## Final POC - June 2023

The below detail maps out the Proof of Concept (POC) which Subdefy intends to be the minimal product to be released to the market.

Theme	Epic	Story	Child	Metric	Software	Page Relative
general - accessibility	web application	as a user I want to be able to access Subdefy through a compatible device		Page views Device used Bounce rate	Google Analytics, BrowserStack	Landing page
	service information	as a user I want to be able to easily understand how subdefy helps simplify recurring expenses		Page views Bounce rate Scroll heat mapping Conversion rate (micro conversion through to another service page discovery/sign in) Conversion rate (macro conversion to account sign up)	Google Analytics, Fullstory	About Subdefy page
	blog/RSS - subdefy	as a user I want to be able to easily access a blog to find more information on subdefy and its service		Page views/total website views direct page views	WordPress, Google Analytics	Blog page
	blog/RSS - industry	as a user I want to be able to access a blog to find out information on the subscription industry		Page views/total website views direct page views	WordPress, Google Analytics	Industry News page
	security	as a user I want to be able to easy access information that shows how subdefy protects my personal data		Page views/total website views	Google Analytics, SSL Certificates	Security page
	company information	as a user I want to be able to access more information on subdefy, including their fouders, mission statement and vision statement		Page views/total website views direct page views	Google Analytics	About Us page
	investor page	as an investor I want to be able to access information pertinent to investing including pitch deck, funding round, progress		investor email submission	Google Analytics	Investor Relations page
	support	as a user I want to be able to submit a support request via a form or a provided support email address (support@subdefy.com)			Zendesk, Google Analytics	Support page
	feedback/request	as a user I want to be able to submit feedback/requests (feedback@subdefy.com)			Typeform, Google Analytics	Feedback page
	FAQ's	as a user I want to be able to search through frequesntly asked questions about how subdefy works and it's benefits			Google Analytics	FAQ page
user accounts	account creation	as a new user I want to be able to easily create an account			Firebase Authentication, Google One Tap, AWS Cognito	Create Account page
		as a new user creating an account I want a seamless process. I want the ability to create an account through my social account authorisation	Google Facebook Apple		Firebase Authentication, Google One Tap, AWS Cognito	Social Sign On Pop-up
		as a new user I want to be able to create an account through my phone number or			Firebase Authentication, AWS Cognito	Create Account page

		email address			
	sign in	as a user I want to be able to easily find the page where I sign into my account		Firebase Authentication, Google One Tap, AWS Cognito	Sign In page
		as a user I want to be able to sign in to my account through the method I used to create it	Google Facebook Apple Phone Email	Firebase Authentication, Google One Tap, AWS Cognito	Sign In page
	account recovery	as a user I want to be able to easily recover my account when I can not sign in		Firebase Authentication, AWS Cognito	Forgot Password Link
	account / profile edit	as a user I want to be able to edit details of my account when signed in	name password display picture	Firebase Authentication, AWS Cognito	Account Settings page
		as a user I want to be able to email support to request a change of details for my account	phone number email		
	account and data deletion	as a user I want the ability to permanently delete my data from my user account			
dashboard - data entry	add services	as a user I want the ability to add subscription services to my dashboard	category     logo     recurrence     date of next transaction	Plaid, Google Authenticator, AWS Secrets Manager	Dashboard page
	2FA	as a user I want the ability to register for two-factor authentication to protect my account		Google Authenticator, Authy	Two-Factor Authentication page
	bank scanning	as a user I want the ability to scan my bank account that automatically fills my subscription services and saves me time	>2FA required	Plaid	Bank Scanning page
	subscription detail edit	as a user I want the ability to edit details of a subscription manually	>category >Logo >recurrence >date of following payment >price >category	-	Subscription Detail Edit page
dashboard - visulisation and information	monthly spend	as a user I want the ability to see how much I am spending monthly from the services connected to my dashboard		D3.js, Chart.js	Dashboard page
	spend per category	as a user I want the ability to see how much I am spending on each category as a pie chart visulisation	>cost per category >pie chart	D3.js, Chart.js	Dashboard page
	sort	as a user I want the ability to sort my dashboard subscriptions by:	name     ascending     descensing     dollar amount     ascending     descending     frequency     category     next payment due     ascending     descending     descending	-	Dashboard page
discovery	landing page	as a user I want the ability to easily understand how subdefy discovery can help me find subscriptions		Google Analytics, Fullstory	Discovery Landing page
	search	as a user I want the ability to search for subscriptions with specific search filters	>keywords (amine, kids, LGBTQ+, history, 4WD,	Algolia, Elasticsearch	Discovery Search page

layout
discovery service page
images
plane and minimum
pians and pricing
similar services
similar services
similar services
similar services  CTA

## **General**

ability to access Subdefy through a web application (the below journey is specific to the web app)

able to quickly and easily understand how Subdefy helps simplify recurring payments on the landing page

ability to access a blog with more industry information from Subdefy

ability to access information about Subdefy's security protocols, company information, investor information and social accounts

ability to send a support request

ability to search through FAQs

## **User Account**

ability to create an account

```
ability to easily create an account through my prefilled social account information
        Facebook
        Google
        apple
        or, email/phone number
ability to sign in to the created account
    SSO (social sign-on)
ability to recover an account if account details are forgotten
ability to edit user account
    name
    email - email support to change
    password
    display picture
ability to permanently delete my account and data
Dashboard
ability to add personal services to the dashboard
    subscription information/must-haves
        category
        logo
        recurrence
        date of the following transaction
    methods of adding subscriptions
        bank scanning
            >push required 2FA/authorisation app before scanning
        manually add
            category
            logo
             recurrence (every Thursday, every month on the 15th, every first week of each month, etc.)
            date of the following payment
        customisation available, beyond auto-filled sections
            price
            category
            currency
ability to see information from data provided on the dashboard
    monthly spend
    spend per category
ability to sort my subscriptions
    name
        ascending
        descending
    dollar amount
        ascending
        descending
    frequency
    category
```

## <u>Discovery</u>

```
ability to search a database of services that provide subscriptions
    keywords
    subscription type
ability to understand the basic details of a subscription through the discovery page
    name
    category
    blurb/details
    rating
    images
    >more info
    >clicking on the photo, name, or 'more info' sends you to the service page
ability to find out more information on each subscription [SERVICE PAGE]
    gallery of images
        service UI
        services popular offerings
    plans and pricing information
    similar services
    ability to easily get to the services website or mobile application to find more information [AFFILIATE LINK]
```