**File Notice Enhancements :**

1- **Create Consultant Public Profile page - Done**

2- Consultant can add their agents **- Done**

3**- In Consultant Public Profile page (About consultant , team member list with their information ,customer star rating , customer feedback , happy customer count, testimonials etc.)- Done**

4- If customer send any message to consultant from public page then it will monitored by Admin.

5- There should be captcha to sending message (enquiry) .

6- Message count should be display on dashboard after consultant login.

7- **Not to show any personal info (like email, mobile ) about consultant on public profile page. Done**

8- If consultant has a ticket then he/she can assign ticket to their agent **. Done**

9- There should be an option of primarily responsible and secondary responsible . If a ticket is assigned to an agent then that agent become primarily responsible and if agent is on leave then ticket will assign to other agent , now this agent become secondary responsible person.

10-   Chatbot Functionality for customer to frequently ask  question ( give your thoughts for this poitns)

11. Consultant: Consultant field (HR/TAX/Medical/Insurance/...) is missing in list of consultant management screen

12. Ticket status: Only two status. WIP missing**. Done**

13. User login: Tickets count should be user specific, currently showing all

14. Captcha NOT required while creating a ticket

15. Latest ticket should be on top, currently oldest is on top

16. Assign ticket: While assigning a ticket, category related with consultant should display. Currently it is showing all categries

17. Change in consultant will initiate the process from ZERO. – In progress

18. Cache implement --**- Done**

**19.**  front page enquiry