



# **Compliance Pack**

Licenses & Compliances

Version 1.3

July 2024



## Certificate of Registration of a Company

This is to certify that

**ELITE AUSPAK PTY LTD**

**Australian Company Number 143 778 983**

is a registered company under the Corporations Act 2001 and  
is taken to be registered in Victoria.

The company is limited by shares.

The company is a **proprietary** company.

The day of commencement of registration is  
the twentieth day of May 2010.

Issued by the  
Australian Securities and Investments Commission  
on this twentieth day of May, 2010.



Anthony Michael D'Aloisio  
Chairman



**CERTIFICATE**





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FORM 2  
BUSINESS NAMES ACT 1962  
Section 7 (4) and (5)

No. B2284555U

## CERTIFICATE OF REGISTRATION OF BUSINESS NAME

I hereby certify that the business name  
METROPOLITAN GUARD SERVICES

was on 28 May 2010

registered, pursuant to and subject to the

Business Names Act 1962.

Given under my hand at MELBOURNE, this 28th day of May 2010

*Clara Nooney*

Director



**Private Security Business Licence**  
**VICTORIA AUSTRALIA**

**ELITE AUSPAK PTY LTD**  
**Trading as Metropolitan Guard Services**  
**Hammad Ali**

**ACTIVITIES:**

**Crowd Controller and Security Guard**

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**Guard with a dog and Unarmed Guard**



**EXPIRES 24 Aug 2028**

**LICENCE NUMBER**

**802-701-30S**

**Born 25 Sep 1989**





## Cm3 Certificate

Metroplitan Guard Services

### ORGANISATION DETAILS

Metroplitan Guard Services

Cm3 ID: 13591

DATE OF EXPIRY: 16/01/2026

ABN: 17143778983

ADDRESS: 5, Level 1/34 Commercial Rd.,  
Caroline Springs, VIC, 3023

### Assessment

Risk Review

Expires on 16/01/2026

Has demonstrated the following capability for:

#### Licences

- Organisation Trade Licences
- Individual Trade Licences
- Labour Hire Licences

#### Cm3 Recognised WHS Management System Certification

- Certification Compliance Documents
- Subcontractors

#### Other Risks

- Quality Management System Certification
- Environmental Management System Certification

### Insurances

- Public Liability Insurance for \$20,000,000  
with commenced date 01/04/2025 and valid until 31/03/2026
- Workers Compensation - VIC  
with commenced date 01/07/2025 and valid until 30/06/2026



The Barn Underwriting Agency  
Level 11, 66 King Street  
Sydney NSW 2000

W: thebarnagency.co  
P: 1300 902 210



## CERTIFICATE OF CURRENCY

Policy Number: BARNSGL250234

Insured	Elite Auspak Pty Ltd T/As Metropolitan Guard Services
The Business	Static Guarding, Mobile Patrols, Alarm Response & Monitoring, Body Guarding, Traffic Control and Crowd Control, including the Use of Dogs
Period of Insurance	01/04/25 to 01/04/26 At 4pm Local Time
Policy Wording	The Barn General Liability Policy 24.10.1
Underwriter	Certain Underwriters at Lloyd's

## Public and Products Liability

Public Liability	\$20,000,000	any one occurrence
Products Liability	\$20,000,000	any one occurrence and in the aggregate for all Injury Damage occurring during the period of insurance

## Commercial Legal Expenses Liability

Limit of Liability	\$250,000	any one claim and in the aggregate
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Date: 20/03/2025

*Shane Golding*

Shane Golding  
Director - Group Head of Liability  
The Barn Underwriting Agency  
Trading as a Business Name of Market Lane Insurance Group Pty Ltd  
ABN 15 625 224 642 - AFSL 509709

**Market Lane.**  
INSURANCE GROUP

Coverholder at **LLOYD'S**

Signed for and on behalf of Certain Underwriters at Lloyd's as follows:-

Public and Products Liability	Under Agreement No. B2429BW2506801
Commercial Legal Expenses Liability	Under Agreement No. B24398W2400012





## Certificate Of Insurance

**Class of business:** Professional Indemnity

**Policy number:** AU00098788-000

**Policyholder:** ELITE AUSPAK PTY LTD T/as Metropolitan Guard Services

**Professional business:** Risk Management Consultant, Security Consultant

**Insurance period:** From 4:00 pm on 29/10/2025 to 4:00pm 29/04/2026  
Australian local time in the State or Territory where this **policy** was purchased

