-25) to increase their spending. Create loyalty programs and exclusive offers for the 36-45 and 46-50 age groups to encourage repeat purchases.

Part 6: Insights and Recommendations

- 1. Insights:
- Based on the visualizations and analysis, summarize the key insights.
- Identify patterns and trends in consumer behaviour during Black Friday sales.
- 2. Recommendations:
- Provide actionable recommendations for stakeholders (e.g., marketing strategies, inventory management).

All insights are mentioned above with visualizations. Along with that, recommendations are also given.

Part 7: Reporting

1. Report Creation:

- Compile your findings, visualizations, insights, and recommendations into a comprehensive report.
- Ensure the report is well-structured and easy to understand.