# **ABBAS MANNING**

## **WEB DEVELOPER**

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### **BACKGROUND**

I'm an organised, and detail-focused web developer who loves creating functional, user-friendly websites. With experience across frontend and eCommerce development, I take pride in tackling challenges and finding solutions that help businesses grow. I'm a team player who values collaboration and always aims to deliver high-quality work that makes an impact.

### **EDUCATION**

### **SELF-TAUGHT WEB DEVELOPER**

Udemy.com, 2020 – 2021

- Frontend Development
- Webflow Development
- Shopify Development

### **KEY SKILLS**

- HTMI
- CSS
- JavaScript/jQuery
- Webflow
- Shopify/Liquid
- Responsive Design

- Version Control
- Backend Integration
- Debugging & Testing
- Performance Optimization
- UI/UX Understanding
- Collaboration Skills

### **EXPERIENCE**

### FREELANCING | WEB DEVELOPER

#### London, Remote, 2021 - present

As a junior Freelance Developer for over three years, I specialized in creating eCommerce websites, taking on the role of the primary developer for all my projects.

I translated design concepts from teams or clients into functional, visually appealing frontend code, ensuring every project was brought to life with precision. My responsibilities also extended into back-end development, allowing me to integrate front-end components smoothly and deliver complete, functional solutions.

Utilizing platforms like Webflow and Shopify, I tailored websites to meet unique client specifications while conducting thorough testing and debugging to ensure usability and performance.

Throughout each project, I maintained clear and consistent communication with design teams and clients, promptly addressing concerns or revisions to deliver results that exceeded expectations.

### COSIFIED | CUSTOMER SERVICE

### London, Remote, 2020 - 2022

At Cosified, I played a key role in delivering exceptional customer service by handling inquiries and concerns through email, live chat, and phone, ensuring timely and effective resolutions.

My responsibilities included managing order tracking, processing returns, and coordinating with suppliers to resolve inventory and shipping issues efficiently. I tackled complex customer issues with empathy and clear communication, fostering high levels of satisfaction and trust.

Collaborating closely with sales and logistics teams, I worked to improve service delivery and streamline communication, enhancing the overall customer experience.

Additionally, I gained expertise in navigating e-commerce platforms, which allowed me to handle customer queries with increased efficiency. My efforts contributed to building strong customer loyalty, resulting in positive feedback and repeat business.