**Indemnity limit:** \$1,000,000 any one **claim** and  
\$2,000,000 in the aggregate during the **insurance period**

**Deductible:** \$500 inclusive of **defence costs** by the **insured** for each **claim**

**Retroactive date:** Unlimited excluding any known claims or circumstance

**Underwriters/Insurers:** Certain Underwriters at Lloyd's led by Liberty Managing Agency Limited, Syndicate 4473 and Allianz Australia Insurance Limited

**INTERESTED PARTIES:** Nil

**UMR/Agreement no.:** B1969DS2500001

**Signature:**

A handwritten signature in black ink, appearing to be "D. Coates", written over a horizontal line.

Damien Coates – Chief Executive Officer, DUAL Asia Pacific  
DUAL Australia Pty Ltd is an agent underwriting for and on behalf of Underwriters/Insurers named in the schedule.

DUAL Australia Pty Limited  
[dualenquiries@dualaustralia.com.au](mailto:dualenquiries@dualaustralia.com.au)  
[dualinsurance.com](http://dualinsurance.com)  
Part of DUAL International Group



## WorkCover Insurance 2025/26

Date of Issue 27 May 2025

Employer Number 13225306

### Certificate of Currency

This employer is registered for WorkCover Insurance to cover its liabilities under the *Workplace Injury Rehabilitation and Compensation Act 2013* (and amendments).

This certificate is valid from 1 July 2025 to 30 June 2026.

#### Employer Details

**Employer Number:** 13225306  
**Legal Name:** ELITE AUSPAK P/L  
**Business Name:** METROPOLITAN GUARD SERVICES  
**ABN:** 17 143 778 983  
**ACN:** 143 778 983

Yours faithfully,



Arkadi Levitski  
Premium & Client Operations Manager  
DXC Integrated Services Victoria Pty Ltd  
For and on behalf of WorkSafe Victoria





AUSTRALIAN SECURITY INDUSTRY  
ASSOCIATION LIMITED

The peak body for security professionals

## MEMBERSHIP CERTIFICATE

to certify that

**Elite Auspak Pty Ltd T/a Metropolitan Guard Services**

ABN: 17 143 778 983

Holds Corporate Membership of the  
Australian Security Industry Association

Members are bound by the ASIAL Constitution, Code of Professional Conduct, policies and procedures

ID: C258  
Valid to: 31/07/2026

**John Gellel**  
President, ASIAL

**Bryan de Caires**  
Chief Executive Officer, ASIAL

ASIAL ABN: 91 000 813 365  
[www.asial.com.au](http://www.asial.com.au)



## LICENCE TO PROVIDE LABOUR HIRE SERVICES

Licence number: **VICLHL01373**

Pursuant to section 29 of the *Labour Hire Licensing Act 2018* (Act) **ELITE AUSPAK PTY LTD, ABN: 17 143 778 983 / ACN: 143 778 983** trading as **ELITE AUSPAK PTY LTD T/AS METROPOLITAN GUARD SERVICES** (Licence Holder) is authorised to provide labour hire services subject to compliance with the Act and regulations made under the Act.

### Licence period

This licence comes into force on **01 November 2022** and expires on **01 November 2025** unless the licence is cancelled or otherwise ceases to be in force.

### Conditions

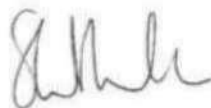
The Act imposes licence conditions that must be complied with. Failure to comply with licence conditions, the Act or the regulations, may result in the licence being suspended or cancelled as well as civil penalties being imposed.

### Conditions imposed by the Authority

Nil

### Licence is not transferrable

This licence is not transferrable.



