Subject: Stripe webhook delivery issues [test mode] for https://api.lockquick.com.au
From: Stripe <notifications@stripe.com>
Date: 19/06/2025, 9:24 pm
To: accounts@lockquick.com.au

Stripe

Hello,

We've had some trouble sending requests in test mode to a webhook endpoint associated with your LOCK QUICK PTY LTD account. Stripe sends **webhook events** to your server to notify you of activity in your Stripe account, such as a completed payout or a newly created invoice.

The URL of the failing webhook endpoint is: **https://api.lockquick.com.au/webhooks/stripe/**

You (or someone on your team) configured your Stripe account to send events to that URL. You can change your account's webhook endpoints **from the Dashboard**.

In most cases, a failing webhook does not impact your payments or payouts. However:

If you use subscriptions, **we rely on your webhook endpoint** to notify you of new invoices. These invoices may be delayed for up to three days if your endpoint is unable to successfully receive them.

If you use Checkout and rely on the *checkout.session.completed* event as part of your **purchase fulfillment process**, you should review your completed payments to ensure you have fulfilled all recent purchases.

We've attempted to send event notifications to this endpoint 13 times since the first failure on June 16, 2025 at 11:23:49 AM UTC. If this endpoint is important to your application, please try and fix the issue. If you do not need this webhook endpoint, you can remove it from your Stripe webhook **settings**. We will stop sending event notifications to this webhook endpoint by June 25, 2025 at 11:23:49 AM UTC.

Here is the summary of errors we received while attempting to send webhook events:

13 requests had other errors while sending the webhook event.

You need to return any status code between HTTP 200 to 299 for Stripe to consider the webhook event successfully delivered.

For more details on these errors and to review your account's recent activity, you can find the full set of **events** and **request logs** on the Dashboard.

For more in-depth information on how to use webhooks, we recommend reviewing our **documentation**.

— The Stripe team

This email relates to your **LOCK QUICK PTY LTD** Stripe account.
Account ID: acct_1QzDGvINNfIXkCoQ
Need to refer to this message? Use this ID: em_ouneamgotminucn8w7y8y2a8pdgekb

Stripe, 354 Oyster Point Blvd, South San Francisco, CA 94080

You are subscribed to Webhooks emails. Manage your **communication preferences**.