## USER'S REQUIREMENTS

- Evergreen Books Co., needs to build a website that allows their customers to purchase books online and their employees to manage books, customers and sales data centrally.
- Once a customer ordered books, the company will ship the books to customer's address.
- The customer gets the books and pay Cash On Delivery (COD).
- The website should be simple and easy to use.

#### WHAT CUSTOMERS CAN DO:

- View new books, best-selling books, and most favored books on the home page
- Search for books
- View books listed by category
- View book's details and reviews
- Write reviews for books
- Order books
- Check their order status and shopping history
- They must register to write review and purchase books

#### WHAT EMPLOYEES CAN DO:

- Manage admin users
- Manage categories
- Manage books
- Manage customers
- Manage reviews (but cannot write reviews)
- Manage orders (but cannot create orders)
- View statistical information

# What Data Needs to be Managed?

- Customer information
- Category information
- Book information
- Customer's Review information
- Order information
- Admin User information

### Reference Documentation

- Read 2 Word documents:
  - #1-Bookstore-User-Requirements.doxs
  - #2-Bookstore-Data-Requirement.docx