

**Website Type:**

For this project I am going to create a professional website. I chose this type of website because I think the process of creating it would be helpful to me in the future. The process of compiling my work experience, creating a resume, and reflecting on skills I have obtained from past jobs will all come in handy when looking for my next job.

## **Home Page:**

Hello and welcome! This website serves as an overview of my work experience. Here you will get to know a little bit about me, as well as a summary of my previous and current job as well as a reflection on my time at each position. I hope this gives you some insight into who I am, and who I would be as an employee!

## About Page:

My name is Devon Hartwick. I grew up in Columbia, Missouri, and graduated from Battle High School in 2018. I am a senior at the University of Missouri. I am majoring in communication. My focus area is mediated communication. I am also minoring in sociology. I am expecting to graduate in May of 2022. Currently, I work at the University Hospital. I am a nutrition associate in the patient kitchen. In the future, I would like to get a job as a user experience designer. I would also enjoy a career as a user experience researcher. After I get my bachelor's degree, I plan on working towards a graduate certificate in user experience and usability. This program is through the University of Missouri. I have also thought about taking courses to obtain a user experience design certificate from Google.

Resume: [https://docs.google.com/document/d/1sJVIsl\\_HKMYJGBDA146L-6voBIw\\_C\\_ic\\_AL1eryhU0/edit?usp=sharing](https://docs.google.com/document/d/1sJVIsl_HKMYJGBDA146L-6voBIw_C_ic_AL1eryhU0/edit?usp=sharing)

Video Resume: <https://www.powtoon.com/s/bs9M9ZcY28e/1/m/s>

Photo:



## **Work Experience:**

In high school, I volunteered as a camp counselor at a 4-H sleep away camp for a week each June. I started this in 2014 and volunteered each summer until 2018. As a camp counselor my job was to watch over my cabin of kids with the help of another volunteer. We were in charge of waking the kids up in the morning and getting them to bed, making sure our group gets to activities and meals on time, keeping track of campers to make sure no one wanders off, and providing emotional support to kids who may be upset or homesick.



From September of 2017 to June of 2018, I worked at Regal Cinema. At first, I worked primarily in the concession stand, so my job duties included taking food orders from customers, operating the cash register, handling money, preparing food, stocking merchandise, and keeping my work area and the lobby clean. Later, I was trained in the usher position. Here, I took customers tickets, directed them to their theater, handed out 3D glasses as needed, distributed and set up accessibility aids (closed captioning devices and headphones) when requested, cleaned theaters between showings, and indicating when theaters are ready for customers to enter.



In June of 2018 I started working at the University Hospital and I still work there currently. I work as a nutrition associate in the patient kitchen. The responsibilities for this position include washing and putting away dishes, collecting dirty food trays from patient areas, delivering food trays to patients' rooms, taking food orders, assembling patient trays, keeping the kitchen clean and organized, and restocking items in the kitchen. Because of my experience, it is also common for me to train new employees in these different areas. Serving is what I do most frequently. In this position, my job is to take carts full of trays and deliver them to patients. When doing this I have to ensure the trays are going to the correct patients by confirming their names and birthday.



Health Care

### **Personal reflection:**

Volunteering as a camp counselor for 4-H was a very rewarding experience. I enjoyed my time at the camp, and it taught me many things. I was fourteen when I started so it was my first “job”. It taught me a lot about responsibility, time management, and how to work with others. It was also just a fun experience. Before I was a counselor, I had been a camper. I got to work with some friends who I already knew and made new friends there over the years.

In all honesty, working at Regal Cinema was a stressful job. Especially so when a big movie is being released. There were frequently lines out the door and we would be unable to keep up with the demand for certain items. Additionally, there were a fair number of customers who treated the workers poorly. However, even though it was stressful at the time, the experience did end up helping me in the long run by teaching me how to deal with stressful situations in the workplace. I learned that when I’m feeling overwhelmed, I should just take a step back and take things one at a time until I get through it.

All in all, working in the patient kitchen at the University Hospital has been a good experience. Like all jobs, there have been stressful times, but I feel like because of my previous experience, I am better equipped to deal with it. Something good that has come from working at the hospital is that it has improved my communication. I spend a lot of time at work interacting with patients, and not all of them are able to communicate in a traditionally way, so I have had to learn different ways how to overcome that barrier.

All the jobs I’ve had taught me useful skills that I believe will help me obtain my future goals and succeed in my career. Knowing how to deal with stress, work as a team, communicate effectively, and manage my time well has been extremely helpful. I know they will continue to come in handy as I work towards obtaining a User Experience and Usability certificate and becoming a user experience designer.

**Contact information:**

Email: [hartwickd@health.missouri.edu](mailto:hartwickd@health.missouri.edu)  
Phone: (573) 355-2513