



# //DevCon/ 2021

Accelerating Indonesia's Digital Economy

## Power Platform Governance Series: Governance Overview

Aileen Gusni | Gogo Muljawan  
Technical Architect  
Microsoft - Asia Pacific



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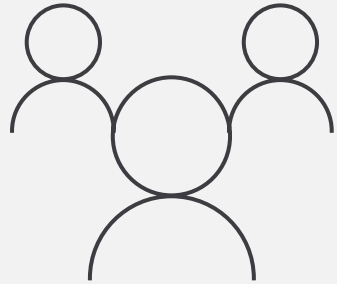


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**Empower your people to  
drive more business value**

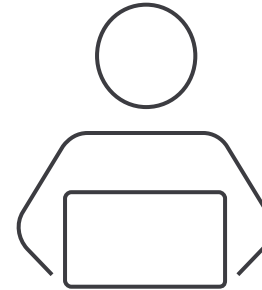
# Digital Transformation is Powered By People

End users will be creating many more apps than experienced developers in the coming years



End Users

4x



Experienced Developers

# Microsoft Power Platform

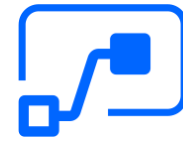
The low-code platform that spans Office 365, Azure, Dynamics 365, and standalone applications  
**Innovation anywhere unlocks value everywhere**



**Power BI**  
Business analytics



**Power Apps**  
Application development



**Power Automate**  
Process automation



**Power Virtual Agents**  
Intelligent chatbots



**Data  
connectors**



**AI Builder**



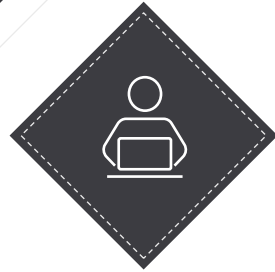
**Common  
Data Service**

# The Power Platform is Designed For Everyone

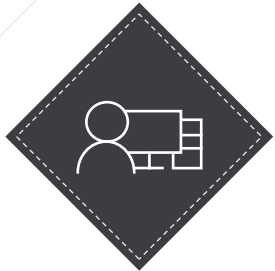
Low-code gives rise to more developers



End Users



Experienced Developers



IT/Admins

# Governance is key to an Enterprise Scale Platform

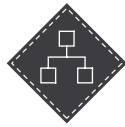
Do any of these challenges sound familiar to you?



Business data security concerns regarding connectors



Environment health regarding trial setup



Maintenance challenges regarding app and flow distribution



Security risks regarding “shadow IT”



Compliance issues regarding GDPR



ALM support regarding apps being created/deployed



Staff turnover challenges regarding app or flow ownership



Information risk management

**Powerful Governance tools have enabled many customers from multiple industries and of all sizes to have successful enterprise scale rollout and management of the Power Platform**





**We have a multi-step governance approach...**

# Governance – Practically Applied

## Secure

- Define your environment strategy
- Configure data loss prevention policies
- Configure data gateways and tenant isolation
- Set up shared user productivity environments



## Monitor

- Review out-of-box analytics
- Configure audit logs
- Extract telemetry for ad-hoc reporting



## Manage

- Automate policies using management connectors
- Leverage admin PowerShell or admin APIs for automation

## Application Lifecycle

Managed vs Unmanaged

Learn ALM best practices

Automate ALM using Azure DevOps

## Nurture and educate

Establish a Center of Excellence

Educate new makers

Foster best practices

# DEMO

# APPLICATION LIFECYCLE MANAGEMENT (ALM)

# CENTER OF EXCELLENCE (COE)

# Center of excellence



A coordinating function which ensures that change initiatives are delivered consistently and well, through standard processes and competent staff

– Stephen Jenner and Craig Kilford, in *Management of Portfolios* ([link](#))



Drive innovation and Improvement  
Break down silos  
Share knowledge and success

# Establishing a power platform center of excellence



Nurture and Support



## Community

- Identify Champions
- Onboard new makers
- Create an internal community
- Share templates and re-usable components



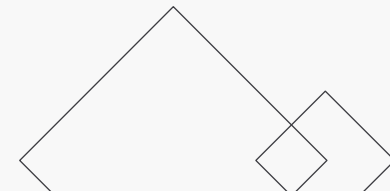
## Evangelism

- Share internal success stories
- Organize hackathons



## Training

- Training and Upskilling strategy for makers
- Internal training events
- Planning a Power Apps Project workshops



