

# **Dhīmahi Technolabs**

Cybersecurity Essentials Checklist

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# **Cybersecurity Essentials Checklist**

**Description:** Essential cybersecurity measures every small business should implement. Includes free tools recommendations and security audit template. **Context:** India (SMEs in Gujarat, Maharashtra, Delhi-NCR, Bengaluru, etc.).

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### Part I — Foundations

#### 1. Introduction

Cybersecurity is no longer optional. For **small businesses in India**, threats like phishing, ransomware, and data breaches are increasing. SMEs in Gujarat, Delhi, or Bengaluru may think hackers target only large companies, but in fact **SMEs are easier targets** due to weaker defenses.

This checklist provides:

- Essential practices every small business should adopt.
- Free and affordable tools in the Indian context.
- Audit templates to check your organization's readiness.

## 2. Why Cybersecurity Matters for Indian SMEs

- **Financial Losses**: Ransomware demands can range from ₹50,000 to several lakhs.
- **Reputation Damage**: Loss of customer trust.
- **Compliance Risks**: Under India's **DPDP Act 2023**, mishandling customer data can lead to penalties.
- Business Continuity: A data breach can halt operations for days.

### 3. Common Cyber Threats in India

- Phishing Emails (fake GST/UPI notices).
- Ransomware Attacks on healthcare, finance, and manufacturing SMEs.
- WhatsApp Scams targeting customer service channels.
- Data Leaks from unsecured cloud accounts.
- Insider Threats: Employees misusing or leaking data.

### Part II — Core Essentials

#### 4. Passwords & Authentication

- Enforce **strong passwords** (min 12 characters, mix of symbols).
- Use Multi-Factor Authentication (MFA), especially for email, banking, CRM.
- Deploy password managers (e.g., Bitwarden free, KeePass).
- ☑ Tip: Encourage staff to use Hindi/Gujarati words + symbols for memorable strong passwords.

## 5. Device & Network Security

- Install **antivirus** (Quick Heal, K7 Security, or free Microsoft Defender).
- Use **firewalls**: Router + software firewall.
- Secure Wi-Fi with WPA3, not default passwords.
- Isolate guest Wi-Fi from company network.

#### 6. Data Backup & Recovery

- Follow **3-2-1 rule**: 3 copies, 2 media, 1 offsite.
- Use cloud backups (Google Drive, OneDrive, Zoho WorkDrive).
- Test restores quarterly.

## 7. Email & Phishing Protection

- Use **SPAM filters** (Zoho Mail, ProtonMail, Outlook).
- Train staff: Verify GST/UPI messages before clicking.
- Enable **DKIM, SPF, DMARC** for your business domain.

#### 8. Software & Patch Management

- Enable automatic updates for Windows, Linux, macOS.
- Maintain an inventory of all software.
- Remove unused apps/plugins (especially WordPress SMEs).

### 9. Cloud & SaaS Security

- Restrict access: role-based permissions.
- Use **SaaS with Indian servers** if handling personal data.
- Monitor file sharing on Google Drive/Zoho.

#### 10. Mobile & Remote Work Security

- Enable screen locks & encryption.
- Install **mobile antivirus** (free Avast/Kaspersky).
- Avoid public Wi-Fi for UPI/banking transactions.
- Use **VPN** (ProtonVPN free, or Indian VPN vendors).

# Part III — Governance & Training

### 11. Employee Awareness & Training

- Monthly 30-min sessions on phishing, WhatsApp scams.
- Posters in Gujarati/Hindi: "Don't click unknown links."
- Conduct phishing simulations.

## 12. Legal & Regulatory Compliance (India)

- DPDP Act 2023: Consent required for personal data.
- IT Act 2000: Governs electronic records.
- SEBI/IRDAI Guidelines for financial SMEs.
- Maintain audit logs for 2-3 years.

## 13. Incident Response Planning

- Define roles: Who contacts CERT-In, who talks to customers?
- Keep **24/7 emergency contacts**.
- Steps: Detect  $\rightarrow$  Contain  $\rightarrow$  Eradicate  $\rightarrow$  Recover  $\rightarrow$  Review.

• Test incident drills yearly.

# Part IV — Practical Tools & Templates

#### 14. Free Tools & Indian Alternatives

- Antivirus: Quick Heal (paid, India), Microsoft Defender (free).
- Firewall: pfSense (open-source).
- Backup: Zoho WorkDrive (Indian SaaS), Google Drive free.
- Password Management: Bitwarden free, KeePass.
- Phishing Simulation: Gophish (open-source).
- VPN: ProtonVPN free, IndianVPN.

## 15. Cybersecurity Audit Template

#### Cybersecurity Audit Checklist (Sample)

Category	Yes/No	Notes
Strong passwords enforced		
Multi-Factor Authentication enabled		
Antivirus installed & updated		
Firewall active		
Regular backups tested		
Staff trained on phishing		
Domain has SPF/DKIM/DMARC		

SaaS access is role-based

Incident Response Plan tested

## 16. Implementation Roadmap for SMEs

#### Phase I (Month 1-2):

- · Set up antivirus, firewalls, backups.
- Train staff on phishing.

#### Phase 2 (Month 3-4):

- Enable MFA across systems.
- Implement password manager.
- Draft Incident Response Plan.

#### Phase 3 (Month 5-6):

- Conduct mock phishing drill.
- Run security audit using template.
- Budget ₹50,000-₹1,50,000 annually for security upkeep.

# **Appendices**

### Glossary

- Phishing: Fraudulent email asking for info.
- Ransomware: Malware encrypting data until ransom is paid.
- MFA: Multi-Factor Authentication.
- **CERT-In**: Indian Computer Emergency Response Team.

## **Vendor Directory (India)**

- Quick Heal (Pune)
- K7 Security (Chennai)
- Segrite (enterprise arm of Quick Heal)
- Zoho WorkDrive (Chennai)
- Indian VPN providers

#### **About Dhīmahi Technolabs**

We help SMEs in Gujarat secure IT systems with affordable, practical cybersecurity setups: antivirus, cloud backup, phishing training, and compliance support.