

DEVIKA BODDU

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EDUCATION

2022 – current

Northeastern University | Boston, USA

Master's in Information Systems

Relevant Courses – Application Engineering Development | Web Design and Development

2016 – 2020

Osmania University, Vasavi College of Engineering | Hyderabad, India

BE in Information technology (Computer Science and Electronics) | **First class and distinction**

Relevant Courses – Object Oriented Programming, Operating Systems, Data Structures and Algorithms

EXPERIENCE

Aug '20 – Aug '22

MTX | Salesforce Developer | Hyderabad, India

- Developed a process using Batch and Scheduler Apex to notify a million customers via Email Alerts when they are nearing the renewal period of their certifications, this made sure that the customer certifications are always up to date
- Leveraged APEX Controller to make a call for external requests to retrieve data from various API's and displayed them on to the component
- Contributed to knowledge growth of the Salesforce practice through documenting and sharing best practices
- Designed multiple web pages for a client using the frontend frameworks – Visualforce, Aura Components, and Lightning Web Components to help users place their medical appliances
- Migrated multiple Workflows and Process Builders to Flows, ensuring the company is up to date with the current standards

Jan '20 – May '20

OpenText Technologies Pvt Ltd | UI/UX Intern | Hyderabad, India

- Implemented Multiple Page Applications for different modules by using JS components like modules, custom directives, controllers, filters, services, validations, and RESTful APIs
- Designed and implemented high quality UI rich software products, websites and widgets leveraging the latest web browser technologies - **HTML5, CSS, SCSS, React with Redux, NodeJS, NPM** and other libraries

MAJOR PROJECTS

“Auto break allocation system”

- Application to automate break assignments in a contact center, this app includes features that provide the manager the capability to assign and revoke breaks to service resources for their allocated shifts on a given date
- Designed a new custom Home Page using Aura Components, and custom components in LWC that gives the manager ability to control break allocations of the employees on a selected date

“Patient Assessment Portal”,

- A Salesforce Community that enables the Administrator to configure disease questionnaires and lets the community users answer those questionnaires. Each user gets to know their scores at the end of the assessment
- Implemented user Profiles, Roles and configured Organization, Object, Field, and Record level Securities as per requirements
- Created Reports and Dashboards to visualize the results obtained after the patients have answered the questionnaires

“NU Events”,

- A website for students to register for the events that are happening in and around Northeastern University. Using react-redux framework and RESTful APIs
- Worked on JWT tokens for user authentication, Nodemailer for sending emails to users, and Cloudinary for storing user images remotely

“Hospital Management Ecosystem”,

- JAVA Swing application to automate hospital processes like admitting a new patient, allotting an ambulance to the accident location
- Incorporated a multi-threaded process to integrate email API and Google Maps API simultaneously

TECHNICAL SKILL SET

Programming Languages:

Java, JavaScript, Python

Web Technologies:

React-Redux, MEAN Stack, RESTful API, React.JS, Node.JS, SOAP API

Databases:

MySQL, SQL, PL/SQL, MongoDB

Tools/Software:

Git, Docker, JIRA, Eclipse, IntelliJ IDEA, VS Code, Figma, Jenkins, Cucumber, Selenium,

Operating Systems:

Mac, UNIX, LINUX, Windows

Deployment Tools :

ANT, Changesets, Bitbucket

Salesforce Admin Skills:

User, Data and Security Management, Flows, Reports, Dashboards, Profiles, Roles, Objects

Salesforce Developer Skills:

Apex, Asynchronous Apex, Triggers, SOQL, SOSL, Aura Components, Lightning Web Components

CERTIFICATIONS

Salesforce Certified Administrator

Salesforce Platform Developer I

Salesforce Certified Sales Cloud Consultant

Salesforce Certified Service Cloud Consultant