

FAQ

How does Eleven-99 Inc. protect my privacy and keep my information secure?

We know security and privacy are important to you – and they are important to us, too. We make it a priority to provide strong security and give you confidence that your information is safe and accessible when you need it.

We're constantly working to ensure strong security, protect your privacy, and make Eleven-99 Inc. even more effective and efficient for you.

You can learn more about safety and security online, including how to protect your vital signs, at the [Eleven-99 Inc. Help Page](#).

How can I remove information about myself from Eleven-99 Inc.'s platform?

Eleven-99 Inc.'s platforms are privately viewed results by organizations and/or companies that you are a member of. Your personal profile can't be removed unless the organization and/or companies authorize the deletion of your private information. If you want to remove something from the platform, you should contact the administrator in charge of the organization and/or company that you are employed by. Once the content has been removed and Eleven-99 Inc. has noted the update, the information will no longer appear in Eleven-99 Inc.'s search results. If you have an urgent removal request, you can also visit our [Help Page](#) for more information.

Are my vital signs sent to Eleven-99 Inc.'s server when I turn off Eleven-99 Inc.'s mobile app?

Yes. When you choose to turn off the Eleven-99 Inc.'s mobile app then your data will not be processed and stored on Eleven-99 Inc.'s servers. Eleven-99 Inc. is not responsible for whether or not you as a user is keeping the mobile app on or off.

Are my vital signs sent to Eleven-99 Inc.'s server when I turn off the wearable device that is connected to Eleven-99 Inc.'s mobile app?

Yes. When you choose to turn off the wearable device that is connected to Eleven-99 Inc.'s mobile app then your data will not be processed and stored on Eleven-99 Inc.'s servers. Eleven-99 Inc. is not responsible for whether or not you as a user is keeping the wearable device connected to Eleven-99 Inc.'s mobile app on or off.