Campus Transportation Problem Statement

CSCE 190 Problem Statement

Problem Statement

Campus transportation for students is inefficient. They need a more precise, intuitive, and user-friendly way to navigate the area.

Who is experiencing this issue?

This issue is largely affecting students at the university. The campus is very large which leads many of them to resort to using the shuttle bus to get around, but due to the lack of user friendliness, this becomes difficult

What is causing this problem?

The cause of this problem is that our current app to access transportation is not user friendly. It's very difficult for new users to understand how the app works, which discourages them from using campus shuttle buses

Where does this problem occur?

This problem is occurring all around campus, but especially at the bus stops.

Why is this important?

This is an important issue because accessibility should be available for all students. Making transportation easier to access should improve this issue.