**Community**



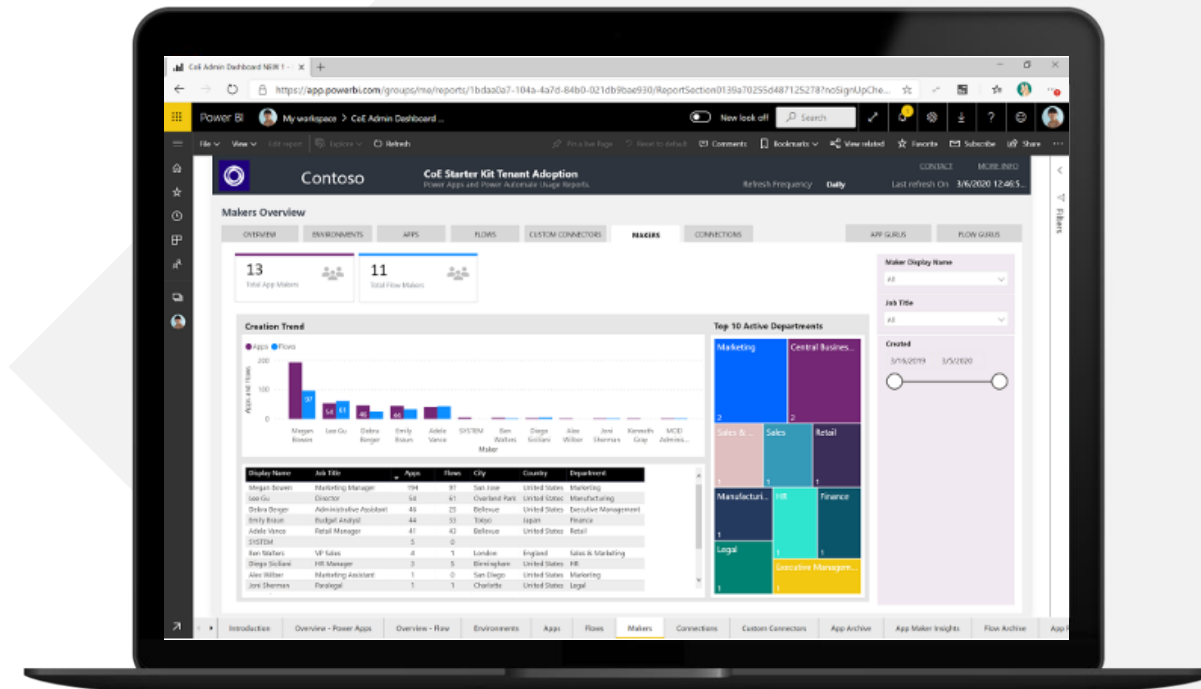


# CoE starter kit – identify champions

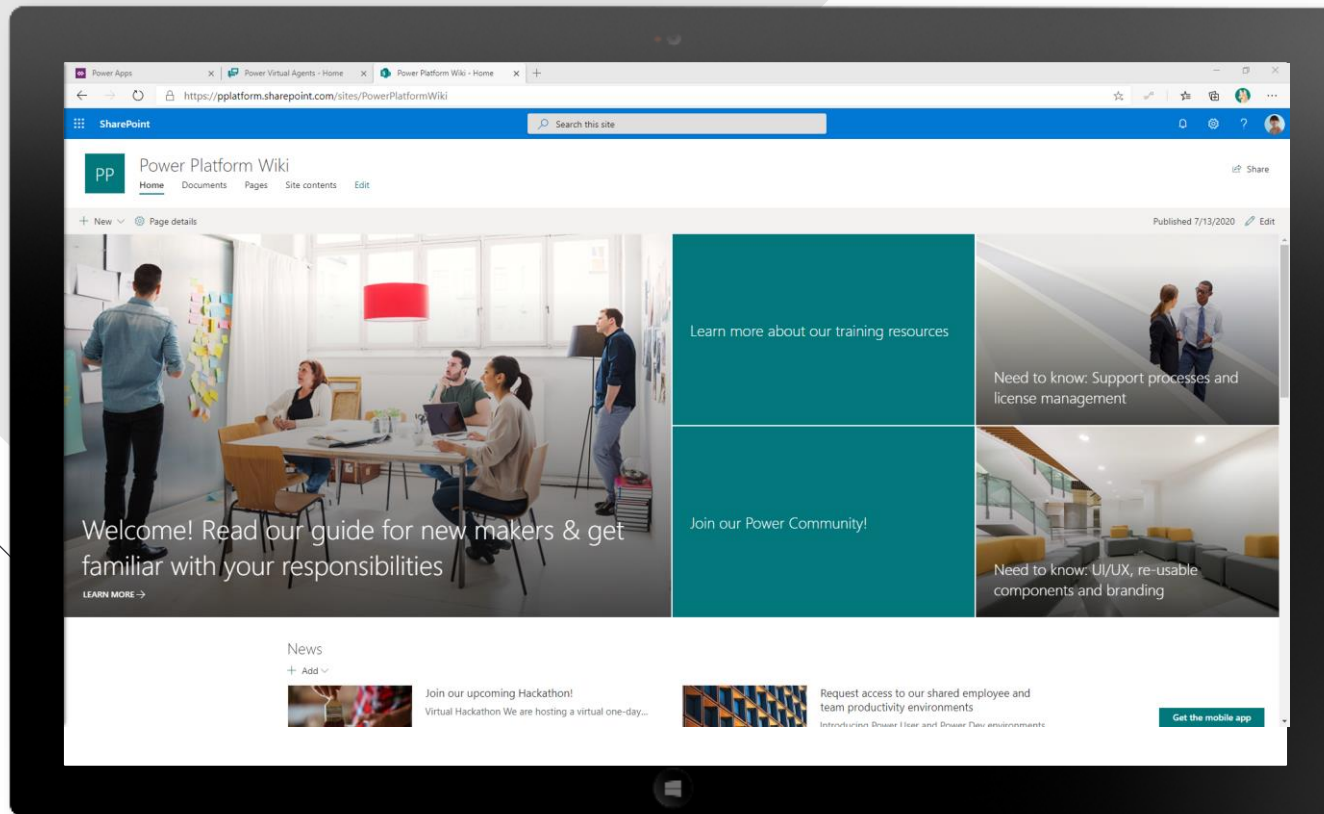
## Tenant wide overview and trends

## Top app and flow makers, departments, cities

See how many different connectors are makers trying out