**Steven Dargavel**

Labour Hire Licensing Commissioner



2014  
*Australian  
Achiever*

**W O R D S**  
*Excellence in Customer Service*

*For Australia's  
Security Industry  
- Guard & Patrol Services*

**VIC State Winner**

*For excellence in customer relations  
Awarded to*

***METROPOLITAN  
GUARD SERVICES***

*[Signature]*

*Administrating Director*

*[Signature]*

*Administrating Director*





2015  
*Australian  
Achiever®*

**W O R D S**  
*Excellence in Customer Service*

*For Australia's  
Security Industry - Guard & Patrol  
Services*

**VIC State Winner**

*For excellence in customer relations  
Awarded to*

***METROPOLITAN  
GUARD SERVICES***

*[Signature]*  
*Administrating Director*

*[Signature]*  
*Administrating Director*





2016  
*Australian  
Achiever®*

**M M M R D S**  
*Excellence in Customer Service*

*For Australia's  
Security Industry  
- Guard & Patrol Services*

**Highly Recommended**

*For excellence in customer relations  
Awarded to*

**METROPOLITAN  
GUARD SERVICES**

  
*Administrative Director*

  
*Administrative Director*





# CERTIFICATE OF REGISTRATION ELITE AUSPAK PTY LTD



ENVIRONMENTAL MANAGEMENT

**ISO 14001**  
CERTIFIED

ABN: 17 143 778 983

Trading/ known as:  
**METRO GUARDS SERVICES**

Head Office: 5, Level 1 CS Hub 34 Commercial Road, Caroline Springs, VIC 3023 Australia

has been independently assessed and certified as having established, documented, and implemented an Environmental Management System complying with the requirements of

## ISO 14001:2015 ENVIRONMENTAL MANAGEMENT SYSTEMS

The scope of certification covers Provision of Security Guard Services



**W. A. CULLINAN**  
Chairman – Approval Panel



**R. M. DINOW**  
Co-Signatory – Approval Panel

Certificate ID	3240701-E
Initial Certification	18/09/2024
Current Issue	18/09/2024
Certificate Expiry	18/09/2027



ECAAS Certification International  
A.C. No. 104 429 996  
[www.ecaas.com](http://www.ecaas.com)  
Level 2, 52 Swanee Place  
Adelaide SA 5000 Australia



# CERTIFICATE OF REGISTRATION ELITE AUSPAK PTY LTD



ABN: 017 143 778 983

Trading/ known as:  
**METRO GUARDS SERVICES**

Head Office: 5, Level 1 CS Hub 34 Commercial Road, Caroline Springs, VIC 3023 Australia

has been independently assessed and certified as having established, documented and implemented an Occupational Health & Safety Management System complying with the requirements of

## ISO 45001:2018 OCCUPATIONAL HEALTH & SAFETY MANAGEMENT SYSTEMS

The scope of certification covers Provision of Security Guard Services

A blue ink signature of W. A. Cullinan.

**W. A. CULLINAN**  
Chairman – Approval Panel

A blue ink signature of R. M. Dinow.

**R. M. DINOW**  
Co-Signatory – Approval Panel

Certificate ID	3240701-D
Initial Certification	18/09/2024
Current Issue	18/09/2024
Certificate Expiry	18/09/2027



ECAAS Certification International  
A.C.N. 104 429 898  
www.ecaaas.com  
Level 3, 32 Gower Place  
Adelaide SA 5000 Australia



# CERTIFICATE OF REGISTRATION ELITE AUSPAK PTY LTD



QUALITY MANAGEMENT

**ISO 9001**  
CERTIFIED

ABN: 17 143 778 983

Trading/ known as:

**METRO GUARDS SERVICES**

Head Office: 5, Level 1 CS Hub 34 Commercial Road, Caroline Springs, VIC 3023 Australia

has been independently assessed and certified as having established, documented, and implemented a Quality Management System complying with the requirements of:

## ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS

The scope of certification covers Provision of Security Guard Services

**W. A. CULLINAN**  
Chairman – Approval Panel

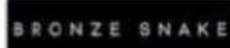
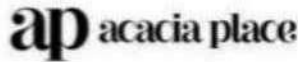
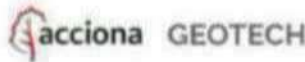
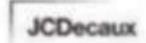
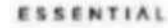
**R. M. DINOW**  
Co-Signatory – Approval Panel

Certificate ID	3240701-Q
Initial Certification	18/09/2024
Current Issue	18/09/2024
Certificate Expiry	18/09/2027



ECAAS Certification International  
A.C.N. 104 429 899  
[www.eccas.com](http://www.eccas.com)  
Level 3, 32 Gawler Place  
Adelaide SA 5000 Australia







Bank Details:



National Australian Bank

Account Name: Metroplitan Guard Services

BSB 083-004

Account Number: 78-141-6657