

# The Muthoot Group

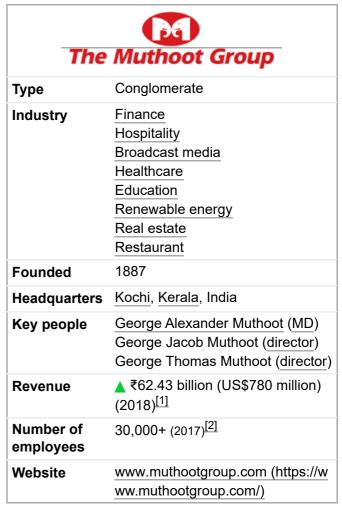
The Muthoot Group is an Indian multinational conglomerate headquartered in Kochi, Kerala. It has interests in financial services, information technology, media, healthcare, education, power generation, infrastructure, plantations, precious metal, restaurant, and hospitality. Muthoot Group operates in 29 states in India, and has presence in Nepal, Sri Lanka, US, UK and UAE. It is owned and managed by the Muthoot family.

The group takes its name from the Muthoot Family based in Kerala. The company was set up by M. N. Mathai (who goes by N. Mathai Muthoot) in 1887 at Kozhencherry, a small town in the Kerala. It was then later taken over by his son M George Muthoot, who incorporated the finance division of the group, which was until then primarily involved in wholesale of grains and timber. The company is now managed by the third and fourth generation of its family members.

## **History**

In 1939, M. George Muthoot created a partnership firm under the name of Muthoot M. George & Brothers (MMG). MMG was a chit fund

## **The Muthoot Group**



based out of <u>Kozhencherry</u>. In 1971, the firm was renamed as Muthoot Bankers, and started to finance loans using gold jewellery as collateral. In 2001, the company was renamed to Muthoot Finance. Muthoot Finance falls under the category of systematically important <u>non-banking</u> financial company(NBFC) of the RBI guidelines.

The company has more than 4,500 branches spread across 29 states and union territories of India. Muthoot Finance, according to the IMaCS Research & Analytics Industry Reports [Gold Loans Market in India, 2009 and the 2010 update to the IMaCS Industry Report 2009], is the largest Gold Loan NBFC and has the largest network of branches for a gold loan NBFC in India. Muthoot Finance is also the highest-credit-rated gold loan company in India, with a credit rating of AA (CRISIL) and AA (ICRA) for its long-term debts and P1+ (CRISIL) A1+ (ICRA) for its Short Term Debt Instruments.

Muthoot Finance has played an instrumental role in organizing and professionalizing gold collateralized loans in India, a concept which emphasizes mobilising household gold jewelry as a channel of credit to borrowers. The total gold holdings among individuals is estimated to be more than 20,000 tonnes. [8]

In 2010, Muthoot Finance sold 4% of its shares in a private equity round to <u>Barings Bank</u> and <u>Matrix Partners</u>, raising ₹157 crore (US\$34.33 million). [9][10] Later in 2011, Muthoot Finance publicly listed its shares on the two biggest stock exchanges in India <u>National Stock Exchange of India</u> and <u>Bombay Stock Exchange</u>. [11] In terms of market capitalisation, Muthoot Finance Ltd is the second largest company in Kerala, first being Federal Bank. [12]

## **Business sectors**

## Retail gold banking

Muthoot started offering loans backed by gold jewellery as collateral in 1971. As of 2009, it was the largest non-banking financial company issuing gold-backed loans. [5]

## Affordable housing finance

Incorporated in 2013, Muthoot Homefin (India) Limited is a Housing Finance company (HFC) registered with the National Housing Bank. The company has its Corporate Office in Mumbai, and operates primarily in the Western and Central states of India. In an effort to promote the Indian government's initiative of Housing for All, Muthoot Homefin operates primarily in the affordable housing segment, wherein the loans are below ₹30 lakh (US\$38,000). Muthoot Homefin has a long-term credit rating of AA- (ICRA) and a short-term rating of P1+ (ICRA)[13]

## Other financial products

The securities brokerage business of the group is undertaken through the subsidiary Muthoot Securities. It operates over 65 business centres in Kerala, Tamil Nadu, Andhra Pradesh and Karnataka. The company offers Equity & Currency trading, Online trading, Portfolio Management Services, Depository services, Mutual funds, <u>PAN card</u> services and Market Research. Muthoot Precious Metals Corporation (MPMC) was established in May 2006, the company sells coins & bars of 999 Pure 24 Carat gold and silver throughout India. They carry out the sales of these bars and coins through more than 4250 branches of Muthoot Finance. MPMC imports gold bullion from Switzerland and converts them into gold coins of smaller denominations so as to suit the investment requirements of people from different income groups.

The group provides wire transfer services through the branch network of Muthoot Finance since 2002. As of December 2012, there are 7 inward remittances that Muthoot Finance offers Western Union, Xpress Money, Instant Cash, Ez Remit, Transfast, MoneyGram, Global Money. [14]

In 2013, the group also acquired a majority stake in an NBFC in Sri Lanka operating under the brand name of Asia Asset Finance Limited. Asia Asset Finance primarily provides loans to small businesses as well as Gold Loans. The group expanded its Gold Loan business to the UK, wherein it operates under the brand name Muthoot Finance UK. In 2014, the group also acquired a majority stake in a Microfinance company operating under the brand name Belstar Investments.