# How will champions support you?



Create **enthusiasm** that grows adoption of improved ways of working



Build a **circle of influence** amongst their teams



Bring the **new ways of working** to life across teams



Identify **business challenges** and possible solutions



Provide **feedback** to the CoE team and sponsors

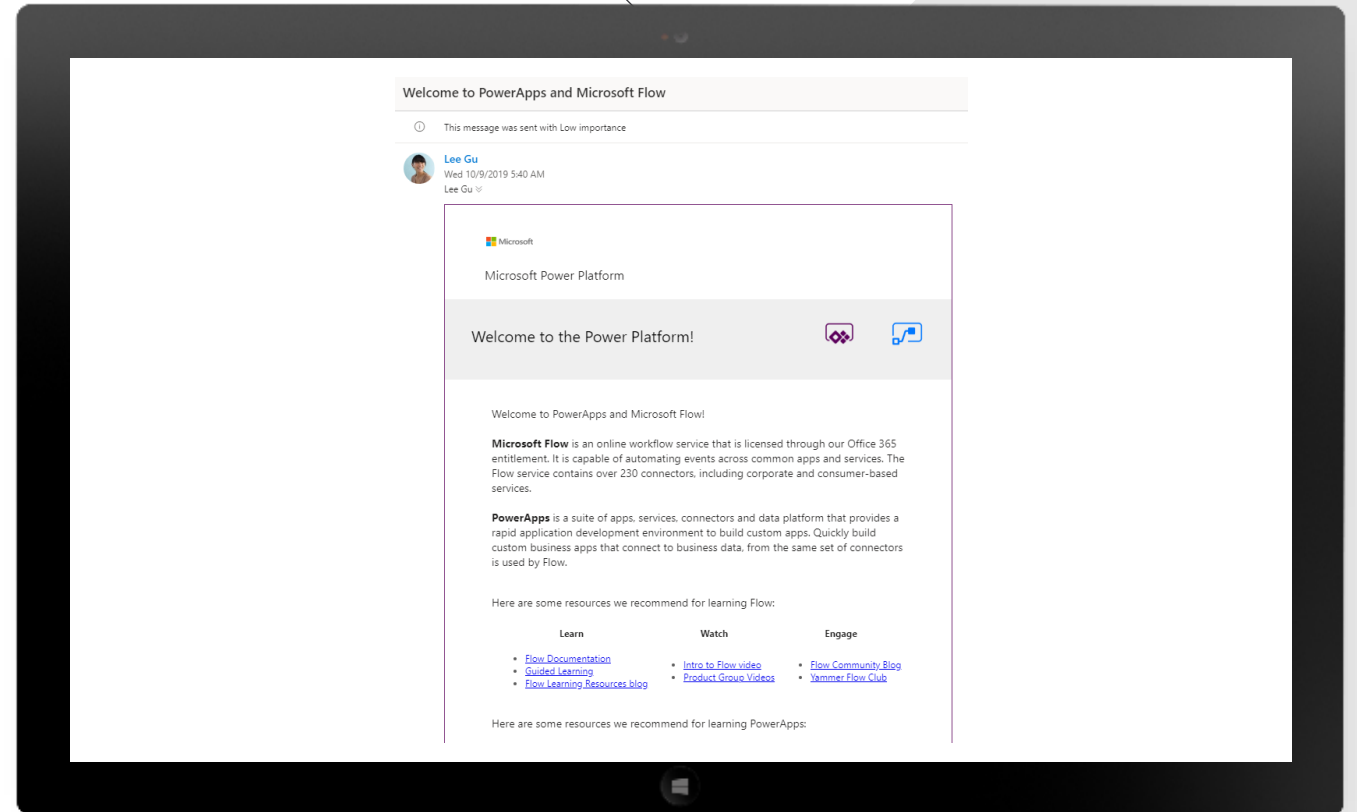
