AUTOMOBILE SUPPLY CHAIN MANAGEMENT SYSTEM

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Abstract—The Car Supply Chain Management System (CSCMS) serves as a specialized database solution designed to overcome the limitations of Excel in managing the complex automotive supply chain. This database system enhances operational efficiency by providing scalable data management, real-time updates, and collaborative features for multiple users. With relationships mapped between suppliers, products, and customers, the CSCMS ensures seamless transactional flow and data integrity. The adoption of the CSCMS is expected to streamline processes, reduce costs, and elevate customer satisfaction, thereby reinforcing the industry's competitiveness and adaptability.

Index Terms—Automotive supply chain, database system, operational efficiency, data management, real-time updates, collaborative features, data integrity, transactional flow, process streamlining, cost reduction, customer satisfaction, industry competitiveness, adaptability

I. INTRODUCTION

The Car Supply Chain Management System project aims to revolutionize the automotive industry by optimizing the end-to-end processes involved in sourcing, manufacturing, and delivering vehicles to customers. Leveraging a comprehensive database schema, this project meticulously organizes data into distinct tables for Suppliers, Products, Customers, Orders, Order Details, and Payment Information. Through efficient data management and insightful analytics, the project endeavors to enhance supply chain transparency, streamline operations, and ultimately elevate customer satisfaction.

II. PROBLEM STATEMENT

The automotive industry faces formidable challenges in managing its complex supply chain, characterized by multiple suppliers, diverse products, and intricate customer demands. Traditional methods of data management, such as Excel files, are inadequate for handling the voluminous and interconnected nature of supply chain data. This project aims to address these challenges by leveraging a comprehensive database solution to streamline supply chain operations, improve decision-making processes, and enhance overall efficiency.

III. BACKGROUND

The automotive supply chain is a multifaceted network involving numerous stakeholders, including suppliers, manufacturers, distributors, and customers. Managing this intricate ecosystem poses significant logistical and operational hurdles. Excel files, commonly used for data management in this industry, often lack the scalability, accessibility, and analytical capabilities required to effectively address these challenges. As a result, organizations struggle to gain meaningful insights from their data, leading to inefficiencies, delays, and missed opportunities.

IV. OBJECTIVE

The primary objective of this project is to develop a robust database infrastructure tailored to the unique needs of the automotive supply chain. By structuring data into distinct entities such as Suppliers, Products, Customers, Orders, and Payment Information, the project aims to provide a centralized repository for all supply chain-related data. This database will enable advanced analytics, predictive modeling, and real-time monitoring, empowering stakeholders to make data-driven decisions with confidence.

V. CONTRIBUTION TO THE PROBLEM DOMAIN

This project has the potential to revolutionize automotive supply chain management by offering a comprehensive solution to longstanding challenges. By transitioning from Excel files to a database-driven approach, organizations can unlock new possibilities for efficiency, agility, and innovation. The project's contribution lies in its ability to optimize processes, reduce costs, mitigate risks, and ultimately, enhance customer satisfaction. In an industry where competitiveness hinges on operational excellence, the impact of this project cannot be overstated.

VI. TARGET USERS

Automotive Manufacturers: Automotive manufacturers will use the database to manage their supply chain operations, track inventory levels, monitor production processes, and analyze

customer demand patterns. They will leverage the database to optimize production schedules, ensure timely delivery of vehicles, and maintain quality standards across their product lines.

Suppliers: Suppliers of automotive components, parts, and raw materials will utilize the database to coordinate orders, manage inventory levels, and track shipments. They will benefit from real-time visibility into demand forecasts, production schedules, and delivery timelines, enabling them to align their operations with customer requirements more effectively.

Distributors and Dealers: Distributors and dealerships will access the database to place orders, manage inventory at their respective locations, and track sales performance. They will use the database to forecast demand, optimize stocking levels, and analyze customer preferences to tailor their offerings accordingly.

Logistics and Transportation Providers: Logistics and trans- portation companies will leverage the database to optimize route planning, track shipments in transit, and ensure timely delivery of vehicles and components. They will utilize the database to streamline logistical operations, minimize trans- portation costs, and enhance overall supply chain efficiency.

