

Cargo/Shipping App Queries

1- Can you explain properly that how real time monitoring will work with camera by shipper?

Reason: For this we need to look any 3rd party service for real time monitoring because it somehow relates to streaming functionality as it can be costly and such services not available to the market.

Suggestion: We can add a one feature like when the cargo rider taking the shipment item, he will upload the image of the shipment items before starting delivery and also uploading image after post delivery so that a shipper can track that the items he sends has been received to the desired person and location. (This scenario will save the case cost)

2- Do the cargo rider have their own labour for loading the shipment product?

Reason: Because the cargo rider will be a single person and for shipment there might be a case due to which we need the labour for loading products like a shipper is willing to ship a furniture set so it might require 2 to 3 labours. (So who's going to bare that labour cost A rider or a Shipper)

Suggestion: For this when the shipper is requesting a cargo service, he will add the images of the product with complete details so the cargo rider can get clarity on how much labour person he needs and, on that availability, he can accept the shipment request of the shipper.

3- What percentage share will you take from the shipper/cargo rider?

Reason: Is the share rate will be of the cargo vehicle type like van, truck, cargo etc

Suggestion: In this scenario I'll add an option for updating the percentage share of the shipment order depends on the vehicle category and the shipper will select the vehicle type of the shipment

4- How the cargo rider gets the shipment amount. In how much time frame we going to clear the payment to cargo owner? (Weekly or After shipment completion)

Reason: Because the payment mode in online only and the payment should be given to riders in same manner

Suggestion: As we are using payment gateway of Stripe so in that we can make multiple connect accounts and that accounts will be of cargo riders and the payment will be get clear there and they can easily withdraw to their bank. Also, we can clear weekly payments to them

5- The motor carrier will be using single vehicle only? (And also, will there be delivery cargo types. If yes so read above query carefully so that we can add it)

Reason: Because each person will be using same

Suggestion: We can assign one vehicle to cargo rider according to their vehicle type like van, truck, cargo and etc.

6- If the motor carrier accidentally breaks the shipment item so what going to happen?

Reason: There might be some cases where this can be happened so what are the SOPs for that

Suggestion: We can add the report section for that but is there any compensation for that and how it going to work, please provide details for this, because the shipper can get lost of this.

7- What kind of notifications will be sent to the users from admin and what actions will be performed if user clicks on the notifications?

Reason: Because in this type of project we handle the notifications like: -

- Request has been accepted/rejected (Will receive to shipper)
- Cargo Rider on way (Will receive to shipper)
- The shipment has started (Will receive to shipper)
- Shipment has been completed (Will receive to shipper)
- You've been reported by cargo rider (Will receive to shipper)
- You've been reported by shipper (Will receive to cargo rider)
- You've been rated by shipper (Will receive to cargo rider)
- A shipment request has received (Will receive to cargo rider, where he can see multiple shipment requests and can accept the offer he like)

Suggestion: We can use above for these purposes.

8- Provide complete plans for the subscription module please?

Reason: The subscription will be for the cargo owners only and the subscription packages should be monthly, quarterly or annual.

Suggestions: We don't need packages for the shipper because, he might be a normal user who just need the service for shipping his household furniture or anything.

Need detail on these points:

- What are detailed analytics of cargo. **(Kindly explain)**
- Partnership Integration (Like fuel cards, car insurance and vehicle maintenance). **(Kindly explain)**
- Logout from multiple logged in accounts. **(Kindly explain)**