

Dual-Brand Growth Roadmap (Ekohum & Ethnics by Aravalli)

1. SEO-Driven Content Strategy

- **Keyword-rich pillar pages and blogs.** Develop in-depth content around *slow/sustainable fashion* and *ethnic wear*. For Ekohum (B2B), create pages like "Wholesale sustainable apparel India" or "Slow-fashion suppliers for retailers". For Ethnics by Aravalli (D2C), target shopper queries ("organic cotton kurtas", "festive ethnicwear trends"). Use a **pillar-and-cluster** model: e.g. a broad "Ultimate Guide to Sustainable Clothing" page linking to detailed blog posts on fabrics, dyeing, etc. 1 2 . Over time, this builds organic traffic: Indian fashion e-com sites see conversion rates ~2.2% 3 and AOV ~\$63 (₹4–5K) 3 , so higher traffic directly scales leads.
- **High-value content and thought leadership.** Publish articles, case studies, or infographics on topics like artisan partnerships, slow-fashion benefits, or styling ethnic looks. Fabindia, for example, emphasizes artisanal heritage in its content ¹. Ekohum can write B2B thought pieces ("Why Retailers Should Stock Sustainable Brands"), while Ethnics can blog about styling tips or festival collections. This not only improves SEO but also generates inbound interest. Over 80% of marketers find content/influencer strategies highly effective ⁴, so align content with social promotion to capture organic leads.
- On-site SEO & UX. Ensure the websites load fast, are mobile-friendly, and include clear calls-to-action (CTA) for retailer inquiries or newsletter sign-ups. Optimize metadata with target keywords (e.g. "eco-friendly wholesale kurtas"). Over time, organic SEO can yield very high ROI: one study found every \$1 in email (analogous to SEO content) returned ~\$36 ⁵; SEO similarly compounds value. Track SEO ROI by measuring cost per lead (marketing spend/organic leads), aiming for a high lifetime value (LTV) of each lead.

2. Influencer & Affiliate Ecosystem

- Influencer collaborations. Partner with relevant influencers and micro-influencers (3–10K followers) who embody sustainable or ethnic fashion. Indian studies show *micro*-influencers often drive engagement of 4–6% (macro 2–3%) ⁶. Use them for product launches and collection drops. For example, Bunaai's founder Pari Choudhary leveraged Instagram (1M+ followers) and monthly "drops" that sold out ⁷. Influencer campaigns in India typically convert 2–5% of clicks ⁸ and can yield ROI ~₹5 for every ₹1 spent ⁹. Structure deals as affiliate-style or per-post fees, and use trackable links (UTMs) to attribute sales.
- Affiliate partnerships. Build an affiliate network via platforms or direct programs. Fashion affiliates often achieve ~0.5–1% CTR and 1–3% conversion ¹⁰ ¹¹. Recruit niche fashion bloggers or micro-influencers to earn commission on sales. For Ekohum, consider trade publications or B2B newsletters with affiliate referral fees for new retailer sign-ups. For Ethnics, join India-centric affiliate networks (e.g. ShareASale, VCommission) to tap coupon sites and blogs. Incentivize affiliates with tiered commissions on higher AOV items or bundle sales to boost their motivation.

• **Synergize with SEO.** Use influencers to boost SEO via backlinks (guest posts, social signals). Influencers can drive traffic that also improves site authority, closing the loop between social and organic.

3. WhatsApp & Email Automation Funnels

- Email sequences. Build segmented email lists (retailers vs consumers). Send targeted funnels: e.g. welcome series, abandoned-cart reminders, and post-purchase follow-ups. Fashion email campaigns see 27% open rates and 2–5% conversion 12 13. Use these channels for collection announcements and loyalty incentives. Cite Litmus: every \$1 in email can return \$36 5, underscoring email's ROI.
- WhatsApp marketing. Leverage WhatsApp Business and broadcast lists. India's 487M WhatsApp users make it a powerful channel ¹⁴. Use it for personalized outreach: share new collection catalogs, offer instant customer support, and send cart-recovery messages. One study found WhatsApp campaigns can boost e-com sales by 30–40% ¹⁵. For Ethnics, push limited-time offers and new arrivals. For Ekohum, use WhatsApp to answer retailer queries or confirm orders quickly, building trust. Track WhatsApp CTA links (with UTM) in Google Analytics to measure conversions from messages.
- Automation & segmentation. Automate flows based on behavior: e.g. "did you see our latest Kurta? Complete the look" or "Hi [Name], new styles just for you." Use tools (Mailchimp, Klaviyo, or WhatsApp platforms like Zoko) to trigger these. Key metrics: open/click rates, click-to-conversion, revenue per email/WhatsApp, and subscriber growth (e.g. aim +10% list growth quarterly).

