

Customer Health Summary Report

Generated on: January 29, 2026 at 05:18 PM

Health Score Distribution

| Health Status | Count | Percentage |
|-----------------|-------|------------|
| At Risk | 3 | 60.0% |
| Needs Attention | 2 | 40.0% |

At-Risk Customers

| Customer | Health Score | Trend | Key Concerns |
|-------------------------|--------------|-----------|---------------------|
| NovaStar Communications | 45 | improving | Score trending down |
| TechCorp International | 51 | declining | Score trending down |
| Quantum Dynamics | 53 | improving | Score trending down |

Score Trend Analysis

| Trend | Customer Count |
|-----------|----------------|
| Improving | 15 |
| Stable | 24 |
| Declining | 10 |

This report is auto-generated by the Customer Success Management System.