



DEVENDRA PATANI

Lean Six Sigma MBB ▪ Process Excellence Specialist ▪ Data Scientist



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SKILLS

- Lean Six Sigma
- Process Excellence
- Project Management
- Business Excellence
- Change Management
- Business Intelligence
- Data Science
- Operational Excellence
- Business Transformation
- Artificial Intelligence
- Digitisation



PROFILE SUMMARY

- A charismatic leader, strategic thinker, and transformation catalyst with 18 years of total experience in Process Excellence, Project Management, Continuous Improvement, Data Analytics, Change Management, Business Excellence, Digital Transformation, and Quality Management Systems.
- Certified in Lean Six Sigma Master Black Belt, Data Scientist, Prince 2, and Machine Learning.
- Extensive global management consulting experience, led several corporate-wide transformation programs, mentored change agents, and produced sustainable business results in diverse industries ranging from manufacturing to service.
- Trained, coached, and mentored more than 750 change agents.
- Led Strategic and Functional initiatives across the organization collaborated with global teams for streamlining business processes, built ML and AI models, Chatbots to solve real-life business problems.



CERTIFICATION

- Certified Six Sigma Black Belt, ASQ (May - 2013)
- Certified Six Sigma Master, Black Belt, ISS (Jun - 2018)
- Data Science Master Program, Simplilearn (Mar-2020)
- Tableau Data Scientist, Tableau, (May-2020)
- AWS Machine Learning, (May - 2020)
- Google Cloud Platform, (May-2020)
- Natural Language Processing, Udacity, (Jun-2020)
- Deep Learning Specialisation, deeplearning.ai, (July - 2020)
- Machine Learning Specialist, Stanford University, (July - 2020)



WORK EXPERIENCE

★ Mahindra and Mahindra Financial Services Limited, Mumbai

Head Business Excellence, April 2021 -Present

Senior Manager Business Excellence, Feb.2016 -March 2021

- Design, develop and embed QDNA culture across the organization.
- Collaborate with Business Leaders for driving strategic and functional initiatives.
- Analyze business problems, perform root cause analysis, develop appropriate solutions for enhancing functional efficiency and achieving business excellence.
- Digitize, Re-engineer, automate and standardize business processes.
- Perform data analytics on large datasets, develop interactive dashboards for key business KPI's and present it to leadership.
- Develop predictive models & design digital products, optimizing business processes, and leveraging digital technologies based on AI, ML, Big Data, and Chatbots to enhance operational efficiency & improve customer service.

Key Achievements: -

- Successfully developed Daily Work Management (DWM) culture in 1000+ Mahindra branches, which improved branch operational efficiency by 14%.
- Reduced Loan Disbursement TAT from 11 days to 1 day.
- Designed and developed a customer service support system to reduce complaints by 15%.
- Improved Company's TMW audit rating from level 3 to level 5.

★ Maersk Global Services Limited, Mumbai

PEX Manager, Mar.2014 -Feb.2016

- Built continuous improvement culture and drive Process Improvement initiatives across Maersk Global Service Centres.
- Analyzed wastages in the current state and design the future state in coordination with the global business team.
- Trained and mentored the site cross-functional change agents on Lean Six Sigma. · Led center-wide PEX engagement initiatives like the Kaizen program, horizontal deployment of best practices across GSC's.
- Collaborated with PEX Team and developed World-Class Lean Six Sigma/Change Management content (GB/BB/MBB/Champion/Module-based training programs such as VSM, RCA, 7QC tools, Visual Management, etc) along with Simulations.

Key Achievements: -

- Optimised end-to-end global Cargo and Capacity Management processes and standardised them across GSC's which led to savings of \$35millions in the year 2015.



EDUCATION

- Executive M.B.A (International Business) ICAFI University in 2013.
- D.B.A (Operations) from ICAFI University in 2011.
- B.E. (Industrial Engineering) NMU University in 2000.
- HSC (Science) Pune University in 1996



PERSONAL INFO

- Date of Birth : - 28/05/1979
- Address: - Ratantej- B, Flat No. 1105, Dhaval Hills, Gawand Baugh, Thane (W)- Mumbai- 400610



LANGUAGES

- English
- Hindi
- Marathi
- Gujarati



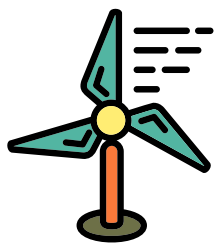
INDUSTRY SERVED



Finance



Shipping



Wind Energy



Telecom



Consultancy



Food and Beverages



WORK EXPERIENCE

★ Enercon India Limited, Mumbai

Operational Excellence Manager, Aug. 2012 - Mar.2014

- Designed, deployed, and developed the Lean Six Sigma Center of Excellence framework across the organization.
- Mentored Lean Six Sigma black belt projects on process optimization and reducing OPEX by using statistical tools and data modelling techniques.
- Drove RCA, 5S, and Kaizens programs and communicated success stories across the organization. • Led Improvement projects and handhold teams on achieving desired results. • Articulated Standard operating procedures (SOP's) for cross-functional business processes.

Key Achievements: -

- Developed Operational Excellence department from scratch and improved Operational efficiency by 18%

★ SSA Business Solutions, Mumbai

Operations Manager, Dec. 2010 - Aug.2012

- Worked as a Management consultant in global management consulting firm with footprints across Asia-Pacific, Middle-East, Africa, and Europe.
- Led several corporate-wide transformation programs mentored change agents and produced sustainable business results
- Managed diverse Client accounts and seamlessly transition between domains while continuing to deliver on outcomes beyond Client expectations.

Key Achievements: -

- Successfully Handled clients like Airtel, Vodafone, RCF, USV, Lupin, and EMCO; Mentored their team on Lean Six Sigma improvement projects for achieving the desired results.

★ PepsiCo India Limited, Mumbai

Assistant Manager Manufacturing, Dec.2009 -Dec.2010

- Handled the project right from installation till commercialisation of Bottling Plant operations of 2 lines: CS and Aquafina
- Handled production management, Quality Management, People Management, and Manufacturing excellence.
- Oversee compliance to quality, environmental, and safety management systems. Revenue and capital expenditure budgeting.

Key Achievements: -

- Installed, commissioned, and managed India's highest speed CSD line of 600bpm with an overall line efficiency of 99.3%.

★ Girish Foods and Beverages Private Limited, Kolhapur

Production Manager, Apr. 2005 - Dec. 2009

Maintenance Manager, Feb.2002 -Mar.2005

- Responsible for erection and commissioning of a plant, Production management, Plant maintenance, Quality management, People management, and Supply chain management.

Key Achievements: -

- Collaborated with plant cross-functional team for obtaining ISO 22000 FSMS certification which was the first kind of certification in Packaged Drinking water industry.



SOFTWARE SKILLS



AWARDS

- Quality Leader of the Year —Mahindra Rise (June 2018)
- PEX Leader of the Quarter —Maersk (Mar 2015)
- Engineer of the Plant – PepsiCo Inc. (April 2010)