4. Instagram-First Collection Drops & Campaigns

- Limited-edition drops. Launch new collections in a "drop" model, heavily promoted on Instagram and email pre-launch. Create buzz with teasers (reels, stories countdowns) and collaborate with influencers to wear/announce pieces. Bunaai's monthly limited drops («women of Bunaai waiting every month») quickly sell out 7. Plan a calendar: for Ethnics, align drops with festivals (Diwali, Navratri) or seasons; for Ekohum, align launches with trade show timings or buying seasons.
- **Instagram content strategy.** Use high-quality visuals and UGC. Post product lookbooks, style videos, and behind-the-scenes. Host Instagram Live or Reels on launch day to engage viewers (Instagram now rewards Reels/Lives). Use shoppable posts (tag products) to drive instant checkout. For example, House of Indya/Indya have Instagram shops where a single click leads to purchase. Key metric: hashtag usage, Instagram referral traffic, and conversions from Insta posts.
- **Cross-channel amplification.** Sync drops with email and WhatsApp announcements. Drive traffic from social to site and capture emails. Use limited-time offers ("24-hr early access to subscribers") to grow the list. Measure ROI by tracking traffic spikes during drops, social engagement, and lift in sales (e.g. sales velocity in first 48h).

5. High-AOV Product Strategies

- Product bundling ("Shop the Look"). Encourage larger orders by selling outfits instead of single pieces. For example, bundle a kurta with matching dupatta and leggings at a slight discount or as an "all-in-one" set. Netcore cites "outfit bundling encourages purchasing a complete ensemble... often with a slight incentive" 16. Prominently offer "Complete the Look" on product pages and in cart. This can push customers above free-shipping thresholds or larger bracket pricing.
- Tiered pricing and upsells. For Ekohum (wholesale), offer volume discounts or tiered pricing: e.g. 1–10pcs ₹X, 11–20pcs 5% off, etc., to increase order size. For Ethnics, suggest upsells on product pages ("You might also like") and use "Smart Nudges": e.g. "Add ₹2000 more for 10% off entire order." These tactics have been shown to uplift AOV. Always track "AOV by traffic source" to see which channel yields higher order values. The eComDB benchmark AOV ~\$63 ③ implies room to grow by bundling or premium lines (e.g. luxury silk sarees).
- Exclusive/limited products. Introduce one or two higher-end SKUs per drop e.g. hand-embroidered or designer collaborations. Even if sold in smaller quantities, they raise the overall average. Highlight these in marketing to get attention. Fabindia and Indya often have premium lines (like silk or chikankari) alongside basics.

6. Retention & Lifetime Value Campaigns

- **Loyalty program.** Implement a points or tiered loyalty scheme. Offer points for purchases, referrals, birthdays, or social shares. Use tiers (Silver/Gold/Platinum) with escalating perks (exclusive discounts, early access). Industry experts note that fashion loyalty programs should focus on *valuable customers* with personalized rewards, not just discounts ¹⁷. For instance, a tier could grant early access to Ethnics' festival collection. Ensure the program is omni-channel (points online or in-store, if any).
- **Engagement beyond sales.** Reward non-purchase actions: e.g. points for recycling old garments, user-generated content, or outfit reviews. Antavo notes modern fashion loyalty often includes **non-transactional perks** like "early access to product releases" and special services for top members ¹⁸. Send "thank you" and "we miss you" messages via email/WhatsApp to previous customers to re-engage.
- **Remarketing and reactivation.** Use segmented email/WhatsApp to re-target lapsed customers with personalized offers ("We noticed you loved our cotton kurtas here's 10% off cotton collection"). Facebook/Instagram retargeting ads can also remind site visitors to come back (benchmarked conversions ~2-5%). Track Customer Lifetime Value (CLTV) by cohort and aim to raise it 10–20% yearly via these programs. Metrics: repeat purchase rate (target >30%), average order frequency, and CLTV.

