GULNAZ SHEIKH

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CAREER OBJECTIVES

To work in a firm with a professional work driven environment where I can utilize and apply my knowledge and Experience, I believe in working hard with intelligence on rapid software development and evolution with dedication and reliability.

KEY SKILLS

Technical Skills: **MS OFFICE, MS CIT, HTML, CSS, Java, React, Data Structure and Algorithm.**

Soft Skills: **Communication, Time management, Leadership**

PROFESSIONAL EXPERIENCE

Altius Customer Service Pvt. Ltd

Customer Support Executive.   **July 2022 – September 2023**

- Helping the brand improve customer experience.
- Helping the customer to improve their experience.
- Explain the process of loan and finance, which includes personal loan, product loan and education loan.

EDUCATION

BE, Computer Science
Anjuman college of Engineering and Technology   **2017-2020**

Polytechnic, Computer Technology
Central India Institute of Technology.   *2015-2017*

HSC
Kamla Nehru Mahavidyalaya.   *2013-2015*

SSC
Rashtriya Vidyalaya.   *2011-2013*

CERTIFICATION
- 7 Days Workshop on PL/SQL Database.
- 2 Month workshop on PHP.
- 7 Days Internship of Bootstrap.
- 2 Month Internship as a front end developer on Angular 6.1

ACADEMIC PROJECTS

- Association Rule Mining using Market Basket Analysis:
    This project is an Association rule mining of data warehouse and connectivity between database and data warehouse where we can come to know the stocks of our store.
- Online Doctor Appointment System:

The main idea of this work is to provide ease and comfort to patients while taking appointments from doctors

- ShopCom- A Shopping Web App Using Comparison Analysis:
    It's an online shopping website where customers can compare the products & get the best price rate through various websites

PERSONAL PROFILE

- Date of Birth: 12/01/1999
- Nationality: Indian
- Known Languages: English, Hindi, Marathi.