VII. DATABASE ADMINISTRATION

The database will be administered by a dedicated team of IT professionals with expertise in database management and system administration. In a real-life scenario, this team may consist of database administrators (DBAs), system architects, network engineers, and cybersecurity specialists. Their responsibilities will include:

Database Design and Implementation: Designing the database schema, creating tables, defining relationships, and ensuring data integrity and normalization.

Data Management: Importing and exporting data, performing backups and restores, monitoring database performance, and optimizing query execution.

Security Management: Implementing access controls, encryption mechanisms, and authentication protocols to safeguard sensitive data from unauthorized access and cyber threats.

System Maintenance: Installing software updates, applying patches, tuning database parameters, and resolving technical issues to ensure the smooth operation of the database environment.

User Support and Training: Providing technical support to users, troubleshooting database-related issues, and conducting training sessions to educate users on database functionalities and best practices.

By having a dedicated team of database administrators, the organization can ensure the reliability, security, and scalability

of the database infrastructure, thereby maximizing its utility and value to the various stakeholders involved in the automotive supply chain.

Added new tables, updated ER diagram and database

VIII. ENTITY-RELATIONSHIP (E/R) DIAGRAM

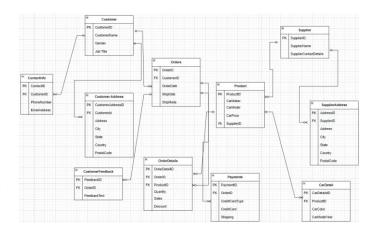


Fig. 1. ER Diagram

IX. DATA DESCRIPTION

Supplier's Data: Stores unique identifiers, names, and contact details for each supplier.

Supplier Address's Data: Contains addresses for suppliers, including detailed location information like city and postal code.

Product's Data (Car): Catalogs cars with details such as product ID, maker, model, price, and the associated supplier.

Car Detail's Data: Holds detailed specifications for each car, including color and model year.

Customer's Data: Records customer information including ID, name, gender, and job title.

Contact Info's Data: Captures contact details for each customer, such as phone numbers and email addresses.

Customer Address's Data: Provides address information for customers, including state and country.

Order's Data: Tracks order transactions, including dates, shipping mode, and linkage to customers.

Order Detail's Data: Details items within orders, covering aspects like quantity, sales, and discounts.

Payment's Data: Manages payment information related to orders, including credit card types and numbers.

Customer Feedback's Data: Collects customer feedback on orders, incorporating feedback text and related order ID.

IX. RELATIONSHIP BETWEEN TABLES

1.Supplier and SupplierAddress: One-to-Many, Each supplier can have multiple addresses, but each specific address (AddressID) is linked to only one supplier.

- **2.Supplier and Product (Car):** One-to-Many, A supplier can supply multiple products (cars), but each car is provided by only one supplier.
- **3.Product** (Car) and CarDetail: One-to-One, Each product (car) has one set of details specified in CarDetail, uniquely detailing aspects like color and model year for each car.
- **4.Customer and ContactInfo:** One-to-Many, Each customer can have multiple contact information records, but each specific contact record is associated with only one customer.
- **5.Customer and CustomerAddress:** One-to-Many, Customers can have multiple addresses registered, with each address uniquely linked to one customer.
- **6.Customer and Order**: One-to-Many, Each customer can place multiple orders, but each order is associated with one specific customer.
- **7.Order and OrderDetail:** One-to-Many, Each order can contain multiple items (OrderDetail), witheach item's details, such as product ID and quantity, specifically linked to that order.
- **8.Order and Payment:** One-to-One, Each order is associated with a unique payment record, detailing the transaction'spayment method and costs.
- 9.Order and CustomerFeedback: One-to-One,

Each order can receive one piece of feedback, directly linking customer feedback to the specific order it pertains to.

10.Product (Car) and OrderDetail: One-to-Many, Each car (product) can be part of multiple order details; that is, a car can be ordered multiple times in different orders or even within the same order as different order items.

