

MVP User Stories

The main components of the MVP are as follows:

- Settings
- My Dashboard
- Job Search (kayak style)
- Package selection

The overall objective is to provide enough workflow capabilities for users to test.

Definitions:

- User: An individual who has signed up for the site but has not verified email address.
- Verified User: An individual who has verified email address.
- Customer: A verified user who has subscribed to a package (including free package)

User stories

This document attempts to breakdown the HRCRM requirements into user stories to calculate the LOE.

User App:

User/customer login (1. Welcome)

- As a user/verified-user/customer I can login to the app providing my credentials
 - a. The credentials for login in are email and password
 - b. If I have verified my email address once
- As a user/verified-user/customer I will see an error message if I provide the wrong credentials
- As a user/verified-user/customer I will be locked out after 5 failed login attempts.
- As a verified-user/customer I will be guided to the My Dashboard page home of the app if I provide valid credentials
- As a user, I will be prompted to verify my email address if I have not verified or be presented with an option to resend verification email.

User/Customer Recover password (2.Recover Password)

- As a user/verified-user/customer I can click a link in the login form to access the recover my password form
- As a user/verified-user/customer I can provide my email to reset my password
- As a user/verified-user/customer I will receive an email when I input my email in the reset my password form where I can follow a link to access a form to reset my password and a message that states "If an account exists with that email address, you will receive an email to reset your password. Please follow instructions to reset."
- As a user/verified-user/customer I can specify a new password on the reset password form to reset my password.

User self sign-up (4. Signup)

- As a user, I should be able to signup by providing identity info:
 - First and Last Name
 - Username
 - Passwd
- As a user I should be able to create a password for my account.
- As a user, I should receive an email asking me to verify my email address.

Package Selection

- As a verified-user, I should be shown a display of packages and their capabilities
 - I should be able to try a free version of of the software with limited capabilities: resume management, resume builder, job search + 2 weeks (configurable by user) of workflow management
 - I should be able to subscribe to a package
- As a verified-user I should be required to provide a credit card if I sign up for a non-free package.
- As a verified-user, I should be able to click a link to see "Terms and Conditions"
- As a verified-user, I should be able to click a checkbox to accept Terms and Conditions
 - I should not be able to register unless the T&C checkbox is checked

Customer account management (6.Settings)

- As a verified-user/customer I should be able to complete/change my personal information
 - First and Last Name
 - Phone

- Email
- As a verified-user/customer I should be able to change the password for my account
- As a customer I should be able to cancel my subscription to a package.
- As a verified-user/customer I should be able to subscribe to a package.
- As a customer I should be able to change my package type
- As a customer I should be able to cancel my subscription by clicking the “Cancel Subscription” button
 - Upon clicking the cancel button, I should receive a confirmation modal with a prompt asking me to choose a reason why I’m canceling
- As a cancelled customer, I should be presented with packages to sign up for.

User Onboarding Flow

- As a customer I should be presented with a congratulations modal after completing uploading or creating my first resume
 - The congratulations modal should be overlayed on the “My Dashboard” page where the user has surfaced post resume upload/creation
 - The congratulations modal should describe several “getting started” steps to prepare the new user for effectively using their account
 - The congratulations modal should give the options of “Take a Tour” or “Skip for Now”
- As a customer if I choose “Skip for Now” the modal will completely go away
- As a customer if I choose “Take a Tour” a new modal will appear on the “My Dashboard” page
- As a customer the “My Dashboard” onboarding modal will have a quick description (configurable) of how the page works with a value prop reminder. The modal will have a “Got it!” button to move forward
 - As a customer if I click the “Got it!” button, I will be brought to the “My Dashboard” page
- As a customer the “My Dashboard” onboarding modal will have a quick description (configurable) of how the page works with a value prop reminder. The modal will have a “Got It!” button to move forward
 - As a customer if I click the “Got it!” button, I will be brought to the “Job Search” page
- As a customer the “Job Search” onboarding modal will have a quick description (configurable) of how the page works with a value prop reminder. The modal will have a “Got It!” button to move forward
 - As a customer if I click the “Got it!” button, I will be given a congratulatory message for completing all onboarding modals

Customer billing

- As a customer I should be able to see a list of invoices generated by the app.

- As a customer I should be able to click on any of the invoices and get a detail view of the invoice.

My Dashboard

- As a customer I should be able to see a list of my saved/applied jobs. This list should include:
 - Title
 - Company
 - Job description
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- I should be able to click on any of the job searches and see the job search results in a new window: one for each site (much like Kayak)
- As a customer I should be able to add new job search criteria.
- As a customer, I should be able to add a job that I'm interested in to the dashboard by providing the URL.
- As a customer, if I provide a URL, the system should parse job title, company name, posted date and job description so that I can track progress.
- As a customer, if I provide a URL, the system should prompt a reminder:
 - If saved job, prompt with a reminder to apply.
 - If applied job, prompt with a reminder to follow-up.
- As a customer I should be able to see a list of my reminders. This list should include:
 - Task
 - Company
 - Due Date
- I should be able to click on any of the reminders and get a pop-up to update my status.
 - I should receive a value prop message anytime I mark a reminder as 'complete'
- I should be able to click on "My Reminders" and see a list of all upcoming reminders with an option for list view or calendar view.
- I should be able to add new job search terms.
- I should be able to add new reminders.
- I should be able to mass update reminders: "mark as completed today", "snooze until tomorrow".
- I should be able to mass delete reminders.

Email Reminders

- As a user, I should receive email reminders for workflow steps: batched; not one email for each reminder.

Job Search

- As a customer I should be able to input job search terms and name each search.
 - E.g. COO in NYC, VP Operations in NJ
- As a customer, I should be able to pick and choose job sites to search.

Job Sites

- As a customer I should be able to input job sites to search.
- As a customer, I should be able to add userid and password if I have an account on that site.

Application Workflow

- As a customer I should be able to see a list of all jobs that I've applied to:
 - By default, this should be in date descending order (newest first)
 - Company Name, Title, Date Applied, Status, Last Activity
- As a customer, I should be able to sort by any field.
- As a customer, I should be able to view details of the job when I click on it:
 - Job description
- As a customer, I should be able to edit status of any job.
- As a customer, I should be able to select multiple jobs and have system send off automated templated emails to check on status.
- As a customer, I should be able to update my interview schedule.
- As a customer, I should receive a reminder to send a thank you note.
- As a customer, I should be able to customize a templated thank you email to one or more people after an interview.
- As a customer, I should be able to "hide" a job.
- As a customer, I should be able to create a to-do list for a job.
- As a customer, I should be able to see all correspondence for a job.
- As a customer, I should be receive a reminder to follow-up on an interview.
- As a customer, I should get a customized prep checklist.
- As a customer, if I drop in an a URL the system should parse relevant info and set default status to "Interested".
- As a customer, if I've applied, I can update status to "Applied" and system should track applied date (with the option to edit).
- As a customer, system should automatically create a "follow-up" task to remind me to check-in on application status.
 - I should have the option to cancel this option.
 - I should have the option to specify the number of days before reminder.

Resume/Cover Letter Upload

Features

- UI to upload and name resume versions.

User stories

- As a user, I should be able to upload a pdf or doc version of my resume, cover letter.
 - Uploaded doc types should be: Word, PDF.
 - As a user, I should be able to name my resume.
 - As a user, I should be able to update or delete my resume/cover letter.
 - As a free user, I should be restricted to 1 version (configurable) of a resume and cover letter.
 - As a user, I should be able to rename uploaded documents
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