



VARUN VISHAL

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Career Objective

To pursue a challenging career and be a part of progressive organization that gives a scope to enhance my knowledge and utilizing my skills towards the growth of the organization.

Technical Skills

Domain	Technology used
Skills	HTML5, CSS3 and JavaScript (ES6)
Other Skills	Document Object Model (DOM) manipulation and AJAX
Tools and Technologies	Microsoft Office 365, GitHub and Netlify

Work Experience

CDM Smith: Entry Service Desk Specialist (August 2019 – Present)

- Majorly working in the Refresh Assisted Setup team which takes care of setting up new laptops for new hire and current employees who receive new laptops every 3 years as per the firm's refresh program. Apart from setting up the new laptop also taking care that the end-users have successfully transitioned to it from the old one.
- Also helping the Service Desk team in handling the incident queue. Taking up calls/chat and helping end-users troubleshoot their issues, analyzing the issues for documenting, and assigning it to the L2 team or the concerned team as needed.

Projects:

1. Name: Grocery Bud

Technologies implemented: HTML5, CSS3, JavaScript and VS Code.

Description: A to-do list which can be used while grocery shopping or for any other purpose. The items are stored in browser's local storage so that the items survive a page refresh or close just like a to-do list is supposed to be and those items can be deleted or edited as per requirement. Deployed via Netlify.

URL: <https://todowebapi.netlify.app/>

2. Name: Budget App

Technology implemented: HTML5, CSS3, JavaScript and VS Code.

Description: A budget calculator that will help a user calculate the balance amount after any or all expenditure. The expense item name or value can be edited as well as deleted as per requirement. Deployed via Netlify.

URL: <https://calculatorbudget.netlify.app/>



Additional Courses and Certifications

- HTML & CSS Tutorial and Projects Course Certified by Udemy.
- JavaScript Tutorial and Projects Course Certified by Udemy.

Academic Qualifications

Qualification	University / Board	Institution	Completion Year	Percentage
BE (E & C)	VTU	DSATM, Bangalore	2019	5.55(CGPA)
12th	JAC	AIC, Asanboni	2015	54.2%
10th	ICSE	CSB, Jamshedpur	2013	61.4%

Awards and Achievements

- 3rd. in Quark-Spanning Horizons Roborace/Robokick event held at BITS Pilani, Goa.
- Received multiple appreciations from the US clients for the support that was provided to them.
- Received Encore Team award from my firm's recognition program "Bravo" for extraordinary performance during the pandemic situation.

Hobbies

- Gaming, playing badminton, travelling, watching anime.

Personal Dossier

- Date of Birth: 4th June 1996
- Language Known: English, Hindi (Native)
- Passport No: N4014425
- Current Location: Bangalore
- GitHub Repository: <https://github.com/varun-vishal?tab=repositories>