X. ATTRIBUTES

Supplier's Data

- SupplierID INT (Primary Key): Uniquely identifies each supplier, non-null.
- SupplierName VARCHAR: Represents the name of the supplier, non-null.
- SupplierContactDetails TEXT: Holds contact details such as phone number and email, non-null.

SupplierAddress's Data

- AddressID INT (Primary Key): Uniquely identifies each address, non-null.
- SupplierID INT (Foreign Key to Supplier table): Links to the Supplier ID, non-null.
- Address TEXT: Street address of the supplier, non-null.
- City VARCHAR: City of the supplier's address, nonnull.
- State VARCHAR: State of the supplier's address, nonnull.
- Country VARCHAR: Country of the supplier's address, non-null.
- PostalCode INT: Postal code of the supplier's address, non-null.

Product's Data (Car)

- ProductID INT (Primary Key): Uniquely defines the product, non-null.

- CarMaker VARCHAR: Represents the maker of the car, non-null.
- CarModel VARCHAR: Represents the model of the car, non-null.
- CarPrice FLOAT: Represents the price of the car, non-null.
- SupplierID INT (Foreign Key to Supplier table): Links to the supplier of the car, non-null.

CarDetail's Data

- CarDetailID INT (Primary Key): Uniquely identifies car detail records, non-null.
- ProductID INT (Foreign Key to Product table): Links to the car product, non-null.
- CarColor VARCHAR: Represents the color of the car, nonnull.
- CarModelYear INT: Represents the model year of the car, non-null.

Customer's Data

- CustomerID INT (Primary Key): Uniquely identifies each customer, non-null.
- CustomerName VARCHAR: Represents the full name of the customer, non-null.
- Gender CHAR(1): Represents the gender of the customer, non-null.
- JobTitle VARCHAR: Represents the job title of the customer, non-null.

ContactInfo's Data

- ContactID INT (Primary Key): Uniquely identifies contact information, non-null.
- CustomerID INT (Foreign Key to Customer table): Links to the customer, non-null.
- PhoneNumber VARCHAR: Represents the phone number of the customer, non-null.
- EmailAddress VARCHAR: Represents the email address of the customer, non-null.

CustomerAddress's Data

- CustomerAddressID INT (Primary Key): Uniquely identifies customer addresses, non-null.
- CustomerID INT (Foreign Key to Customer table): Links to the customer, non-null.
- Address TEXT: Street address of the customer, non-null.
- City VARCHAR: City of the customer's address, non-null.
- State VARCHAR: State of the customer's address, non-null.
- Country VARCHAR: Country of the customer's address, non-null.
- PostalCode INT: Postal code of the customer's address, non-null.

Order's Data

- OrderID INT (Primary Key): Uniquely defines each order, non-null.
- CustomerID INT (Foreign Key to Customer table): Links to the customer who made the order, non-null.
- OrderDate DATE: Represents the date the order was placed, non-null.
- ShipDate DATE: Represents the date the order is shipped,

non-null.

- ShipMode VARCHAR: Represents the mode of shipping used for the order, non-null.

OrderDetail's Data

- OrderDetailID INT (Primary Key): Uniquely defines each order item, non-null.
- OrderID INT (Foreign Key to Order table): Links to the order, non-null.
- ProductID INT (Foreign Key to Product table): Links to the product ordered, non-null.
- Quantity INT: Represents the number of products ordered, non-null.
- Sales FLOAT: Represents the total sales amount, nonnull.
- Discount FLOAT: Represents the discount given on the order item, non-null.

Payment's Data

- PaymentID INT (Primary Key): Uniquely defines each payment record, non-null.
- OrderID INT (Foreign Key to Order table): Links to the order, non-null.
- CreditCardType VARCHAR: Represents the type of credit card used, non-null.
- CreditCard VARCHAR: Represents the credit card number, non-null.
- Shipping FLOAT: Represents the shipping cost, nonnull.

