


# POOVARASAN S

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 2/94C,Kariyamalai village,Niligiris,India

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 poovarasanstars@gmail.com

## SUMMARY:

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Customer Service Associates are responsible for delivering excellent customer service experiences. Your resume should highlight your successful customer service initiatives, strategies, and results. Being successful in this role requires having a deep understanding of customer service operations, as well as key hard skills such as problem solving, time management, communication, and customer service tools. Focus on your successes within customer service and how those successes have impacted the customer experience.

## EDUCATION:

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Bachelor's Of Information Technology (2020-2023)

Kaamadhenu Art's & Science College,Sathyamangalam(Affiliated By Bharathiar University)

## SOFT SKILLS:

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- Active Listening
- Time Management
- Multitasking and Efficiency
- Adaptability and Flexibility
- Teamwork and Collaboration
- Customer Service Orientation
- Conflict Resolution and Negotiation
- Problem Solving and Critical Thinking
- Communication and Interpersonal Skills

## EXPERTISE SKILLS:

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- Microsoft Office
- Adobe photoshop
- Complaint Handling
- Social media marketing
- Mobile and web development
- Data Entry and Management
- Customer Relationship Management (CRM) Software
- Coding proficiency  
(such as HTML5,CSS3,jQuery,Ajax,Javascript,C,Python,PHP,MySQL)

## **CERTIFICATION:**

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**CADD CENTER - Web Developer Course Sep 2023-Present**

- Full stack development is the process of designing,creating, testing, and deploying a complete webapplication from start to finish.
- It involves working with various technologies and tools,including frontendweb development, backendwebdevelopment, and database development.

## **LANGUAGE KNOWN:**

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- Tamil (Native)
- English (fluent)

## **DECLARATION:**

I solemnly declare that the information in this resume is true to the best of my knowledge and belief. All information in this resume is right and truthful. I announce that the information and details shared in this resume are correct and inclusive. I take full liability for the correctness of the information

**DATE:**

**PLACE:**

**SIGNATURE:**

**S. POOVARASAN**