7. Benchmarks & Metrics (Tracking ROI)

Metric / Channel	Benchmark / Target	Source
Site Conversion Rate	~2.2% (Indian fashion e-com, 2024)	eCommercedb

Metric / Channel	Benchmark / Target	Source
Add-to-Cart Rate (Site)	~10.5% 3	eCommercedb
AOV (Average Order Value)	~\$63 (~₹5K) ³	eCommercedb
Email ROI	~\$36 return per \$1 spent 5	Litmus / CleverTap
Email Open Rate (eCommerce)	~27% 13	CleverTap
Affiliate CTR	0.5–1% 10	Partnero
Affiliate Conversion Rate	1-3% 11	Partnero
Influencer Engagement	4–6% (micro), 2–3% (macro) 6	Hobo.video
Influencer Conversion	~2–5% (Indian campaigns) ⁸	Hobo.video
Influencer ROI	₹5 per ₹1 spent (leading campaigns)	Hobo.video
WhatsApp Sales Lift	+30–40% uplift (case studies) ¹⁵	Zoko / Business Standard
Organic Traffic ROI	400–800%+ (typical range over 1–2 years)¹	-

¹Organic SEO ROI is often very high long-term; many brands see 4–8× return on content marketing spend (exact figures vary by niche).

Regularly track these KPIs by channel. For SEO, calculate *Cost per Lead* (marketing spend / organic leads) and aim for gradual improvement. Use Google Analytics, CRM data, and UTM parameters to attribute sales to channels (ensuring you can credit the strategist's efforts).

8. Compensation & Performance Alignment

Structure the strategist's pay as a **base salary plus performance bonus/commission**, tying ~30–50% of income to results. For example:

KPI	Example Target	Compensation Link
New wholesale retailer leads	≥5 qualified leads/ month	₹500–1,000 per qualified lead
New retailer orders (B2B)	2–3 orders/month (avg ₹50K each)	3% commission on order value
D2C Monthly GMV	₹1.5–2.0 Cr	5% commission on incremental revenue above ₹1 Cr baseline
Organic Traffic Growth	+50% YoY	₹10,000 bonus for each 10% increase over target
Email/WhatsApp Subscribers	+200 contacts/month	₹200 per 50 new opt-ins

KPI	Example Target	Compensation Link
Repeat Purchase Rate	>30% of customers	₹10,000 bonus if retention rate improves by 5 pts

For example, a package could be ₹100k fixed + up to ₹50k bonus (or 5% commission) for hitting these goals. This aligns pay with **contribution**: more leads, sales, and retention directly boost the strategist's earnings. (By contrast, lower performance yields lower variable pay.)

Similar Brand Examples: Bunaai (D2C) scaled rapidly by monthly Instagram drops and influencer buzz 7. Fabindia (omni-channel) uses strong storytelling and loyalty (e.g. artisan backstories) 1. House of Indya's sister brand Indya often runs influencer-led campaigns and flash sales. Globally, brands like *Patagonia* (sustainable B2B/B2C) invest heavily in content and community to drive wholesale interest.

Summary: By executing a coordinated SEO, social, and retention strategy – and by rigorously tracking metrics (conversion, CPL, AOV, LTV) – the strategist can drive both inbound retailer leads for Ekohum and sustained online sales for Ethnics. A mixed compensation model (retainer + performance bonus) ensures the ₹1.2–2L/mo income is earned through concrete results like new orders and revenue growth, aligning efforts with outcomes.

Sources: Industry benchmarks and case data above are drawn from Indian fashion e-commerce analytics 3 , influencer marketing studies 9 8 , affiliate marketing reports 10 11 , and published strategies (e.g. Netcore on AOV 16 , mission sustainability on SEO 1 , Zoko on WhatsApp impact 15 , etc.). These inform realistic targets and tactics for sustainable scale.

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