# Welcome email



Sends an email to makers who create an app, flow or connector for the first time



Adds new makers to an Office 365 Security Group



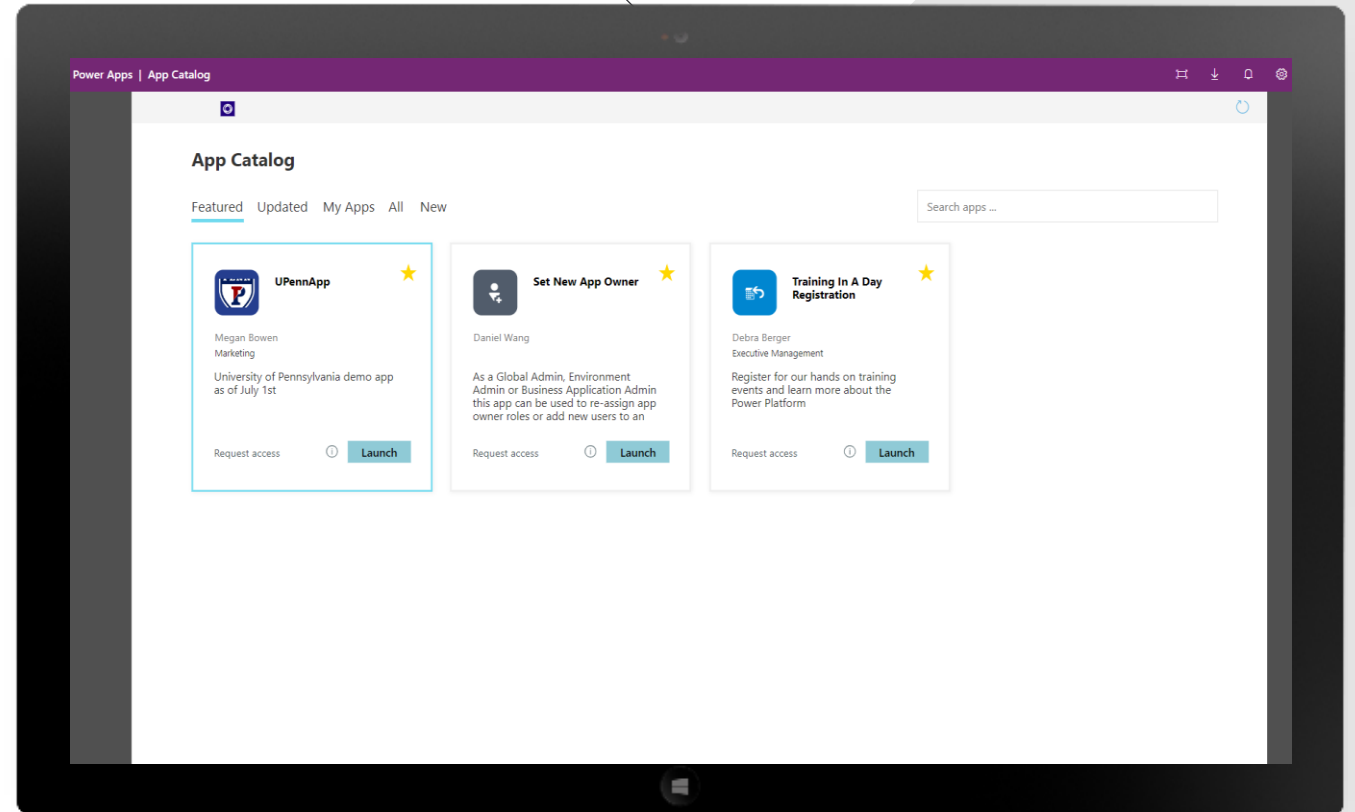
# App catalog



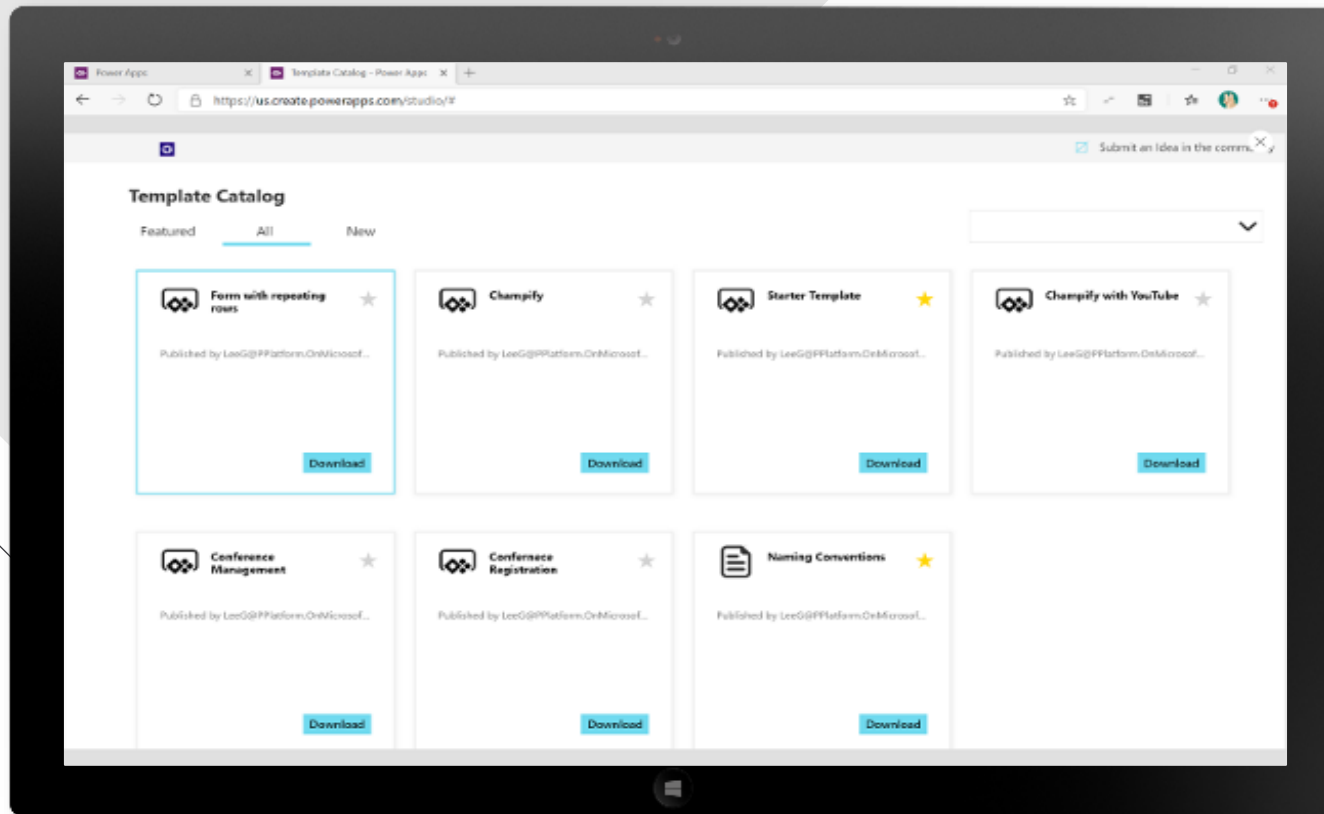
Make Apps more discoverable using the App Catalog