CustomerFeedback's Data

- FeedbackID INT (Primary Key): Uniquely identifies each feedback entry, non-null.
- OrderID INT (Foreign Key to Order table): Links to the order, non-null.
- FeedbackText TEXT: Represents the text of the feedback provided by the customer, non-null.

X. ACTIONS ON FOREIGN KEY WHEN PRIMARY KEY DELETED:

No Action (or Restrict): This is the default behavior in many databases. If there are any foreign key dependencies, the system will prevent the deletion of the primary key. This ensures that no orphan records are left in the child tables.

Cascade: When the primary key is deleted, a cascade action will automatically delete all related records in the foreign key table that depend on the primary key. This action ensures that there are no dangling references in the database and helps maintain referential integrity by automatically removing all dependent entities.

Set Null: This action sets the foreign key value in the child table to NULL when the referenced primary key is deleted. It's useful when it's acceptable to retain the dependent records without linking them to the parent record, effectively nullifying the relationship but retaining the child records.

Set Default: Similar to the Set Null action, but instead of setting the foreign key to NULL, it sets it to a default value specified in the table schema. This can be used to reassign dependent records to a default value when the primary entity is removed.

No Action vs. Restrict: While these are often considered the same, depending on the database system, "Restrict" might be an explicitly declared action that prevents the deletion of a primary key if there are any dependencies, whereas "No Action" could potentially defer the integrity check to the end of the transaction.

XI. APPROACH USED TO CREATE TABLES FROM CSV

In our approach to creating database tables from CSV files, we initially preprocessed the data using Python to segment and structure it into distinct tables. This preprocessing involved cleaning, validating, and organizing the data according to the schema requirements of our target database. Following the preprocessing phase, we manually loaded the structured data into PostgreSQL, utilizing its robust SQL capabilities to ensure each dataset was accurately inserted into its respective table. This method allowed for precise control over the data import process, ensuring data integrity and consistency across our database system.

XII. PERFORMED QUERIES:

Query 1: Retrieve All Suppliers

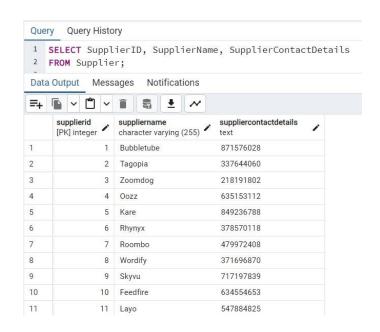


Fig.2.

Query 2: Customer Information and Their Orders

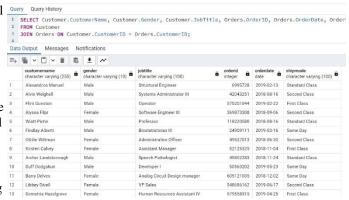


Fig.3.

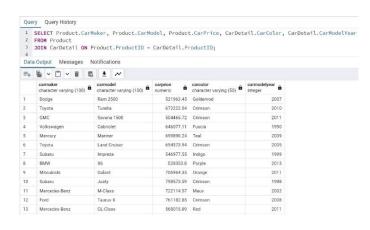


Fig.4.

Query 4: Orders and Associated Payment Information

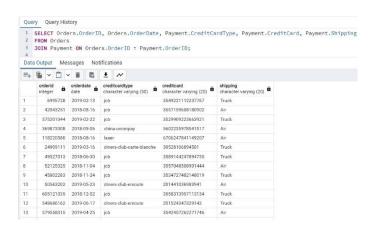
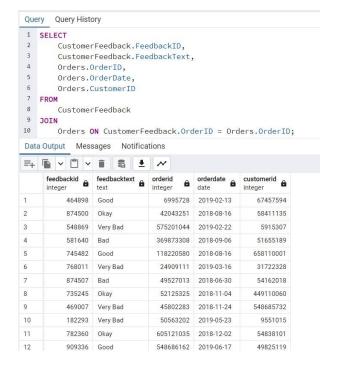


Fig.5.

Query 5: Retrieve Customer Feedback with Order Details



XIII. BCNF PROOF:

To ensure that the schema for the Car Supply Chain Management system is in Boyce-Codd Normal Form (BCNF), we must confirm that every non-trivial functional dependency has its left-hand side as a superkey. Here's an analysis of each table based on the functional dependencies.

