Terms N Conditions

(Wheel\_Street)

* The customer is not authorized to lend the two-wheeler to any person without first informing Wheelstreet. In such cases we will need to verify the documents of the additional rider before starting the trip.
* In case of minor damages to the helmet, the customer is liable to pay fine as per vendor.
* In case of damage to the two-wheeler on rent due to accident/mishandling/carelessness, appropriate charges will be calculated by the vendor and the customer is liable to pay the same to the vendor along with the daily tariff until the bike is ready for renting again.
* In case of theft, the customer is liable to pay, in full, the market rate of the two-wheeler.
* In case of engine fault or failure, the customer needs to contact the vendor or Field Executive before getting any repairs done. The original printed invoice is mandatory to claim reimbursement for the same.
* The rider needs to be 18 years of age or older to rent a bike. If the rider is under the stipulated age, his or her order will be cancelled without any refund.
* The documents mentioned below need to be verified, in original, for each rider.

Document 1 – Driving License

Document 2 – College ID

* Two-wheeler bookings are subject to availability. Wheelstreet reserves the right to cancel any booking if deemed necessary.
* Rider should respect and follow Traffic rules and regulations. All Challans issued due to rider negligence need to be paid in full to the penalizing authority.
* Driving under the influence of Alcohol/Drugs is strictly prohibited. Wheelstreet will not be responsible to compensate for any mishaps and their consequences in such cases. The customer will be liable to pay for all damages to the vendor for the same.
* Customer has to drop the bike at the same location from where it was picked up. No requests will be accommodated for a change in the drop location.
* In case a customer feels that they will be late for the drop, they should call the field executive or customer care and ask for a trip extension. Extensions are subject to availability.
* The Pick-up date, time and location cannot be changed once a booking is confirmed.
* Trip extension requests are to be made at least 1 hour before the drop off time. Such requests are to be made over the phone. As per the booking schedule, they may confirm or deny the request depending on the bike availability. Charges for Trip extension: The standard rates will be applicable for extensions.
* No refund for cancellation of bookings post advance payment.
* Wheelstreet has complete authority to cancel the booking without prior notice.