Admins audit and validate apps which are then graduated to the App Catalog



# Share templates and re-usable components



Use **component libraries** to share building blocks



Use a **template catalog** to share app templates, as well as other guidelines

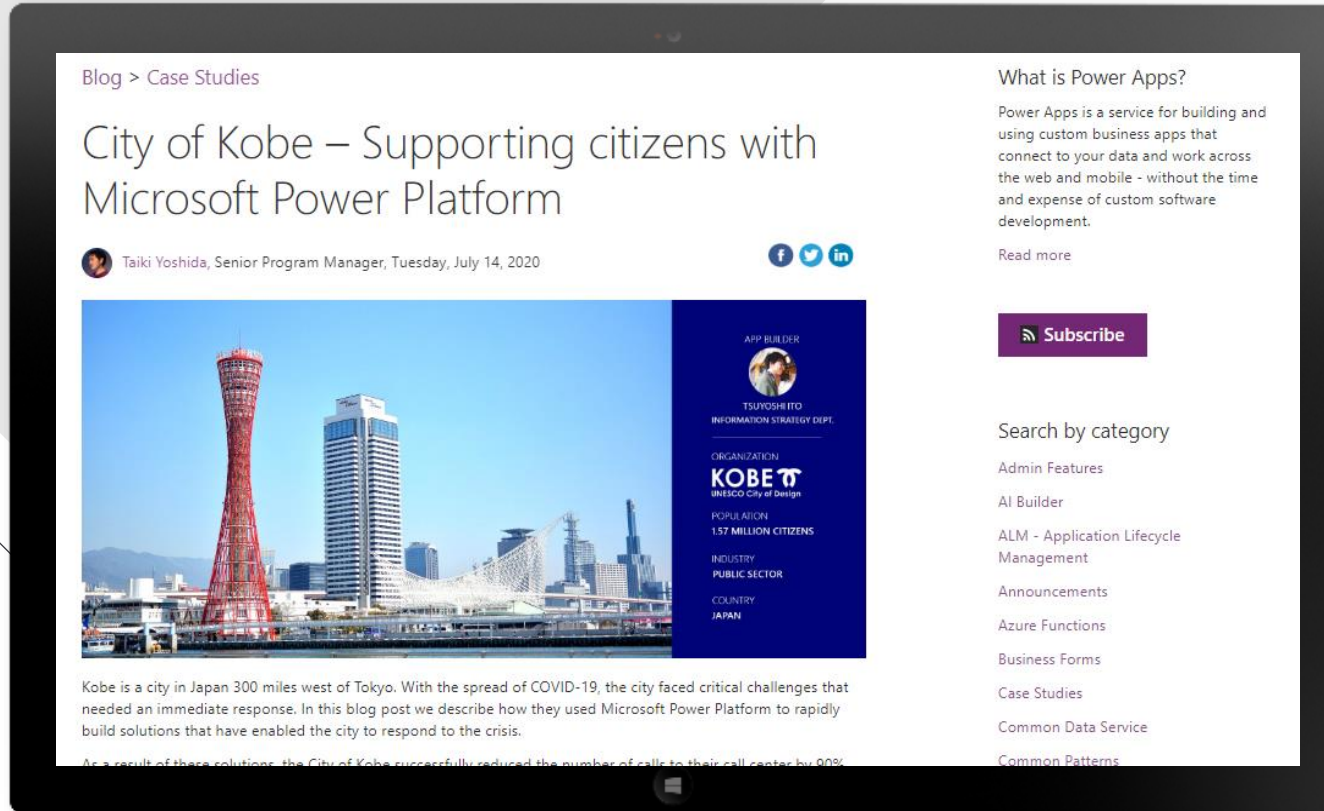


Use **Organizaton Gallery** for flows

**Evangelism**



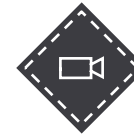
# Share success stories



Organize **Show and Tell** sessions