Supplier

- **Functional Dependency**: SupplierID → SupplierName, SupplierContactDetails
- **Analysis:** SupplierID is the primary key and uniquely determines other attributes in the table, qualifying as a superkey. This table satisfies the BCNF condition.

SupplierAddress

- **Functional Dependency:** AddressID → SupplierID, Address, City, State, Country, PostalCode
- **Analysis:** AddressID is the primary key, making it a superkey that uniquely determines all other attributes in the table. This table is in BCNF.

Product (Car)

- **Functional Dependency:** ProductID → CarMaker, CarModel, CarPrice, SupplierID
- **Analysis:** ProductID, as the primary key, functions as a superkey and uniquely determines the specified attributes, adhering to BCNF requirements.

CarDetail

- **Functional Dependency:** CarDetailID → ProductID, CarColor, CarModelYear
- **Analysis:** CarDetailID is the primary key and a superkey that uniquely determines other related attributes. The table is in BCNF.

Customer

- Functional Dependency: CustomerID \rightarrow CustomerName, Gender, JobTitle
- **Analysis**: CustomerID is the primary key and satisfies the BCNF condition by uniquely determining all other non-key attributes in the table.

ContactInfo

- **Functional Dependency:** ContactID → CustomerID, PhoneNumber, EmailAddress
- **Analysis:** ContactID, as the primary key, qualifies as a superkey, ensuring the table meets BCNF standards.

CustomerAddress

- **Functional Dependency:** CustomerAddressID → CustomerID, Address, City, State, Country, PostalCode
- **Analysis**: CustomerAddressID is the primary key and a superkey, ensuring the table adheres to the BCNF form.

Ordei

- Functional Dependency: OrderID \rightarrow CustomerID, OrderDate, ShipDate, ShipMode
- **Analysis:** OrderID is the primary key and acts as a superkey, satisfying the BCNF criteria.

OrderDetail

- **Functional Dependency:** OrderDetailID → OrderID, ProductID, Quantity, Sales, Discount
- **Analysis:** OrderDetailID is the primary key and functions as a superkey, making the table BCNF compliant.

Payment

- **Functional Dependency:** PaymentID → OrderID, CreditCardType, CreditCard, Shipping
- **Analysis:** PaymentID is the primary key and superkey, ensuring this table is in BCNF.

CustomerFeedback

- Functional Dependency: FeedbackID → OrderID,
 FeedbackText
- **Analysis:** FeedbackID is the primary key, serving as a superkey. This table meets the BCNF conditions.

Each table's functional dependencies confirm that the primary key functions as a superkey, which functionally determines all other attributes in the table. These conditions satisfy the requirements for BCNF in all tables, eliminating the need for further decomposition to address anomalies or integrity issues. The Entity-Relationship (E/R) diagram thus remains unchanged from its initial state, reflecting a well-structured relational database design that adheres to BCNF criteria.

XIV. USE OF INDEXING:

When dealing with a larger dataset, a major challenge faced was the increased retrieval times for queries, particularly those that required grouping operations. As the size of the dataset grew, the duration required to sift through the data and extract pertinent information also rose markedly. To tackle this problem, indexing techniques were implemented to enhance the efficiency of data retrieval. The time it took to execute a query before the introduction of indexing is illustrated in figure 7

