

# **Manager**

- Login First
- Add service
- Add counter
- Add executive

**service**

no.  
name

# **Token**

Token is generated Wait for download in PDF

token ID

Counter NO >

Service Request ( service no. )

time generated

Token Generated Time

Expected Time

# **Counter**

Executive Home Screen  
(Automatic Tiles of Services)

Counter Started (send  
counter no. all services to  
Token Generation  
Machine )

Queue length in this  
counter

**Cancel/Home**

**Executive**  
Login first → Id Password

**Close Counter**

list of services

Service Component Will  
Appear Here

**Done**

**Next**

Create Account

Close Account

Update/Delete  
Account  
Update Acc Type

Online/mobile  
Banking  
sms/Email

Cash Deposite

Cash Withdraw

Passbook Print  
Statement print

Balance Check

Catch All  
Counter

Issue/ Block  
something

ATM  
CheckBook  
passbook

inquiry

complaint

## Create Account

**name\***

**Email (verify)**

**mob (verify)**

**Status**

**DOB**

**Address (permanent & Communication)**

**ID & document**

**Acc type**

**Deposite**

**Nominie Details**

**name & relation**

**SMS & Email Service check box**

**Generate ACC NO.**

**submit**

## Update / Delete Account

**Account No.**

**otp**

**status Deactive**

**Online Banking**

**ID**

**password**

**OTP**

**Encrypt & save in DB**

**SMS & Email Service check box**

**Verify First Before Start**

**Deposite**

**Account No.**

**Amount**

**Withdraw**

**Passbook / ATM / AAdhar  
verify EACH**

**Amount**

**Statement**

**Verify  
Account NO.  
SHow & Download As PDF**

**Balance Enquiry**

**Account No.**

**VERIFY**

**Show Balance**

Issue / Block  
Something

ATM  
check Book  
Passbook

fund Transfer  
NEFT/RTGS  
BANK Transfer

inquiry

complaint