**RAHUL GUPTA**

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**EXPERIENCE SUMMARY**

**As a Business & Product Consultant,** has around 8 years of experience in consulting & product management engagements in various roles which include

* Developing products from scratch for e commerce industry
* Understanding and evaluating supply chain & warehouse management requirements
* Developing industry specific business processes
* Leveraging new age tools to enhance overall experience in transformation engagements

**PROFESSIONAL EXPERIENCE**

**www.fabfurnish.com**   ***Nov 2014 – Present***

*Product Manager, Backend Operations*

* Create and manage product roadmap for the entire ERP, SCM & CRM Functions
* Build the entire process flow, improve the existing workflows and suggest innovations to dramatically improve the entire back-end performance
* Get multiple technology platforms supporting the frontend (website) and ERP to work seamlessly together
* Deliver world class innovations in terms of features, usability and performance that enhance the shopping experience

**www.fashionandyou.com**   ***April 2013 – Nov 2014***

*Product Manager, ERP, SCM, WMS & CRM*

* Leading a team of 6 people to manage the entire ERP, SCM & CRM landscape of the organization to keep pace with the future growth
* Revamped the complete backend warehouse operations so as to expedite the order processing time
* Led the implementation of **Microsoft Dynamics NAV ERP & WMS**
* Implemented Dynamics CRM & integrated it with backend systems so as to enable the customer service agents to get the real time status of the customer orders
* Implemented the multi warehouse fulfillment process

**www.beStylish.com**  ***June 2012 – April 2013***

*Product Manager, ERP*

* Managed complete ERP & WMS landscape
* Conceptualized & Kick Started **Marketplace** line of business, integrating multiple technology platforms with sellers
* Established end-to-end **Returns Management** process
* Introduced **KPIs** to gauge the business performance

**Wipro Technologies Ltd** ***March 2010 – June 2012***

*Business Analyst, Business Transformation Group*

* Key team member for developing the group focused on Package led transformational engagements
* Successfully leveraged a visualization tool called iRise at **world’s largest steel manufacturing & distribution company** towards the business blueprinting activities
* Developed **SCOR** based supply chain business process maps on **ARIS** for **largest electrical motor (from consumer appliance Motors to large Industrial motors) manufacturer in the world**
* Developed package selection framework for a **leading footwear manufacturer**
* Pre-sales support for large, complex business transformation deals along with niche advisory assignments

*Supply Chain Management Consultant*

* Implementing & developing SCM Applications (SAP APO, i2 SCP) for **US based CPG major**
* Requirement gathering towards modeling future state supply chain business processes
* Understanding, analyzing and solutioning of Demand Planning & Supply Planning related issues covering demand forecasting, CTM, delivery plan generation etc.

**Birlasoft India Ltd**  ***May 2008 – March 2010***

*Assistant Manager, SAP Practice*

* Advised an **Australia based glass company** on implementation of LISEC – An ERP Package for Glass Industry

***--Assignment Location: Australia***

* Implemented end-to-end SAP ERP for a **market leader in steel roofing & wall solutions, India** in the capacity of Project Lead & Sales & Distribution Functional Consultant

**TCS Ltd** ***July 2004 – July 2006***

*Assistant Systems Engineer*

* Implemented supply chain modules at a **Gujarat based chemical giant, India**
* Solution helped client in achieving seamless integration across four manufacturing plants resulting in better inventory management at aggregate level

**SUMMER INTERNSHIP**

**NCDEX India**

*Management Intern* ***April 2007 –June 2007***

* Developed marketing strategy & recommended potential improvements in the new trading software

**New Holland Tractors, India** ***June 2003 – July 2003***

*Summer Associate*

* Analyzed inbound supply chain & provided recommendations considering financial & practical feasibility

**EDUCATION**

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| --- | --- | --- | --- |
| **Degree** | **Institute** | **%/CGPA** | **Year** |
| MBA (**International Business**) | Indian Institute of Foreign Trade, New Delhi | 3.29/4 | 2006-08 |
| B.E. (**Production & Industrial)** | Delhi College of Engineering, Delhi | 73.40% | 2000-04 |
| XII | Maharaja Agarsain Public School, Delhi (CBSE) | 80.6% | 2000 |
| X | Maharaja Agarsain Public School, Delhi (CBSE) | 79.8% | 1998 |

**CERTIFICATIONS**

* APICS CPIM, Basics of Supply Chain Management Certified Professional
* ARIS for SAP Certified Professional
* Trained ARIS Business Designer and Architect
* iRise 8 Certified Modeler

**ACHIEVEMENTS & AWARDS**

**Professional Achievements**

* Received appreciation certificate from Applications Project Manager, Australian Glass Company
* Received appreciation from Project Manager, Gujarat based chemical giant, on Successful Go Live of SCM Applications

**Academic Achievements**

* Merit Scholarship Recipient for three continuous years (2000-2003) in graduation
* Merit Scholarship Recipient for two continuous years (1998-2000) in school

**Extra-Curricular**

* Held Positions of Responsibilities throughout academic career & took initiatives to anchor various events
* Developed Aspartame Market Entry Strategy in India for UK based food & beverage major as part of independent project