Publish case studies as a **newsletter**



Record showcases and share them on Yammer or Teams

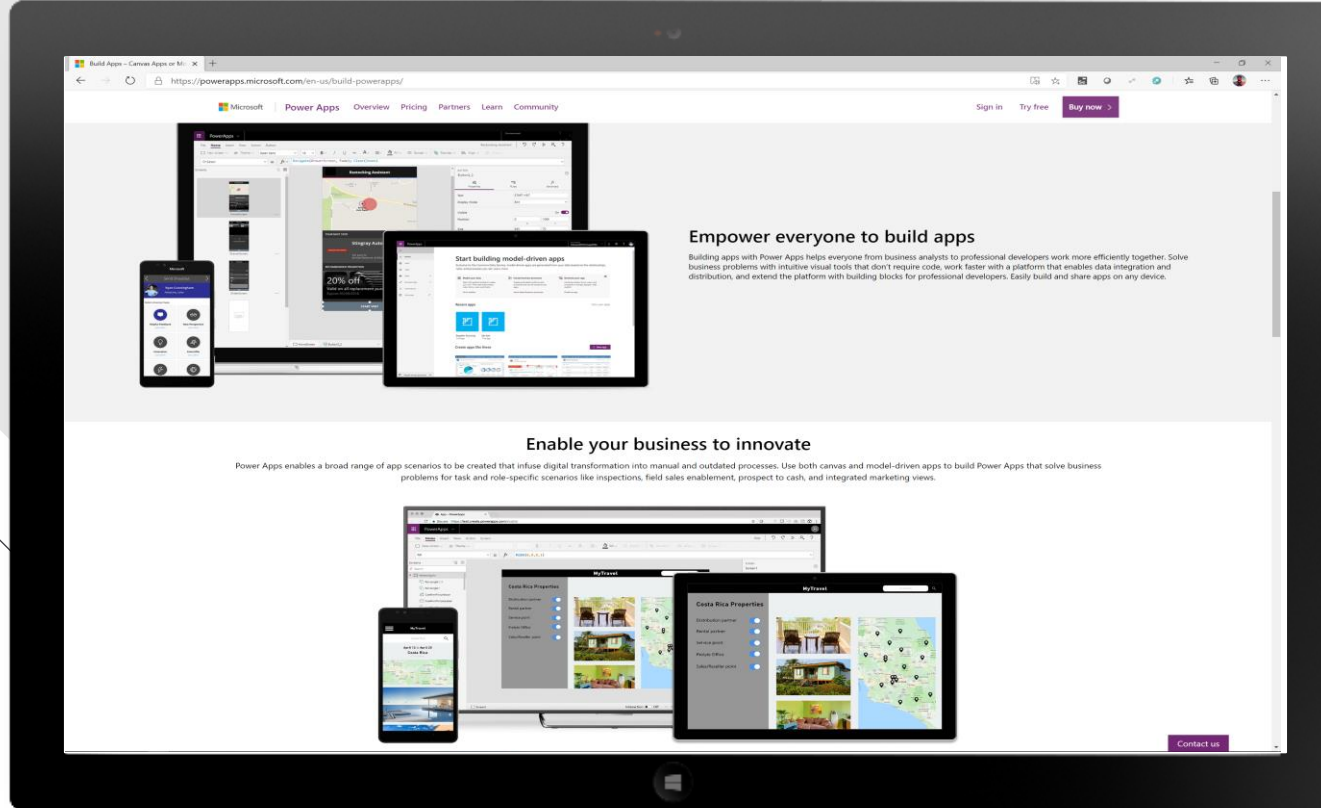


Focus on the **business value** and include some metrics



Focus not just on the solution, but also on the **maker**

# Organize hackathons



Cultivate **ideas** and raise **awareness**



Develop **sample apps**



Different **skills** in a team



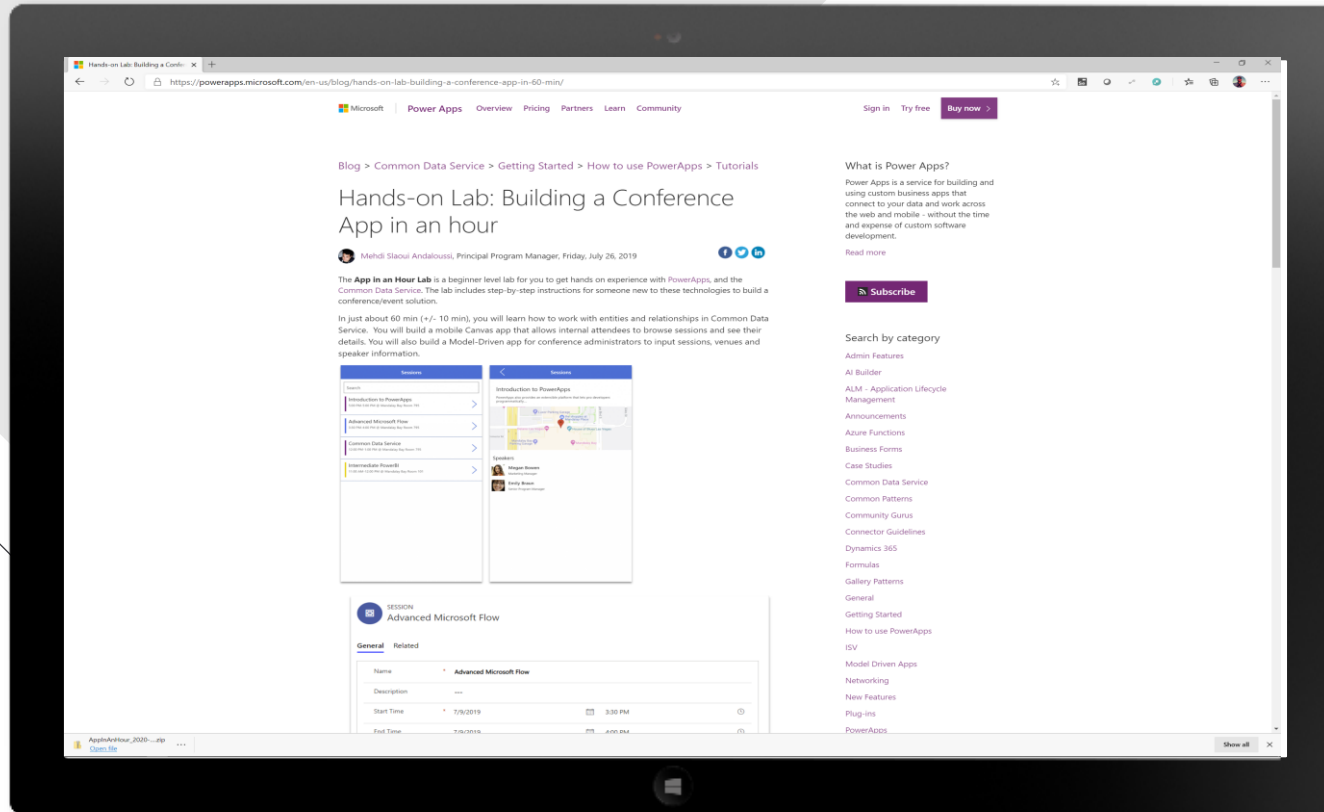
Increase engagement by finishing the day with **prizes**



