AJEESH V S



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Objective

To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately.

Experience

 Xtreem Multimedia Technical Service Pvt Ltd , Trivandrum Technical Support Executive April 2019 - May 2021

- Giving Proper Technical Support like troubleshooting, System Updation
- Identifying hardware and software solutions
- · Resolving network issues
- Speaking to the customer to quickly get to the root of their problem
- Providing timely and accurate customer feedback
- Following up with clients to ensure the problem is resolved
- Testing and evaluating new technologies
- · Conducting electrical safety checks on equipment
- Convergent Commucation Pvt Ltd , Bangalore (Worked For Taj Trivandrum)

Network Support Executive

January 2019 - April 2019 (Contract End)

- · Handling International and Domestic clients
- Installing new software
- Setting up user accounts, permissions and passwords
- Overseeing security of all systems, especially the internet, and installing antivirus protection
- Installing new hardware (servers, printers, computer workstations, etc.)
- Day to day admin and monitoring of network use
- Technical support for people using the network
- Making sure all IT meets industry standards
- Fixing network faults and network maintenance
- Computronics System Pvt Ltd , Indoor , Madhya Pradesh (Worked for News 18 keralam ,Trivandrum)
 Broadcast Engineer
 January 2018 December 2018 (Contract End)
 - Responsible for the installation equipment.
 - Prepares and maintains various technical records and engineering logs pertaining to broadcast equipment performance and discrepancies according to regulations.
 - Performing regular maintenance on all broadcast equipment as well as preventative maintenance.
 - Sets up, maintains and operates remote production facilities, to include all engineering activities associated with remote television productions.
 - Tests and aligns new equipment prior to installation in broadcast facility.
 - Sets up and maintains transmission equipment for broadcast and point-to-point microwave links.
 - Performing software and hardware updates.
 - Working within time-sensitive environments or for live broadcasts

Education	
Kerala University Bachelor Of Computer Application	2014 - 2017
SNSM HSS Elampaloor Intermediate	2012 - 2014
SNSM HS Elampaloor SSLC	2011 - 2012

Skills

- Decision Making
- Team Building
- Goal Achiever
- Python
- Aws

Projects

Mobile Shop Management

Mobile Shop Management System is developed using PHP, CSS, Bootstrap, and JavaScript. Talking about the project, it contains an admin side and user side where a user can manage all the sales easily. The admin plays an important role in the management of this system. In this project, the user has to perform all the main functions from the admin side.

Language

- English
- Malayalam
- Tamil

Interests

- Surfing through internet
- Participanting social activities
- Playing Cricket

Activities

Social Volunteer

Personal Details

• Date of Birth : 20/04/1996

Marital Status: Single

Nationality : Indian