Query:1

```
Query Query History
1 explain analyze
    SELECT p.CarMaker, p.CarModel, SUM(od.Quantity) AS TotalQuantity
    FROM OrderDetail od
    JOIN Orders o ON od.OrderID = o.OrderID
    JOIN Product p ON od.ProductID = p.ProductID
         SELECT DATE_TRUNC('month', MAX(OrderDate))
         FROM Orders
        SELECT (DATE_TRUNC('month', MAX(OrderDate)) + INTERVAL '1 month')
13 GROUP BY p.CarMaker, p.CarModel
14 ORDER BY TotalQuantity DESC;
Data Output Messages Explain X Notifications
=+ • • • • • • •
19
                 -> Hash (cost=20.08..20.08 rows=4 width=4) (actual time=0.461..0.462 rows=46 loops=1)
20
                   Buckets: 1024 Batches: 1 Memory Usage: 10kB
21
                   -> Seq Scan on orders o (cost=0.00..20.08 rows=4 width=4) (actual time=0.292..0.438 rows=46 loops=1)
                      Filter: ((orderdate >= $0) AND (orderdate < $1))
22
23
                      Rows Removed by Filter: 826
24
               -> Index Scan using product_pkey on product p (cost=0.28..0.35 rows=1 width=18) (actual time=0.004..0.004 rows=1 loops
25
                 Index Cond: (productid = od.productid)
      Planning Time: 0.352 ms
26
27
     Execution Time: 1.065 ms
```

Fig.7.

To speed up query performance on the 'orderdate' column, the command CREATE INDEX idx_orderdate ON orders(orderdate); was used to create an index.

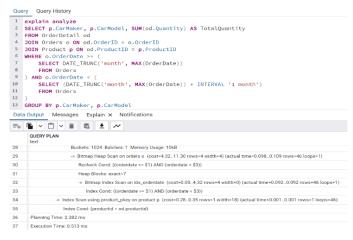


Fig.8.

Query:2

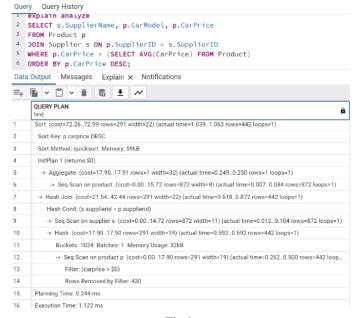


Fig.9.

To optimize query performance, three indexes were created: `CREATE INDEX idx_product_carprice ON product(carprice);` to facilitate faster searches based on car prices, `CREATE INDEX idx_supplier_supplierid ON supplier(supplierid);` to enhance lookups by supplier ID, and `CREATE INDEX idx_product_supplierid ON product(supplierid);` to improve access times when querying products by their supplier ID.

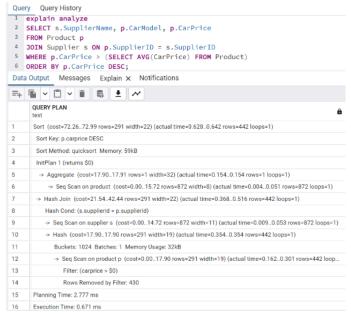


Fig.10.

Query:3

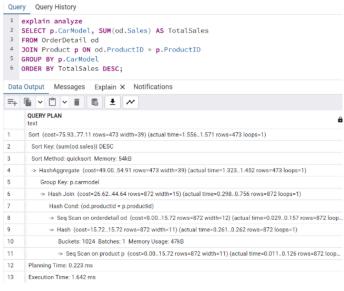


Fig.11.

To improve query efficiency, the commands `CREATE INDEX idx_product_productid ON product(productid); `and `CREATE INDEX idx_orderdetail_productid ON orderdetail(productid); `were used to create indexes, enhancing data retrieval based on product IDs in both the 'product' and 'orderdetail' tables.

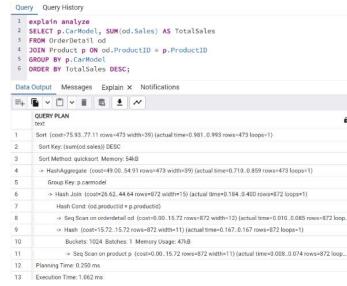


Fig.12.

The execution time taken for a query after use of indexing can be addressed in Fig.8, Fig.10, Fig.12.

Overall, by addressing the retrieval time issue through indexing, able to improve the performance of the database when handling larger datasets, ensuring that queries were executed more efficiently.