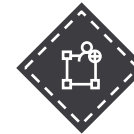
# Training and Learning



# Training and upskilling strategy for makers



Training path for new, intermediate and advanced makers

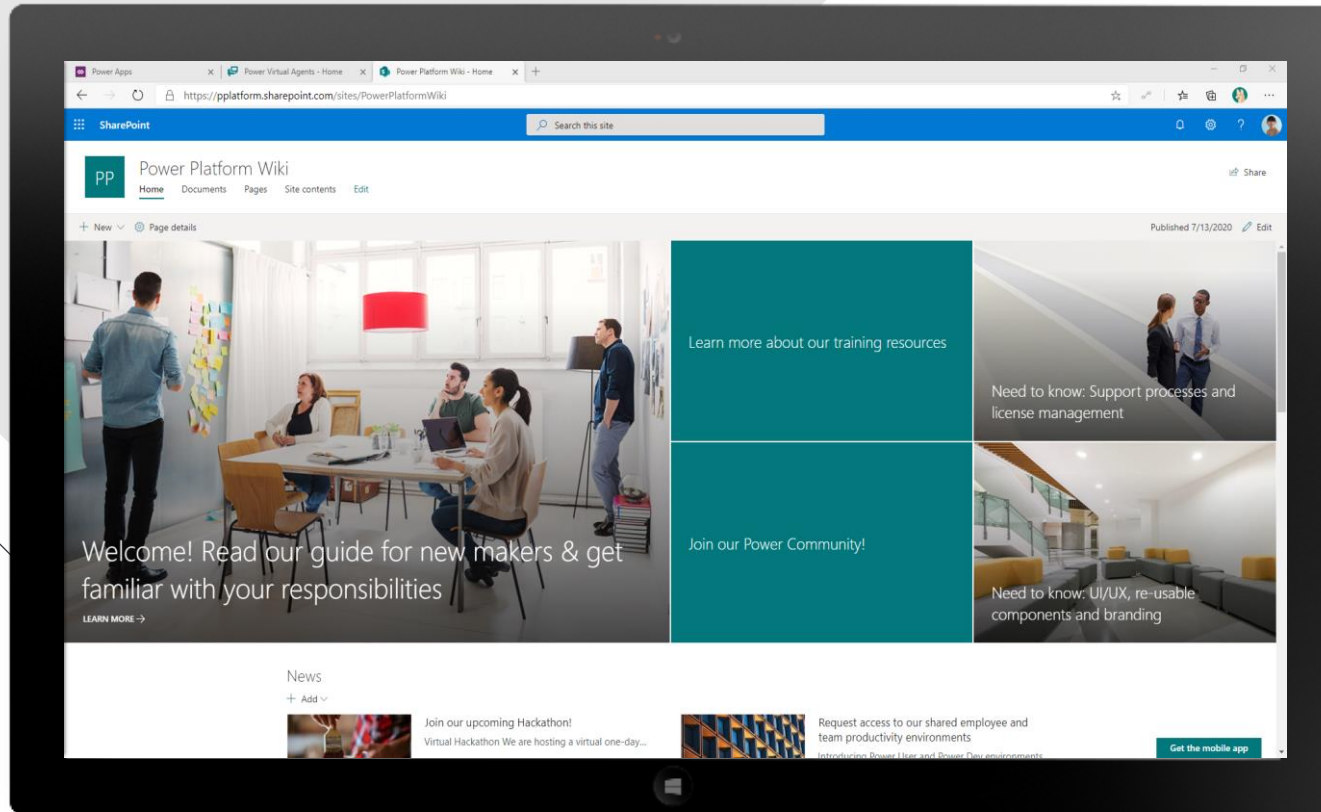


Career Path



Leadership buy-in to grow a pool of talented people

# Organize internal training events



\* in a day events, based on publicly available material

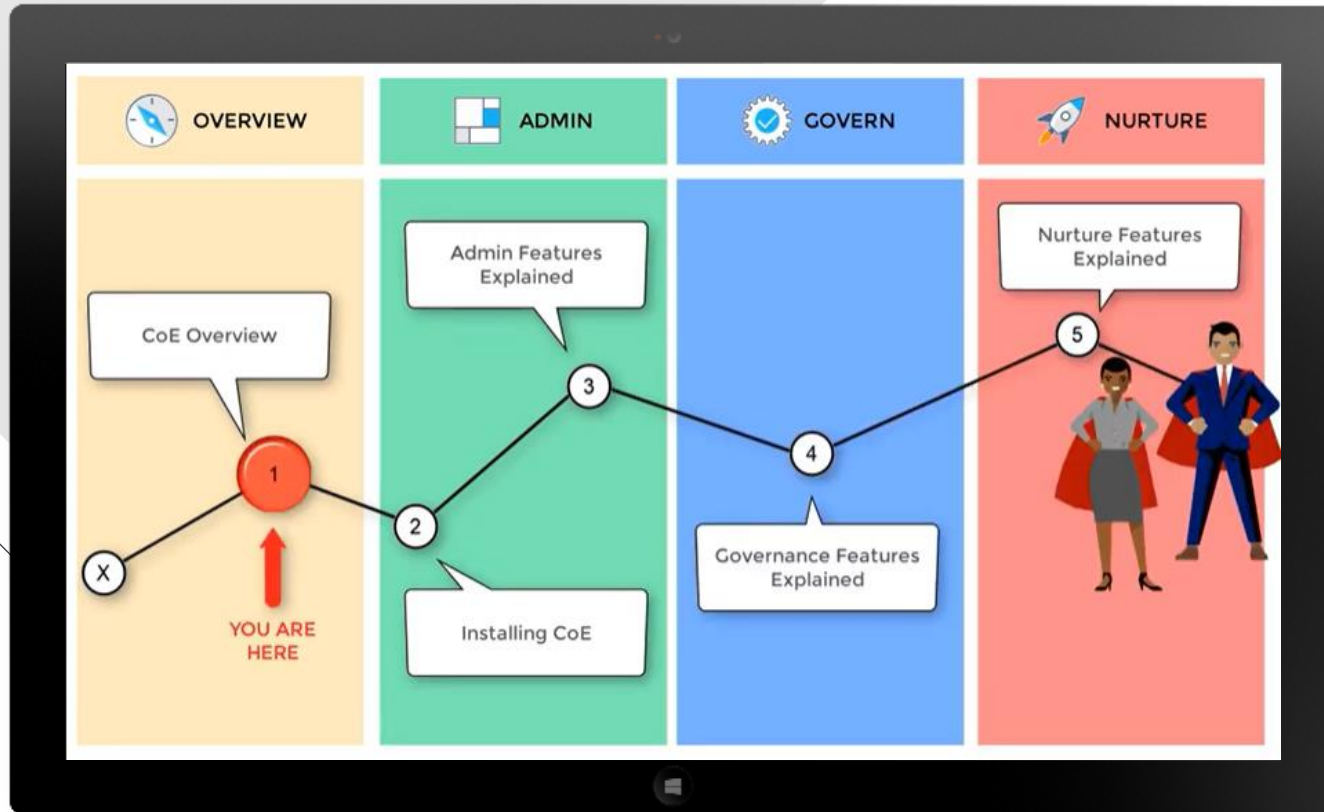


Lunch and Learn sessions



Internal webinars

# Start your Center of Excellence



[Microsoft Power Platform Center of Excellence Kit - Power Platform | Microsoft Docs](#)





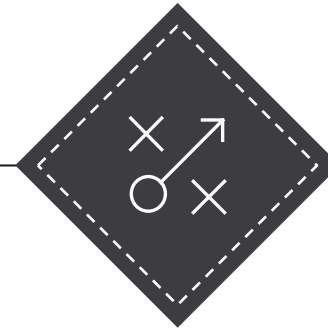
# SUMMARY

# Power Platform Empowers IT Admins with Governance Capabilities

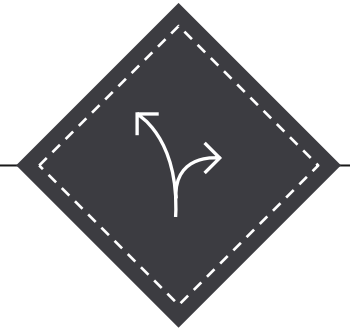
Empowering admins with full visibility and the tools needed to balance business productivity with governance



**Makes governance  
a mandate**



**Helps Develop &  
Implement a  
Strategy**

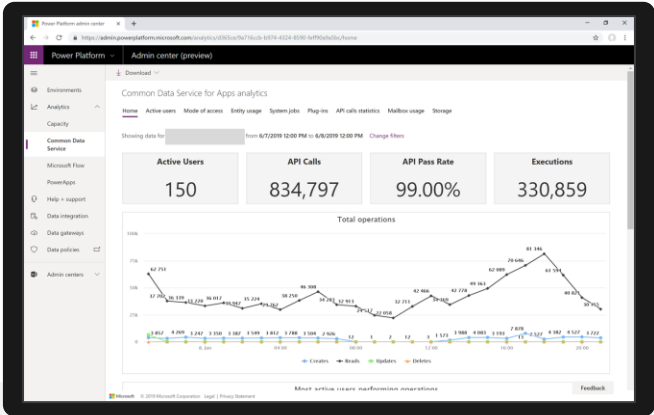


**Allows flexibility  
when needed**

# Next Steps



Learn About Securing  
the Power Platform



Learn About Monitoring  
Capabilities for Power Platform



Learn About Managing  
The Power Platform



# Next Steps



[Overview](#) [FAQ](#) [Contact Us](#) [Leaderboard](#)

## INDONESIA BELAJAR MICROSOFT CLOUD

Tingkatkan Kemampuan Digital di Era New Normal

[Registrasi Disini](#)



[Overview](#)

[Join Indonesia Belajar  
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[Social Media Challenge](#)

BAGAIMANA CARA MENDAFTAR KE PROGRAM INI?



Registrasi ke Microsoft  
Learn



Registrasi ke Indonesia  
Belajar Microsoft Cloud



Selamat Bergabung

Bergabunglah bersama **Indonesia Belajar Microsoft Cloud** dan kuasai keterampilan digital!

01 Registrasi Microsoft Learn

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02 Registrasi Indonesia Belajar  
Microsoft Cloud

[Indonesia Belajar Microsoft Cloud \(belajarmscloud.com\)](https://belajarmscloud.com)







Thank you

# Thank You!