**BIKEMANIA**

* I AM AT LEAST 18 YEARS OF AGE AND IN SOUND MEDICAL CONDITION
* I POSSESS A VALID DRIVERS LICENSE THAT QUALIFIES ME TO OPERATE A MOTORCYCLE IN MY PERMANENT STATE OR COUNTRY OF RESIDENCE,
* I WILL NOT OPERATE THE MOTORCYCLE UNLESS WEARING A DOT CERTIFIED HELMET,
* I AM NOT UNDER THE INFLUENCE OF AN ALCOHOLIC BEVERAGE OR CONTROLLED SUBSTANCE INCLUDING PRESCRIPTION OR NONPRESCRIPTION MEDICATION WHICH COULD IMPAIR MY ABILITY TO OPERATE THE MOTORCYCLE SAFELY.
* BYKEMANIA SOLUTIONS PRIVATE LIMITED IS THE OWNER OF THE MOTORCYCLE, AND NEITHER I NOR ANYONE ELSE WILL ACQUIRE ANY INTEREST IN THE MOTORCYCLE BY REASON OF THIS AGREEMENT.
* I WILL NOT OPERATE OR TRANSPORT THE MOTORCYCLE OUTSIDE Patiala.
* I WILL COMPLY WITH ALL LAWS, ORDINANCES AND GOVERNMENT REGULATIONS RELATING TO USE AND OPERATION OF THE MOTORCYCLE. IT IS MY RESPONSIBILITY TO KNOW THE LAWS, ORDINANCES, AND GOVERNMENT REGULATIONS.
* I WILL REPORT ANY MECHANICAL FAILURES TO BYKEMANIA IMMEDIATELY. I WILL NOT SERVICE OR REPAIR THE MOTORCYCLE, OR REPLACE ANY PART OR ACCESSORY WITHOUT BYKEMANIA PRIOR APPROVAL, OR SUCH ACTIONS ARE AT MY RISK AND EXPENSE.
* I WILL KEEP THE MOTORCYCLE LOCKED WHILE UNATTENDED. IN CASE OF AN ACCIDENT INVOLVING THE MOTORCYCLE I WILL CALL AND NOTIFY THE POLICE AND BYKEMANIA IMMEDIATELY.
* I WILL RETURN THE MOTORCYCLE ON THE DATE AND TIME INDICATED ABOVE, IN THE SAME CONDITION AS WHEN RECEIVED, ONLY ORDINARY WEAR AND TEAR FROM PROPER USE EXCEPTED.
* ANY MOTORCYCLE NOT RETURNED WITHIN FOUR HOURS OF THE RETURN TIME SPECIFIED ABOVE WILL BE REPORTED TO THE POLICE AS STOLEN.
* I AGREE THAT BYKEMANIA SOLUTIONS PRIVATE LIMITED WILL NOT BE LIABLE TO ME FOR ANY LOSS, CONSEQUENTIAL OR OTHER DAMAGES OR EXPENSES OF ANY KIND CAUSED DIRECTLY OR INDIRECTLY BY, OR ARISING IN CONNECTION WITH, THE MOTORCYCLE, ITS USE, OR OPERATION OR FAILURE TO OPERATE, MAINTENANCE OR FAILURE TO BE MAINTAINED, OR BY ANY INTERRUPTION OF SERVICE OR LOSS OF USE OF THE MOTORCYCLE.
* I WILL NOT USE OR PERMIT THE MOTORCYCLE TO BE USED (A) BY ANY PERSON OTHER THAN ME;
* TO CARRY PASSENGERS OR PROPERTY FOR HIRE;
* TO INSTRUCT AN UNLICENSED PERSON IN THE OPERATION OF THE MOTORCYCLE;
* TO BE OPERATED BY ANY PERSON WHO IS PROHIBITED BY LAW FROM OPERATING A MOTOR VEHICLE;
* WHILE UNDER THE INFLUENCE OF ALCOHOL OR ANY CONTROLLED SUBSTANCE, OR A PRESCRIPTION OR NONPRESCRIPTION DRUG WHICH COULD IMPAIR MY ABILITY TO OPERATE THE MOTORCYCLE;
* FOR AN ILLEGAL PURPOSE, INCLUDING TRANSPORTATION OF A CONTROLLED SUBSTANCE OR CONTRABAND. A VIOLATION OF THIS PARAGRAPH AUTOMATICALLY TERMINATES THIS AGREEMENT AND MAKES ME LIABLE TO BYKEMANIA SOLUTIONS PRIVATE LIMITED FOR ALL FINES, FORFEITURES, LIENS AND RECOVERY AND STORAGE COSTS, INCLUDING ALL RELATED LEGAL EXPENSES.
* NO ASSIGNMENT: I WILL NOT SELL, TRANSFER, ASSIGN OR SUBLEASE ANY OF MY INTEREST IN THIS AGREEMENT OR THE MOTORCYCLE AND ANY SUCH ATTEMPTED SALE, ASSIGNMENT TRANSFER OR SUBLEASE IS VOID AND OF NO EFFECT.

**Rentrip:**

* Smoking is strictly prohibited on our vehicles. Any marks of smoking on our vehicles/ accessories shall be made good with original parts/ accessories.
* You can not use our vehicles for towing or pulling any other vehicle. Such abuse shall be chargeable with a fine of INR 5000.
* Damage to the paint shall be chargeable with a fine of INR 1000.
* All the challans will be paid by the rider himself/herself.
* Rentrip will not be liable to any consequences if the rider is riding under the influence of Alcohol or Drugs. In Case of an accident under the influence of alcohol or drug, the rider has to pay the damage charges.
* You are also not permitted to make any stunts such as wheelie, stoppie, burnout etc using our rental vehicle. A penalty of Rs 35,000/- is payable by you if you are found to be involved in such abuse of our bikes.
* All the bookings from Rentrip depend on the availability of the bikes. We will refund your full booking amount in case we are unable to fulfill your booking owing to situations beyond our control. Same shall reflect in your bank account within 10 working days.
* The user must return the vehicle in a clean condition. Additional cleaning fee of INR 75 is applicable if the vehicle is returned in a dirty condition.
* In case of loss of helmet, you are to pay Rs. 1000.

**Wicked\_RIDE**

* If Hirer is not the Rider of the Vehicle, it is Hirer's obligation to ensure that the Rider of the bike shall follow the terms strictly. Any failure from the Rider to follow the terms of this agreement shall make the hirer liable.
* By accepting the terms and conditions you will be legally bound to follow all the below mentioned terms and conditions during your relationship with Wickedride. Without your acceptance of the terms and conditions, WickedRide shall not be able to give on Hire any bike. If you, disagree to any of the terms of this agreement, please refrain from hiring the bike.

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