XV. QUERYING:

Query1: Insert a new supplier and their address:

```
Query Query History

1 INSERT INTO Supplier (SupplierName, SupplierContactDetails)
2 VALUES ('Quality Goods Inc', 'contact@qualitygoods.com');
3
4 INSERT INTO SupplierAddress (SupplierID, SupplierAddress, City, State, Country, PostalCode)
5 VALUES ((SELECT MAX(supplierid) FROM Supplier),
6 | '4567 Quality Ave', 'Quality Town', 'Quality State', 'Quality Country', '67890');
7

Data Output Messages Notifications
INSERT 0 1

Query returned successfully in 39 msec.
```

Query 2: Insert a new product provided by the last added supplier



Query3: Deleting a Customer and All Related Records

Query 4: Deleting a Supplier and All Related Records

```
Ouery Query History

1 BEGIN;
2 DELETE FROM CarDetail
3 WHERE ProductID IN (
4 SELECT ProductID FROM Product WHERE SupplierID = |
5 (SELECT SupplierID FROM Supplier WHERE SupplierName = 'Quality Goods Inc')
6 );
7 DELETE FROM Product
8 WHERE SupplierID = (SELECT SupplierID FROM Supplier WHERE SupplierName = 'Quality Goods Inc');
9
10 DELETE FROM SupplierAddress
11 WHERE SupplierID = (SELECT SupplierID FROM Supplier WHERE SupplierName = 'Quality Goods Inc');
12 DELETE FROM Supplier
14 WHERE SupplierID = 'Quality Goods Inc';
15
16 COMMIT;
17 Data Output Messages Notifications
18 COMMIT
19 Query returned successfully in 46 msec.
```

Query 5: Update the price of a specific model from a specific maker

```
Query Query History

1  UPDATE Product
2  SET CarPrice = CarPrice * 1.1 -- Increase price by 10%
3  WHERE CarMaker = 'Toyota' AND CarModel = 'Corolla';
4

Data Output  Messages  Notifications

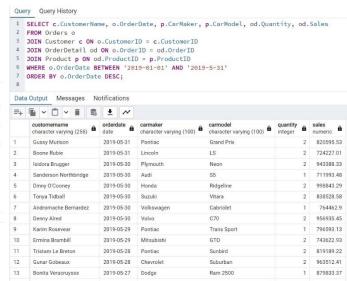
UPDATE 3

Query returned successfully in 49 msec.
```

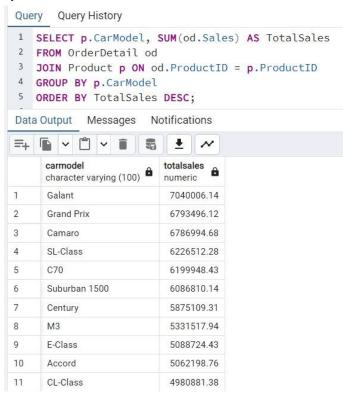
Query 6: Update contact details for a specific customer



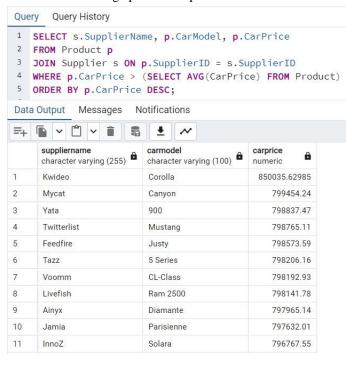
Query7: Join multiple tables to get a detailed order list including customer info, order details, and product info



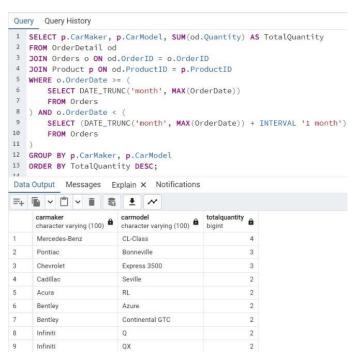
Query8: Aggregate function to get total sales per car model grouped by model



Query 9: Subquery to find suppliers who have products costing more than the average price of all products