Incorporated in 1992, Muthoot Vehicle & Asset Finance is a public company engaged in providing vehicle loans. The company operates primarily in <u>South India</u>. The <u>Reserve Bank of India</u> classifies it as a Deposit taking Asset Finance Company. [15]

The Wealth management services division of the group is associated with insurance ranging from life insurance to medical, ULIPs, etc. It was established in 2002. All operations are now run under the name of Muthoot Insurance Brokers Pvt. Ltd. [16]

## Information technology

Muthoot Systems and Technologies Pvt Ltd operating under the brand Emsyne, [17] is the Information technology arm of the Muthoot Group, is headquartered in Cochin. The company has been operating for over the past 14 years in the IT sector. Their client list includes US companies such as ARC group, PA, Court Port LLC, SVM, JAL International. The company was established in 1993. It offers information technology services, product engineering, business process outsourcing services and consultancy services to local as well as global clients. The company has recently started its operations in US with a subsidiary in the Philadelphia region. Expansion into other regions of the US and The Middle East is planned.

#### Media

Muthoot Group operates Chennai Live 104.8 Fm<sup>[18]</sup> that focuses on the growing demand for urban English music. Established in 2006, Chennai Live is the first talk radio station in India and is the leading English radio channel in Chennai.

#### Healthcare

Muthoot Hospitals became operational in 1988 and currently operates under the brandname of Muthoot Healthcare. The group operates a chain of multi-speciality hospitals and a network of specialty clinics and diagnostic centres. It also provides several community health programmes that fall under the healthcare division of Muthoot Group. The group operates a specialised Cancer Research Centre in Kozhencherry, 2 multi-speciality hospitals in <u>Kozhencherry</u> and Pathanamthitta as well as Diagnostic Centres spread across the state of Kerala.

## Travel and hospitality

The group manages four luxury hotels operating under the brand name of Xandari, in <u>Thekkady</u>, <u>Marari Beach</u>, <u>Fort Kochi</u> and <u>Alajuela</u>, <u>Costa Rica</u>. In addition the group also operates Pampa Villa and Kayal Villa two boutique hotels in Kerala, as well as 10 <u>Kettuvallam</u>'s in Kerala which operate under the brand 'Xandari River Escapes'. [19][20] Xandari River Escapes has been given a five star rating by Trip Advisor.

The group provides tours and travel services through the brand Travel Jango (earlier known as Travel Smart). The services offered by this division include international and domestic air ticketing, tour packages, passport services, emigration and visa services, travel insurance, bus ticketing and foreign exchange.

## Housing and infrastructure

Muthoot Housing & Infrastructure, formerly known as Muthoot Builders, was established in 1990. The infrastructure division has residential and commercial projects in South India. [21]

#### **Education**

St George's School, New Delhi: It was founded in 1930. As of December 2012, the school has a staff strength of 130 teachers and student strength over 3000. The school operates under the Central Board of Secondary Education Muthoot College of Allied Health Sciences, Kozhencherry: The institute was established in 2004 and offers major health courses like MLT, MIT etc. Muthoot Institute of Science & Technology, Kochi: Commenced its first academic year in 2013.

The institute offers courses in all streams of engineering under the Dr. A P J Abdul Kalam Technological University. Paul George Global School, New Delhi: Commenced operations in 2015. The school is recognized by the Central Board of Secondary Education Sanskara School, Infopark, Kochi: Commenced operations in 2016. The school operates under the Central Board of Secondary Education

## **Energy**

The group formed a dedicated venture – Muthoot Alternate Energy Resources and started a Wind Energy Project in 1993 with wind farms located in Muppandhal village in Kanyakumari district, Tamil Nadu. [22]

## **Agriculture**

The Muthoot Group operates this division on a large scale. Established in 1939, The plantations grow cardamom, tea, coconut and rubber. The division also undertakes a number of eco-friendly initiatives  $\frac{[23]}{}$ 

## **Operations outside India**

Muthoot Global is a part of Muthoot Group with presence in UAE, US and UK, currently dealing in Gold Loans, Money Transfer, Travel & Tourism and eCommerce. UAE operations commenced in 2002, UK operations started in 2007 and US in 2010. The group plans to diversify its foreign operations to Singapore, Germany and other GCC countries in future.

- Muthoot Finserve USA Inc is based out of <u>New Jersey</u>, US. The company offers wire transfer services between US and India.
- Muthoot Finance USA LTD is based out of New Jersey, US.
- Muthoot Finance UK is based out of <u>London</u>, UK. It currently operates 6 branches within the <u>Greater London</u> area, and primarily provides financial services to the South Asian community.
- Muthoot Global Money Transfers is based out of <u>London</u>, UK. The company provides wire transfer services between UK and India.
- Xandari Resort & Spa is located in <u>Alajuela</u>, <u>Costa Rica</u>. It is a luxury hotel located within a 30-acre plantation 30 minutes of San José, Costa Rica