# FRANKLIN DIAZ

**email**: dev.franklin.diaz@gmail.com
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Really good at solving problems and automating, working on linux and python/bash for 3 years.

## Areas of Knowledge

- Scripting on **bash** and **python**.
- Project **management**.
- Monitoring and analysis of automations
- Likes to learn everyday new **technologies**
- Development of **web pages**
- **Networking**

## Professional Experience

**Despegar.com** **–**
- **NOC Technician (April 2022 – Present)**
  - - Administration and monitoring of **GNU/Linux servers**.
  - - Scripting in **Bash** & **Python**.
  - - **Automation** analysis.
  - - Nagios Administration, JIRA Server.
  - - Operation of **Grafana** and **Prometheus**.

- **Support Engineer (May 2018 - March 2022)**
  - - Development and maintenance of **scripts** in **python, bash and porwershell** for process automation in the area.
  - - Development of **web pages**.
  - - Management of **GitHub** and maintenance of team repositories.
  - - Maintenance of **ubuntu servers**.
  - - Management of the JIRA-Server **api**
  - - Remote support (TeamViewer).
  - - HW and SW support of operating systems (**Linux/Windows/Mac**).

**QIWI Argentina S.A** **–**
- **Supervisor, Analyst Programmer Support SUBE (NOV 2018 – NOV 2019)**
  - Stock control, review and HW and SW repair of SUBE card readers in QIWI payment machines and also system-level support of QIWI self-service machines remotely. Provide support to internal users of the company, maintenance of equipment, servers and IT infrastructure in general. Also assistant in the development of applications such as the IVR among other implementations of the company.

## Education
- Instituto Técnico ''Jesús Obrero'' Secundario completo. Título obtenido: Secundario en Administración, mención Procesamiento de datos

## Languages

- English (intermediate)
- Spanish (native)

## Courses

[Coursera.com](Coursera.com) -
- DevOps on AWS | Amazon Web Services - https://coursera.org/specializations/aws-devops
- Google IT Automation with Python | Google - https://coursera.org/professional-certificates/google-it-automation

[udemy.com](udemy.com) -
- Python Sin Fronteras - https://www.udemy.com/share/103zik3@L-ItgBRqJjLJpf32ypnZ93OB196GLTUFlZy-nUz0sQ6TpzYRmxIv7BAbcSQhv4upjA==/

[educacionit.com](educacionit.com) -
- - Linux Administrator (Introduction and linux operator) - certified
- - Git: Collaborative development
- - Secure Development
- - Scrum fundamentals

## Hobbies

- Football (soccer) fan
- Video Games
- [Streaming Twitch](Streaming Twitch)