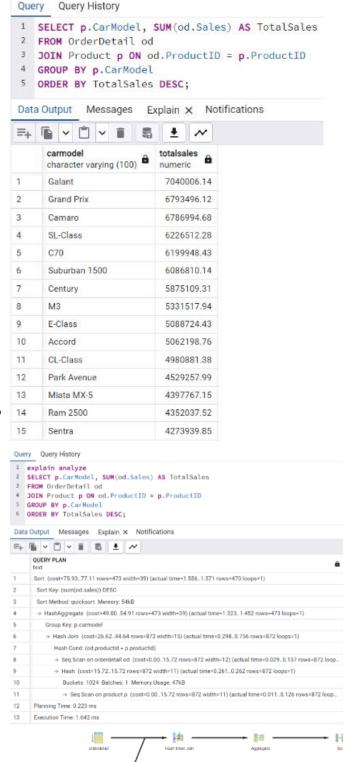


Query 10: Complex query with multiple joins and a subquery to list all products sold in the last month, sorted by quantity sold



XVI. QUERY EXECUTION ANALYSIS

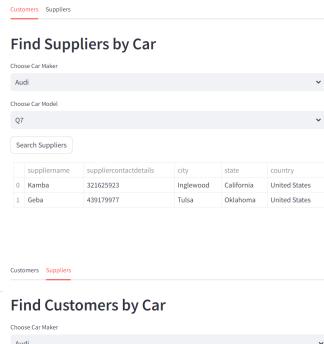
Query: The provided SQL query calculates total sales by car model and involves a complex join between the Product and OrderDetail tables, with a subsequent aggregation and sorting operation. The query's execution plan indicates the use of hash joins and aggregates, which are performance-intensive due to full table scans and lack of indexes.



To optimize this query, indexing is recommended on ProductID in both joined tables for faster joins, CarModel in the Product table to expedite group operations, and Sales in the OrderDetail table to quicken aggregation computations. These indexes are expected to reduce full table scans, enhance data retrieval speed, and improve overall query performance by enabling more efficient join algorithms and faster grouping and sorting operations.

XVII. WEB APPLICATION

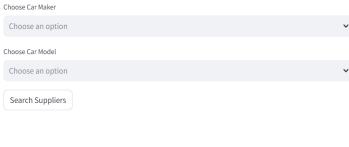
In the development of our web application using Streamlit, we aimed to provide a robust tool that enables users to interactively explore customer and supplier data associated with specific car makes and models, drawing information from a PostgreSQL database. This application facilitates the querying of detailed information about suppliers and customers by allowing users to select a car maker and model from dynamically populated dropdown menus. The backend integration is handled through psycopg2, ensuring direct interaction with our database, which is managed securely by fetching credentials from environment variables to protect sensitive information.



Find Suppliers by Car

Customers Suppliers

Customers Suppliers



Audi Choose Car Model S6 Search Customers customername gender phonenumber city state country Hadleigh Baptiste Male 4789269762 Macon Georgia United States Kirsten Shoobridge Female 6192786699 San Diego California United States

Find Customers by Car



We employed Streamlit's caching mechanism to optimize the responsiveness of the application. By caching database connections and data fetching functions, we significantly improved the application's efficiency, reducing the need to establish new database connections or repeat database queries for repeated requests. This not only enhances the user experience by speeding up data retrieval but also reduces the load on the server, leading to a more scalable solution.

Moreover, we focused on user-friendly design elements within the Streamlit framework. The interface is divided into tabs, making it straightforward for users to switch between viewing suppliers and customers. This separation aids in clarity and usability. Each interaction—selecting a car maker and model, followed by the initiation of a search—triggers a backend process that fetches and displays relevant data in a well-organized table format. This setup ensures that users, regardless of their technical background, can easily navigate and utilize the application to gain the insights they need. This approach emphasizes our commitment to creating intuitive, efficient, and secure applications that cater to real-world business needs.

References

Dataset: Supply chain management for Car (kaggle.com)

Preprocessing Notebook:

 $\frac{https://colab.research.google.com/drive/1Hl2ocgDHfR-}{BgauiosTObbUIVeFYhX2f?usp=sharing}$

https://docs.streamlit.io/develop/tutorials/databases/postgresql